



Privacy notice

Your personal information is protected by law, including the *Privacy Act 1988*. Your personal information may be collected by the Department of Veterans' Affairs (DVA) for the delivery of government programs for war veterans, members of the Australian Defence Force, members of the Australian Federal Police and their dependants.

[Read more: How DVA manages personal information](#)

RAP and NDIS - Aids and appliances can be provided by both DVA, through the Rehabilitation Appliances Program or by the NDIS, through an individual care plan, as long as the same aid/appliance is not provided by both NDIS and DVA.

Provider Details

Speech Pathologist Doctor (GP)

Provider Stamp (if applicable)

Name

Employer

Date

Provider number

Phone number []

E-mail address

@

Signed



Entitled Person/Delivery Details

Surname

Given name(s)

Phone number []

Customer account number (Supplier Use Only)

DVA File number

Card type Gold White - confirmed eligibility with DVA - please include clinical information

Delivery address (Including State and postcode)

Delivery instructions (warning re dogs etc.)

Prior Approval Number (only required in specific circumstances e.g White Card holder)

Does the entitled person live in a Residential Aged Care Facility? No Yes - ACFI Classification not yet assigned

ACFI Classification

Does the ACFI classification contain one high domain or two or more medium domain categories?

No Yes (Refer to DVA)

Is this order additional to initial order or a result of a new assessment? Additional New assessment Re-order

Recommendations

Item and level of thickness

Daily usage

Qty req'd per month
No more than 3 months supply (review required)

Item and level of thickness	Daily usage	Qty req'd per month <i>No more than 3 months supply (review required)</i>

Follow up plan (including date of review)

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This completed request is to be supplied to the veteran's Prescribing Doctor.

All clinical details associated with each request are to be retained by the provider and provided to DVA if requested.

From 1 January 2020, provide the completed form to one of the following suppliers:

BrightSky Australia (All States)

Phone: 1300 968 062

Fax: 1300 968 063

Independence (All States)

Phone: 1300 788 855

Fax: 1300 788 811