SALUTING THEIR SERVICE

GUIDELINES FOR THE ISSUE OF CERTIFICATES OF APPRECIATION
WHAT ARE CERTIFICATES OF APPRECIATION?

Certificates of Appreciation are available under the Australian Government’s *Saluting Their Service* Commemorations Program. They are a way of expressing the nation’s gratitude to those who served in Australia’s defence forces or on the home front in the Second World War or in wars, conflicts and peace operations overseas since the Second World War.

They do not confer any eligibility for entitlements under the *Veterans’ Entitlements Act 1986*, the *Military Rehabilitation and Compensation Act 2004* or the *Safety, Rehabilitation and Compensation Act 1988*.

WHO CAN APPLY?

- Veterans and those who served in the wars, conflicts and peacekeeping operations for which certificates are available.
- Family members on behalf of deceased eligible persons.

WHAT SERVICE QUALIFIES FOR A CERTIFICATE?

Service with Australia’s defence forces in wars, conflicts or peace operations during the specified dates or service on the home front during the Second World War qualify for a Certificate of Appreciation.

HOME FRONT SERVICE:

- Home front service qualifies for a Certificate of Appreciation for the Second World War as this was a period of national mobilisation, and there was direct and widespread civilian involvement in supporting the war effort.

INFORMATION ON MILITARY SERVICE AND PEACE OPERATIONS:

- DVA will undertake an annual review of the ADF website and these guidelines to ensure accuracy of the information.
THE ELIGIBLE WARS, CONFLICTS AND PEACE OPERATIONS ARE LISTED BELOW. PLEASE CLICK ON THE LINK PROVIDED AND THEN THE COUNTRY/REGION TO SEE THE REQUIRED DATES OF SERVICE FOR THE APPLICANT TO QUALIFY FOR A CERTIFICATE.

NOTE:
- Certificates of Appreciation for Peace Operations will be issued as “Peace Operations” and will not specifically note the theatre of operations (eg Peace Operations in the Balkans will be issued as “Peace Operations”).

### AUSTRALIAN SERVICE 1945–75

<table>
<thead>
<tr>
<th>Korea</th>
<th>Malaya</th>
<th>Malaysia</th>
<th>Thailand</th>
<th>Thai-Malay</th>
<th>Vietnam</th>
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</thead>
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### AUSTRALIAN SERVICE SINCE 1975

<table>
<thead>
<tr>
<th>Balkans</th>
<th>Cambodia</th>
<th>East Timor</th>
<th>ICAT (International Coalition Against Terrorism)</th>
<th>Iraq</th>
<th>Iraq 2003</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kuwait</td>
<td>Middle East</td>
<td>Namibia</td>
<td>Rwanda</td>
<td>Sierra Leone</td>
<td>Somalia</td>
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<td>Vietnam</td>
<td>Vietnam 1975</td>
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</tbody>
</table>

### PEACE OPERATIONS 1945–75

<table>
<thead>
<tr>
<th>Berlin</th>
<th>FESR (Far East Strategic Reserve)</th>
<th>Germany</th>
<th>Indonesia</th>
<th>Japan</th>
<th>Kashmir</th>
</tr>
</thead>
<tbody>
<tr>
<td>Korea</td>
<td>Middle East</td>
<td>Papua New Guinea</td>
<td>South East Asia</td>
<td>Special Operations</td>
<td>South West Pacific</td>
</tr>
<tr>
<td>Thailand</td>
<td>West New Guinea</td>
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### PEACE OPERATIONS SINCE 1975

