Australian Government
Department of Veterans' Affairs

30-Jun-26

Claims Received
Claims received by DVA.
Incoming claims - Net claims received

Unallocated Claims
Claims yet to be allocated
Unallocated claims
Age distribution of unallocated claims

Claims Processed
Claims allocated to an officer for processing.
Claims being Processed
Claims on hand
Age distribution of claims on hand

Determinations
Claims determined by DVA. A liability claim is determined once all conditions on that claim have been determined.
Claim Determinations
Age distribution of Determinations

Time taken to Process
Reported in calendar days. Time is measured from date of receipt to date of
Time taken to allocate
Time taken to process - Claims

Conditions
Reports the number of conditions determined across all Liability claims.
Incoming Conditions - Net Conditions Received
Conditions On Hand
Conditions Determined

Acceptance Rates
Reports acceptance rates for conditions and claims determined in the period.
Condition Acceptance Rates

Claims, service and liability provision statistics

These worksheets provide an overview of the compensation claims processed under the:
- *Veterans' Entitlements Act 1986* (VEA),
- *Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988* (DRCA), and
- *Military Rehabilitation and Compensation Act 2*004 (MRCA).

Reporting based on Service
DVA has improved the reporting of liability claims received and on hand (VEA Disability Compensation Payment, and MRCA and DRCA Initial Liability) to better reflect the complexity of the claims lodged by veterans with service eligibility under two or more Acts.

Prior to 2021-22, claims received and on hand were reported separately under each of the Acts where the veteran's service meant more than one Act may apply to their claim. This resulted in the one claim being counted multiple times – potentially under MRCA, DRCA, and VEA. It was not until a decision was made on the claim that the actual Acts that applied were determined.

This contemporary reporting approach counts claims only once, and instead distinguishes between those claims that may be 'Dual Act' (VEA and DRCA) or 'Tri Act' (VEA, DRCA and MRCA) based on the veteran's service period.

'Dual Act' represents those veterans who have service only prior to 1 July 2004 and may have their liability claims investigated under the VEA and/or the DRCA.

'Tri Act' represents those veterans who have service both before and after 1 July 2004 and may have their claims investigated under two or all three Acts.

The number of determinations is provided under each of the Acts. Where one claim is decided under 2 or more Acts, then that claim will be counted under each relevant Act based on the decision made.

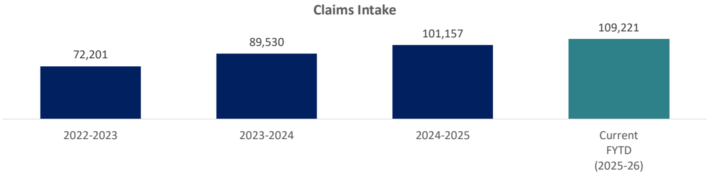
'DVA officer'
This may be a Claims Support Officer (CSO), Delegate, Reviews Officer, or another appropriate officer.

Australian Government
Department of Veterans' Affairs

30-Jun-26

Claims Intake

Incoming claims - Net claims received



Incoming claims Claims Intake	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
DRCA Initial Liability	2,169	2,163	2,772	247	260	275	260	234	222	207	231	289	238	242	439	3,144	2,772	13.4%	1,659	89.5%
MRCA Initial Liability	20,499	23,648	26,758	2,483	2,219	2,357	2,658	1,849	1,842	1,734	2,040	2,166	1,833	1,848	1,495	24,524	26,758	-8.3%	17,089	43.5%
VEA Compensation Payment	1,546	1,740	1,903	204	189	235	221	239	204	185	244	234	213	255	459	2,882	1,903	51.4%	1,881	53.2%
Dual Act IL (VEA/DRCA)	2,741	2,252	3,017	277	300	247	222	140	216	190	193	202	144	165	233	2,529	3,017	-16.2%	1,435	76.2%
Tri Act IL (MRCA/DRCA/VEA)	13,847	15,164	16,751	1,604	1,404	1,431	1,404	1,117	1,179	1,416	1,559	1,670	1,660	1,648	2,073	18,165	16,751	8.4%	11,578	56.9%
VEA Application for Increase	1,555	1,809	1,830	171	156	164	161	132	132	148	189	195	192	227	468	2,335	1,830	27.6%	1,427	63.6%
Total Initial Liability	**42,357**	**46,776**	**53,031**	**4,986**	**4,528**	**4,709**	**4,926**	**3,711**	**3,795**	**3,880**	**4,456**	**4,756**	**4,280**	**4,385**	**5,167**	**53,579**	**53,031**	**1.0%**	**35,069**	**52.8%**
MRCA Permanent Impairment	13,172	20,184	21,493	2,013	1,746	1,582	1,641	1,445	1,991	1,292	1,574	1,719	1,514	1,443	1,410	19,370	21,493	-9.9%	11,604	66.9%
DRCA Permanent Impairment	12,939	17,458	21,384	2,671	2,682	2,744	2,991	2,492	1,180	2,144	2,451	2,555	2,806	2,707	3,238	30,661	21,384	43.4%	10,977	179.3%
Total Permanent Impairment	**26,111**	**37,642**	**42,877**	**4,684**	**4,428**	**4,326**	**4,632**	**3,937**	**3,171**	**3,436**	**4,025**	**4,274**	**4,320**	**4,150**	**4,648**	**50,031**	**42,877**	**16.7%**	**22,581**	**121.6%**
MRCA/DRCA Incapacity	3,094	4,571	4,692	413	394	403	388	365	385	468	418	420	360	392	437	4,843	4,692	3.2%	3,771	28.4%
VEA War Widow	503	376	378	40	29	39	30	21	25	33	41	45	25	34	42	404	378	6.9%	473	-14.6%
MRCA/DRCA Death Compensation	136	165	179	21	20	19	17	19	20	13	27	33	29	18	128	364	179	103.4%	121	200.8%
Total Compensation claims	**72,201**	**89,530**	**101,157**	**10,144**	**9,399**	**9,496**	**9,993**	**8,053**	**7,396**	**7,830**	**8,967**	**9,528**	**9,014**	**8,979**	**10,422**	**109,221**	**101,157**	**8.0%**	**62,015**	**76.1%**

From January 2026, claims intake uses Registered Date which includes all claims registered in the system, where previously it counted claims received and not withdrawn in the same month

Incoming claims Claims Intake	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
DRCA Initial Liability	2,169	2,163	2,772	247	260	275	260	234	222	207	231	289	238	242	439	3,144	2,772	13.4%	1,659	89.5%
MRCA Initial Liability	20,499	23,648	26,758	2,483	2,219	2,357	2,658	1,849	1,842	1,734	2,040	2,166	1,833	1,848	1,495	24,524	26,758	-8.3%	17,089	43.5%
VEA Compensation Payment	1,546	1,740	1,903	204	189	235	221	239	204	185	244	234	213	255	459	2,882	1,903	51.4%	1,881	53.2%
Dual Act IL (VEA/DRCA)	2,741	2,252	3,017	277	300	247	222	140	216	190	193	202	144	165	233	2,529	3,017	-16.2%	1,435	76.2%
Tri Act IL (MRCA/DRCA/VEA)	13,847	15,164	16,751	1,604	1,404	1,431	1,404	1,117	1,179	1,416	1,559	1,670	1,660	1,648	2,073	18,165	16,751	8.4%	11,578	56.9%
VEA Application for Increase	1,555	1,809	1,830	171	156	164	161	132	132	148	189	195	192	227	468	2,335	1,830	27.6%	1,427	63.6%
Total Initial Liability	**42,357**	**46,776**	**53,031**	**4,986**	**4,528**	**4,709**	**4,926**	**3,711**	**3,795**	**3,880**	**4,456**	**4,756**	**4,280**	**4,385**	**5,167**	**53,579**	**53,031**	**1.0%**	**35,069**	**52.8%**

Incoming claims Claims Intake	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
MRCA Permanent Impairment	13,172	20,184	21,493	2,013	1,746	1,582	1,641	1,445	1,991	1,292	1,574	1,719	1,514	1,443	1,410	19,370	21,493	-9.9%	11,604	66.9%
DRCA Permanent Impairment	12,939	17,458	21,384	2,671	2,682	2,744	2,991	2,492	1,180	2,144	2,451	2,555	2,806	2,707	3,238	30,661	21,384	43.4%	10,977	179.3%
Total Permanent Impairment	**26,111**	**37,642**	**42,877**	**4,684**	**4,428**	**4,326**	**4,632**	**3,937**	**3,171**	**3,436**	**4,025**	**4,274**	**4,320**	**4,150**	**4,648**	**50,031**	**42,877**	**16.7%**	**22,581**	**121.6%**

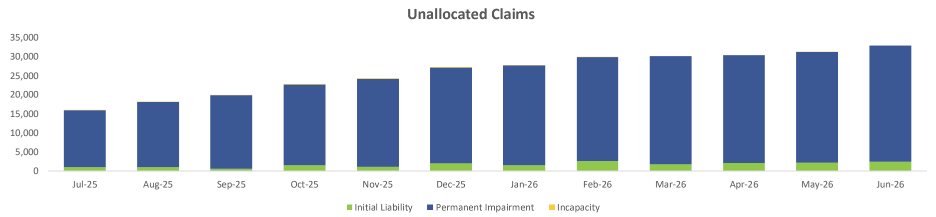
Incoming claims Claims Intake	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
MRCA/DRCA Incapacity	3,094	4,571	4,692	413	394	403	388	365	385	468	418	420	360	392	437	4,843	4,692	3.2%	3,771	28.4%
VEA War Widow	503	376	378	40	29	39	30	21	25	33	41	45	25	34	42	404	378	6.9%	473	-14.6%
MRCA/DRCA Death Compensation	136	165	179	21	20	19	17	19	20	13	27	33	29	18	128	364	179	103.4%	121	200.8%
Total Other	**3,733**	**5,112**	**5,249**	**474**	**443**	**461**	**435**	**405**	**430**	**514**	**486**	**498**	**414**	**444**	**607**	**5,611**	**5,249**	**6.9%**	**4,365**	**28.5%**

