



Claims Received

Claims received by DVA.

[Incoming claims - Net claims received](#)

Unallocated Claims

Claims yet to be allocated

[Unallocated claims](#)

[Age distribution of unallocated claims](#)

Claims Processed

Claims allocated to an officer for processing.

[Claims being Processed](#)

[Claims on hand](#)

[Age distribution of claims on hand](#)

Determinations

Claims determined by DVA. A liability claim is determined once all conditions on that claim have been determined.

[Claim Determinations](#)

[Age distribution of Determinations](#)

Time taken to Process

Reported in calendar days. Time is measured from date of receipt to date of

[Time taken to allocate](#)

[Time taken to process - Claims](#)

Conditions

Reports the number of conditions determined across all Liability claims.

[Incoming Conditions - Net Conditions Received](#)

[Conditions On Hand](#)

[Conditions Determined](#)

Acceptance Rates

Reports acceptance rates for conditions and claims determined in the period.

[Condition Acceptance Rates](#)

Claims, service and liability provision statistics

These worksheets provide an overview of the compensation claims processed under the:

- *Veterans' Entitlements Act 1986* (VEA),
- *Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988* (DRCA), and
- *Military Rehabilitation and Compensation Act 2004* (MRCA).

Reporting based on Service

DVA has improved the reporting of liability claims received and on hand (VEA Disability Compensation Payment, and MRCA and DRCA Initial Liability) to better reflect the complexity of the claims lodged by veterans with service eligibility under two or more Acts.

Prior to 2021-22, claims received and on hand were reported separately under each of the Acts where the veteran's service meant more than one Act may apply to their claim. This resulted in the one claim being counted multiple times – potentially under MRCA, DRCA, and VEA. It was not until a decision was made on the claim that the actual Acts that applied were determined.

This contemporary reporting approach counts claims only once, and instead distinguishes between those claims that may be 'Dual Act' (VEA and DRCA) or 'Tri Act' (VEA, DRCA and MRCA) based on the veteran's service period.

'Dual Act' represents those veterans who have service only prior to 1 July 2004 and may have their liability claims investigated under the VEA and/or the DRCA.

'Tri Act' represents those veterans who have service both before and after 1 July 2004 and may have their claims investigated under two or all three Acts.

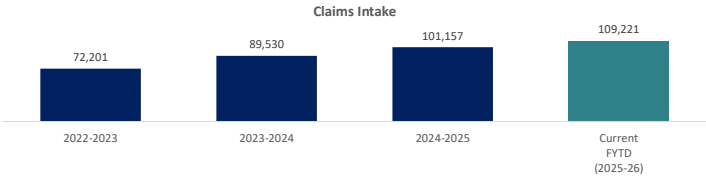
The number of determinations is provided under each of the Acts. Where one claim is decided under 2 or more Acts, then that claim will be counted under each relevant Act based on the decision made.

'DVA officer'

This may be a Claims Support Officer (CSO), Delegate, Reviews Officer, or another appropriate officer.

Claims Intake

Incoming claims - Net claims received



Incoming claims	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
DRCA Initial Liability	2,169	2,163	2,772	247	260	275	260	234	222	207	231	289	238	242	439	3,144	2,772	13.4%	1,659	89.5%
MRCA Initial Liability	20,499	23,648	26,758	2,483	2,219	2,357	2,658	1,849	1,842	1,734	2,040	2,166	1,833	1,848	1,495	24,524	26,758	-8.3%	17,089	43.5%
VEA Compensation Payment	1,546	1,740	1,903	204	189	235	221	239	204	185	244	234	213	255	459	2,882	1,903	51.4%	1,881	53.2%
Dual Act IL (VEA/DRCA)	2,741	2,252	3,017	277	300	247	222	140	216	190	193	202	144	165	233	2,529	3,017	-16.2%	1,435	76.2%
Tri Act IL (MRCA/DRCA/VEA)	13,847	15,164	16,751	1,604	1,404	1,431	1,404	1,117	1,179	1,416	1,559	1,670	1,660	1,648	2,073	18,165	16,751	8.4%	11,578	56.9%
VEA Application for Increase	1,555	1,809	1,830	171	156	164	161	132	132	148	189	195	192	227	468	2,335	1,830	27.6%	1,427	63.6%
Total Initial Liability	42,357	46,776	53,031	4,986	4,528	4,709	4,926	3,711	3,795	3,880	4,456	4,756	4,280	4,385	5,167	53,579	53,031	1.0%	35,069	52.8%
MRCA Permanent Impairment	13,172	20,184	21,493	2,013	1,746	1,582	1,641	1,445	1,991	1,292	1,574	1,719	1,514	1,443	1,410	19,370	21,493	-9.9%	11,604	66.9%
DRCA Permanent Impairment	12,939	17,458	21,384	2,671	2,682	2,744	2,991	2,492	1,180	2,144	2,451	2,555	2,806	2,707	3,238	30,661	21,384	43.4%	10,977	179.3%
Total Permanent Impairment	26,111	37,642	42,877	4,684	4,428	4,326	4,632	3,937	3,171	3,436	4,025	4,274	4,320	4,150	4,648	50,031	42,877	16.7%	22,581	121.6%
MRCA/DRCA Incapacity	3,094	4,571	4,692	413	394	403	388	365	385	468	418	420	360	392	437	4,843	4,692	3.2%	3,771	28.4%
VEA War Widow	503	376	378	40	29	39	30	21	25	33	41	45	25	34	42	404	378	6.9%	473	-14.6%
MRCA/DRCA Death Compensation	136	165	179	21	20	19	17	19	20	13	27	33	29	18	128	364	179	103.4%	121	200.8%
Total Compensation claims	72,201	89,530	101,157	10,144	9,399	9,496	9,993	8,053	7,396	7,830	8,967	9,528	9,014	8,979	10,422	109,221	101,157	8.0%	62,015	76.1%

From January 2026, claims intake uses Registered Date which includes all claims registered in the system, where previously it counted claims received and not withdrawn in the same month

Incoming claims	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
DRCA Initial Liability	2,169	2,163	2,772	247	260	275	260	234	222	207	231	289	238	242	439	3,144	2,772	13.4%	1,659	89.5%
MRCA Initial Liability	20,499	23,648	26,758	2,483	2,219	2,357	2,658	1,849	1,842	1,734	2,040	2,166	1,833	1,848	1,495	24,524	26,758	-8.3%	17,089	43.5%
VEA Compensation Payment	1,546	1,740	1,903	204	189	235	221	239	204	185	244	234	213	255	459	2,882	1,903	51.4%	1,881	53.2%
Dual Act IL (VEA/DRCA)	2,741	2,252	3,017	277	300	247	222	140	216	190	193	202	144	165	233	2,529	3,017	-16.2%	1,435	76.2%
Tri Act IL (MRCA/DRCA/VEA)	13,847	15,164	16,751	1,604	1,404	1,431	1,404	1,117	1,179	1,416	1,559	1,670	1,660	1,648	2,073	18,165	16,751	8.4%	11,578	56.9%
VEA Application for Increase	1,555	1,809	1,830	171	156	164	161	132	132	148	189	195	192	227	468	2,335	1,830	27.6%	1,427	63.6%
Total Initial Liability	42,357	46,776	53,031	4,986	4,528	4,709	4,926	3,711	3,795	3,880	4,456	4,756	4,280	4,385	5,167	53,579	53,031	1.0%	35,069	52.8%

Incoming claims	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
MRCA Permanent Impairment	13,172	20,184	21,493	2,013	1,746	1,582	1,641	1,445	1,991	1,292	1,574	1,719	1,514	1,443	1,410	19,370	21,493	-9.9%	11,604	66.9%
DRCA Permanent Impairment	12,939	17,458	21,384	2,671	2,682	2,744	2,991	2,492	1,180	2,144	2,451	2,555	2,806	2,707	3,238	30,661	21,384	43.4%	10,977	179.3%
Total Permanent Impairment	26,111	37,642	42,877	4,684	4,428	4,326	4,632	3,937	3,171	3,436	4,025	4,274	4,320	4,150	4,648	50,031	42,877	16.7%	22,581	121.6%

Incoming claims	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
MRCA/DRCA Incapacity	3,094	4,571	4,692	413	394	403	388	365	385	468	418	420	360	392	437	4,843	4,692	3.2%	3,771	28.4%
VEA War Widow	503	376	378	40	29	39	30	21	25	33	41	45	25	34	42	404	378	6.9%	473	-14.6%
MRCA/DRCA Death Compensation	136	165	179	21	20	19	17	19	20	13	27	33	29	18	128	364	179	103.4%	121	200.8%
Total Other	3,733	5,112	5,249	474	443	461	435	405	430	514	486	498	414	444	607	5,611	5,249	6.9%	4,365	28.5%

