

**PSYCHOLOGISTS
SCHEDULE OF FEES
EFFECTIVE 10 DECEMBER 2020**



Australian Government
Department of Veterans' Affairs

Treatment Cycle

- Treatment cycle referral arrangements were introduced on 1 October 2019.
- For more information providers must refer to Notes for Allied Health Providers - Section One: General and Section 2(a).

The treatment cycle does not apply to the following items:

US17	Case Review
US52-54	Trauma focussed therapy
US92	End of Cycle Report
US98	Request for Service
90003-93593	Initiatives under the Medicare Benefits Schedule

Any allied health services provided to a DVA client while they are admitted to hospital.

Shaded items require prior financial authorisation from DVA. To obtain prior financial authorisation, please contact the DVA using the details at the end of the schedule.

FURTHER INFORMATION TO ASSIST YOU WHEN TREATING MEMBERS OF THE VETERAN COMMUNITY IS CONTAINED IN THE 'NOTES FOR MENTAL HEALTH CARE' AVAILABLE ON THE DVA WEBSITE AT:

<http://www.dva.gov.au/providers/allied-health-professionals>

COVID-19 TELEHEALTH SERVICES

In response to the COVID-19 pandemic, consultations may be delivered to all eligible DVA clients via telephone or video conferencing attendance for the period 1 April 2020 to 31 March 2021. Telehealth services may only be provided if the full service can be delivered safely and in accordance with all relevant professional standards and clinical guidelines.

Providers will determine whether it is clinically appropriate to deliver a service via telehealth, but should include the following factors in their considerations:

- Can the client access and successfully use the technology?
- How practical is it to provide the required treatment or therapy via telehealth?
- Is the physical location in which a client is accessing telehealth safe and effective for the treatment?
- Does the health professional have a plan in place to address and mitigate any potential risk to the client?
- Has the client provided informed consent to participate in the telehealth service?

Providers delivering services via telehealth should ensure the technology platform they use:

- provides adequate video or telephone quality for the service being provided; and
- is secure enough to ensure normal privacy and confidentiality requirements are met.

TELEHEALTH ITEMS

- Only claimable for treatment provided by telehealth from 1 April 2020 until 31 March 2021.
- Phone consultations can only be provided when video conferencing is unavailable.
- COVID-19 telehealth services are considered a consultation under the treatment cycle requirements.

ITEM NO.	ITEM DESCRIPTION	FEE	GST STATUS ++
US19	Consultation 20-50 Minutes - Video Conference	\$75.20	GST-free
US20	Consultation 50+ Minutes - Video Conference	\$106.15	GST-free
US41	Consultation 20-50 Minutes - Phone Consultation	\$75.20	GST-free
US42	Consultation 50+ Minutes - Phone Consultation	\$106.15	GST-free

FACE-TO-FACE SERVICES

Prior financial authorisation from DVA is required for services provided in a public hospital or in a residential aged care facility (RACF) (high care) when using the items numbers below **To obtain prior financial authorisation, please contact DVA using the contact details at the end of the Fee Schedule.**

ITEM NO.	ITEM DESCRIPTION	FEE	GST STATUS ++
US11	Consultation 20-50 Minutes - In rooms	\$75.20	GST-free
US12	Consultation 20-50 Minutes - Out of rooms	\$102.35	GST-free
US13	Consultation 20-50 Minutes - Public hospital & RACF high care - Prior approval required	\$102.35	GST-free
US14	Consultation 50+ Minutes - In rooms	\$106.15	GST-free
US15	Consultation 50+ Minutes - Out of rooms	\$133.35	GST-free
US16	Consultation 50+ Minutes - Public hospital & RACF high care - Prior approval required	\$133.35	GST-free

TRAUMA FOCUSED THERAPY

Treatment cycle referral arrangements do not apply to trauma focussed therapy.