Incoming claims Claims Intake	2022-2023	2023-2024	2024-2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Total Compensation claims	**72,201**	**89,530**	**101,157**	**10,144**	**9,399**	**9,496**	**9,993**	**8,053**	**7,396**	**7,830**	**8,967**	**9,528**	**9,014**	**8,979**	**10,422**	**109,221**	**101,157**	**8.0%**	**62,015**	**76.1%**

Australian Government
Department of Veterans' Affairs

30-Jun-26

Unallocated claims
Unallocated claims
Age distribution of unallocated claims



Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
DRCA Initial Liability	599	72	13	40	53	32	88	86	115	95	137	147	170	166	276	66.3%	13	2023.1%
MRCA Initial Liability	10,118	648	120	462	497	245	720	542	929	661	1,206	734	833	897	623	-30.5%	120	419.2%
VEA Compensation Payment	665	36	10	53	51	39	92	71	131	59	151	70	100	109	214	96.3%	10	2040.0%
Dual Act IL (VEA/DRCA)	402	63	18	46	46	38	57	55	109	128	132	105	119	137	178	29.9%	18	888.9%
Tri Act IL (MRCA/DRCA/VEA)	7,648	412	71	340	302	193	537	336	660	533	978	672	841	856	1,041	21.6%	71	1366.2%
VEA Application for Increase	18	5	18	16	17	19	19	31	35	32	28	31	29	43	78	81.4%	18	333.3%
Total Initial Liability	**19,450**	**1,236**	**250**	**957**	**966**	**566**	**1,513**	**1,121**	**1,979**	**1,508**	**2,632**	**1,759**	**2,092**	**2,208**	**2,410**	**9.1%**	**250**	**864.0%**
MRCA Permanent Impairment	4,267	2,015	5,510	6,416	6,801	7,093	6,911	7,184	7,649	7,607	7,830	7,936	6,390	5,468	5,767	5.5%	5,510	4.7%
DRCA Permanent Impairment	8,009	1,610	7,553	8,625	10,334	12,228	14,245	15,905	17,471	18,557	19,414	20,391	21,874	23,543	24,684	4.8%	7,553	226.8%
Total Permanent Impairment	**12,276**	**3,625**	**13,063**	**15,041**	**17,135**	**19,321**	**21,156**	**23,089**	**25,120**	**26,164**	**27,244**	**28,327**	**28,264**	**29,011**	**30,451**	**5.0%**	**13,063**	**133.1%**
MRCA/DRCA Incapacity	427	125	37	38	94	106	151	153	177	157	113	93	69	97	64	-34.0%	37	73.0%
Total Incapacity	**427**	**125**	**37**	**38**	**94**	**106**	**151**	**153**	**177**	**157**	**113**	**93**	**69**	**97**	**64**	**-34.0%**	**37**	**73.0%**
Total Compensation claims	**32,153**	**4,986**	**13,350**	**16,036**	**18,195**	**19,993**	**22,820**	**24,363**	**27,276**	**27,829**	**29,989**	**30,179**	**30,425**	**31,316**	**32,925**	**5.1%**	**13,350**	**146.6%**

Age distribution of unallocated claims	As at 30 June 2026							As at 30 June 2025						
(calendar days)[2]	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	219	43	8	6	0	0	0	13	0	0	0	0	0	0
MRCA Initial Liability	434	106	41	42	0	0	0	118	0	0	0	2	0	0
VEA Compensation Payment	193	12	3	6	0	0	0	10	0	0	0	0	0	0
Dual Act IL (VEA/DRCA)	123	20	1	34	0	0	0	18	0	0	0	0	0	0
Tri Act IL (MRCA/DRCA/VEA)	825	115	44	56	1	0	0	71	0	0	0	0	0	0
VEA Application for Increase	56	5	12	1	2	1	1	7	1	8	1	1	0	0
Total Initial Liability	**1,850**	**301**	**109**	**145**	**3**	**1**	**1**	**237**	**1**	**8**	**1**	**3**	**0**	**0**
MRCA Permanent Impairment	4,396	1,366	3	2	0	0	0	5,315	189	6	0	0	0	0
DRCA Permanent Impairment	7,882	5,284	6,817	4,698	3	0	0	6,390	1,135	25	2	1	0	0
Total Permanent Impairment	**12,278**	**6,650**	**6,820**	**4,700**	**3**	**0**	**0**	**11,705**	**1,324**	**31**	**2**	**1**	**0**	**0**
MRCA/DRCA Incapacity	57	7	0	0	0	0	0	35	1	1	0	0	0	0
Total Incapacity	**57**	**7**	**0**	**0**	**0**	**0**	**0**	**35**	**1**	**1**	**0**	**0**	**0**	**0**
Total Compensation claims	**14,185**	**6,958**	**6,929**	**4,845**	**6**	**1**	**1**	**11,977**	**1,326**	**40**	**3**	**4**	**0**	**0**

2. Represents number of unallocated claims at the end of the month in each age bracket.

76.76%

Unallocated claims Initial Liability	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
DRCA Initial Liability	599	72	13	40	53	32	88	86	115	95	137	147	170	166	276	66.3%	13	2023.1%
MRCA Initial Liability	10,118	648	120	462	497	245	720	542	929	661	1,206	734	833	897	623	-30.5%	120	419.2%
VEA Compensation Payment	665	36	10	53	51	39	92	71	131	59	151	70	100	109	214	96.3%	10	2040.0%
Dual Act IL (VEA/DRCA)	402	63	18	46	46	38	57	55	109	128	132	105	119	137	178	29.9%	18	888.9%
Tri Act IL (MRCA/DRCA/VEA)	7,648	412	71	340	302	193	537	336	660	533	978	672	841	856	1,041	21.6%	71	1366.2%
VEA Application for Increase	18	5	18	16	17	19	19	31	35	32	28	31	29	43	78	81.4%	18	333.3%
Total Initial Liability	**19,450**	**1,236**	**250**	**957**	**966**	**566**	**1,513**	**1,121**	**1,979**	**1,508**	**2,632**	**1,759**	**2,092**	**2,208**	**2,410**	**9.1%**	**250**	**864.0%**

Age distribution of unallocated claims	As at 30 June 2026							As at 30 June 2025						
(calendar days)[2]	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	219	43	8	6	0	0	0	13	0	0	0	0	0	0
MRCA Initial Liability	434	106	41	42	0	0	0	118	0	0	0	2	0	0
VEA Compensation Payment	193	12	3	6	0	0	0	10	0	0	0	0	0	0
Dual Act IL (VEA/DRCA)	123	20	1	34	0	0	0	18	0	0	0	0	0	0
Tri Act IL (MRCA/DRCA/VEA)	825	115	44	56	1	0	0	71	0	0	0	0	0	0
VEA Application for Increase	56	5	12	1	2	1	1	7	1	8	1	1	0	0
Total Initial Liability	**1,850**	**301**	**109**	**145**	**3**	**1**	**1**	**237**	**1**	**8**	**1**	**3**	**0**	**0**

Unallocated claims Permanent Impairment	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
MRCA Permanent Impairment	4,267	2,015	5,510	6,416	6,801	7,093	6,911	7,184	7,649	7,607	7,830	7,936	6,390	5,468	5,767	5.5%	5,510	4.7%
DRCA Permanent Impairment	8,009	1,610	7,553	8,625	10,334	12,228	14,245	15,905	17,471	18,557	19,414	20,391	21,874	23,543	24,684	4.8%	7,553	226.8%
Total Permanent Impairment	**12,276**	**3,625**	**13,063**	**15,041**	**17,135**	**19,321**	**21,156**	**23,089**	**25,120**	**26,164**	**27,244**	**28,327**	**28,264**	**29,011**	**30,451**	**5.0%**	**13,063**	**133.1%**

Age distribution of unallocated claims	As at 30 June 2026							As at 30 June 2025						
(calendar days)[2]	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA Permanent Impairment	4,396	1,366	3	2	0	0	0	5,315	189	6	0	0	0	0
DRCA Permanent Impairment	7,882	5,284	6,817	4,698	3	0	0	6,390	1,135	25	2	1	0	0
Total Permanent Impairment	**12,278**	**6,650**	**6,820**	**4,700**	**3**	**0**	**0**	**11,705**	**1,324**	**31**	**2**	**1**	**0**	**0**

Unallocated claims Initial Liability	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
MRCA/DRCA Incapacity	427	125	37	38	94	106	151	153	177	157	113	93	69	97	64	-34.0%	37	73.0%
Total Incapacity	**427**	**125**	**37**	**38**	**94**	**106**	**151**	**153**	**177**	**157**	**113**	**93**	**69**	**97**	**64**	**-34.0%**	**37**	**73.0%**

Age distribution of unallocated claims	As at 30 June 2026							As at 30 June 2025						
(calendar days)[2]	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA/DRCA Incapacity	57	7	0	0	0	0	0	35	1	1	0	0	0	0
Total Incapacity	**57**	**7**	**0**	**0**	**0**	**0**	**0**	**35**	**1**	**1**	**0**	**0**	**0**	**0**

Australian Government
Department of Veterans' Affairs

30-Jun-26

Determinations

Claim Determinations
Age distribution of Determinations

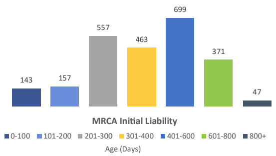
Note:

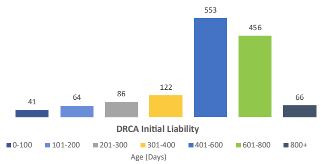
Determinations report the outcome of a claim as defined by three Acts:

<u>For Initial Liability claims only</u>, the number of determinations is not the same as the number of claims completed. IL can have multiple conditions that are determined under multiple Acts. For example, a single claim can have accepted "right knee" condition under MRCA, and accepted "mental health" condition under DRCA, and both conditions rejected under VEA. This would be counted as three determinations.

