



## Conditions for use by prescribers and dispensers

- 1 The D931 Spectacle Prescription form is supplied in triplicate. When the prescriber has completed the relevant section, the original and duplicate should be handed to the patient, who will take them to the dispenser. The prescriber should retain the triplicate. The dispenser should then complete the relevant section, retain the duplicate and forward the original to Medicare Australia for processing.
- 2 Dispensers must have entered into an agreement with the Department of Veterans' Affairs. If the services of such a dispenser are unavailable, supply from an alternative source may be effected only after approval has been obtained from the Department in each case.
- 3 A condition of this prescription is that payment of the dispenser's account shall be in full satisfaction of all claims against the Department for goods supplied.
- 4 **For manual claiming** - payment will be made by the Department of Veterans' Affairs only on receipt of a claim form with this prescription. The prescription must be completed and signed by the prescriber and dispenser. **For online claiming** - you need only keep the relevant documents for your records.
- 6 Entitled veteran/dependant has freedom to choose whether spectacles are dispensed by the prescribing optometrist or an optical dispenser (who have signed an agreement with the Department regarding the supply of spectacles).
- 7 The patient presenting this prescription shall not be supplied with money or goods in lieu of the goods specified in this prescription.
- 8 Where the patient selects frames or lenses that are not a part of the list approved by the Department and agreed to by the dispenser, the patient may select his/her own frames or lenses and the Department will pay up to the level to which it would have paid had the frames/lenses been specified in the agreement between the Department and dispenser. The patient is required to pay the full amount for frames/lenses selected from outside the agreed range.
- 9 **Only one pair of bifocals, trifocals or multifocals, or one pair each of reading spectacles and distance spectacles may be provided in any two-year period, unless the patient's vision changes.**

- 1 Please complete the Patient details section by writing the patient's file number, first name, initial and surname. ***If the file number is not known***, include date of birth and address.
- 2 Complete all relevant sections.
- 3 The 'Condition Treated' section should only be completed if the veteran holds a Repatriation Health Card for Specific Conditions (WHITE CARD).
- 4 This form is supplied in triplicate. When the prescriber has completed the relevant section, the original and duplicate should be handed to the patient, who will take them to the dispenser. The prescriber should retain the triplicate. The dispenser should then complete the relevant section, retain the duplicate and forward original to Medicare Australia for processing, except for online claiming.

◆ **Each service voucher must be used only for services rendered to one patient**