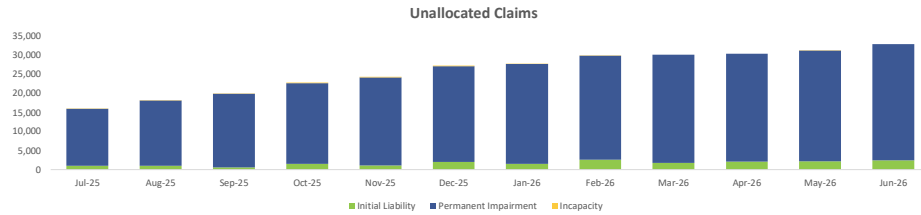
Incoming claims	2022-2023	2023-2024	2024-2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
Total Compensation claims	72,201	89,530	101,157	10,144	9,399	9,496	9,993	8,053	7,396	7,830	8,967	9,528	9,014	8,979	10,422	109,221	101,157	8.0%	62,015	76.1%



Unallocated claims

[Unallocated claims](#)

[Age distribution of unallocated claims](#)



Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
DRCA Initial Liability	599	72	13	40	53	32	88	86	115	95	137	147	170	166	276	66.3%	13	2023.1%
MRCA Initial Liability	10,118	648	120	462	497	245	720	542	929	661	1,206	734	833	897	623	-30.5%	120	419.2%
VEA Compensation Payment	665	36	10	53	51	39	92	71	131	59	151	70	100	109	214	96.3%	10	2040.0%
Dual Act IL (VEA/DRCA)	402	63	18	46	46	38	57	55	109	128	132	105	119	137	178	29.9%	18	888.9%
Tri Act IL (MRCA/DRCA/VEA)	7,648	412	71	340	302	193	537	336	660	533	978	672	841	856	1,041	21.6%	71	1366.2%
VEA Application for Increase	18	5	18	16	17	19	19	31	35	32	28	31	29	43	78	81.4%	18	333.3%
Total Initial Liability	19,450	1,236	250	957	966	566	1,513	1,121	1,979	1,508	2,632	1,759	2,092	2,208	2,410	9.1%	250	864.0%
MRCA Permanent Impairment	4,267	2,015	5,510	6,416	6,801	7,093	6,911	7,184	7,649	7,607	7,830	7,936	6,390	5,468	5,767	5.5%	5,510	4.7%
DRCA Permanent Impairment	8,009	1,610	7,553	8,625	10,334	12,228	14,245	15,905	17,471	18,557	19,414	20,391	21,874	23,543	24,684	4.8%	7,553	226.8%
Total Permanent Impairment	12,276	3,625	13,063	15,041	17,135	19,321	21,156	23,089	25,120	26,164	27,244	28,327	28,264	29,011	30,451	5.0%	13,063	133.1%
MRCA/DRCA Incapacity	427	125	37	38	94	106	151	153	177	157	113	93	69	97	64	-34.0%	37	73.0%
Total Incapacity	427	125	37	38	94	106	151	153	177	157	113	93	69	97	64	-34.0%	37	73.0%
Total Compensation claims	32,153	4,986	13,350	16,036	18,195	19,993	22,820	24,363	27,276	27,829	29,989	30,179	30,425	31,316	32,925	5.1%	13,350	146.6%

Age distribution of unallocated claims (calendar days) ²	As at 30 June 2026								As at 30 June 2025							
	0-100	101-200	201-300	301-400	401-600	601-800	800+		0-100	101-200	201-300	301-400	401-600	601-800	800+	
DRCA Initial Liability	219	43	8	6	0	0	0		13	0	0	0	0	0	0	
MRCA Initial Liability	434	106	41	42	0	0	0		118	0	0	0	2	0	0	
VEA Compensation Payment	193	12	3	6	0	0	0		10	0	0	0	0	0	0	
Dual Act IL (VEA/DRCA)	123	20	1	34	0	0	0		18	0	0	0	0	0	0	
Tri Act IL (MRCA/DRCA/VEA)	825	115	44	56	1	0	0		71	0	0	0	0	0	0	
VEA Application for Increase	56	5	12	1	2	1	1		7	1	8	1	1	0	0	
Total Initial Liability	1,850	301	109	145	3	1	1		237	1	8	1	3	0	0	
MRCA Permanent Impairment	4,396	1,366	3	2	0	0	0		5,315	189	6	0	0	0	0	
DRCA Permanent Impairment	7,882	5,284	6,817	4,698	3	0	0		6,390	1,135	25	2	1	0	0	
Total Permanent Impairment	12,278	6,650	6,820	4,700	3	0	0		11,705	1,324	31	2	1	0	0	
MRCA/DRCA Incapacity	57	7	0	0	0	0	0		35	1	1	0	0	0	0	
Total Incapacity	57	7	0	0	0	0	0		35	1	1	0	0	0	0	
Total Compensation claims	14,185	6,958	6,929	4,845	6	1	1		11,977	1,326	40	3	4	0	0	

2. Represents number of unallocated claims at the end of the month in each age bracket.

76.76%

Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
Initial Liability																		
DRCA Initial Liability	599	72	13	40	53	32	88	86	115	95	137	147	170	166	276	66.3%	13	2023.1%
MRCA Initial Liability	10,118	648	120	462	497	245	720	542	929	661	1,206	734	833	897	623	-30.5%	120	419.2%
VEA Compensation Payment	665	36	10	53	51	39	92	71	131	59	151	70	100	109	214	96.3%	10	2040.0%
Dual Act IL (VEA/DRCA)	402	63	18	46	46	38	57	55	109	128	132	105	119	137	178	29.9%	18	888.9%
Tri Act IL (MRCA/DRCA/VEA)	7,648	412	71	340	302	193	537	336	660	533	978	672	841	856	1,041	21.6%	71	1366.2%
VEA Application for Increase	18	5	18	16	17	19	19	31	35	32	28	31	29	43	78	81.4%	18	333.3%
Total Initial Liability	19,450	1,236	250	957	966	566	1,513	1,121	1,979	1,508	2,632	1,759	2,092	2,208	2,410	9.1%	250	864.0%

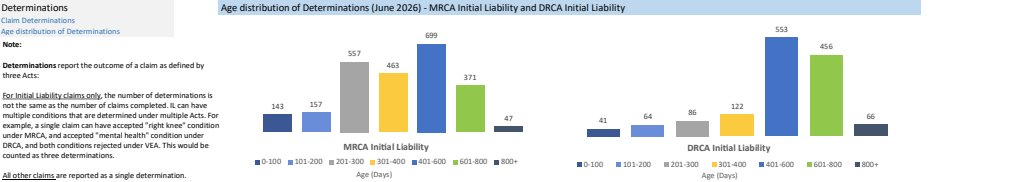
Age distribution of unallocated claims (calendar days) ²	As at 30 June 2026								As at 30 June 2025							
	0-100	101-200	201-300	301-400	401-600	601-800	800+		0-100	101-200	201-300	301-400	401-600	601-800	800+	
DRCA Initial Liability	219	43	8	6	0	0	0		13	0	0	0	0	0	0	
MRCA Initial Liability	434	106	41	42	0	0	0		118	0	0	0	2	0	0	
VEA Compensation Payment	193	12	3	6	0	0	0		10	0	0	0	0	0	0	
Dual Act IL (VEA/DRCA)	123	20	1	34	0	0	0		18	0	0	0	0	0	0	
Tri Act IL (MRCA/DRCA/VEA)	825	115	44	56	1	0	0		71	0	0	0	0	0	0	
VEA Application for Increase	56	5	12	1	2	1	1		7	1	8	1	1	0	0	
Total Initial Liability	1,850	301	109	145	3	1	1		237	1	8	1	3	0	0	

Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
Permanent Impairment																		
MRCA Permanent Impairment	4,267	2,015	5,510	6,416	6,801	7,093	6,911	7,184	7,649	7,607	7,830	7,936	6,390	5,468	5,767	5.5%	5,510	4.7%
DRCA Permanent Impairment	8,009	1,610	7,553	8,625	10,334	12,228	14,245	15,905	17,471	18,557	19,414	20,391	21,874	23,543	24,684	4.8%	7,553	226.8%
Total Permanent Impairment	12,276	3,625	13,063	15,041	17,135	19,321	21,156	23,089	25,120	26,164	27,244	28,327	28,264	29,011	30,451	5.0%	13,063	133.1%

Age distribution of unallocated claims (calendar days) ²	As at 30 June 2026								As at 30 June 2025							
	0-100	101-200	201-300	301-400	401-600	601-800	800+		0-100	101-200	201-300	301-400	401-600	601-800	800+	
MRCA Permanent Impairment	4,396	1,366	3	2	0	0	0		5,315	189	6	0	0	0	0	
DRCA Permanent Impairment	7,882	5,284	6,817	4,698	3	0	0		6,390	1,135	25	2	1	0	0	
Total Permanent Impairment	12,278	6,650	6,820	4,700	3	0	0		11,705	1,324	31	2	1	0	0	

Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
Initial Liability																		
MRCA/DRCA Incapacity	427	125	37	38	94	106	151	153	177	157	113	93	69	97	64	-34.0%	37	73.0%
Total Incapacity	427	125	37	38	94	106	151	153	177	157	113	93	69	97	64	-34.0%	37	73.0%