<u>All other claims</u> are reported as a single determination.

Age distribution of Determinations (June 2026) - MRCA Initial Liability and DRCA Initial Liability





Claim Determinations	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
DRCA Initial Liability [1]	9,107	12,124	12,578	1,379	1,369	1,483	1,555	1,314	935	983	1,033	1,476	1,133	1,307	1,388	15,355	12,578	22.1%	1,188	16.8%
MRCA Initial Liability [2]	30,767	45,307	40,128	3,501	3,001	2,914	2,916	2,625	2,009	2,207	2,494	2,922	2,230	2,345	2,437	31,601	40,128	-21.2%	3,171	-23.1%
VEA Compensation Payment	5,733	7,580	7,467	924	900	970	947	792	533	584	592	847	689	738	815	9,331	7,467	25.0%	817	-0.2%
VEA Application for Increase	1,459	1,716	1,670	208	155	111	179	127	104	93	96	135	86	88	81	1,463	1,670	-12.4%	156	-48.1%
Initial Liability claims determined	**47,066**	**66,727**	**61,843**	**6,012**	**5,425**	**5,478**	**5,597**	**4,858**	**3,581**	**3,867**	**4,215**	**5,380**	**4,138**	**4,478**	**4,721**	**57,750**	**61,843**	**-6.6%**	**5,332**	**-11.5%**
MRCA Permanent Impairment	9,497	17,377	20,211	1,955	1,639	1,378	1,334	1,435	1,110	1,167	991	960	693	778	824	14,264	20,211	-29.4%	2,251	-63.4%
DRCA Permanent Impairment	7,391	12,150	16,327	1,532	1,299	1,366	1,561	1,322	1,124	1,178	1,453	1,565	1,370	1,453	3,137	18,360	16,327	12.5%	1,442	117.5%
Permanent Impairment claims determined	**16,888**	**29,527**	**36,538**	**3,487**	**2,938**	**2,744**	**2,895**	**2,757**	**2,234**	**2,345**	**2,444**	**2,525**	**2,063**	**2,231**	**3,961**	**32,624**	**36,538**	**-10.7%**	**3,693**	**7.3%**
MRCA/DRCA Incapacity	3,166	3,723	3,877	356	333	281	324	326	233	234	301	368	240	249	131	3,376	3,877	-12.9%	310	-57.7%
VEA War Widow	511	563	499	43	37	33	47	43	24	24	21	36	29	36	17	390	499	-21.8%	29	-41.4%
MRCA/DRCA Death Compensation	183	157	200	16	17	24	12	13	9	14	28	41	41	48	30	293	200	46.5%	14	114.3%
Compensation claims determined*	**67,814**	**100,697**	**102,957**	**9,914**	**8,750**	**8,560**	**8,875**	**7,997**	**6,081**	**6,484**	**7,009**	**8,350**	**6,511**	**7,042**	**8,860**	**94,433**	**102,957**	**-8.3%**	**9,378**	**-5.5%**

1. Total claims decided under DRCA, including those that were received and on hand as a Dual Act or Tri Act claim.
2. Total claims decided under MRCA, including those that were received and on hand as a Tri Act claim.

Age distribution of determinations	As at 30 June 2026							As at 30 June 2025						
(calendar days)[3]	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	41	64	86	122	553	456	66	82	79	85	78	133	202	529
MRCA Initial Liability	143	157	557	463	699	371	47	619	587	584	348	345	272	416
VEA Compensation Payment	14	20	43	49	294	346	49	21	39	50	49	94	148	416
VEA Application for Increase	45	18	7	3	4	3	1	90	32	9	3	3	7	12
MRCA Permanent Impairment	17	69	223	245	116	71	83	194	893	738	236	132	37	21
DRCA Permanent Impairment	96	251	390	773	1360	244	23	104	165	329	209	292	242	101
MRCA/DRCA Incapacity	48	62	17	4	0	0	0	157	86	40	20	6	1	0
VEA War Widow	10	5	1	1	0	0	0	18	8	2	1	0	0	0
MRCA/DRCA Death Compensation	14	5	3	2	2	1	3	2	3	1	2	3	3	0
Total Compensation claims	**428**	**651**	**1,327**	**1,662**	**3,028**	**1,492**	**272**	**1,287**	**1,892**	**1,838**	**946**	**1,008**	**912**	**1,495**

3. Represents number of claims determined in month in each age bracket.

Claim Determinations Initial Liability	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
DRCA Initial Liability [1]	9,107	12,124	12,578	1,379	1,369	1,483	1,555	1,314	935	983	1,033	1,476	1,133	1,307	1,388	15,355	12,578	22.1%	1,188	16.8%
MRCA Initial Liability [2]	30,767	45,307	40,128	3,501	3,001	2,914	2,916	2,625	2,009	2,207	2,494	2,922	2,230	2,345	2,437	31,601	40,128	-21.2%	3,171	-23.1%
VEA Compensation Payment	5,733	7,580	7,467	924	900	970	947	792	533	584	592	847	689	738	815	9,331	7,467	25.0%	817	-0.2%
VEA Application for Increase	1,459	1,716	1,670	208	155	111	179	127	104	93	96	135	86	88	81	1,463	1,670	-12.4%	156	-48.1%
Initial Liability claims determined	**47,066**	**66,727**	**61,843**	**6,012**	**5,425**	**5,478**	**5,597**	**4,858**	**3,581**	**3,867**	**4,215**	**5,380**	**4,138**	**4,478**	**4,721**	**57,750**	**61,843**	**-6.6%**	**5,332**	**-11.5%**

Age distribution of determinations	As at 30 June 2026							As at 30 June 2025						
(calendar days)[3]	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	41	64	86	122	553	456	66	82	79	85	78	133	202	529
MRCA Initial Liability	143	157	557	463	699	371	47	619	587	584	348	345	272	416
VEA Compensation Payment	14	20	43	49	294	346	49	21	39	50	49	94	148	416
VEA Application for Increase	45	18	7	3	4	3	1	90	32	9	3	3	7	12
Total Initial Liability claims	**243**	**259**	**693**	**637**	**1,550**	**1,176**	**163**	**812**	**737**	**728**	**478**	**575**	**629**	**1,373**

Claim Determinations Permanent Impairment	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
MRCA Permanent Impairment	9,497	17,377	20,211	1,955	1,639	1,378	1,334	1,435	1,110	1,167	991	960	693	778	824	14,264	20,211	-29.4%	2,251	-63.4%
DRCA Permanent Impairment	7,391	12,150	16,327	1,532	1,299	1,366	1,561	1,322	1,124	1,178	1,453	1,565	1,370	1,453	3,137	18,360	16,327	12.5%	1,442	117.5%
Permanent Impairment claims determined	**16,888**	**29,527**	**36,538**	**3,487**	**2,938**	**2,744**	**2,895**	**2,757**	**2,234**	**2,345**	**2,444**	**2,525**	**2,063**	**2,231**	**3,961**	**32,624**	**36,538**	**-10.7%**	**3,693**	**7.3%**

Age distribution of determinations	As at 30 June 2026							As at 30 June 2025						
(calendar days)[3]	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA Permanent Impairment	17	69	223	245	116	71	83	194	893	738	236	132	37	21
DRCA Permanent Impairment	96	251	390	773	1360	244	23	104	165	329	209	292	242	101
Total Permanent Impairment claims	**113**	**320**	**613**	**1,018**	**1,476**	**315**	**106**	**298**	**1,058**	**1,067**	**445**	**424**	**279**	**122**

Claim Determinations	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
MRCA/DRCA Incapacity	3,166	3,723	3,877	356	333	281	324	326	233	234	301	368	240	249	131	3,376	3,877	-12.9%	310	-57.7%
VEA War Widow	511	563	499	43	37	33	47	43	24	24	21	36	29	36	17	390	499	-21.8%	29	-41.4%
MRCA/DRCA Death Compensation	183	157	200	16	17	24	12	13	9	14	28	41	41	48	30	293	200	46.5%	14	114.3%
Total Other	**3,860**	**4,443**	**4,576**	**415**	**387**	**338**	**383**	**382**	**266**	**272**	**350**	**445**	**310**	**333**	**178**	**4,059**	**4,576**	**-11.3%**	**353**	**-49.6%**

Age distribution of determinations	As at 30 June 2026							As at 30 June 2025						
(calendar days)[3]	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA/DRCA Incapacity	48	62	17	4	0	0	0	157	86	40	20	6	1	0
VEA War Widow	10	5	1	1	0	0	0	18	8	2	1	0	0	0
MRCA/DRCA Death Compensation	14	5	3	2	2	1	3	2	3	1	2	3	3	0
Total Other claims	**72**	**72**	**21**	**7**	**2**	**1**	**3**	**177**	**97**	**43**	**23**	**9**	**4**	**0**

Claim Determinations	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
Compensation claims determined*	**67,814**	**100,697**	**102,957**	**9,914**	**8,750**	**8,560**	**8,875**	**7,997**	**6,081**	**6,484**	**7,009**	**8,350**	**6,511**	**7,042**	**8,860**	**94,433**	**102,957**	**-8.3%**	**9,378**	**-5.5%**

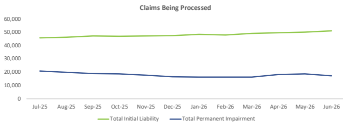
Age distribution of determinations	As at 30 June 2026							As at 30 June 2025						
(calendar days)[3]	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
Total Compensation claims	**428**	**651**	**1,327**	**1,662**	**3,028**	**1,492**	**272**	**1,287**	**1,892**	**1,838**	**946**	**1,008**	**912**	**1,495**

Australian Government
Department of Veterans' Affairs

30-Jun-26

Claims being Processed

Claims being Processed
Claims on hand
Age distribution of claims on hand



Note:
A claim is considered "being processed" when it has been allocated to a DVA officer for processing.

