DVA SCHEDULE OF FEES
MEDICAL GRADE FOOTWEAR SUPPLIERS
Effective 1 November 2026

ITEM	DESCRIPTION	FEE	GST STATUS
F605*	**Custom made footwear (1st issue) – GST-free** (Only shoes specifically designed and constructed to support or correct a deformed foot or leg, or to support or protect a foot following surgery. First issue only – no patterns or lasts supplied.)	CON	GST-free
F625*	**Custom made footwear (2nd or subsequent issue) - GST-free** (Only shoes specifically designed and constructed to support or correct a deformed foot or leg, or to support or protect a foot following surgery. Second or subsequent issue – only patterns and lasts supplied.)	CON	GST-free
F606*	**Custom made footwear – recreational – GST-free** (Only shoes specifically designed and constructed to support or correct a deformed foot or leg, or to support or protect a foot following surgery.)	CON	GST-free
F660	**Extra depth/width ready-made footwear (MGF Register) – Taxable** (e.g. shoes with no modifications or additional specific requirements.)	CON	Taxable
F661	**Extra depth/width ready-made footwear (MGF Register) – GST-free** (Only shoes with modifications and/or additional specific requirements that result in the shoe being categorised as a surgical shoe.)	CON	GST-free
F670*	**Extra depth/width ready-made footwear (MGF Register) - recreational – Taxable** (e.g. shoes with no modifications or additional specific requirements.)	CON	Taxable
F671*	**Extra depth/width ready-made footwear (MGF Register) – recreational – GST-free** (Only shoes with modifications and/or additional specific requirements that result in the shoe being categorised as a surgical shoe.)	CON	GST-free
F604	**Modifications (Stock Footwear) – Taxable** Modifications to existing stock shoes/boots owned by the veteran.	CON	Taxable
F611	**Modifications (MGF) – GST-free** Modifications that result in the manufacture of a surgical shoe/boot for initial supply to the veteran (fee includes fitting and adjustments throughout warranty period).	CON	GST-free
F612	**Modifications (MGF) – Taxable** Modifications to existing surgical shoes/boots already issued to or owned by the veteran, outside of warranty period.	CON	Taxable
F615	**Repairs**	CON	Taxable

F680	**Home visits for distance within 75km one way**	CON	GST-free
F681	**Home visits for distance greater than 75km one way**	CON	GST-free
F997	**Postage**	CON	Taxable

KEY

Shaded items*	Prior financial authorisation is required.
CON	Contracted footwear supply fees
Prior financial authorisation	To obtain prior financial authorisation, please contact the DVA office for your state or territory using the contact details below.

DVA CONTACTS:

PHONE NUMBERS:

1800 550 457 (Select Option 3, then Option 1)

POSTAL ADDRESS FOR ALL STATES AND TERRITORIES:

Health Approvals & Home Care Section
Department of Veterans' Affairs
GPO Box 9998
BRISBANE QLD 4001

DVA WEBSITE:

www.dva.gov.au/providers/programs-services-information-for-providers/medical-grade-footwear

DVA email for prior financial authorisation:

RAP General Enquiries
AMBRAPGE@dva.gov.au

MGF prior approvals email: RAP.MGF.Requests
AMBRAPMGF@dva.gov.au

The appropriate prior approval request form can be found at: https://www.dva.gov.au/providers/services-requiring-prior-approval.

CLAIMS FOR PAYMENT
For more information about claims for payment visit:
Provider claims | Department of Veterans' Affairs

Claim Enquiries: 1300 550 017 (Option 2 Allied Health)

Claiming Online and DVA Web claim
DVA offers online claiming utilising Medicare Online Claiming. DVA Webclaim is available on the Services Australia PRODA (Provider Digital Access) - Services Australia. For more information about the online solutions available:

- DVA Web claim/
  Technical Support – Phone 1800 700 199 or email
  eBusiness@servicesaustralia.gov.au
- Billing, banking and claim enquiries – Phone 1300 550 017
- Visit the Services Australia website at: Connect to online claiming systems - Health professionals - Services Australia

Manual Claiming
Please send all claims for payment to:

Veterans' Affairs Processing (VAP)
Services Australia
GPO Box 964
ADELAIDE SA 5001

Claim Forms:
DVA provider fillable and printable health care claim forms and service vouchers are also available on the DVA website further information at: Forms for providers | Department of Veterans' Affairs

DVA MEDICAL GRADE FOOTWEAR (MGF) FEE SCHEDULE

Effective 1 November 2026

CUSTOM MGF (Manufacture and Supply)