Age distribution of unallocated claims (calendar days) ²	As at 30 June 2026								As at 30 June 2025							
	0-100	101-200	201-300	301-400	401-600	601-800	800+		0-100	101-200	201-300	301-400	401-600	601-800	800+	
MRCA/DRCA Incapacity	57	7	0	0	0	0	0		35	1	1	0	0	0	0	
Total Incapacity	57	7	0	0	0	0	0		35	1	1	0	0	0	0	



Claim Determinations	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
DRCA Initial Liability ¹	9,107	12,124	12,578	1,379	1,369	1,483	1,555	1,314	935	983	1,033	1,476	1,133	1,307	1,388	15,355	12,578	22.1%	1,188	16.8%
MRCA Initial Liability ²	30,767	45,307	40,128	3,501	3,001	2,914	2,916	2,625	2,009	2,207	2,494	2,912	2,230	2,345	2,437	31,601	40,128	-21.2%	3,171	-23.1%
VEA Compensation Payment	5,733	7,580	7,467	924	900	970	947	792	533	584	592	847	689	738	815	9,331	7,467	25.0%	817	-0.2%
VEA Application for Increase	1,459	1,716	1,670	208	155	111	179	127	104	93	96	135	86	88	81	1,463	1,670	-12.4%	156	-48.1%
Initial Liability claims determined	47,064	66,727	63,843	6,012	5,425	5,478	5,597	4,858	3,581	3,847	4,215	5,380	4,138	4,478	4,721	57,750	63,843	-6.6%	5,132	-11.5%
MRCA Permanent Impairment	9,497	17,377	20,211	1,955	1,639	1,378	1,334	1,435	1,110	1,167	991	960	693	778	824	14,264	20,211	-29.4%	2,251	-63.4%
DRCA Permanent Impairment	7,391	12,150	16,327	1,532	1,299	1,366	1,561	1,322	1,124	1,178	1,453	1,565	1,370	1,453	1,317	18,360	16,327	12.5%	1,442	117.5%
Permanent Impairment claims determined	16,888	29,527	36,538	3,487	2,938	2,744	2,895	2,757	2,234	2,345	2,444	2,525	2,063	2,231	3,961	32,624	36,538	-10.7%	3,693	7.3%
MRCA/DRCA Incapacity	48	62	17	4	0	0	0	157	86	40	20	6	1	0	0	137	86	-36.5%	310	-57.7%
VEA War Widow	511	563	499	43	37	33	47	43	24	24	21	36	29	36	17	390	499	-21.8%	29	-41.4%
MRCA/DRCA Death Compensation	183	157	200	16	17	24	12	13	9	14	28	41	41	48	30	293	200	46.5%	14	114.3%
Compensation claims determined ³	67,814	100,697	102,957	9,914	8,750	8,560	8,875	7,997	6,081	6,484	7,009	8,350	6,511	7,042	8,860	94,433	102,957	-8.3%	9,378	-5.5%

1. Total claims decided under DRCA, including those that were received and on hand as a Dual Act or Tri Act claim.

2. Total claims decided under MRCA, including those that were received and on hand as a Tri Act claim.

Age distribution of determinations	As at 30 June 2026							As at 30 June 2025						
(calendar days) ¹	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	41	64	86	122	553	456	66	82	79	85	78	133	202	529
MRCA Initial Liability	143	157	557	463	699	371	47	619	587	584	348	345	272	416
VEA Compensation Payment	14	20	43	49	294	346	49	21	39	50	49	94	148	416
VEA Application for Increase	45	18	7	3	4	3	1	80	32	9	3	11	7	12
MRCA Permanent Impairment	17	69	223	245	116	71	83	194	893	738	236	132	37	21
DRCA Permanent Impairment	96	251	390	773	1360	244	23	104	165	329	209	292	242	101
MRCA/DRCA Incapacity	48	62	17	4	0	0	0	157	86	40	20	6	1	0
VEA War Widow	10	5	1	1	0	0	0	18	8	2	1	0	0	0
MRCA/DRCA Death Compensation	14	5	3	2	2	1	3	2	3	1	2	3	3	0
Total Compensation claims	428	651	1,327	1,662	3,028	1,492	272	1,287	1,892	1,818	946	1,008	912	1,495

3. Represents number of claims determined in month in each age bracket.

Claim Determinations	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
Initial Liability	9,107	12,124	12,578	1,379	1,369	1,483	1,555	1,314	935	983	1,033	1,476	1,133	1,307	1,388	15,355	12,578	22.1%	1,188	16.8%
DRCA Initial Liability ¹	30,767	45,307	40,128	3,501	3,001	2,914	2,916	2,625	2,009	2,207	2,494	2,912	2,230	2,345	2,437	31,601	40,128	-21.2%	3,171	-23.1%
VEA Compensation Payment	5,733	7,580	7,467	924	900	970	947	792	533	584	592	847	689	738	815	9,331	7,467	25.0%	817	-0.2%
VEA Application for Increase	1,459	1,716	1,670	208	155	111	179	127	104	93	96	135	86	88	81	1,463	1,670	-12.4%	156	-48.1%
Initial Liability claims determined	47,064	66,727	63,843	6,012	5,425	5,478	5,597	4,858	3,581	3,847	4,215	5,380	4,138	4,478	4,721	57,750	63,843	-6.6%	5,132	-11.5%
MRCA Permanent Impairment	9,497	17,377	20,211	1,955	1,639	1,378	1,334	1,435	1,110	1,167	991	960	693	778	824	14,264	20,211	-29.4%	2,251	-63.4%
DRCA Permanent Impairment	7,391	12,150	16,327	1,532	1,299	1,366	1,561	1,322	1,124	1,178	1,453	1,565	1,370	1,453	1,317	18,360	16,327	12.5%	1,442	117.5%
Permanent Impairment claims determined	16,888	29,527	36,538	3,487	2,938	2,744	2,895	2,757	2,234	2,345	2,444	2,525	2,063	2,231	3,961	32,624	36,538	-10.7%	3,693	7.3%
MRCA/DRCA Incapacity	48	62	17	4	0	0	0	157	86	40	20	6	1	0	0	137	86	-36.5%	310	-57.7%
VEA War Widow	511	563	499	43	37	33	47	43	24	24	21	36	29	36	17	390	499	-21.8%	29	-41.4%
MRCA/DRCA Death Compensation	183	157	200	16	17	24	12	13	9	14	28	41	41	48	30	293	200	46.5%	14	114.3%
Total Compensation claims	67,814	100,697	102,957	9,914	8,750	8,560	8,875	7,997	6,081	6,484	7,009	8,350	6,511	7,042	8,860	94,433	102,957	-8.3%	9,378	-5.5%

Claim Determinations	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last year	Jun-25	% change from last year
Permanent Impairment	9,497	17,377	20,211	1,955	1,639	1,378	1,334	1,435	1,110	1,167	991	960	693	778	824	14,264	20,211	-29.4%	2,251	-63.4%
MRCA Permanent Impairment	7,391	12,150	16,327	1,532	1,299	1,366	1,561	1,322	1,124	1,178	1,453	1,565	1,370	1,453	1,317	18,360	16,327	12.5%	1,442	117.5%
Permanent Impairment claims determined	16,888	29,527	36,538	3,487	2,938	2,744	2,895	2,757	2,234	2,345	2,444	2,525	2,063	2,231	3,961	32,624	36,538	-10.7%	3,693	7.3%
Age distribution of determinations (calendar days) ¹	As at 30 June 2026							As at 30 June 2025												
0-100	100-200	201-300	301-400	401-600	601-800	800+	0-100	100-200	201-300	301-400	401-600	601-800	800+							
MRCA Permanent Impairment	17	69	223	245	116	71	83	194	893	738	236	132	37	21						
DRCA Permanent Impairment	96	251	390	773	1360	244	23	104	165	329	209	292	242	101						
Total Permanent Impairment claims	113	320	613	1,018	1,476	315	106	298	1,058	1,067	445	424	279	122						

Claim Determinations	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
MRCA/DRCA Incapacity	3,166	3,723	3,877	356	333	281	324	326	233	234	301	368	240	249	131	3,376	3,877	-12.9%	310	-57.7%
VEA War Widow	511	563	499	43	37	33	47	43	24	24	21	36	29	36	17	390	499	-21.8%	29	-41.4%
MRCA/DRCA Death Compensation	183	157	200	16	16	13	24	12	13	9	28	41	41	48	30	293	200	46.5%	14	114.3%
Total Other	3,860	4,443	4,576	415	387	338	383	382	266	272	350	445	310	333	178	4,059	4,576	-11.3%	353	-49.6%
Age distribution of determinations	As at 30 June 2026							As at 30 June 2025												
(calendar days) ¹	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+						
MRCA/DRCA Incapacity	48	62	17	4	0	0	0	157	86	40	20	6	1	0						
VEA War Widow	10	5	1	1	0	0	0	18	8	2	1	0	0	0						
MRCA/DRCA Death Compensation	14	5	3	2	2	1	3	2	3	1	2	3	3	0						
Total Other claims	72	72	21	7	2	1	3	177	97	43	23	9	4	0						