A Claims Support Officer (CSO) will review information submitted with a new claim and information on file. For claims with information missing the CSO will liaise with the claimaint, and once ready will send the claim to a delegate for investigation and determination. If no additional information is required, the claim is transferred to the appropriate Delegate teams for investigation and to make a determination.

Claims being Processed	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
DRCA Initial Liability	1.635	2.432	2.749	2.737	2.802	2.857	2.817	2.842	2.863	2.754	2.759	2.734	2.750	2.721	2.789	2.5%	2.749	1.5%
MRCA Initial Liability	12.086	16.850	17.038	16.832	17.134	17.999	18.421	18.817	19.128	19.631	19.459	20.261	20.558	20.887	21.208	1.5%	17.038	24.5%
VEA Compensation Payment	1.078	844	912	886	900	981	1.028	1.188	1.271	1.263	1.333	1.556	1.670	1.842	2.072	12.5%	912	127.2%
Dual Act IL (VEA/DRCA)	4.120	5.895	7.419	7.386	7.376	7.232	7.000	6.768	6.696	6.626	6.553	6.374	6.130	5.943	5.826	-2.0%	7.419	-21.5%
Tri Act IL (MRCA/DRCA/VEA)	11.644	16.619	17.450	17.261	17.294	17.402	16.908	16.898	16.743	17.406	17.134	17.454	17.697	17.903	18.149	1.4%	17.450	4.0%
VEA Application for Increase	681	678	768	719	704	726	687	649	654	612	667	666	719	781	1.065	36.4%	768	38.7%
Total Initial Liability	**31.244**	**43.318**	**46.336**	**45,821**	**46,210**	**47,197**	**46,861**	**47,162**	**47,355**	**48,292**	**47,905**	**49,045**	**49,524**	**50,077**	**51,109**	**2.1%**	**46,336**	**10.3%**
MRCA Permanent Impairment	6.209	10.861	6.673	5.712	5.306	5.100	5.488	5.123	4.696	4.682	4.874	5.320	7.522	8.931	8.946	0.2%	6.673	34.1%
DRCA Permanent Impairment	4.378	16.867	14.994	14.969	14.596	13.900	13.180	12.602	11.894	11.550	11.313	10.913	10.504	9.816	8.263	-15.8%	14.994	-44.9%
Total Permanent Impairment	**10,587**	**27,728**	**21,667**	**20,681**	**19,902**	**19,000**	**18,668**	**17,725**	**16,590**	**16,232**	**16,187**	**16,233**	**18,026**	**18,747**	**17,209**	**-8.2%**	**21,667**	**-20.6%**
MRCA/DRCA Incapacity	798	950	989	984	919	979	938	923	1.012	1.139	1.227	1.173	1.227	1.241	1.508	21.5%	989	52.5%
VEA War Widow	161	169	130	119	123	122	118	102	107	110	122	126	118	114	134	17.5%	130	3.1%
MRCA/DRCA Death Compensation	98	142	173	181	189	186	192	199	214	217	220	210	197	165	189	14.5%	173	9.2%
Total Compensation claims	**42,888**	**72,307**	**69,295**	**67,786**	**67,343**	**67,484**	**66,777**	**66,111**	**65,278**	**65,990**	**65,661**	**66,787**	**69,092**	**70,344**	**70,149**	**-0.3%**	**69,295**	**1.2%**

Age distribution of claims being processed (calendar days)[4]	As at 30 June 2026							As at 30 June 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	778	603	472	551	323	49	13	752	514	508	343	363	233	36
MRCA Initial Liability	5,127	5,334	5,975	2,813	1,545	376	38	5,947	4,259	2,955	1,862	1,523	393	99
VEA Compensation Payment	691	555	454	229	121	16	6	412	136	127	88	93	47	9
Dual Act IL (VEA/DRCA)	490	920	1,027	1,201	1,730	385	73	1,068	1,229	1,281	1,130	1,576	949	186
Tri Act IL (MRCA/DRCA/VEA)	4,630	3,693	3,567	2,844	2,615	682	118	4,359	3,034	2,831	2,276	3,050	1,585	315
VEA Application for Increase	671	165	87	47	67	20	8	389	138	79	49	60	35	18
Total Initial Liability	**12,387**	**11,270**	**11,582**	**7,685**	**6,401**	**1,528**	**256**	**12,927**	**9,310**	**7,781**	**5,748**	**6,665**	**3,242**	**663**
MRCA Permanent Impairment	296	2,697	3,829	1,682	320	79	43	488	3,312	1,524	670	480	137	62
DRCA Permanent Impairment	603	649	1,069	1,752	3,701	418	71	1,071	3,347	3,599	2,782	3,045	992	158
Total Permanent Impairment	**899**	**3,346**	**4,898**	**3,434**	**4,021**	**497**	**114**	**1,559**	**6,659**	**5,123**	**3,452**	**3,525**	**1,129**	**220**
MRCA/DRCA Incapacity	988	404	89	22	3	0	2	777	153	43	11	5	0	0
VEA War Widow	68	35	11	7	9	3	1	65	25	19	9	5	4	3
MRCA/DRCA Death Compensation	86	37	21	16	12	5	12	50	21	26	17	25	20	14
Total Other	**1,142**	**476**	**121**	**45**	**24**	**8**	**15**	**892**	**199**	**88**	**37**	**35**	**24**	**17**
Total Compensation claims	**14,428**	**15,092**	**16,601**	**11,164**	**10,446**	**2,033**	**385**	**15,378**	**16,168**	**12,992**	**9,237**	**10,225**	**4,395**	**900**

Claims being Processed Initial Liability	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
DRCA Initial Liability	1.635	2.432	2.749	2.737	2.802	2.857	2.817	2.842	2.863	2.754	2.759	2.734	2.750	2.721	2.789	2.5%	2.749	1.5%
MRCA Initial Liability	12.086	16.850	17.038	16.832	17.134	17.999	18.421	18.817	19.128	19.631	19.459	20.261	20.558	20.887	21.208	1.5%	17.038	24.5%
VEA Compensation Payment	1.078	844	912	886	900	981	1.028	1.188	1.271	1.263	1.333	1.556	1.670	1.842	2.072	12.5%	912	127.2%
Dual Act IL (VEA/DRCA)	4.120	5.895	7.419	7.386	7.376	7.232	7.000	6.768	6.696	6.626	6.553	6.374	6.130	5.943	5.826	-2.0%	7.419	-21.5%
Tri Act IL (MRCA/DRCA/VEA)	11.644	16.619	17.450	17.261	17.294	17.402	16.908	16.898	16.743	17.406	17.134	17.454	17.697	17.903	18.149	1.4%	17.450	4.0%
VEA Application for Increase	681	678	768	719	704	726	687	649	654	612	667	666	719	781	1.065	36.4%	768	38.7%
Total Initial Liability	**31.244**	**43.318**	**46.336**	**45,821**	**46,210**	**47,197**	**46,861**	**47,162**	**47,355**	**48,292**	**47,905**	**49,045**	**49,524**	**50,077**	**51,109**	**2.1%**	**46,336**	**10.3%**

Age distribution of claims being processed (calendar days)[4]	As at 30 June 2026							As at 30 June 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	778	603	472	551	323	49	13	752	514	508	343	363	233	36
MRCA Initial Liability	5,127	5,334	5,975	2,813	1,545	376	38	5,947	4,259	2,955	1,862	1,523	393	99
VEA Compensation Payment	691	555	454	229	121	16	6	412	136	127	88	93	47	9
Dual Act IL (VEA/DRCA)	490	920	1,027	1,201	1,730	385	73	1,068	1,229	1,281	1,130	1,576	949	186
Tri Act IL (MRCA/DRCA/VEA)	4,630	3,693	3,567	2,844	2,615	682	118	4,359	3,034	2,831	2,276	3,050	1,585	315
VEA Application for Increase	671	165	87	47	67	20	8	389	138	79	49	60	35	18
Total Initial Liability	**12,387**	**11,270**	**11,582**	**7,685**	**6,401**	**1,528**	**256**	**12,927**	**9,310**	**7,781**	**5,748**	**6,665**	**3,242**	**663**

