



Document created in accordance with section 17 of the *Freedom of Information Act 1982 (Cth)*

LEX reference number: LEX 75074

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Request details: *'...The number of compensation/injury claims submitted in 2024 for*

- Claims submitted by ESO's,*
- Claims submitted by Legal/Paid Advocacy entities, and*
- Claims submitted by veterans themselves.*

and in what state the veteran resides.

NOTE: By injury claims submitted, this is for the number of claim itself NOT CLAIMS FOR SPECIFIC CONDITIONS (i.e. One claim with 5 separate conditions claimed is ONE CLAIM)...'

Date of decision: 16 October 2025



Table 1 – Count of Initial Liability and Permanent Impairment Claims by Submission Type & Client Residential State – 2024

Client Residential State	Advocate Submission Claim Count	Self-Submission Claim Count	Grand Total
ACT	2,601	3,461	6,062
NSW	12,640	13,553	26,193
NT	1,103	1,967	3,070
QLD	21,706	22,490	44,196
SA	2,426	4,169	6,595
TAS	1,026	1,137	2,163
VIC	5,856	5,807	11,663
WA	5,478	6,387	11,865
Overseas	256	317	573
Grand Total	53,092	59,288	112,380

Please be advised that this data should only be viewed in context with the notes, caveats and exclusions listed below:

- This data has been extracted from the Teradata Enterprise Data Warehouse (EDW).
- The data is current as at 25 September 2025.
- The data may include sensitive and restricted clients.
- This data includes all Initial Liability and Permanent Impairment claims lodged in 2024 and whether the claim had an Advocate or was self-submitted at the time of lodgment.
- Advocate submission includes Ex-Service Organisations (ESO), legal entities, family members/friends, and Fee-for-Service Advocates, however systematic, reliable data is not currently collected by DVA to be able to distinguish between these distinct Advocate types. As such further breakdown isolating Fee-for-Service/legal advocates cannot be provided (as requested partly within the FOI)
- Residential state is the latest known client address to DVA as at 25 September 2025. This may not be a client's current address or the location in which the client resided when the claim was submitted.