



Application for Crisis Payment prison/hospital release

What is a Crisis Payment?

A crisis payment is a one-off payment payable to assist people in severe financial hardship after release from confinement/custody, those who are forced to leave their home due to extreme circumstances, and those who choose to remain in their home after being subjected to domestic or family violence. This application form is specific to those persons who are released from prison or psychiatric confinement after having been in 'lawful custody'. A separate form is available for claimants in extreme circumstances, and victims of domestic or family violence.

Who is eligible?

New and existing DVA pensioners who have claimed a service pension or income support supplement and who are in financial hardship when leaving prison or a psychiatric confinement after having been in 'lawful custody' for at least 14 days.

Note: Lawful custody only refers to psychiatric detention or detention in gaol where a person has been charged with an offence.

Privacy notice

Your personal information is protected by law, including the *Privacy Act 1988*. Your personal information may be collected by the Department of Veterans' Affairs (DVA) for the delivery of government programs for war veterans, members of the Australian Defence Force, members of the Australian Federal Police and their dependants.

[Read more: How DVA manages personal information](#)

Note: This form must be lodged within 7 days of release unless you contact this Department within that period in which case you will have 14 days to lodge the form from the date of that contact.

Details about you

1. Personal details

Please write in BLOCK LETTERS using a blue or black pen (not pencil)

Family name

Given name(s)

Date of birth / /

Address
Postcode

Contact telephone no. [] Mobile No.

E-mail

Reference no. (if known)

2. Have you just been released from custody or confinement which was 14 days or longer?

- No** - If you have been in custody/confinement for less than 14 days, you are not entitled to a crisis payment unless you are forced to leave your home due to extreme circumstances after your release (see *alternative application form: Application for crisis payment - extreme circumstances*)
- Yes** - Please **attach** evidence of your release from custody/confinement.

3. What type of income support payment are you currently receiving or applying for? (e.g. Service Pension, Income Support Supplement.)

Pension type

Details about your financial circumstances

4. Do you have any cash on hand?

- No**
- Yes** - How much?

\$

5. Do you have any money in bank, building society or credit union accounts?

- No** - Go to question 6
- Yes** - What is the total balance of your account(s)?

\$

Please complete the account details below.

Name of bank, building society or credit union	Branch or BSB number	Type of account (e.g. passbook, ATM, cheque)	Account held in the name(s) of	Account number	Account balance
					\$
					\$

6. Are you the applicant?

- No** - If you are completing this form on behalf of the applicant, please complete the following details before completing the Declaration overleaf.

Name	<input type="text"/>
Address	<input type="text"/>
	Postcode
Telephone	[] Home
	[] Work
	Mobile
E-mail	<input type="text"/>

- Yes** - Complete Declaration overleaf.

Declaration

Please read the following statement and sign the form.

- I declare that:
- The information on this form is complete and correct.
- I understand that:
- There are penalties for deliberately giving false or misleading information.

Your signature (or authorised person)

Date

Payment: Payment will usually be made direct to the account into which your regular payments are currently made.

How to contact DVA

For information, please call the Department of Veterans' Affairs
(from anywhere in Australia) on:

1800 555 254

State	Address	Postal address
New South Wales	Centennial Plaza Tower B 280 Elizabeth Street Sydney NSW	GPO Box 9998 Brisbane QLD 4001
Victoria	300 Latrobe Street Melbourne VIC	GPO Box 9998 Brisbane QLD 4001
Queensland	480 Queen Street Brisbane QLD	GPO Box 9998 Brisbane QLD 4001
South Australia	Westpac House 91 King William Street Adelaide SA	GPO Box 9998 Brisbane QLD 4001
Western Australia	AMP Building 140 St Georges Terrace Perth WA	GPO Box 9998 Brisbane QLD 4001
Tasmania	Barrack Place 254 - 286 Liverpool Street Hobart TAS	GPO Box 9998 Brisbane QLD 4001
Northern Territory	Winnellie Central 14 Winnellie Road Winnellie NT 0820	GPO Box 9998 Brisbane QLD 4001
Australian Capital Territory	2 - 6 Bowes Street Woden ACT	GPO Box 9998 Brisbane QLD 4001