Claims being Processed Permanent Impairment	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
MRCA Permanent Impairment	6.209	10.861	6.673	5.712	5.306	5.100	5.488	5.123	4.696	4.682	4.874	5.320	7.522	8.931	8.946	0.2%	6.673	34.1%
DRCA Permanent Impairment	4.378	16.867	14.994	14.969	14.596	13.900	13.180	12.602	11.894	11.550	11.313	10.913	10.504	9.816	8.263	-15.8%	14.994	-44.9%
Total Permanent Impairment	**10,587**	**27,728**	**21,667**	**20,681**	**19,902**	**19,000**	**18,668**	**17,725**	**16,590**	**16,232**	**16,187**	**16,233**	**18,026**	**18,747**	**17,209**	**-8.2%**	**21,667**	**-20.6%**

Age distribution of claims being processed (calendar days)[4]	As at 30 June 2026							As at 30 June 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA Permanent Impairment	296	2,697	3,829	1,682	320	79	43	488	3,312	1,524	670	480	137	62
DRCA Permanent Impairment	603	649	1,069	1,752	3,701	418	71	1,071	3,347	3,599	2,782	3,045	992	158
Total Permanent Impairment	**899**	**3,346**	**4,898**	**3,434**	**4,021**	**497**	**114**	**1,559**	**6,659**	**5,123**	**3,452**	**3,525**	**1,129**	**220**

Claims being Processed Other	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
MRCA/DRCA Incapacity	798	950	989	984	919	979	938	923	1.012	1.139	1.227	1.173	1.227	1.241	1.508	21.5%	989	52.5%
VEA War Widow	161	169	130	119	123	122	118	102	107	110	122	126	118	114	134	17.5%	130	3.1%
MRCA/DRCA Death Compensation	98	142	173	181	189	186	192	199	214	217	220	210	197	165	189	14.5%	173	9.2%
Total Other claims	**1,057**	**1,261**	**1,292**	**1,284**	**1,231**	**1,287**	**1,248**	**1,224**	**1,333**	**1,466**	**1,569**	**1,509**	**1,542**	**1,520**	**1,831**	**20.5%**	**1,292**	**41.7%**

Age distribution of claims being processed (calendar days)[4]	As at 30 June 2026							As at 30 June 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA/DRCA Incapacity	988	404	89	22	3	0	2	777	153	43	11	5	0	0
VEA War Widow	68	35	11	7	9	3	1	65	25	19	9	5	4	3
MRCA/DRCA Death Compensation	86	37	21	16	12	5	12	50	21	26	17	25	20	14
Total Other	**1,142**	**476**	**121**	**45**	**24**	**8**	**15**	**892**	**199**	**88**	**37**	**35**	**24**	**17**

Claims on hand[3]	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
DRCA Initial Liability	2.234	2.504	2.762	2.777	2.855	2.889	2.905	2.928	2.978	2.849	2.896	2.881	2.920	2.887	3.065	6.2%	2.762	11.0%
MRCA Initial Liability	22.204	17.498	17.158	17.294	17.631	18.244	19.141	19.359	20.057	20.292	20.665	20.995	21.391	21.784	21.831	0.2%	17.158	27.2%
VEA Compensation Payment	1.743	880	922	939	951	1.020	1.120	1.259	1.402	1.322	1.484	1.626	1.770	1.951	2.286	17.2%	922	147.9%
Dual Act IL (VEA/DRCA)	4.522	5.958	7.437	7.432	7.422	7.270	7.057	6.823	6.805	6.754	6.685	6.479	6.249	6.080	6.004	-1.3%	7.437	-19.3%
Tri Act IL (MRCA/DRCA/VEA)	19.292	17.031	17.521	17.601	17.596	17.595	17.445	17.234	17.403	17.939	18.112	18.126	18.538	18.759	19.190	2.3%	17.521	9.5%
VEA Application for Increase	699	683	786	735	721	745	706	680	689	644	695	697	748	824	1.143	38.7%	786	45.4%
Total Initial Liability	**50.694**	**44.554**	**46.586**	**46,778**	**47,176**	**47,763**	**48,374**	**48,283**	**49,334**	**49,800**	**50,537**	**50,804**	**51,616**	**52,285**	**53,519**	**2.4%**	**46,586**	**14.9%**
MRCA Permanent Impairment	10.476	12.876	12.183	12.128	12.107	12.193	12.399	12.307	12.345	12.289	12.704	13.256	13.912	14.399	14.713	2.2%	12.183	20.8%
DRCA Permanent Impairment	12.387	18.477	22.547	23.594	24.930	26.128	27.425	28.507	29.365	30.107	30.727	31.304	32.378	33.359	32.947	-1.2%	22.547	46.1%
Total Permanent Impairment	**22.863**	**31.353**	**34.730**	**35,722**	**37,037**	**38,321**	**39,824**	**40,814**	**41,710**	**42,396**	**43,431**	**44,560**	**46,290**	**47,758**	**47,660**	**-0.2%**	**34,730**	**37.2%**
MRCA/DRCA Incapacity	1.225	1.075	1.026	1.022	1.013	1.085	1.089	1.076	1.189	1.296	1.340	1.266	1.296	1.338	1.572	17.5%	1.026	53.2%
VEA War Widow	161	169	130	119	123	122	118	102	107	110	122	126	118	114	134	17.5%	130	3.1%
MRCA/DRCA Death Compensation	98	142	173	181	189	186	192	199	214	217	220	210	197	165	189	14.5%	173	9.2%
Total Compensation claims	**75,041**	**77,293**	**82,645**	**83,822**	**85,538**	**87,477**	**89,597**	**90,474**	**92,554**	**93,819**	**95,650**	**96,966**	**99,517**	**101,660**	**103,074**	**1.4%**	**82,645**	**24.7%**

3. Includes unallocated claims and claims being processed.

Age distribution of claims on hand (calendar days)[4]	As at 30 June 2026							As at 30 June 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	997	646	480	557	323	49	13	765	514	508	343	363	233	36
MRCA Initial Liability	5,561	5,440	6,016	2,855	1,545	376	38	6,065	4,259	2,955	1,862	1,525	393	99
VEA Compensation Payment	884	567	457	235	121	16	6	422	136	127	88	93	47	9
Dual Act IL (VEA/DRCA)	613	940	1,028	1,235	1,730	385	73	1,086	1,229	1,281	1,130	1,576	949	186
Tri Act IL (MRCA/DRCA/VEA)	5,455	3,808	3,611	2,900	2,616	682	118	4,430	3,034	2,831	2,276	3,050	1,585	315
VEA Application for Increase	727	170	99	48	69	21	9	396	139	87	50	61	35	18
MRCA Permanent Impairment	4,692	4,063	3,832	1,684	320	79	43	5,803	3,501	1,530	670	480	137	62
DRCA Permanent Impairment	8,485	5,933	7,886	6,450	3,704	418	71	7,461	4,482	3,624	2,784	3,046	992	158
MRCA/DRCA Incapacity	1,045	411	89	22	3	0	2	812	154	43	12	5	0	0
VEA War Widow	68	35	11	7	9	3	1	65	25	19	9	5	4	3
MRCA/DRCA Death Compensation	86	37	21	16	12	5	12	50	21	26	17	25	20	14
Total Compensation claims	**28,613**	**22,050**	**23,530**	**16,009**	**10,452**	**2,034**	**386**	**27,355**	**17,494**	**13,031**	**9,241**	**10,229**	**4,395**	**900**

4. Represents number of claims on hand at the end of the month in each age bracket.

Claims on hand Initial Liability	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
DRCA Initial Liability	2.234	2.504	2.762	2.777	2.855	2.889	2.905	2.928	2.978	2.849	2.896	2.881	2.920	2.887	3.065	6.2%	2.762	11.0%
MRCA Initial Liability	22.204	17.498	17.158	17.294	17.631	18.244	19.141	19.359	20.057	20.292	20.665	20.995	21.391	21.784	21.831	0.2%	17.158	27.2%
VEA Compensation Payment	1.743	880	922	939	951	1.020	1.120	1.259	1.402	1.322	1.484	1.626	1.770	1.951	2.286	17.2%	922	147.9%
Dual Act IL (VEA/DRCA)	4.522	5.958	7.437	7.432	7.422	7.270	7.057	6.823	6.805	6.754	6.685	6.479	6.249	6.080	6.004	-1.3%	7.437	-19.3%
Tri Act IL (MRCA/DRCA/VEA)	19.292	17.031	17.521	17.601	17.596	17.595	17.445	17.234	17.403	17.939	18.112	18.126	18.538	18.759	19.190	2.3%	17.521	9.5%
VEA Application for Increase	699	683	786	735	721	745	706	680	689	644	695	697	748	824	1.143	38.7%	786	45.4%
Total Initial Liability	**50.694**	**44.554**	**46.586**	**46,778**	**47,176**	**47,763**	**48,374**	**48,283**	**49,334**	**49,800**	**50,537**	**50,804**	**51,616**	**52,285**	**53,519**	**2.4%**	**46,586**	**14.9%**

Age distribution of claims on hand Initial Liability	As at 30 June 2026							As at 30 June 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	997	646	480	557	323	49	13	765	514	508	343	363	233	36
MRCA Initial Liability	5,561	5,440	6,016	2,855	1,545	376	38	6,065	4,259	2,955	1,862	1,525	393	99
VEA Compensation Payment	884	567	457	235	121	16	6	422	136	127	88	93	47	9
Dual Act IL (VEA/DRCA)	613	940	1,028	1,235	1,730	385	73	1,086	1,229	1,281	1,130	1,576	949	186
Tri Act IL (MRCA/DRCA/VEA)	5,455	3,808	3,611	2,900	2,616	682	118	4,430	3,034	2,831	2,276	3,050	1,585	315
VEA Application for Increase	727	170	99	48	69	21	9	396	139	87	50	61	35	18
Total Initial Liability	**14,237**	**11,571**	**11,691**	**7,830**	**6,404**	**1,529**	**257**	**13,164**	**9,311**	**7,789**	**5,749**	**6,668**	**3,242**	**663**