Trauma focussed therapy may be provided to an eligible client where, clinically required, for 8 sessions without prior financial authorisation. After 8 sessions of trauma focussed therapy a Case Review (US17) must be provided to DVA and prior financial authorisation sought for any further treatments. **To obtain prior financial authorisation, please contact the DVA using the contact details at the end of the Fee Schedule.**

COVID-19 Video Conference Services

Temporary video conferencing items are available until 31 March 2021. Video conferencing services may only be provided if the full service can be provided safely and in accordance with professional standards. Please note that trauma focussed therapy may not be provided by telephone.

ITEM NO.	ITEM DESCRIPTION	FEE	GST STATUS ++
US52	Trauma focussed therapy 90+ minutes - In rooms	\$159.35	GST-free
US53	Trauma focussed therapy 90+ Minutes - Out of rooms	\$200.00	GST-free
US54	Trauma focussed therapy 90+ minutes - Video Conference	\$159.35	GST-free
US17	Case review	\$106.15	Taxable

GROUP THERAPY

Group therapy services are limited to 12 sessions per calendar year. Group therapy sessions are considered a consultation under the treatment cycle requirements.

ITEM NO.	ITEM DESCRIPTION	FEE	GST STATUS ++
US18	Group therapy 60 minutes	\$27.15	GST-free

TREATMENT CYCLE

- The first consultation of each treatment cycle includes the completion or update of a patient care plan.
- Only one End of Cycle Report item can be claimed with each treatment cycle.
- Item is only claimable after an End of Cycle Report has been submitted to the DVA client's usual GP.
- To support continuity of care, an End of Cycle Report can be submitted after eight sessions of treatment. However, a total of 12 sessions should still be provided before moving to a new treatment cycle.
- Where the DVA client requires a shorter length of treatment and an additional treatment cycle is not required, a minimum of two sessions of treatment must be provided before an End of Cycle Report can be claimed.

ITEM NO.	ITEM DESCRIPTION	FEE	GST STATUS ++
US92	End of Cycle Report	\$30.45	Taxable

INITIATIVES UNDER THE MEDICARE BENEFITS SCHEDULE

The specified item numbers are part of the MBS and the rules and requirements of the MBS apply to services provided to DVA clients. Services funded under DVA arrangements must also adhere to DVA's requirements. Please refer to www.mbsonline.gov.au for details.

The Treatment Cycle does not apply to services using MBS item numbers and an End of Cycle Report item cannot be claimed in respect of these services. However, providers should familiarise themselves with any reporting requirements associated with these services and ensure they adhere to them.

When claiming these items for DVA clients, the invoice to Services Australia must be submitted through the DVA Medical Online channel using practice management software, or if using DVA Webclaim, by selecting 'General Medical Service' from the Service Type menu on the 'Fill In Claims Details' screen. These items cannot be claimed through DVA Allied Health Online, nor using the 'Allied Health Service' service type through DVA Webclaim.

EXTENDED ELIGIBILITY FOR ALLIED HEALTH TREATMENT TO RESIDENTIAL CARE RECIPIENTS

These items are available from 10 December 2020 to 30 June 2022 (inclusive) for DVA clients living in RACFs.

Services can be delivered either face to face or via telehealth (telephone or video). In recognition of the additional time required, providers who visit a RACF to deliver services will be paid an additional ‘flag fall’ fee once per visit to a RACF (regardless of how many clients they treat within that visit).

Prior financial authorisation is not required to provide these services to DVA clients in high care. For any services required in excess of the limits on these arrangements, DVA’s existing prior financial authorisation arrangements apply. DVA clients in low care can access mental health services under these new arrangements or under DVA’s existing allied health arrangements.

Better Access Items

DVA clients in RACFs may access up to 20 individual mental health services per calendar year under these arrangements.

Initial 10 services

The below item numbers should be used when providing the first 10 sessions. For more details on the item requirements, please refer to www.MBSOnline.gov.au.