Item	Price ($A) from 1 Nov 2026 (Excluding GST)
Custom MGF Manufacture & Supply - Men's & Women's Footwear	
Shoes - First issue / no patterns or last supplied	1,581.90
Shoes - Second or subsequent issue of same shoe / patterns and last supplied	1,146.75
Custom MGF Additions - made during manufacture of the custom footwear	
Rocker Sole	N/A
Supply & Fit Topy Full or Half Sole	N/A
Make and Fit Velcro Fastenings/Straps	N/A
Modifications to Existing Last due to change in foot shape for Second or Subsequent issue (pair maximum)	95.25
New Style & Complete Set of Shoe Patterns at client's request for Second or Subsequent issue (pair maximum)	133.85
Make and Fit T-strap (maximum each)	95.95
Internal or External Shoe Raise or Wedge (for first 10mm build up or part thereof)	52.00
Internal or External Shoe Raise maximum (for each additional 5mm)	15.70
Supply & Fit Heel Sockets/Ferrules (Round) (each)	144.85
Supply & Fit Heel Sockets/Ferrules (Square) (each)	215.90
Other items	
Home Visits > 75km Home Visits < 75km	65c 65+km rate (76c)
Postage per direction	17.00
1. All custom MGF must be supplied in accordance with the Department's specification	
2. Maximum delivery period of 8 weeks applies to the manufacture and supply of custom MGF	
3. First issue also applies to existing clients changing to a new supplier of MGF	

DVA MEDICAL GRADE FOOTWEAR (MGF) FEE SCHEDULE

Effective 1 November 2026

MODIFICATIONS / REPAIRS TO ALL EXISTING FOOTWEAR
(Including ready made and custom MGF already supplied)

Item	Price ($A) from 1 Nov 2026 (Excluding GST)
Replace / Repair Half Sole & Heels (Stepped Sole & Heel) (pair)	90.40
Replace / Repair Full Sole & Heels (Stepped Sole & Heel) (pair)	134.25
Replace / Repair Wedge Full Soles (pair)	96.35
Supply & Fit Rocker Sole (greater than 10mm) (each)	107.55
Supply & Fit Topy Half Sole (pair)	50.75
Supply & Fit Topy Full Sole (pair)	71.10
Shoe Raise – Heel Only (Max. 10mm) (each)	47.50
Shoe Raise External to Sole (1st 15mm) (each)	107.75
Shoe Raise External to Sole (Each Additional 5mm) (each)	14.40
Shoe Raise with Removal & Replacement of Original Sole (1st 15mm) (each)	118.55
Shoe Raise with Removal & Replacement of Original Sole (Each Additional 5mm) (each)	14.40
Supply & Fit Heel Flare Only (Stepped Heel & Sole) (each)	54.10
Supply & Fit Heel Flare Only (Wedge Sole) (each)	97.00
Supply & Fit Elongated Heel (each)	78.40
Replace Elongated Heel Top Piece (each)	30.45
Replace Complete Heel (pair)	57.10
Repair Complete Heel and Replace Heel Top Piece (pair)	29.50
Supply & Fit Sach Heel (each)	54.10
Supply & Fit Heel and Sole Flare (Wedge Sole) (each)	115.45
Supply & Fit Heel and Sole Wedge (Wedge Sole (each)	78.40
Supply & Fit Heel Wedge Involving Replacement of Heel (each)	54.10
Supply & Fit Sole Wedge Involving Build Heel Flare (each)	65.05
Supply & Fit Sole Wedge (Stepped Sole & Heel) (each)	55.40
Supply & Fit Heel & Sole Wedge (Stepped Sole & Heel) (each)	74.70
Supply & Fit Full Leather Golf Sole with Spike Inserts (pair)	208.10
Supply & Fit Lawn Bowl Sole with Wedge (pair)	129.70
Replace Full Length Padded Insoles (pair)	49.50
Make & Fit T-strap (each)	101.65
Turn Back Velcro Fastening Straps (with Metal Loop) (pair)	72.40
Supply & Fit Heel Sockets/Ferrules (Round) (each)	173.25
Supply & Fit Heel Sockets/Ferrules (Square) (each)	237.65
Re-stitch Welts (pair)	64.10
Patch Leather Upper (pair)	38.05
Re-stitch Upper (pair)	33.55
Replace Eyelets (1st Eyelet) (each)	4.50
Replace Eyelets (Each Additional Eyelet) (each)	2.85
Shoe Stretching (pair)	36.80

Home Visits (prior financial authorisation required)	Contracted
Postage per direction	17.00
Postage max. per order	30.85

Notes:

1. Modifications and repairs must be made in accordance with the Department's specification.

2. Modifications cannot be claimed for ready made depth/width MGF supplied from the MGF Register where such a modification is already included as a standard feature of the MGF supplied (e.g. velcro fastening/straps etc)

3. Modifications can only be claimed for existing custom MGF (i.e. custom MGF already manufactured & supplied).

4. All stepped heel modifications include supply & fit of heel top piece.

5. All stepped heel modifications include supply & fit of topy half sole & heel top piece.

6. All wedge sole modifications include supply & fit of topy full sole.

7. Any modifications or repairs not listed will be subject to price by negotiation with the Department.

8. Maximum of 2 weeks applies to all modifications and repairs.