Claims on hand Permanent Impaiment	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
MRCA Permanent Impairment	10.476	12.876	12.183	12.128	12.107	12.193	12.399	12.307	12.345	12.289	12.704	13.256	13.912	14.399	14.713	2.2%	12.183	20.8%
DRCA Permanent Impairment	12.387	18.477	22.547	23.594	24.930	26.128	27.425	28.507	29.365	30.107	30.727	31.304	32.378	33.359	32.947	-1.2%	22.547	46.1%
Total Permanent Impairment	**22.863**	**31.353**	**34.730**	**35,722**	**37,037**	**38,321**	**39,824**	**40,814**	**41,710**	**42,396**	**43,431**	**44,560**	**46,290**	**47,758**	**47,660**	**-0.2%**	**34,730**	**37.2%**

Age distribution of claims on hand Permanent Impairment	As at 30 June 2026							As at 30 June 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA Permanent Impairment	4.692	4.063	3.832	1.684	320	79	43	5.803	3.501	1.530	670	480	137	62
DRCA Permanent Impairment	8.485	5.933	7.886	6.450	3.704	418	71	7.461	4.482	3.624	2.784	3.046	992	158
Total Initial Liability	**13,177**	**9,996**	**11,718**	**8,134**	**4,024**	**497**	**114**	**13,264**	**7,983**	**5,154**	**3,454**	**3,526**	**1,129**	**220**

Claims on hand Other Claims	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
MRCA/DRCA Incapacity	1.225	1.075	1.026	1.022	1.013	1.085	1.089	1.076	1.189	1.296	1.340	1.266	1.296	1.338	1.572	17.5%	1.026	53.2%
VEA War Widow	161	169	130	119	123	122	118	102	107	110	122	126	118	114	134	17.5%	130	3.1%
MRCA/DRCA Death Compensation	98	142	173	181	189	186	192	199	214	217	220	210	197	165	189	14.5%	173	9.2%
Total Other claims	**1,484**	**1,386**	**1,329**	**1,322**	**1,325**	**1,393**	**1,399**	**1,377**	**1,510**	**1,623**	**1,682**	**1,602**	**1,611**	**1,617**	**1,895**	**17.2%**	**1,329**	**42.6%**

Age distribution of claims on hand Other Claims	As at 30 June 2026							As at 30 June 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA/DRCA Incapacity	1,045	411	89	22	3	0	2	812	154	43	12	5	0	0
VEA War Widow	68	35	11	7	9	3	1	65	25	19	9	5	4	3
MRCA/DRCA Death Compensation	86	37	21	16	12	5	12	50	21	26	17	25	20	14
Total Initial Liability	**1,199**	**483**	**121**	**45**	**24**	**8**	**15**	**927**	**200**	**88**	**38**	**35**	**24**	**17**

Average Days on Hand Profile - June 2022 to June 2026

Month	Claim Type	Average Days on Hand
Jun-22	MRCA IL	324.5
Dec-22	MRCA IL	341.6
Jun-23	MRCA IL	315.1
Dec-23	MRCA IL	285.8
Jun-24	MRCA IL	231.2
Dec-24	MRCA IL	214.5
Jun-25	MRCA IL	196.1
Dec-25	MRCA IL	190.7
Jun-26	MRCA IL	210.0

Month	Claim Type	Average Days on Hand
Jun-22	MRCA PI	158.9
Dec-22	MRCA PI	172.7
Jun-23	MRCA PI	164.2
Dec-23	MRCA PI	147.4
Jun-24	MRCA PI	148.6
Dec-24	MRCA PI	169.0
Jun-25	MRCA PI	143.8
Dec-25	MRCA PI	158.8
Jun-26	MRCA PI	175.0

Proportion of Claims by Age - MRCA IL - Days Old

Days On Hand	Jun-22	Dec-22	Jun-23	Dec-23	Jun-24	Dec-24	Jun-25	Dec-25	Jun-26
0 - 100	21.45%	20.79%	24.09%	28.19%	37.09%	33.51%	35.35%	32.44%	25.47%
101 - 200	14.48%	17.42%	16.36%	22.58%	21.01%	28.74%	24.82%	31.38%	24.92%
201 - 300	15.67%	13.98%	15.22%	13.40%	14.31%	15.73%	17.22%	17.55%	27.56%
301 - 400	14.31%	10.55%	12.15%	8.30%	9.31%	8.10%	10.85%	7.99%	13.08%
401 - 600	16.81%	20.16%	18.15%	14.92%	9.46%	7.99%	8.89%	8.75%	7.08%
601 - 800	15.82%	8.96%	8.65%	7.09%	5.36%	3.23%	2.29%	1.65%	1.72%
801 +	1.47%	8.14%	5.38%	5.53%	3.47%	2.71%	0.58%	0.24%	0.17%

Proportion of Claims by Age - MRCA PI - Days Old

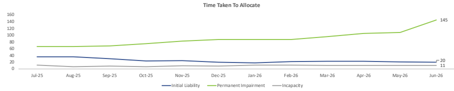
Days On Hand	Jun-22	Dec-22	Jun-23	Dec-23	Jun-24	Dec-24	Jun-25	Dec-25	Jun-26
0 - 100	41.38%	34.32%	40.58%	46.50%	45.94%	37.48%	47.63%	36.32%	31.89%
101 - 200	26.30%	30.58%	26.97%	28.98%	26.18%	32.14%	28.74%	42.18%	27.62%
201 - 300	18.82%	22.13%	16.32%	13.77%	16.73%	15.87%	12.56%	12.29%	26.04%
301 - 400	8.06%	7.69%	10.22%	5.44%	5.71%	7.04%	5.50%	3.51%	11.45%
401 - 600	4.08%	4.08%	4.90%	4.05%	4.17%	5.88%	3.94%	3.50%	2.17%
601 - 800	0.97%	0.76%	0.64%	0.97%	0.97%	1.17%	1.12%	1.30%	0.54%
801 +	0.39%	0.43%	0.36%	0.30%	0.31%	0.43%	0.51%	0.90%	0.29%

Australian Government
Department of Veterans' Affairs

30-Jun-26

Time Taken

Time taken to allocate
Time taken to process - Claims



Note: The figures in the tables below are the average and median processing time for claims determined in that month/year, not the number of claims.

All timeliness measures are in calendar days - includes weekends, public holidays.

For Initial Liability claims the determination date is when all conditions have been determined.

Time taken to allocate[1] (average time in calendar days)	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
Initial Liability	206	73	36	36	31	24	25	20	18	22	23	23	21	20	25	73	-65.8%	59	-66.1%
DRCA Initial Liability	238	139	69	64	52	37	39	28	31	35	33	34	30	30	41	139	-70.5%	123	-75.6%
MRCA Initial Liability	206	64	28	27	22	20	23	17	16	19	19	20	18	20	21	64	-67.2%	48	-58.3%
VEA Compensation Payment	252	159	76	74	60	43	34	39	33	34	35	36	28	22	44	159	-72.3%	133	-83.5%
Permanent Impairment	123	68	67	67	69	75	83	88	88	88	96	105	108	145	91	68	33.8%	64	126.6%
MRCA Permanent Impairment	92	47	54	61	76	95	103	105	111	111	126	130	125	125	96	47	104.3%	47	166.0%
DRCA Permanent Impairment	168	93	84	75	63	58	61	63	65	72	78	92	100	151	87	93	-6.5%	89	69.7%
Incapacity	22	11	12	7	9	7	10	9	12	12	11	11	11	11	10	11	-9.1%	17	-35.3%

1. Time taken to allocate includes time taken to register

Time taken to allocate[1] (average time in calendar days)	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
Initial Liability	206	73	36	36	31	24	25	20	18	22	23	23	21	20	25	73	-65.8%	59	-66.1%
DRCA Initial Liability	238	139	69	64	52	37	39	28	31	35	33	34	30	30	41	139	-70.5%	123	-75.6%
MRCA Initial Liability	206	64	28	27	22	20	23	17	16	19	19	20	18	20	21	64	-67.2%	48	-58.3%
VEA Compensation Payment	252	159	76	74	60	43	34	39	33	34	35	36	28	22	44	159	-72.3%	133	-83.5%

Time taken to allocate[1] (average time in calendar days)	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
Permanent Impairment	123	68	67	67	69	75	83	88	88	88	96	105	108	145	91	68	33.8%	64	126.6%
MRCA Permanent Impairment	92	47	54	61	76	95	103	105	111	111	126	130	125	125	96	47	104.3%	47	166.0%
DRCA Permanent Impairment	168	93	84	75	63	58	61	63	65	72	78	92	100	151	87	93	-6.5%	89	69.7%

Time taken to allocate[1] (average time in calendar days)	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
Incapacity	22	11	12	7	9	7	10	9	12	12	11	11	11	11	10	11	-9.1%	17	-35.3%

Time Taken to Process - Claims[2] (average time in calendar days)	Target	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
DRCA Initial Liability	100	460	480	542	536	539	551	516	501	481	517	524	549	565	541	527	531	542	-2.0%	653	-19.3%
MRCA Initial Liability	90	441	368	315	326	339	336	331	348	358	379	364	400	412	407	401	364	315	15.6%	359	11.7%
VEA Compensation Payment	100	480	520	604	577	581	584	551	527	527	555	563	576	603	587	572	568	604	-6.0%	710	-19.4%
VEA Application for Increase	100	162	182	165	165	149	143	140	146	138	130	146	145	167	146	149	140	165	-15.2%	196	-24.0%
MRCA Permanent Impairment	90	262	222	233	225	219	205	227	217	227	233	233	255	278	328	411	245	233	5.2%	227	81.1%
DRCA Permanent Impairment	100	259	305	357	419	413	389	418	387	358	399	401	451	460	462	404	415	357	16.2%	410	-1.5%
MRCA Incapacity	50	99	80	86	91	96	85	80	81	87	100	98	96	100	115	131	95	86	10.5%	129	1.6%
DRCA Incapacity	50	100	87	93	93	88	89	92	72	119	92	92	110	108	134	90	98	93	5.4%	130	-30.8%
Incapacity - Combined	**50**	**99**	**81**	**89**	**93**	**95**	**86**	**83**	**81**	**92**	**98**	**98**	**98**	**101**	**119**	**129**	**95**	**89**	**6.7%**	**131**	**-1.5%**
VEA War Widow	30	88	112	113	122	84	126	85	113	61	113	97	142	87	103	85	103	113	-8.8%	81	4.9%

2. Time is measured from date of receipt to date of determination. The overall time taken to process includes periods external to the DVA process, e.g. time taken to obtain medical information from a treating GP or specialist.