Claim Determinations	2022-2023	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
Compensation claims determined ³	67,814	100,697	102,957	9,914	8,750	8,560	8,875	7,997	6,081	6,484	7,009	8,350	6,511	7,042	8,860	94,433	102,957	-8.3%	9,378	-5.5%
Age distribution of determinations (calendar days) ¹	As at 30 June 2026							As at 30 June 2025												
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+						
Total Compensation claims	428	651	1,327	1,662	3,028	1,492	272	1,287	1,892	1,818	946	1,008	912	1,495						

Claims being Processed

Claims on hand
Age distribution of claims on hand



Claims being Processed	30/06/2023	30/06/2024	30/06/2025	30/06/2026	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
CRCA Initial Liability	5,615	2,432	2,798	2,737	2,882	2,857	2,817	2,843	2,863	2,754	2,759	2,738	2,759	2,724	2,720	2,720	2.2%	2,740	2.8%
MICA Initial Liability	12,096	36,850	37,028	36,632	37,159	37,259	37,295	37,431	37,817	38,128	38,031	38,039	38,261	38,598	38,887	39,208	1.5%	37,028	24.5%
USA Compensation Payment	5,078	864	862	866	867	868	869	870	871	872	873	874	875	876	877	878	0.1%	862	22.3%
Dual Act II (MICA/CRCA)	4,230	5,895	7,433	7,386	7,376	7,332	7,300	7,300	7,300	7,300	7,300	7,300	7,300	7,300	7,300	7,300	-2.0%	7,300	-23.5%
Ti At II (MICA/CRCA/ITAL)	13,444	36,619	37,029	37,022	36,908	36,988	37,068	37,148	37,228	37,308	37,388	37,468	37,548	37,628	37,708	37,788	2.0%	37,029	18.4%
USA Application for Increase	693	478	768	719	749	749	749	749	749	749	749	749	749	749	749	749	0.0%	768	38.7%
Total Initial Liability	32,144	84,214	84,336	84,263	84,336	84,336	84,336	84,336	84,336	84,336	84,336	84,336	84,336	84,336	84,336	84,336	2.2%	84,336	38.9%
MICA Permanent Impairment	6,209	39,861	6,673	5,712	5,306	5,300	5,488	5,123	4,696	4,692	4,674	5,320	7,322	8,911	8,946	9,276	0.2%	6,673	34.3%
CRCA Permanent Impairment	6,278	36,867	6,996	6,969	6,969	6,969	6,969	6,969	6,969	6,969	6,969	6,969	6,969	6,969	6,969	6,969	0.0%	6,969	12.6%
Total Permanent Impairment	12,487	76,728	13,669	12,681	12,275	12,269	12,457	12,092	11,665	11,661	11,643	12,292	14,291	15,880	15,915	16,245	-0.2%	13,669	-28.6%
MICA/CRCA Inactivity	768	859	869	864	819	819	819	819	819	819	819	819	819	819	819	819	0.0%	859	23.6%
USA War Wills	361	389	330	319	323	322	318	302	307	310	312	316	318	314	314	314	17.3%	330	3.3%
MICA/CRCA Death Compensation	85	142	173	181	189	189	189	189	189	189	189	189	189	189	189	189	0.0%	173	6.2%
Total Compensation dates	42,888	72,307	68,265	67,786	67,343	67,484	67,777	66,111	65,279	65,500	65,661	66,787	68,002	70,344	70,149	70,149	-0.3%	68,265	1.2%

Age distribution of claims being processed	0-100	100-200	200-300	300-400	400-500	500-600	600-700	700-800	800+	0-100	100-200	200-300	300-400	400-500	500-600	600-700	700-800	800+
(Isolated data)																		
CRCA Initial Liability	778	403	472	551	323	49	13	752	514	508	341	383	233	36				
MICA Initial Liability	5,117	1,584	1,657	2,632	1,545	376	34	1,947	2,053	2,059	1,562	1,523	393	39				
USA Compensation Payment	693	335	454	229	121	36	6	412	136	127	88	91	47	9				
Dual Act II (MICA/CRCA)	4,639	3,893	3,567	2,844	2,613	182	118	4,159	3,034	2,831	2,278	2,050	1,585	315				
Ti At II (MICA/CRCA/ITAL)	13,444	36,619	37,029	37,022	36,908	36,988	37,068	37,148	37,228	37,308	37,388	37,468	37,548	37,628				
USA Application for Increase	693	478	768	719	749	749	749	749	749	749	749	749	749	749				
Total Initial Liability	12,487	31,279	31,542	32,665	26,601	1,528	256	12,927	9,310	7,781	5,748	6,663	5,242	643				
MICA Permanent Impairment	768	2,857	1,670	1,602	1,519	79	41	689	1,112	1,108	670	490	137	42				
CRCA Permanent Impairment	693	489	1,009	1,712	1,701	419	71	1,071	1,347	1,339	1,262	1,041	392	138				
Total Permanent Impairment	869	3,346	2,679	3,314	3,220	1,198	112	1,760	2,466	2,447	1,932	1,539	529	280				
MICA/CRCA Inactivity	819	819	819	819	819	819	819	819	819	819	819	819	819	819				
USA War Wills	361	361	361	361	361	361	361	361	361	361	361	361	361	361				
MICA/CRCA Death Compensation	85	85	85	85	85	85	85	85	85	85	85	85	85	85				
Total Other	1,542	476	321	45	24	8	15	892	199	87	35	24	17					
Total Compensation dates	14,428	31,092	31,643	31,144	30,446	2,033	385	15,378	11,638	12,892	9,237	10,205	4,935	900				

Claims being Processed	30/06/2023	30/06/2024	30/06/2025	30/06/2026	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
CRCA Initial Liability	5,615	2,432	2,798	2,737	2,882	2,857	2,817	2,843	2,863	2,754	2,759	2,738	2,759	2,724	2,720	2,720	2.2%	2,740	2.8%
MICA Initial Liability	12,096	36,850	37,028	36,632	37,159	37,259	37,295	37,431	37,817	38,128	38,031	38,039	38,261	38,598	38,887	39,208	1.5%	37,028	24.5%
USA Compensation Payment	5,078	864	862	866	867	868	869	870	871	872	873	874	875	876	877	878	0.1%	862	22.3%
Dual Act II (MICA/CRCA)	4,230	5,895	7,433	7,386	7,376	7,332	7,300	7,300	7,300	7,300	7,300	7,300	7,300	7,300	7,300	7,300	-2.0%	7,300	-23.5%
Ti At II (MICA/CRCA/ITAL)	13,444	36,619	37,029	37,022	36,908	36,988	37,068	37,148	37,228	37,308	37,388	37,468	37,548	37,628	37,708	37,788	2.0%	37,029	18.4%
USA Application for Increase	693	478	768	719	749	749	749	749	749	749	749	749	749	749	749	749	0.0%	768	38.7%
Total Initial Liability	32,144	84,214	84,336	84,263	84,336	84,336	84,336	84,336	84,336	84,336	84,336	84,336	84,336	84,336	84,336	84,336	2.2%	84,336	38.9%
MICA Permanent Impairment	6,209	39,861	6,673	5,712	5,306	5,300	5,488	5,123	4,696	4,692	4,674	5,320	7,322	8,911	8,946	9,276	0.2%	6,673	34.3%
CRCA Permanent Impairment	6,278	36,867	6,996	6,969	6,969	6,969	6,969	6,969	6,969	6,969	6,969	6,969	6,969	6,969	6,969	6,969	0.0%	6,969	12.6%
Total Permanent Impairment	12,487	76,728	13,669	12,681	12,275	12,269	12,457	12,092	11,665	11,661	11,643	12,292	14,291	15,880	15,915	16,245	-0.2%	13,669	-28.6%
MICA/CRCA Inactivity	768	859	869	864	819	819	819	819	819	819	819	819	819	819	819	819	0.0%	859	23.6%
USA War Wills	361	389	330	319	323	322	318	302	307	310	312	316	318	314	314	314	17.3%	330	3.3%
MICA/CRCA Death Compensation	85	142	173	181	189	189	189	189	189	189	189	189	189	189	189	189	0.0%	173	6.2%
Total Compensation dates	42,888	72,307	68,265	67,786	67,343	67,484	67,777	66,111	65,279	65,500	65,661	66,787	68,002	70,344	70,149	70,149	-0.3%	68,265	1.2%