ITEM NO.	ITEM DESCRIPTION	FEE	GST STATUS ++
FACE TO FACE Initial 10 services			
93381	Consultation 20-50 Minutes – Initial services	\$75.20	GST-free
93382	Consultation 50+ Minutes – Initial services	\$106.15	GST-free
TELEHEALTH Initial 10 services			
91169	Consultation 20-50 Minutes – Video Conference – Initial services	\$75.20	GST-free
91170	Consultation 50+ Minutes – Video Conference – Initial services	\$106.15	GST-free
91183	Consultation 20-50 Minutes – Phone Consultation – Initial services	\$75.20	GST-free
91184	Consultation 50+ Minutes – Phone Consultation – Initial services	\$106.15	GST-free

Additional services

The below item numbers should be used for the additional 10 services (ie services 11-20). For more details on the item requirements, please refer to www.MBSOnline.gov.au.

ITEM NO.	ITEM DESCRIPTION	FEE	GST STATUS ++
FACE TO FACE Additional services			
93316	Consultation 20 to 50 minutes, 10+ Better Access services	\$75.20	GST-free
93319	Consultation 50+ minutes 10+ Better Access services	\$106.15	GST-free
TELEHEALTH Additional services			
93351	Consultation 20-50 Minutes - Video Conference 10+ Better Access services	\$75.20	GST-free
93354	Consultation 50+ Minutes - Video Conference 10+ Better Access services	\$106.15	GST-free
93352	Consultation 20-50 Minutes - Phone Consultation 10+ Better Access services	\$75.20	GST-free
93355	Consultation 50+ Minutes - Phone Consultation 10+ Better Access services	\$106.15	GST-free

ITEM NO.	ITEM DESCRIPTION	FEE	GST STATUS ++
90003	Flag Fall Fee in relation to the first patient during each attendance at a residential aged care facility	\$40.00	GST-free

Chronic Disease Management items

DVA clients living in RACFs may access up to five allied health services and up to five additional physical therapy services (physiotherapy, exercise physiology or occupational therapy) under Medicare chronic disease management arrangements.

As many item limits include other allied health services, providers are encouraged to familiarise themselves with the notes and rules applying to each item and ensure they adhere to them. More detailed information can be found in the Notes for Allied Health Providers, Section One: General and at www.mbsonline.gov.au.

Providers are responsible for confirming whether an individual utilised their treatment thresholds prior to commencing a service.

ITEM NO.	DESCRIPTION	FEE (excluding GST)	GST STATUS ++
93512	Initial Consultation 30+ minutes	\$112.80	GST-free
93535	Subsequent Consultation 20+ minutes	\$75.20	GST-free
TELEHEALTH ITEMS			
93537	Subsequent Consultation 20+ minutes – Video Conference	\$66.30	GST-free
93538	Subsequent Consultation 20+ minutes – Phone Consultation	\$66.30	GST-free
ABORIGINAL AND TORRES STRAIT ISLANDER HEALTH SERVICES			
93557	Initial Consultation 30+ minutes	\$112.80	GST-free
93590	Subsequent Consultation 20+ minutes	\$75.20	GST-free
ABORIGINAL AND TORRES STRAIT ISLANDER HEALTH SERVICE : TELEHEALTH ITEMS			
93592	Subsequent Consultation 20+ minutes – Video Conference	\$66.30	GST-free
93593	Subsequent Consultation 20+ minutes – Phone Consultation	\$66.30	GST-free

ITEM NO.	DESCRIPTION	FEE (excluding GST)	GST STATUS ++
90004	Flag fall. Only claimable once per facility per day, excluding telehealth or phone items.	\$41.25	GST-free

SERVICES FOR BUSHFIRE AFFECTED DVA CLIENTS

These items are available for DVA clients who have had their mental health adversely affected by a bushfire which occurred in the 2019-20 financial year (from 1 July 2019 to 30 June 2020).

Anyone who considers that they have had their mental health adversely affected will be eligible for these services. Eligible patients may be identified by a psychologist, a GP or medical practitioner, a social worker or an occupational therapist. Alternatively, people may identify themselves and request a mental health service from an eligible practitioner. These services are available to anyone whose mental health has been affected by the bushfire crisis, and are not restricted to people living in areas directly affected by bushfire.