Time Taken to Process - Claims[2] (average time in calendar days)	Target	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
Initial Liability	100	440	381	347	368	384	390	377	382	383	405	395	436	446	438	431	402	347	15.9%	410	5.1%
DRCA Initial Liability	100	460	480	542	536	539	551	516	501	481	517	524	549	565	541	527	531	542	-2.0%	653	-19.3%
MRCA Initial Liability	90	441	368	315	326	339	336	331	348	358	379	364	400	412	407	401	364	315	15.6%	359	11.7%
VEA Compensation Payment	100	480	520	604	577	581	584	551	527	527	555	563	576	603	587	572	568	604	-6.0%	710	-19.4%

Time Taken to Process - Claims[2] (average time in calendar days)	Target	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
Permanent Impairment	100	261	256	288	311	305	296	330	299	293	357	359	377	395	415	406	341	288	18.4%	298	36.2%
MRCA Permanent Impairment	90	262	222	233	225	219	205	227	217	227	233	233	255	278	328	411	245	233	5.2%	227	81.1%
DRCA Permanent Impairment	100	259	305	357	419	413	389	418	387	358	399	401	451	460	462	404	415	357	16.2%	410	-1.5%

Time Taken to Process - Claims[2] (average time in calendar days)	Target	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
Incapacity	50	99	81	89	93	95	86	83	81	92	98	98	98	101	119	129	95	89	6.7%	131	-1.5%
MRCA Incapacity	50	99	80	86	91	96	85	80	81	87	100	98	96	100	115	131	95	86	10.5%	129	1.6%
DRCA Incapacity	50	100	87	93	93	88	89	92	72	119	92	92	110	108	134	90	98	93	5.4%	130	-30.8%

Time Taken to Process - Claims[2] (median time in calendar days)	Target	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
DRCA Initial Liability	100	411	480	554	587	609	569	542	530	561	563	559	582	561	563	563	480	17.3%	768	-26.7%
MRCA Initial Liability	90	281	214	264	279	274	268	299	300	322	307	362	370	371	378	317	214	48.1%	260	45.4%
VEA Compensation Payment	100	469	561	616	636	641	590	550	555	588	592	581	611	606	597	595	561	6.1%	804	-25.7%
VEA Application for Increase	100	96	85	86	82	85	77	55	67	78	86	75	92	91	99	82	85	-3.5%	88	12.5%
MRCA Permanent Impairment	90	198	205	208	185	180	195	196	202	217	226	241	266	288	323	214	205	4.4%	205	57.6%
DRCA Permanent Impairment	100	293	317	372	374	370	414	361	321	367	385	483	497	531	406	411	317	29.7%	354	14.7%
MRCA Incapacity	50	55	64	68	73	69	68	71	85	93	85	92	86	104	121	82	64	28.1%	92	31.5%
DRCA Incapacity	50	56	69	69	75	67	79	59	113	82	78	117	106	127	99	86	69	24.6%	105	-5.7%
VEA War Widow	30	73	78	66	57	79	55	58	34	107	60	66	72	46	28	63	78	-19.2%	21	33.3%

2. Time is measured from date of receipt to date of determination. The overall time taken to process includes periods external to the DVA process, e.g. time taken to obtain medical information from a treating GP or specialist.

Time Taken to Process - Claims[2] (median time in calendar days)	Target	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
Initial Liability	100	303	239	303	321	336	336	357	346	356	342	437	421	424	421	365	239	52.7%	302	39.4%
DRCA Initial Liability	100	411	480	554	587	609	569	542	530	561	563	559	582	561	563	563	480	17.3%	768	-26.7%
MRCA Initial Liability	90	281	214	264	279	274	268	299	300	322	307	362	370	371	378	317	214	48.1%	260	45.4%
VEA Compensation Payment	100	469	561	616	636	641	590	550	555	588	592	581	611	606	597	595	561	6.1%	804	-25.7%

Time Taken to Process - Claims[2] (median time in calendar days)	Target	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
Permanent Impairment	100	224	242	247	211	214	254	228	226	316	334	344	377	402	395	268	242	10.0%	240	64.6%
MRCA Permanent Impairment	90	198	205	208	185	180	195	196	202	217	226	241	266	288	323	214	205	4.4%	205	57.6%
DRCA Permanent Impairment	100	293	317	372	374	370	414	361	321	367	385	483	497	531	406	411	317	29.7%	354	14.7%

Time Taken to Process - Claims[2] (median time in calendar days)	Target	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
Incapacity	50	55	65	72	75	68	73	72	88	92	85	94	87	110	121	82	65	26.2%	99	22.2%
MRCA Incapacity	50	55	64	68	73	69	68	71	85	93	85	92	86	104	121	82	64	28.1%	92	31.5%
DRCA Incapacity	50	56	69	69	75	67	79	59	113	82	78	117	106	127	99	86	69	24.6%	105	-5.7%

Claim type	Measure	2023 calendar year Received and Determined	2024 calendar year Received and Determined	Difference 2023 - 2024 Calendar years	% Difference	Last 12 months Received and Determined
MRCA IL	Claims determined	12,458	16,895	4,437	35.6%	6,965
	Avg time to allocate (days)	37	8	-29	-78.4%	8
	Average TTTP (days)	105	96	-9	-8.6%	148
	Median TTTP (days)	90	84	-6	-6.7%	143
DRCA IL	Claims determined	2,053	2,622	569	27.7%	1,358
	Avg time to allocate (days)	43	9	-34	-79.1%	10
	Average TTTP (days)	135	121	-14	-10.4%	145
	Median TTTP (days)	133	106	-27	-20.3%	134
VEA Disability Compensation Payment	Claims determined	1,008	1,251	243	24.1%	523
	Avg time to allocate (days)	47	9	-38	-80.9%	9
	Average TTTP (days)	156	134	-22	-14.1%	153
	Median TTTP (days)	161	126	-35	-21.7%	148

	1 Mar 24 - 28 Feb 25	1 Apr 24 - 31 Mar 25	1 May 24 - 30 Apr 25	1 Jun 24 - 31 May 25	1 Jul 24 - 30 Jun 25	1 Aug 24 - 31 Jul 25	1 Sep 24 - 31 Aug 25	1 Oct 24 - 30 Sep 25	1 Nov 24 - 31 Oct 25	1 Dec 24 - 30 Nov 25	1 Jan 25 - 31 Dec 25	1 Feb 25 - 31 Jan 26	1 Mar 25 - 28 Feb 26	1 Apr 25 - 31 Mar 26	1 May 25 - 30 Apr 26	1 June 25 - 31 May 26	1 July 25 - 30 June 26
MRCA IL **Average** TTTP Received & Determined in last 12 months	102	104	106	107	108	111	112	110	110	111	114	121	127	132	138	146	148
MRCA IL **Median** TTTP Received & Determined in last 12 months	89	92	92	92	94	97	98	97	96	96	99	106	115	124	131	141	143

	1 Mar 24 - 28 Feb 25	1 Apr 24 - 31 Mar 25	1 May 24 - 30 Apr 25	1 Jun 24 - 31 May 25	1 Jul 24 - 30 Jun 25	1 Aug 24 - 31 Jul 25	1 Sep 24 - 31 Aug 25	1 Oct 24 - 30 Sep 25	1 Nov 24 - 31 Oct 25	1 Dec 24 - 30 Nov 25	1 Jan 25 - 31 Dec 25	1 Feb 25 - 31 Jan 26	1 Mar 25 - 28 Feb 26	1 Apr 25 - 31 Mar 26	1 May 25 - 30 Apr 26	1 June 25 - 31 May 26	1 July 25 - 30 June 26
DRCA IL **Average** TTTP Received & Determined in last 12 months	127	130	128	124	123	129	133	134	137	139	137	138	139	138	141	145	145
DRCA IL **Median** TTTP Received & Determined in last 12 months	115	116	113	110	109	115	119	122	125	128	129	130	129	128	128	134	134

