



Provider Remuneration for DVA Compensation Assessments

DVA pays medical providers for completing compensation assessments that have been requested by DVA. Payment is not guaranteed for reports or assessments completed without a DVA request or prior approval. DVA does not pay for reports requested by third parties, including veterans, advocates, solicitors or dependants.

Claiming payment

GPs and specialists should submit invoices following guidance published on the DVA website - [Fee notes for GPs and specialists](#) | [Department of Veterans' Affairs](#)

Invoices should include:

- consultation time ('DCC' item codes)
- provision of clinical notes ('DCN' item codes)
- page count of completed assessment forms.

DVA pays for the completion of an assessment as a whole, rather than per diagnosis or condition, with the assessment fees covering time spent reviewing clinical records, consulting with the veteran, and completing the requested forms and assessment.

The DVA delegate will provide a Transaction Reference Number (TRN) with the Request for Information. The TRN is used for billing the requested assessment, applies only to that request, and must not be used for other assessments or transferred to another provider.

Circumstances that do not justify higher fees

Above-fee payments will not be approved for:

- becoming familiar with DVA processes or requirements
- reviewing DVA policy, legislation, Guide to the Assessment of Rates of Veterans' Pensions (GARP) or Statements of Principles
- reviewing medical literature or records from outside your Practice
- arranging investigations or referrals
- treatment provided as part of routine clinical care
- administrative tasks – new patient onboarding, uploading reports and invoices

Additional time resulting solely from a provider being unfamiliar with a veteran's history will not generally justify an above-fee payment.

Above-fee payment requests

If you believe an assessment will require substantially more work than is normally expected, complete the [request form](#) available on the Fee Notes page and email compensation.trn.prior.approval@dva.gov.au **before commencing the assessment**. Approval is considered on a case-by-case basis and is not automatic.

Higher fees may be considered where there are exceptional circumstances, including:

- multiple and/or complex conditions
- significant cognitive, communication or physical impairments