<table>
<thead>
<tr>
<th>Balkans</th>
<th>Bougainville</th>
<th>Cambodia</th>
<th>Counter Terrorism/Special Recovery (CT/SR)</th>
<th>East Timor</th>
<th>Ethiopia/Eritrea</th>
</tr>
</thead>
<tbody>
<tr>
<td>Guatemala</td>
<td>Gulf</td>
<td>Haiti</td>
<td>Iran/Iraq</td>
<td>Iraq</td>
<td></td>
</tr>
<tr>
<td>Irian Jaya</td>
<td>Kashmir</td>
<td>Korea</td>
<td>Kuwait</td>
<td>Lebanon</td>
<td>Middle East</td>
</tr>
<tr>
<td>Mozambique</td>
<td>Peshawar</td>
<td>South East Asia</td>
<td>Sinai</td>
<td>Solomon Islands I</td>
<td>Solomon Islands II</td>
</tr>
<tr>
<td>Somalia</td>
<td>South Pacific 2006</td>
<td>South Sudan</td>
<td>Special Operations</td>
<td>Sudan</td>
<td>Timor-Leste</td>
</tr>
<tr>
<td>Uganda</td>
<td>West Sahara</td>
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</tbody>
</table>
AUSTRALIAN OPERATIONAL SERVICE MEDAL – BORDER PROTECTION AND GREATER MIDDLE EAST OPERATIONS

Certificates will also be issued for Border Protection and Greater Middle East Operations. Details of eligible dates can be found by clicking on the following link.

WHAT EVIDENCE OF SERVICE IS REQUIRED?

• Service Record showing service during the relevant period and, for post-Second World War certificates, service in the relevant country during the period of conflict; or
• Service Record showing eligibility for medal(s) for the relevant conflict; or
• Medal(s) for the relevant conflicts, inscribed with the veteran’s name and service number (on the rim or reverse), or photograph(s) of inscribed medals; or
• Copies of entries from the Second World War, Korean War or Vietnam War Nominal Rolls (http://nominal-rolls.dva.gov.au)
• In the case of applicants for a Second World War certificate, evidence or a Statutory Declaration attesting to service on the home front.

In the case of home front service, the applicant may not be able to produce supporting documentation. In these circumstances, a statement detailing their contribution should be accepted.

HOW ARE APPLICATIONS SUBMITTED AND ISSUED?

Application forms are available from Federal MPs’ offices, or can be downloaded from the Department of Veterans’ Affairs website at: https://www.dva.gov.au/about-dva/dva-forms (click on Forms by Topics and click on ‘C’ select Certificate of Appreciation forms).

Applicants should complete the application form and submit the completed form to their Federal Member.

Eligibility is decided by the Federal Member, in accordance with these guidelines

Only one certificate per conflict should be issued in relation to a person’s service.
WHEN ARE CERTIFICATES NOT AVAILABLE?

CERTIFICATES ARE NOT AVAILABLE FOR:

BOER WAR AND FIRST WORLD WAR:
- Certificates are designed primarily for living veterans to express the nation’s gratitude for their service. The number of surviving veterans of conflicts other than the First World War is such that the primary purpose of personal recognition is maintained. All Australian First World War veterans are now deceased and cannot be personally recognised.
- Surviving First World War veterans were formally recognised with a medal specific to their service by the Federal Government under the Australian Honours and Awards System.

NATIONAL SERVICE:
- Certificates are event-based and do not relate to forms of enlistment such as national service.
- National servicemen were recognised in 2001 through the issue of the *Anniversary of National Service 1951-1972 Medal*. Information and an on-line application for this Medal is available through the Department of Defence at: http://www.defence.gov.au/Medals/Australian/Anniversary-National-Service-Medal.asp
- National servicemen who served in Vietnam are eligible for this award.

DEFENCE RESERVE FORCES:
- Certificates are event-based and do not relate to forms of enlistment such as reserve forces.
- Reserve service may be recognised, if certain criteria are met, through the issue of the *Reserve Force Medal*. Information and an on-line application for this Medal is available through the Department of Defence at: http://www.defence.gov.au/Medals/Australian/Long-Service/Reserve-Force-Medal.asp
- Reserve personnel who served in one of the above Peace Operations theatres for which Certificates of Appreciation are available may qualify for that certificate.

WHERE CAN MORE INFORMATION BE OBTAINED?

Enquiries in relation to applications and eligibility should be directed to your Federal MP office.