



Australian Government  
Department of Veterans' Affairs

## Bank Account Details for Overseas Residents Canada

You should use this form if you are living outside Australia and you want your Department of Veterans' Affairs (DVA) payments made into an account with a bank or financial institution in the country in which you are living.

Your payments will be issued electronically in your local currency to the account you nominate.

Please note that payments may be subject to fees levied by your bank, and such fees must be paid by you.

**Please confirm with your bank or financial institution that your account is capable of receiving payments in Canadian Dollars via the Canadian automated clearing house.** The nominated account must be in your name, or that of your appointed DVA agent or trustee, or it may be a joint account with another person. If you would like to appoint an agent or trustee to act on your behalf in dealings with DVA, please contact us.

Please fill in the details overleaf in BLOCK letters, and then ask your bank or financial institution to verify the information you have supplied.

Please attach a copy of a bank document that shows your bank details, including your account number and the name(s) of the account holder(s). Once the form is completed and your bank has confirmed the details, please sign the form and return it to the address below. Make sure you apply sufficient postage stamps to ensure the form is sent by airmail, otherwise delays may occur.

If you need help, contact DVA Income Support, Tasmania (contact details below).

<b>Postal address</b>	<b>Income Support Department of Veterans' Affairs GPO Box 9998 Brisbane QLD 4001 AUSTRALIA</b>
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<b>Email address</b>	<b>GeneralEnquiries@dva.gov.au</b>
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<b>Fax number</b>	<b>+61 3 6221 6660</b>
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<b>Telephone number</b>	<b>+61 3 6221 6712</b>
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### Privacy notice

Your personal information is protected by law, including the *Privacy Act 1988*. Your personal information may be collected by the Department of Veterans' Affairs (DVA) for the delivery of government programs for war veterans, members of the Australian Defence Force, members of the Australian Federal Police and their dependants.

[Read more: How DVA manages personal information](#)



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## Bank Account Details for Overseas Residents Canada

Please fill in the details below in BLOCK letters, and then ask your bank or financial institution to verify the information you have supplied.

**Name of Bank or Financial Institution**

**Address of Bank or Financial Institution Branch**

Number/Street

Town/City/Postcode

Country

**CANADA**

**Bank Sort/Routing Code**

**0**

Institution No.

Branch Routing No.

**Note:** This is NOT the Bank Identifier Code (BIC).

**Account Number**

**Name of Account Holder**

**To the Bank/Financial Institution**

We confirm that the customer account can receive deposits through the automated clearing house system and that the account details of the customer are correct.

**Bank/Financial Institution Stamp**

**Your statement**

I have attached a copy of a bank document that shows my bank details, including my account number and the name(s) of the account holder(s).

**Your signature**

Date

**Your name (please print)**

**DVA or DEFCARE File No. (if known)**

**Your Contact Details (optional)**

**Home phone number**

**Email**