



Document created in accordance with section 17 of the *Freedom of Information Act 1982 (Cth)*

LEX reference number: LEX 78002

Request details:

- 1. A count of the number of accepted health conditions related to all claim types under VEA, MRCA and DRCA and categorised by gender for the following period [each of the last 5 Financial Years, i.e. FY 20/21 to FY 24/25].*
- 2. A count of the number of rejected health conditions related to all claim types under VEA, MRCA and DRCA and categorised by gender for the following period [each of the last 5 Financial Years, i.e. FY 20/21 to FY 24/25].*

Date of decision: 5 September 2025

As the details of your request are not held by the Department in a discrete document form, the Data & Insights team have extracted the following data from the Electronic Data Warehouse (EDW) to create a document.

This data is current as at 1 September 2025.

The date range of this data is 1 July 2020 to 30 June 2025.

The date is based on the date the decision of the claim was made.

Please be advised that this data should only be viewed in context with the notes, caveats and exclusions listed below:

- The data includes sensitive and restricted clients.
- This report classifies accepted conditions by Statement of Principles (SOP) codes only. Non SOP coded conditions are not included
- The most recent SOP codes (relevant to a condition) are used on this extract.
- This report extracts distinct clients who got accepted for a specific SOP condition in a specific financial year.
- The extract only provides details around top 30 most accepted/rejected conditions.
- This report includes deceased clients as well.
- One client may be accepted/rejected under multiple Acts (e.g VEA & DRCA). If an individual is accepted/rejected in the same financial year under the same SOP code, they will be counted once.
- The top 30 conditions have been ranked based on the grand total number of Accept/Reject data over 5 years. An additional column has been added to indicate the same.
- In some instances, the client may have been rejected in a certain financial year (FY) (included in the reject count of that year) and might have got accepted in different FY (included in the Accept count of that year).



Table 1 – Accepted health conditions.

Condition Name	Females (Accept count per Financial year)					Males (Accept count per Financial year)					Grand Total
	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025	over five years
Tinnitus	668	743	1138	2032	1853	5744	4855	6627	10799	9343	43802
Sensorineural hearing loss	288	330	486	895	832	3232	3378	4347	6944	6214	26946
Osteoarthritis	279	271	474	846	1023	2380	2284	3484	5657	6460	23158
Sprain and strain	438	503	663	1161	1218	2069	2398	3290	5187	5546	22473
Thoracolumbar spondylosis	246	280	496	929	1065	2109	2068	3170	5591	6415	22369
Depressive disorder	260	344	507	736	1032	1420	1658	2247	3536	5143	16883
Rotator cuff syndrome	169	176	298	559	742	1068	1180	2079	3414	4339	14024
Posttraumatic stress disorder	186	253	302	484	559	1250	1431	1937	2647	3279	12328
Anxiety disorder	123	181	277	534	832	526	704	1076	1945	3691	9889
Erectile dysfunction	##	##	##	##	##	678	934	1315	2454	4105	94##
Alcohol use disorder	90	127	157	251	385	860	1052	1323	2084	2916	9245
Fracture	183	165	238	441	340	885	819	1113	1795	1668	7647
Cervical spondylosis	77	78	103	210	295	515	623	862	1520	2074	6357
Chondromalacia patella	82	81	153	286	420	413	445	707	1257	1643	5487
Bruxism	78	100	128	250	401	271	460	662	1204	1836	5390
Solar keratosis	66	79	104	180	154	637	661	859	1216	1127	5083
Medial tibial stress syndrome (shin splints)	150	160	182	288	318	560	562	681	1086	1069	5056
Non-melanoma malignant neoplasm of the skin	62	68	96	164	144	573	583	759	1113	1069	4631
Plantar fasciitis	82	113	138	293	308	365	473	625	1010	1101	4508
Joint Instability	71	67	136	228	184	408	399	632	995	930	4050
Labral tear	51	61	121	217	246	320	333	552	1024	1092	4017
Adjustment disorder	129	138	171	228	169	384	488	666	803	660	3836
Chronic Insomnia disorder	18	26	50	159	351	68	123	266	575	1696	3332
Tinea	16	35	48	103	120	257	268	484	896	817	3044
Epicondylitis	13	41	56	111	163	168	185	412	785	1065	2999
Acute meniscal tear of the knee	21	28	57	92	112	254	259	461	705	649	2638
Patellar tendinopathy	19	25	47	77	115	211	219	402	674	821	2610
Achilles tendinopathy	33	34	63	142	165	164	178	346	611	776	2512
Cut, stab, abrasion and laceration	21	27	60	106	99	199	216	423	682	670	2503
Dislocation of a joint and subluxation of a joint	29	45	47	95	80	245	296	411	639	542	2429

As per small numbers policy, any count less than 10 has been replaced with "##". The relevant totals have been masked as well to ensure privacy



Table 2 – Rejected health conditions.

Condition Name	Females (Reject count per Financial year)					Males (Reject count per Financial year)					Grand Total
	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025	2020/2021	2021/2022	2022/2023	2023/2024	2024/2025	over Five years
Osteoarthritis	66	70	116	166	216	632	593	986	1217	1434	5496
Thoracolumbar spondylosis	52	55	76	102	139	378	360	571	796	941	3470
Cervical spondylosis	65	71	81	133	163	330	368	540	724	948	3423
Tinnitus	46	44	80	83	103	360	406	656	643	662	3083
Sprain and strain	38	56	58	111	188	236	268	415	590	885	2845
Sensorineural hearing loss	25	25	67	63	83	333	382	526	589	615	2708
Depressive disorder	32	52	59	77	115	279	283	409	478	643	2427
Posttraumatic stress disorder	22	56	65	96	120	256	287	382	491	633	2408
Rotator cuff syndrome	29	25	44	83	97	268	240	399	451	714	2350
Alcohol use disorder	18	24	29	38	68	213	253	326	417	505	1891
Bruxism	14	44	65	95	143	57	115	266	392	610	1801
Sleep apnoea	##	10	19	23	26	170	204	282	337	382	14##
Fracture	24	16	31	42	62	145	164	203	283	357	1327
Ganglion	29	30	68	111	89	76	117	190	275	329	1314
Anxiety disorder	17	26	28	55	84	92	124	190	251	411	1278
Erectile dysfunction	##	##	##	##	##	94	138	213	340	464	12##
Gastro-oesophageal reflux disease	##	21	32	28	51	119	138	165	254	271	10##
Chondromalacia patella	16	17	24	37	87	63	71	113	210	321	959
Plantar fasciitis	18	13	24	40	77	64	78	149	219	268	950
Solar keratosis	##	10	17	24	33	108	131	159	204	236	9##
Non-melanoma malignant neoplasm of the skin	##	##	14	31	26	112	96	143	189	234	8##
Hypertension	##	##	##	##	11	109	123	117	183	247	8##
Adjustment disorder	15	15	30	25	24	64	99	158	154	135	719
Sinusitis	15	16	23	30	45	58	73	103	163	176	702
Haemorrhoids	##	11	18	28	32	51	86	112	145	152	6##
Epicondylitis	##	##	11	11	29	33	36	85	131	240	5##
Joint Instability	##	##	16	15	37	45	62	93	109	152	5##
Migraine	16	27	34	50	55	45	46	83	86	80	522
Achilles tendinopathy	##	10	12	23	32	41	50	72	101	174	5##
Medial tibial stress syndrome (shin splints)	12	##	12	29	41	42	38	74	105	138	5##

As per small numbers policy, any count less than 10 has been replaced with "##". The relevant totals have been masked as well to ensure privacy