Bushfire affected DVA clients are able to access a maximum of 10 mental health services per calendar year without a GP referral under these items. DVA Gold and White Card holders who require further mental health services may access these through usual DVA arrangements with a GP referral.

ITEM NO.	ITEM DESCRIPTION	FEE	GST STATUS ++
91100	Consultation 20-50 Minutes - In rooms	\$75.20	GST-free
91101	Consultation 20-50 Minutes - In rooms – Video conference	\$75.20	GST-free
91105	Consultation 20-50 Minutes - Out of rooms	\$102.35	GST-free
91110	Consultation 50+ Minutes - In rooms	\$106.15	GST-free
91111	Consultation 50+ Minutes - In rooms – Video conference	\$106.15	GST-free
91115	Consultation 50+ Minutes - Out of rooms	\$133.35	GST-free

DIRECT SUPPLY TO DVA

(Subject to prior financial authorisation)

Use item number US98 only when DVA contacts you directly to request that you provide:

- a written report other than a case review (Item US17); or
- a consultation to an eligible veteran or war widow/widower, either separately or in conjunction with a written report.

For example, this may occur when DVA requires a second opinion concerning treatment for a veteran. DVA will give financial authorisation and advise the fee at the time of the request, according to the above schedule items. The kilometre allowance is included in the fee, and is **not** to be claimed in addition to the fee.

ITEM NO.	ITEM DESCRIPTION	FEE	GST STATUS ++
US98	Report of service specifically requested by DVA	Fee By Negotiation	Taxable

NOTES

++ Recognised Professional

Paragraph 38-10(1)(b) of the GST Act states that only a 'recognised professional' can supply GST-free health services as listed in section 38-10. Please refer to section 195-1 of the GST Act for the definition of 'recognised professional' for GST purposes.

Kilometre Allowance

A kilometre allowance can be paid when you travel from your usual place of business to visit an eligible veteran to provide an assessment or treatment in their home, residential aged care facility or hospital. The kilometre allowance is not payable for the first 10 kilometres of each journey. The allowance is claimed by writing the entire distance travelled on the service voucher or in the KM field for online claiming.

DVA CONTACTS

Further information on allied health services may be obtained from DVA. The contact numbers for health care providers requiring further information or prior financial authorisation for all States & Territories are listed below:

PHONE NUMBERS:

1800 550 457 (Select Option 3, then Option 1)

POSTAL ADDRESS FOR ALL STATES AND TERRITORIES:

Health Approvals & Home Care Section
Department of Veterans' Affairs
GPO Box 9998
BRISBANE QLD 4001

DVA WEBSITE:

<http://www.dva.gov.au/providers/allied-health-professionals>

DVA email for prior financial authorisation:
health.approval@dva.gov.au.

The appropriate prior approval request form can be found at: <https://www.dva.gov.au/providers/services-requiring-prior-approval>.

CLAIMS FOR PAYMENT

For more information about claims for payment visit:

www.dva.gov.au/providers/how-claim

Claim Enquiries: 1300 550 017
(Option 2 Allied Health)

Claiming Online and DVA Webclaim

DVA offers online claiming utilising Medicare Online Claiming. DVA Webclaim is available on the Department of Human Services (DHS) [Provider Digital Access \(PRODA\) Service](#). For more information about the online solutions available:

- DVA Webclaim/Technical Support –
Phone 1800 700 199 or email
eBusiness@humanservices.gov.au
- Billing, banking and claim enquiries –
Phone 1300 550 017
- Visit the Department of Human Services' website at:
<https://www.humanservices.gov.au/organisations/health-professionals/subjects/doing-business-online-health-professionals>

Manual Claiming

Please send all claims for payment to:

Veterans' Affairs Processing (VAP)
Department of Human Services
GPO Box 964
ADELAIDE SA 5001

DVA provider fillable and printable health care claim forms & service vouchers are also available on the DVA website at:

<http://www.dva.gov.au/providers/forms-service-providers>