	1 Mar 24 - 28 Feb 25	1 Apr 24 - 31 Mar 25	1 May 24 - 30 Apr 25	1 Jun 24 - 31 May 25	1 Jul 24 - 30 Jun 25	1 Aug 24 - 31 Jul 25	1 Sep 24 - 31 Aug 25	1 Oct 24 - 30 Sep 25	1 Nov 24 - 31 Oct 25	1 Dec 24 - 30 Nov 25	1 Jan 25 - 31 Dec 25	1 Feb 25 - 31 Jan 26	1 Mar 25 - 28 Feb 26	1 Apr 25 - 31 Mar 26	1 May 25 - 30 Apr 26	1 June 25 - 31 May 26	1 July 25 - 30 June 26
VEA IL **Average** TTTP Received & Determined in last 12 months	143	144	140	136	138	145	150	151	152	153	153	154	152	149	146	150	153
VEA IL **Median** TTTP Received & Determined in last 12 months	134	134	131	127	128	133	138	143	145	149	151	151	146	139	136	146	148

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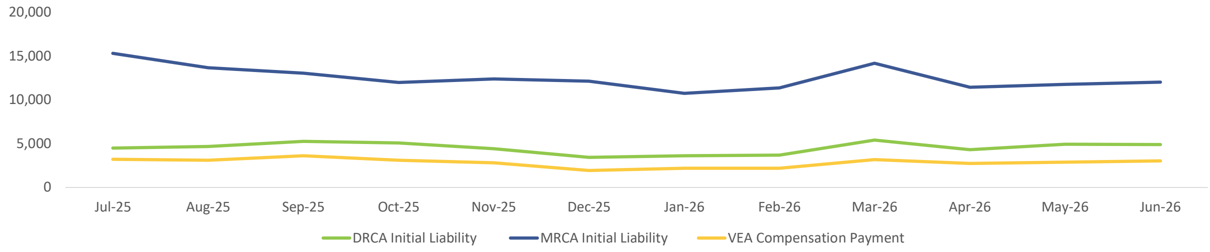
Conditions

Incoming Conditions - Net Conditions Received
Conditions On Hand
Conditions Determined

Conditions Determined



Incoming Conditions - Net Conditions Received	2022-23	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
DRCA Initial Liability	3,775	4,846	6,104	490	591	603	545	473	442	614	586	656	552	525	1,235	7,312	6,104	19.8%	647	90.9%
MRCA Initial Liability	45,428	69,556	81,984	8,362	7,161	7,843	10,585	5,752	6,971	5,963	6,512	7,311	5,714	5,594	4,106	81,874	81,984	-0.1%	6,232	-34.1%
VEA Compensation Payment	4,294	4,235	4,346	492	439	585	537	559	485	361	590	459	466	547	1,151	6,671	4,346	53.5%	392	193.6%
Dual Act IL (VEA/DRCA)	4,817	6,845	8,920	755	822	662	600	463	622	888	798	700	461	499	884	8,154	8,920	-8.6%	724	22.1%
Tri Act IL (MRCA/DRCA/VEA)	38,490	54,904	54,907	4,755	4,136	4,407	4,119	3,500	3,704	4,047	4,395	4,960	4,838	5,069	6,863	54,793	54,907	-0.2%	4,480	53.2%
Total Conditions	**96,804**	**140,386**	**156,261**	**14,854**	**13,149**	**14,100**	**16,386**	**10,747**	**12,224**	**11,873**	**12,881**	**14,086**	**12,031**	**12,234**	**14,239**	**158,804**	**156,261**	**1.6%**	**12,475**	**14.1%**

Total number of conditions identified at registration as part of an IL claim.

Conditions On Hand	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
DRCA Initial Liability	5,678	7,180	8,366	8,300	8,394	8,299	8,196	8,267	8,260	8,088	8,052	7,885	7,902	7,601	7,701	-1.3%	8,366	-7.9%
MRCA Initial Liability	62,954	76,583	83,072	82,767	82,704	84,358	89,094	88,518	90,754	89,913	90,119	90,207	90,432	89,535	87,886	1.8%	83,072	5.8%
VEA Compensation Payment	4,441	2,703	2,510	2,573	2,562	2,733	3,027	3,396	3,771	3,093	3,607	3,988	4,387	4,892	5,741	-17.4%	2,510	128.7%
Dual Act IL (VEA/DRCA)	16,005	22,420	26,979	26,542	26,341	25,326	24,537	23,773	23,595	25,248	24,749	23,675	22,614	21,270	20,504	3.6%	26,979	-24.0%
Tri Act IL (MRCA/DRCA/VEA)	71,029	87,810	87,317	86,232	84,302	82,255	80,421	78,235	77,487	76,390	75,679	73,820	73,191	71,933	71,680	0.4%	87,317	-17.9%
Total Initial Liability Conditions	**160,107**	**196,696**	**208,244**	**206,414**	**204,303**	**202,971**	**205,275**	**202,189**	**203,867**	**202,732**	**202,206**	**199,575**	**198,526**	**195,231**	**193,512**	**0.9%**	**208,244**	**-7.1%**

Number of conditions recorded on an IL claim that are not yet fully determined across all applicable Acts.

Conditions Determined [1]	2022-23	2023-24	2024-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
DRCA Initial Liability	22,209	29,909	38,190	4,495	4,677	5,284	5,094	4,443	3,423	3,601	3,689	5,414	4,332	4,928	4,887	54,267	38,190	42.1%	4,288	14.0%
MRCA Initial Liability	69,527	115,364	137,559	15,332	13,674	13,050	11,977	12,399	12,142	10,754	11,375	14,166	11,446	11,766	12,026	150,107	137,559	9.1%	13,096	-8.2%
VEA Compensation Payment	14,921	19,241	24,226	3,212	3,112	3,613	3,117	2,797	1,949	2,178	2,173	3,195	2,735	2,905	3,029	34,015	24,226	40.4%	3,056	-0.9%
Total Condition determined	**106,657**	**164,514**	**199,975**	**23,039**	**21,463**	**21,947**	**20,188**	**19,639**	**17,514**	**16,533**	**17,237**	**22,775**	**18,513**	**19,599**	**19,942**	**238,389**	**199,975**	**19.2%**	**20,440**	**-2.4%**

Total number of determinations (accepted/rejected) recorded against an IL claim.

1. While a claim can be lodged with one or more conditions, each condition is determined separately.

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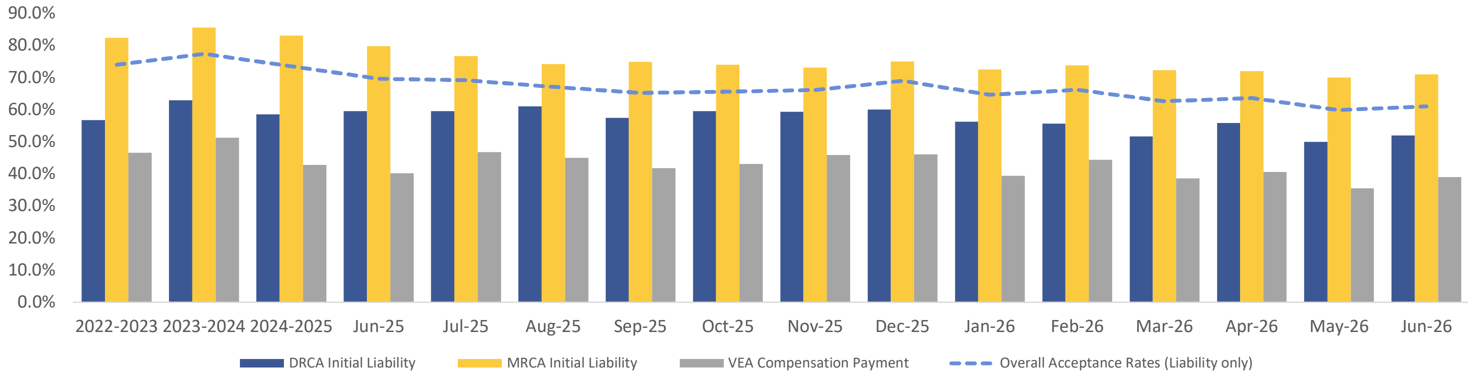
30-Jun-26

Acceptance Rates

Condition Acceptance Rates

Condition Acceptance Rates



Condition Acceptance Rates	**2022-2023**	**2023-2024**	**2024-2025**	**Jun-25**	**Jul-25**	**Aug-25**	**Sep-25**	**Oct-25**	**Nov-25**	**Dec-25**	**Jan-26**	**Feb-26**	**Mar-26**	**Apr-26**	**May-26**	**Jun-26**	**FY 2025-2026**
DRCA Initial Liability	56.8%	62.9%	58.5%	59.5%	59.5%	61.0%	57.4%	59.6%	59.3%	60.0%	56.2%	55.6%	51.7%	55.9%	49.9%	52.0%	56.5%
MRCA Initial Liability	82.4%	85.6%	83.1%	79.8%	76.7%	74.2%	74.9%	74.0%	73.1%	75.0%	72.5%	73.8%	72.3%	72.0%	70.0%	71.0%	73.3%
VEA Compensation Payment	46.6%	51.2%	42.8%	40.2%	46.8%	45.0%	41.8%	43.0%	45.9%	46.0%	39.3%	44.4%	38.5%	40.6%	35.5%	39.0%	42.2%
Overall Acceptance Rates (Liability only)	**74.0%**	**77.4%**	**73.5%**	**69.6%**	**69.2%**	**67.1%**	**65.2%**	**65.6%**	**66.1%**	**69.0%**	**64.6%**	**66.2%**	**62.7%**	**63.6%**	**59.9%**	**61.0%**	**65.0%**

1. Percentage represents the number of claims accepted in that month, regardless of claim lodgement date.
2. VEA and DRCA acceptance rates can be lower due to large number of claimants lodging Tri-Act claims as their ADF service is covered by all three Acts.
3. DVA is required to accept a condition under MRCA if their service is on or after 1 July 2004 has contributed to the condition.