Age distribution of claims being processed	0-100	100-200	200-300	300-400	400-500	500-600	600-700	700-800	800+	0-100	100-200	200-300	300-400	400-500	500-600	600-700	700-800	800+
(Isolated data)																		
CRCA Initial Liability	778	403	472	551	323	49	13	752	514	508	341	383	233	36				
MICA Initial Liability	5,117	1,584	1,657	2,632	1,545	376	34	1,947	2,053	2,059	1,562	1,523	393	39				
USA Compensation Payment	693	335	454	229	121	36	6	412	136	127	88	91	47	9				
Dual Act II (MICA/CRCA)	4,639	3,893	3,567	2,844	2,613	182	118	4,159	3,034	2,831	2,278	2,050	1,585	315				
Ti At II (MICA/CRCA/ITAL)	13,444	36,619	37,029	37,022	36,908	36,988	37,068	37,148	37,228	37,308	37,388	37,468	37,548	37,628				
USA Application for Increase	693	478	768	719	749	749	749	749	749	749	749	749	749	749				
Total Initial Liability	12,487	31,279	31,542	32,665	26,601	1,528	256	12,927	9,310	7,781	5,748	6,663	5,242	643				
MICA Permanent Impairment	768	2,857	1,670	1,602	1,519	79	41	689	1,112	1,108	670	490	137	42				
CRCA Permanent Impairment	693	489	1,009	1,712	1,701	419	71	1,071	1,347	1,339	1,262	1,041	392	138				
Total Permanent Impairment	869	3,346	2,679	3,314	3,220	1,198	112	1,760	2,466	2,447	1,932	1,539	529	280				
MICA/CRCA Inactivity	819	819	819	819	819	819	819	819	819	819	819	819	819	819				
USA War Wills	361	361	361	361	361	361	361	361	361	361	361	361	361	361				
MICA/CRCA Death Compensation	85	85	85	85	85	85	85	85	85	85	85	85	85	85				
Total Other	1,542	476	321	45	24	8	15	892	199	87	35	24	17					
Total Compensation dates	14,428	31,092	31,643	31,144	30,446	2,033	385	15,378	11,638	12,892	9,237	10,205	4,935	900				

Claims being Processed	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
CRCA/CRCA/Inventories	798	500	593	584	519	579	538	523	1,032	1,138	1,227	1,173	1,227	1,164	1,158	23.3%	980	52.8%
M	161	188	193	158	158	162	162	162	162	162	162	162	162	162	162	0%	162	0%
W	88	142	137	163	182	155	154	154	214	214	200	197	197	197	197	165%	173	29%
Total	1,027	1,381	1,296	1,296	1,259	1,297	1,254	1,249	1,408	1,514	1,609	1,532	1,606	1,523	1,513	28.0%	1,305	17.7%
Age distribution of claims being processed																		
As of 30 June 2026																		
Under 65 years	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	1,000	0%	1,000	0%
65-74	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
75-84	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
85-94	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
95-104	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
105-114	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
115-124	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
125-134	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
135-144	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
145-154	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
155-164	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
165-174	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
175-184	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
185-194	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
195-204	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
205-214	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
215-224	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
225-234	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
235-244	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
245-254	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
255-264	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
265-274	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
275-284	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
285-294	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
295-304	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
305-314	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
315-324	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
325-334	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
335-344	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
345-354	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
355-364	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
365-374	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
375-384	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
385-394	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
395-404	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
405-414	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
415-424	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
425-434	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
435-444	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
445-454	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
455-464	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
465-474	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
475-484	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
485-494	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
495-504	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
505-514	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
515-524	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
525-534	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
535-544	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
545-554	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
555-564	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
565-574	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
575-584	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
585-594	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
595-604	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
605-614	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
615-624	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
625-634	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
635-644	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
645-654	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
655-664	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
665-674	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
675-684	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
685-694	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
695-704	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
705-714	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
715-724	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
725-734	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
735-744	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
745-754	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
755-764	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%	0	0%
765-774	0	0	0	0	0	0	0	0	0	0	0	0						

[illegible]

Index values (all values / average time in calendar days)																	
	2020-03-01	2020-03-05	Jul 01	Aug 25	Nov 25	Oct 25	Nov 25	Dec 25	Jan 25	Feb 25	Mar 25	Apr 25	May 25	Current	% change from 2020-03-01	% change from 2020-03-01	
Index volatility																	
CRMA index volatility	230	75	96	85	93	24	26	20	18	22	25	20	20	100	-55%	-91%	
CRMA index volatility	230	109	69	64	52	87	89	53	51	50	50	46	45	100	-70%	-74%	
CRMA index volatility	230	68	87	67	67	67	67	67	67	67	67	67	67	100	-71%	-71%	
MSA Comprehensive Payment	202	205	70	74	63	63	64	59	53	53	56	58	28	22	68	-72%	-85%

[illegible]

Time taken to allocate ^(*) (average time in calendar days)	2019-2024	2014-2018	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	FYTD Fiscal Year	FYTD Financial Year	From last year	Apr-15	From last year
Incomplete	22	15	12	7	6	7	10	6	12	12	11	10	10	10	10	15	-15%	17	-15.2%

[illegible][illegible]

Total Sales by Program - Clients* (Average from calendar year)	Target	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035	2036	2037	2038	2039	2040	2041	2042	2043	2044	2045	2046	2047	2048	2049	2050	2051	2052	2053	2054	2055	2056	2057	2058	2059	2060	2061	2062	2063	2064	2065	2066	2067	2068	2069	2070	2071	2072	2073	2074	2075	2076	2077	2078	2079	2080	2081	2082	2083	2084	2085	2086	2087	2088	2089	2090	2091	2092	2093	2094	2095	2096	2097	2098	2099	2100	2101	2102	2103	2104	2105	2106	2107	2108	2109	2110	2111	2112	2113	2114	2115	2116	2117	2118	2119	2120	2121	2122	2123	2124	2125	2126	2127	2128	2129	2130	2131	2132	2133	2134	2135	2136	2137	2138	2139	2140	2141	2142	2143	2144	2145	2146	2147	2148	2149	2150	2151	2152	2153	2154	2155	2156	2157	2158	2159	2160	2161	2162	2163	2164	2165	2166	2167	2168	2169	2170	2171	2172	2173	2174	2175	2176	2177	2178	2179	2180	2181	2182	2183	2184	2185	2186	2187	2188	2189	2190	2191	2192	2193	2194	2195	2196	2197	2198	2199	2200	2201	2202	2203	2204	2205	2206	2207	2208	2209	2210	2211	2212	2213	2214	2215	2216	2217	2218	2219	2220	2221	2222	2223	2224	2225	2226	2227	2228	2229	2230	2231	2232	2233	2234	2235	2236	2237	2238	2239	2240	2241	2242	2243	2244	2245	2246	2247	2248	2249	2250	2251	2252	2253	2254	2255	2256	2257	2258	2259	2260	2261	2262	2263	2264	2265	2266	2267	2268	2269	2270	2271	2272	2273	2274	2275	2276	2277	2278	2279	2280	2281	2282	2283	2284	2285	2286	2287	2288	2289	2290	2291	2292	2293	2294	2295	2296	2297	2298	2299	2300	2301	2302	2303	2304	2305	2306	2307	2308	2309	2310	2311	2312	2313	2314	2315	2316	2317	2318	2319	2320	2321	2322	2323	2324	2325	2326	2327	2328	2329	2330	2331	2332	2333	2334	2335	2336	2337	2338	2339	2340	2341	2342	2343	2344	2345	2346	2347	2348	2349	2350	2351	2352	2353	2354	2355	2356	2357	2358	2359	2360	2361	2362	2363	2364	2365	2366	2367	2368	2369	2370	2371	2372	2373	2374	2375	2376	2377	2378	2379	2380	2381	2382	2383	2384	2385	2386	2387	2388	2389	2390	2391	2392	2393	2394	2395	2396	2397	2398	2399	2400	2401	2402	2403	2404	2405	2406	2407	2408	2409	2410	2411	2412	2413	2414	2415	2416	2417	2418	2419	2420	2421	2422	2423	2424	2425	2426	2427	2428	2429	2430	2431	2432	2433	2434	2435	2436	2437	2438	2439	2440	2441	2442	2443	2444	2445	2446	2447	2448	2449	2450	2451	2452	2453	2454	2455	2456	2457	2458	2459	2460	2461	2462	2463	2464	2465	2466	2467	2468	2469	2470	2471	2472	2473	2474	2475	2476	2477	2478	2479	2480	2481	2482	2483	2484	2485	2486	2487	2488	2489	2490	2491	2492	2493	2494	2495	2496	2497	2498	2499	2500	2501	2502	2503	2504	2505	2506	2507	2508	2509	2510	2511	2512	2513	2514	2515	2516	2517	2518	2519	2520	2521	2522	2523	2524	2525	2526	2527	2528	2529	2530	2531	2532	2533	2534	2535	2536	2537	2538	2539	2540	2541	2542	2543	2544	2545	2546	2547	2548	2549	2550	2551	2552	2553	2554	2555	2556	2557	2558	2559	2560	2561	2562	2563	2564	2565	2566	2567	2568	2569	2570	2571	2572	2573	2574	2575	2576	2577	2578	2579	2580	2581	2582	2583	2584	2585	2586	2587	2588	2589	2590	2591	2592	2593	2594	2595	2596	2597	2598	2599	2600	2601	2602	2603	2604	2605	2606	2607	2608	2609	2610	2611	2612	2613	2614	2615	2616	2617	2618	2619	2620	2621	2622	2623	2624	2625	2626	2627	2628	2629	2630	2631	2632	2633	2634	2635	2636	2637	2638	2639	2640	2641	2642	2643	2644	2645	2646	2647	2648	2649	2650	2651	2652	2653	2654	2655	2656	2657	2658	2659	2660	2661	2662	2663	2664	2665	2666	2667	2668	2669	2670	2671	2672	2673	2674	2675	2676	2677	2678	2679	2680	2681	2682	2683	2684	2685	2686	2687	2688	2689	2690	2691	2692	2693	2694	2695	2696	2697	2698	2699	2700	2701	2702	2703	2704	2705	2706	2707	2708	2709	2710	2711	2712	2713	2714	2715	2716	2717	2718	2719	2720	2721	2722	2723	2724	2725	2726	2727	2728	2729	2730	2731	2732	2733	2734	2735	2736	2737	2738	2739	2740	2741	2742	2743	2744	2745	2746	2747	2748	2749	2750	2751	2752	2753	2754	2755	2756	2757	2758	2759	2760	2761	2762	2763	2764	2765	2766	2767	2768	2769	2770	2771	2772	2773	2774	2775	2776	2777	2778	2779	2780	2781	2782	2783	2784	2785	2786	2787	2788	2789	2790	2791	2792	2793	2794	2795	2796	2797	2798	2799	2800	2801	2802	2803	2804	2805	2806	2807	2808	2809	2810	2811	2812	2813	2814	2815	2816	2817	2818	2819	2820	2821	2822	2823	2824	2825	2826	2827	2828	2829	2830	2831	2832	2833	2834	2835	2836	2837	2838	2839	2840	2841	2842	2843	2844	2845	2846	2847	2848	2849	2850	2851	2852	2853	2854	2855	2856	2857	2858	2859	2860	2861	2862	2863	2864	2865	2866	2867	2868	2869	2870	2871	2872	2873	2874	2875	2876	2877	2878	2879	2880	2881	2882	2883	2884	2885	2886	2887	2888	2889	2890	2891	2892	2893	2894	2895	2896	2897	2898	2899	2900	2901	2902	2903	2904	2905	2906	2907	2908	2909	2910	2911	2912	2913	2914	2915	2916	2917	2918	2919	2920	2921	2922	2923	2924	2925	2926	2927	2928	2929	2930	2931	2932	2933	2934	2935	2936	2937	2938	2939	2940	2941	2942	2943	2944	2945	2946	2947	2948	2949	2950	2951	2952	2953	2954	2955	2956	2957	2958	2959	2960	2961	2962	2963	2964	2965	2966	2967	2968	2969	2970	2971	2972	2973	2974	2975	2976	2977	2978	2979	2980	2981	2982	2983	2984	2985	2986	2987	2988	2989	2990	2991	2992	2993	2994	2995	2996	2997	2998	2999	3000
Financial Impairment	100	264	296	268	271	285	274	295	296	302	299	299	307	309	307	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	309	3																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																

