

Number of claims submitted under MRCA/DRCA/VEA for veterans in Victoria

Initial Liability claims - 5 Act split

Initial Liability Claims Submitted	DRCA	MRCA	VEA	VEA / DRCA	VEA / DRCA / MRCA	Totals claims (Victoria)	Total IL claims (Overall)	% of total IL claims submitted
FY22-23	385	1,679	133	596	1,266	4,059	42,357	9.58%
FY23-24	488	2,134	147	676	1,576	5,021	46,776	10.73%
24-25 FYTD	294	1,551	103	388	958	3,294	35,399	9.31%

Permanent Impairment Claims

Permanent Impairment Claims Submitted	DRCA	MRCA	Totals claims (Victoria)	Total IL claims (Overall)	% of total PI claims submitted
FY22-23	1,627	1,311	2,938	26,111	11.25%
FY23-24	2,555	2,004	4,559	37,642	12.11%
24-25 FYTD	1,446	1,150	2,596	26,371	9.84%

Caveats

Data Source:

SAS Dashboard

Teradata

Source date:

IL report - 04 March 2025

PI report - 06 March 2025

Additional information:

Report provided includes clients residing in the state of Victoria at time of lodgement for the stated period and is not restricted to those residing in Melbourne only

Acceptance rates for claims submitted for veterans in Victoria who have multiple-act claims

Initial Liability acceptance rates

Financial Year	DRCA		Overall DVA Total accept %	MRCA		Overall DVA Total accept %	VEA		Overall DVA Total accept %
	Accept	Reject		Accept	Reject		Accept	Reject	
22-23	60.30%	39.70%	56.80%	69.10%	30.90%	82.40%	53.60%	46.40%	46.60%
23-24	61.50%	38.50%	62.90%	76.30%	23.70%	85.60%	52.70%	47.30%	51.20%
24-25 YTD	58.80%	41.20%	58.90%	74.90%	25.10%	84.20%	48.80%	51.20%	44.50%

Caveats

Data Source:

SAS Dashboard

Teradata

Source date:

IL report - 06 March 2025

Additional information:

Acceptance/Rejection rates only consider clients who have lodged Initial Liability dual/tri-act claims and resided in the state of Victoria at the time of lodgement for the stated period. This is not restricted to those in Melbourne only

By law compensation cannot be granted twice for the same condition. If a claim is accepted under MRCA, in general it may be rejected under DRCA or VEA. This is a key factor in the lower acceptance rates for DRCA IL and VEA, with a large number of claims that have been rejected under DRCA or VEA being accepted under MRCA.

The overall DVA acceptance rate refers to all acceptance rates for the stated period, irrespective of where the client resided at time of lodgement