



**Application for:**

- **Widow or Widower Advance**
- **Essential Repairs Advance**
- **Instalment Relief**

Office use only

File no:	
App no:	

**Privacy notice**

Your personal information is protected by law, including the *Privacy Act 1988*. Your personal information may be collected by the Department of Veterans' Affairs (DVA) for the delivery of government programs for war veterans, members of the Australian Defence Force, members of the Australian Federal Police and their dependants.

[Read more: How DVA manages personal information](#)

**Please read this form through carefully before you start to fill it in.**

Complete this application if you currently have a Defence Service Homes (DSH) subsidised loan and you are seeking:

- assistance to complete essential repairs to your DSH home;
- assistance to pay rates, taxes, charges or other outgoings associated with your DSH home; or
- a reduction in your DSH loan repayments.

These forms of assistance are subject to financial hardship tests contained in the Hardship Guidelines approved by the Minister for Veterans' Affairs.

**Who may apply?**

Existing DSH borrowers only.

**Please note:** If you are a widow/widower or surviving partner of an eligible person, please disregard the reference to spouse throughout this form.

**If you were the widow/widower/surviving partner of an eligible person and have legally remarried since his/her death, you do not qualify for assistance through this application.**

If you have your own qualifying service, it is suggested that you approach DSH as you may be entitled to another form of assistance.

The information contained in this form will be used to assess your entitlement to a DSH subsidised loan and for statistical purposes. Only information relevant to your DSH subsidised loan will be disclosed to Westpac Banking Corporation.

If you need more space for your answers, please use the back page of this form or write your answers on a separate sheet of paper, sign it, and attach it to this form.

**Please send the completed form to:**

**The Manager**  
**DSH National Processing Centre**  
**GPO Box 9998**  
**BRISBANE QLD 4001**

**Telephone: Freecall 1800 722 000**  
**Facsimile: (07) 3815 9430**  
**Email: dshlending@dva.gov.au**



**Section 3 - Income**

**12. What is the gross weekly income of you and your spouse/de facto partner?**

*Where income is received fortnightly, please provide weekly equivalent*

	<i>Self</i>	<i>Spouse</i>
Salary (wage)	\$	\$
Service pension	\$	\$
War Widow's pension	\$	\$
Disability pension	\$	\$
Age pension	\$	\$
Social Security payments (except family allowance)	\$	\$
Workers compensation	\$	\$
Income from investments, savings etc.	\$	\$
Any other income	\$	\$

Give details


**Section 4 - Financial Commitment**

**13. What are your current commitments on your DSH home?**

	<i>Amount of regular payment</i>	<i>How often</i>
Loan (DSH)	\$	
Loan/s (other)	\$	
Council rates	\$	
Water, sewerage rates	\$	
Insurance	\$	
Body Corp levy	\$	
Credit Cards	\$	monthly average
Other	\$	

Give details


**Section 4 - Financial Commitment** *cont...*

**14. Have you investigated any other avenues through which the amount of the commitments on the home could be reduced?** *(This may include seeking alternate financing, negotiating with your lender for a reduction in instalments/extending repayment terms or any other means)*

No

Yes  Please provide details


**Section 5 - Essential Repairs**

*You should obtain at least two written quotes for the repairs and attach a copy of **your preferred quote** to this application. **Quotes should indicate the essential nature of the repairs.***

**15. List all essential repairs**


**Section 6 - Instalment Relief**

**16. Please provide any details which might be relevant to your application, such as the reasons why you are in arrears, the period for which relief is sought and future prospects for improved circumstances.**


*Continue on last page if you need more space*

**17. How long do you anticipate you will require the instalment relief?**

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**Section 7 - Declaration**

I declare that the details I have given in this form and any other attached documents are complete and correct.

I am aware that there are penalties for deliberately making false or misleading statements. I am also aware that if relief is granted I must advise Defence Service Homes of any changes to my financial circumstances.

**Signature of applicant**


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Date

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