Targets to Measure – Clients	Average time (in calendar days)												Target
	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029	2030	2031	2032
Severity	90	98	92	89	93	91	86	83	82	80	78	76	74
MICA Inactivity	100	99	90	86	93	96	83	80	82	87	92	96	98
DECA Inactivity	100	99	97	93	93	94	89	82	72	229	92	90	120

[illegible]

Notes on Variations: Changes ¹ <u>month</u> (in calendar days)	Target	2020	2020	2020	Jul 21	Aug 21	Sep 21	Oct 21	Nov 21	Dec 21	Jan 22	Feb 22	Mar 22	Apr 22	May 22	Current	Cost	% Change	% Change
		(2020)	(2020)	(2020)	(2020)	(2020)	(2020)	(2020)	(2020)	(2020)	(2020)	(2020)	(2020)	(2020)	(2020)	(2020)	(2020)	(2020)	(2020)
Overall Locality	1223	829	210	419	621	816	526	217	126	826	826	827	1025	625	425	1223	829	0%	0%
CRCA Initial Locality	1223	423	108	164	167	629	569	542	163	163	163	163	163	163	163	1223	423	0%	0%
CRCA Final Locality	1223	406	102	155	154	657	557	584	163	163	163	163	163	163	163	1223	406	0%	0%
CRCA Initial Locality	1223	285	216	266	279	216	268	269	269	270	270	270	270	270	270	1223	285	0%	0%
CRCA Final Locality	1223	285	216	266	279	216	268	269	269	270	270	270	270	270	270	1223	285	0%	0%
CRCA Compensation Payment	1223	166	166	166	166	166	166	166	166	166	166	166	166	166	166	1223	166	0%	0%

Time Taken to Process Claims	Current FYTD (2020-2021)	Target	2020-2021	2020-2021	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Current FYTD (2020-2021)	LatL FYTD (2020-2021)	% Change from last year	% Change from last year
Permanental Discharge	1000	230	240	267	211	214	216	238	226	239	239	260	280	277	252	262	208	242	29.2%	24.0%
Discharge	1000	260	260	260	260	260	260	260	260	260	260	260	260	260	260	260	260	260	0.0%	0.0%
DCIA Permanent Improvement	1000	260	267	272	271	274	276	281	273	276	276	281	281	277	274	278	261	277	29.2%	24.0%

Time Taken to Process a Claim: 100% (value in calendar days)	Target	2023-2024	2024-2025	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Current FY23 FY24	YTD FY23 FY24	% Change from last year	Jun-23	% Change from last year
Integrity	100	95	95	72	73	68	73	72	88	92	80	90	87	110	121	82	65	28.1%	93	23.2%
ARC's Integrity	100	95	94	68	73	69	73	71	83	83	82	86	100	100	102	82	64	26.2%	93	23.0%
ARC's Integrity	100	95	94	73	87	79	87	87	100	100	100	100	100	100	100	100	100	0.0%	100	0.0%

Cluster type	Release	2019 USDA Revenue Estimate (\$Billion)	2019 USDA Revenue Estimate (\$Billion)	2019 USDA Revenue Estimate (\$Billion)	2019 USDA Revenue Estimate (\$Billion)	2019 USDA Revenue Estimate (\$Billion)
WFOA-1	Climate	21.06	20.95	0.11	20.95	0.00
	Agribusiness	27	9	18	26.05	0
	Energy/Power	105	36	6	4.65	108
	Manufacturing	10	30	4	0.76	103
	Transportation	2,000	2,000	100	27.75	1,900
WFOA-2	Climate	161	9	160	17.96	153
	Agribusiness	100	100	100	100	100
	Energy/Power	100	100	100	100	100
	Manufacturing	100	100	100	100	100
	Transportation	100	100	100	100	100
WFOA-3	Climate	1,000	1,251	251	251	1,000
	Agribusiness	27	9	18	26.05	0
	Energy/Power	100	100	100	100	100
	Manufacturing	100	100	100	100	100
	Transportation	100	100	100	100	100

	1 Jan 06	1 Apr 06	1 Sep 06	1 Jan 07	1 Jul 07	1 Aug 07	1 Sep 07	1 Oct 07	1 Nov 07	1 Dec 07	1 Jan 08	1 Feb 08	1 Mar 08	1 Apr 08	1 May 08	1 Jun 08	1 Jul 08	1 Aug 08	1 Sep 08	1 Oct 08	1 Nov 08	1 Dec 08	1 Jan 09	1 Feb 09	1 Mar 09	1 Apr 09	1 May 09	1 Jun 09	1 Jul 09	1 Aug 09	1 Sep 09	1 Oct 09	1 Nov 09	1 Dec 09	1 Jan 10	1 Feb 10	1 Mar 10	1 Apr 10	1 May 10	1 Jun 10	1 Jul 10	1 Aug 10	1 Sep 10	1 Oct 10	1 Nov 10	1 Dec 10	1 Jan 11	1 Feb 11	1 Mar 11	1 Apr 11	1 May 11	1 Jun 11	1 Jul 11	1 Aug 11	1 Sep 11	1 Oct 11	1 Nov 11	1 Dec 11	1 Jan 12	1 Feb 12	1 Mar 12	1 Apr 12	1 May 12	1 Jun 12	1 Jul 12	1 Aug 12	1 Sep 12	1 Oct 12	1 Nov 12	1 Dec 12	1 Jan 13	1 Feb 13	1 Mar 13	1 Apr 13	1 May 13	1 Jun 13	1 Jul 13	1 Aug 13	1 Sep 13	1 Oct 13	1 Nov 13	1 Dec 13	1 Jan 14	1 Feb 14	1 Mar 14	1 Apr 14	1 May 14	1 Jun 14	1 Jul 14	1 Aug 14	1 Sep 14	1 Oct 14	1 Nov 14	1 Dec 14	1 Jan 15	1 Feb 15	1 Mar 15	1 Apr 15	1 May 15	1 Jun 15	1 Jul 15	1 Aug 15	1 Sep 15	1 Oct 15	1 Nov 15	1 Dec 15	1 Jan 16	1 Feb 16	1 Mar 16	1 Apr 16	1 May 16	1 Jun 16	1 Jul 16	1 Aug 16	1 Sep 16	1 Oct 16	1 Nov 16	1 Dec 16	1 Jan 17	1 Feb 17	1 Mar 17	1 Apr 17	1 May 17	1 Jun 17	1 Jul 17	1 Aug 17	1 Sep 17	1 Oct 17	1 Nov 17	1 Dec 17	1 Jan 18	1 Feb 18	1 Mar 18	1 Apr 18	1 May 18	1 Jun 18	1 Jul 18	1 Aug 18	1 Sep 18	1 Oct 18	1 Nov 18	1 Dec 18	1 Jan 19	1 Feb 19	1 Mar 19	1 Apr 19	1 May 19	1 Jun 19	1 Jul 19	1 Aug 19	1 Sep 19	1 Oct 19	1 Nov 19	1 Dec 19	1 Jan 20	1 Feb 20	1 Mar 20	1 Apr 20	1 May 20	1 Jun 20	1 Jul 20	1 Aug 20	1 Sep 20	1 Oct 20	1 Nov 20	1 Dec 20	1 Jan 21	1 Feb 21	1 Mar 21	1 Apr 21	1 May 21	1 Jun 21	1 Jul 21	1 Aug 21	1 Sep 21	1 Oct 21	1 Nov 21	1 Dec 21	1 Jan 22	1 Feb 22	1 Mar 22	1 Apr 22	1 May 22	1 Jun 22	1 Jul 22	1 Aug 22	1 Sep 22	1 Oct 22	1 Nov 22	1 Dec 22	1 Jan 23	1 Feb 23	1 Mar 23	1 Apr 23	1 May 23	1 Jun 23	1 Jul 23	1 Aug 23	1 Sep 23	1 Oct 23	1 Nov 23	1 Dec 23	1 Jan 24	1 Feb 24	1 Mar 24	1 Apr 24	1 May 24	1 Jun 24	1 Jul 24	1 Aug 24	1 Sep 24	1 Oct 24	1 Nov 24	1 Dec 24	1 Jan 25	1 Feb 25	1 Mar 25	1 Apr 25	1 May 25	1 Jun 25	1 Jul 25	1 Aug 25	1 Sep 25	1 Oct 25	1 Nov 25	1 Dec 25	1 Jan 26	1 Feb 26	1 Mar 26	1 Apr 26	1 May 26	1 Jun 26	1 Jul 26	1 Aug 26	1 Sep 26	1 Oct 26	1 Nov 26	1 Dec 26	1 Jan 27	1 Feb 27	1 Mar 27	1 Apr 27	1 May 27	1 Jun 27	1 Jul 27	1 Aug 27	1 Sep 27	1 Oct 27	1 Nov 27	1 Dec 27	1 Jan 28	1 Feb 28	1 Mar 28	1 Apr 28	1 May 28	1 Jun 28	1 Jul 28	1 Aug 28	1 Sep 28	1 Oct 28	1 Nov 28	1 Dec 28	1 Jan 29	1 Feb 29	1 Mar 29	1 Apr 29	1 May 29	1 Jun 29	1 Jul 29	1 Aug 29	1 Sep 29	1 Oct 29	1 Nov 29	1 Dec 29	1 Jan 30	1 Feb 30	1 Mar 30	1 Apr 30	1 May 30	1 Jun 30	1 Jul 30	1 Aug 30	1 Sep 30	1 Oct 30	1 Nov 30	1 Dec 30	1 Jan 31	1 Feb 31	1 Mar 31	1 Apr 31	1 May 31	1 Jun 31	1 Jul 31	1 Aug 31	1 Sep 31	1 Oct 31	1 Nov 31	1 Dec 31	1 Jan 32	1 Feb 32	1 Mar 32	1 Apr 32	1 May 32	1 Jun 32	1 Jul 32	1 Aug 32	1 Sep 32	1 Oct 32	1 Nov 32	1 Dec 32	1 Jan 33	1 Feb 33	1 Mar 33	1 Apr 33	1 May 33	1 Jun 33	1 Jul 33	1 Aug 33	1 Sep 33	1 Oct 33	1 Nov 33	1 Dec 33	1 Jan 34	1 Feb 34	1 Mar 34	1 Apr 34	1 May 34	1 Jun 34	1 Jul 34	1 Aug 34	1 Sep 34	1 Oct 34	1 Nov 34	1 Dec 34	1 Jan 35	1 Feb 35	1 Mar 35	1 Apr 35	1 May 35	1 Jun 35	1 Jul 35	1 Aug 35	1 Sep 35	1 Oct 35	1 Nov 35	1 Dec 35	1 Jan 36	1 Feb 36	1 Mar 36	1 Apr 36	1 May 36	1 Jun 36	1 Jul 36	1 Aug 36	1 Sep 36	1 Oct 36	1 Nov 36	1 Dec 36	1 Jan 37	1 Feb 37	1 Mar 37	1 Apr 37	1 May 37	1 Jun 37	1 Jul 37	1 Aug 37	1 Sep 37	1 Oct 37	1 Nov 37	1 Dec 37	1 Jan 38	1 Feb 38	1 Mar 38	1 Apr 38	1 May 38	1 Jun 38	1 Jul 38	1 Aug 38	1 Sep 38	1 Oct 38	1 Nov 38	1 Dec 38	1 Jan 39	1 Feb 39	1 Mar 39	1 Apr 39	1 May 39	1 Jun 39	1 Jul 39	1 Aug 39	1 Sep 39	1 Oct 39	1 Nov 39	1 Dec 39	1 Jan 40	1 Feb 40	1 Mar 40	1 Apr 40	1 May 40	1 Jun 40	1 Jul 40	1 Aug 40	1 Sep 40	1 Oct 40	1 Nov 40	1 Dec 40	1 Jan 41	1 Feb 41	1 Mar 41	1 Apr 41	1 May 41	1 Jun 41	1 Jul 41	1 Aug 41	1 Sep 41	1 Oct 41	1 Nov 41	1 Dec 41	1 Jan 42	1 Feb 42	1 Mar 42	1 Apr 42	1 May 42	1 Jun 42	1 Jul 42	1 Aug 42	1 Sep 42	1 Oct 42	1 Nov 42	1 Dec 42	1 Jan 43	1 Feb 43	1 Mar 43	1 Apr 43	1 May 43	1 Jun 43	1 Jul 43	1 Aug 43	1 Sep 43	1 Oct 43	1 Nov 43	1 Dec 43	1 Jan 44	1 Feb 44	1 Mar 44	1 Apr 44	1 May 44	1 Jun 44	1 Jul 44	1 Aug 44	1 Sep 44	1 Oct 44	1 Nov 44	1 Dec 44	1 Jan 45	1 Feb 45	1 Mar 45	1 Apr 45	1 May 45	1 Jun 45	1 Jul 45	1 Aug 45	1 Sep 45	1 Oct 45	1 Nov 45	1 Dec 45	1 Jan 46	1 Feb 46	1 Mar 46	1 Apr 46	1 May 46	1 Jun 46	1 Jul 46	1 Aug 46	1 Sep 46	1 Oct 46	1 Nov 46	1 Dec 46	1 Jan 47	1 Feb 47	1 Mar 47	1 Apr 47	1 May 47	1 Jun 47	1 Jul 47	1 Aug 47	1 Sep 47	1 Oct 47	1 Nov 47	1 Dec 47	1 Jan 48	1 Feb 48	1 Mar 48	1 Apr 48	1 May 48	1 Jun 48	1 Jul 48	1 Aug 48	1 Sep 48	1 Oct 48	1 Nov 48	1 Dec 48	1 Jan 49	1 Feb 49	1 Mar 49	1 Apr 49	1 May 49	1 Jun 49	1 Jul 49	1 Aug 49	1 Sep 49	1 Oct 49	1 Nov 49	1 Dec 49	1 Jan 50	1 Feb 50	1 Mar 50	1 Apr 50	1 May 50	1 Jun 50	1 Jul 50	1 Aug 50	1 Sep 50	1 Oct 50	1 Nov 50	1 Dec 50	1 Jan 51	1 Feb 51	1 Mar 51	1 Apr 51	1 May 51	1 Jun 51	1 Jul 51	1 Aug 51	1 Sep 51	1 Oct 51	1 Nov 51	1 Dec 51	1 Jan 52	1 Feb 52	1 Mar 52	1 Apr 52	1 May 52	1 Jun 52	1 Jul 52	1 Aug 52	1 Sep 52	1 Oct 52	1 Nov 52	1 Dec 52	1 Jan 53	1 Feb 53	1 Mar 53	1 Apr 53	1 May 53	1 Jun 53	1 Jul 53	1 Aug 53	1 Sep 53	1 Oct 53	1 Nov 53	1 Dec 53	1 Jan 54	1 Feb 54	1 Mar 54	1 Apr 54	1 May 54	1 Jun 54	1 Jul 54	1 Aug 54	1 Sep 54	1 Oct 54	1 Nov 54	1 Dec 54	1 Jan 55	1 Feb 55	1 Mar 55	1 Apr 55	1 May 55	1 Jun 55	1 Jul 55	1 Aug 55	1 Sep 55	1 Oct 55	1 Nov 55	1 Dec 55	1 Jan 56	1 Feb 56	1 Mar 56	1 Apr 56	1 May 56	1 Jun 56	1 Jul 56	1 Aug 56	1 Sep 56	1 Oct 56	1 Nov 56	1 Dec 56	1 Jan 57	1 Feb 57	1 Mar 57	1 Apr 57	1 May 57	1 Jun 57	1 Jul 57	1 Aug 57	1 Sep 57	1 Oct 57	1 Nov 57	1 Dec 57	1 Jan 58	1 Feb 58	1 Mar 58	1 Apr 58	1 May 58	1 Jun 58	1 Jul 58	1 Aug 58	1 Sep 58	1 Oct 58	1 Nov 58	1 Dec 58	1 Jan 59	1 Feb 59	1 Mar 59	1 Apr 59	1 May 59	1 Jun 59	1 Jul 59	1 Aug 59	1 Sep 59	1 Oct 59	1 Nov 59	1 Dec 59	1 Jan 60	1 Feb 60	1 Mar 60	1 Apr 60	1 May 60	1 Jun 60	1 Jul 60	1 Aug 60	1 Sep 60	1 Oct 60	1 Nov 60	1 Dec 60	1 Jan 61	1 Feb 61	1 Mar 61	1 Apr 61	1 May 61	1 Jun 61	1 Jul 61	1 Aug 61	1 Sep 61	1 Oct 61	1 Nov 61	1 Dec 61	1 Jan 62	1 Feb 62	1 Mar 62	1 Apr 62	1 May 62	1 Jun 62	1 Jul 62	1 Aug 62	1 Sep 62	1 Oct 62	1 Nov 62	1 Dec 62	1 Jan 63	1 Feb 63	1 Mar 63	1 Apr 63	1 May 63	1 Jun 63	1 Jul 63	1 Aug 63	1 Sep 63	1 Oct 63	1 Nov 63	1 Dec 63	1 Jan 64	1 Feb 64	1 Mar 64	1 Apr 64	1 May 64	1 Jun 64	1 Jul 64	1 Aug 64	1 Sep 64	1 Oct 64	1 Nov 64	1 Dec 64	1 Jan 65	1 Feb 65	1 Mar 65	1 Apr 65	1 May 65	1 Jun 65	1 Jul 65	1 Aug 65	1 Sep 65	1 Oct 65	1 Nov 65	1 Dec 65	1 Jan 66	1 Feb 66	1 Mar 66	1 Apr 66	1 May 66	1 Jun 66	1 Jul 66	1 Aug 66	1 Sep 66	1 Oct 66	1 Nov 66	1 Dec 66	1 Jan 67	1 Feb 67	1 Mar 67	1 Apr 67	1 May 67	1 Jun 67	1 Jul 67	1 Aug 67	1 Sep 67	1 Oct 67	1 Nov 67	1 Dec 67	1 Jan 68	1 Feb 68	1 Mar 68	1 Apr 68	1 May 68	1 Jun 68	1 Jul 68	1 Aug 68	1 Sep 68	1 Oct 68	1 Nov 68	1 Dec 68	1 Jan 69	1 Feb 69	1 Mar 69	1 Apr 69	1 May 69	1 Jun 69	1 Jul 69	1 Aug 69	1 Sep 69	1 Oct 69	1 Nov 69	1 Dec 69	1 Jan 70	1 Feb 70	1 Mar 70	1 Apr 70	1 May 70	1 Jun 70	1 Jul 70	1 Aug 70	1 Sep 70	1 Oct 70	1 Nov 70	1 Dec 70	1 Jan 71	1 Feb 71	1 Mar 71	1 Apr 71	1 May 71	1 Jun 71	1 Jul 71	1 Aug 71	1 Sep 71	1 Oct 71	1 Nov 71	1 Dec 71	1 Jan 72	1 Feb 72	1 Mar 72	1 Apr 72	1 May 72	1 Jun 72	1 Jul 72	1 Aug 72	1 Sep 72	1 Oct 72	1 Nov 72	1 Dec 72	1 Jan 73	1 Feb 73	1 Mar 73	1 Apr 73	1 May 73	1 Jun 73	1 Jul 73	1 Aug 73	1 Sep 73	1 Oct 73	1 Nov 73	1 Dec 73	1 Jan 74	1 Feb 74	1 Mar 74	1 Apr 74	1 May 74	1 Jun 74	1 Jul 74	1 Aug 74	1 Sep 74	1 Oct 74	1 Nov 74	1 Dec 74	1 Jan 75	1 Feb 75	1 Mar 75	1 Apr 75	1 May 75	1 Jun 75	1 Jul 75	1 Aug 75	1 Sep 75	1 Oct 75	1 Nov 75	1 Dec 75	1 Jan 76	1 Feb 76	1 Mar 76	1 Apr 76	1 May 76	1 Jun 76	1 Jul 76	1 Aug 76	1 Sep 76	1 Oct 76	1 Nov 76	1 Dec 76	1 Jan 77	1 Feb 77	1 Mar 77	1 Apr 77	1 May 77	1 Jun 77	1 Jul 77	1 Aug 77	1 Sep 77	1 Oct 77	1 Nov 77	1 Dec 77	1 Jan 78	1 Feb 78	1 Mar 78	1 Apr 78	1 May 78	1 Jun 78	1 Jul 78	1 Aug 78	1 Sep 78	1 Oct 78	1 Nov 78	1 Dec 78	1 Jan 79	1 Feb 79	1 Mar 79	1 Apr 79	1 May 79	1 Jun 79	1 Jul 79	1 Aug 79	1 Sep 79	1 Oct 79	1 Nov 79	1 Dec 79	1 Jan 80	1 Feb 80	1 Mar 80	1 Apr 80	1 May 80	1 Jun 80	1 Jul 80	1 Aug 80	1 Sep 80	1 Oct 80	1 Nov 80	1 Dec 80	1 Jan 81	1 Feb 81	1 Mar 81	1 Apr 81	1 May 81	1 Jun 81	1 Jul 81	1 Aug 81	1 Sep 81	1 Oct 81	1 Nov 81	1 Dec 81	1 Jan 82	1 Feb 82	1 Mar 82	1 Apr 82	1 May 82	1 Jun 82	1 Jul 82	1 Aug 82	1 Sep 82	1 Oct 82	1 Nov 82	1 Dec 82	1 Jan 83	1 Feb 83	1 Mar 83	1 Apr 83	1 May 83	1 Jun 83	1 Jul 83	1 Aug 83	1 Sep 83	1 Oct 83	1 Nov 83	1 Dec 83	1 Jan 84	1 Feb 84	1 Mar 84	1 Apr 84	1 May 84	1 Jun 84	1 Jul 84	1 Aug 84	1 Sep 84	1 Oct 84	1 Nov 84	1 Dec 84	1 Jan 85	1 Feb 85	1 Mar 85	1 Apr 85	1 May 85	1 Jun 85	1 Jul 85	1 Aug 85	1 Sep 85	1 Oct 85	1 Nov 85	1 Dec 85	1 Jan 86	1 Feb 86	1 Mar 86	1 Apr 86	1 May 86	1 Jun 86	1 Jul 86	1 Aug 86	1 Sep 86	1 Oct 86	1 Nov 86	1 Dec 86	1 Jan 87	1 Feb 87	1 Mar 87	1 Apr 87	1 May 87	1 Jun 87	1 Jul 87	1 Aug 87	1 Sep 87	1 Oct 87	1 Nov 87	1 Dec 87	1 Jan 88	1 Feb 88	1 Mar 88	1 Apr 88	1 May 88	1 Jun 88	1 Jul 88	1 Aug 88	1 Sep 88	1 Oct 88	1 Nov 88	1 Dec 88	1 Jan 89	1 Feb 89	1 Mar 89	1 Apr 89	1 May 89	1 Jun 89	1 Jul 89	1 Aug 89	1 Sep 89	1 Oct 89	1 Nov 89	1 Dec 89	1 Jan 90	1 Feb 90	1 Mar 90	1 Apr 90	1 May 90	1 Jun 90	1 Jul 90	1 Aug 90	1 Sep 90	1 Oct 90	1 Nov 90	1 Dec 90	1 Jan 91	1 Feb 91	1 Mar 91	1 Apr 91	1 May 91	1 Jun 91	1 Jul 91	1 Aug 91	1 Sep 91	1 Oct 91	1 Nov 91	1 Dec 91	1 Jan 92	1 Feb 92	1 Mar 92	1 Apr 92	1 May 92	1 Jun 92	1 Jul 92	1 Aug 92	1 Sep 92	1 Oct 92	1 Nov 92	1 Dec 92	1 Jan 93	1 Feb 93	1 Mar 93	1 Apr 93	1 May 93	1 Jun 93	1 Jul 93	1 Aug 93	1 Sep 93	1 Oct 93	1 Nov 93	1 Dec 93	1 Jan 94	1 Feb 94	1 Mar 94	1 Apr 94	1 May 94	1 Jun 94	1 Jul 94	1 Aug 94	1 Sep 94	1 Oct 94	1 Nov 94	1 Dec 94	1 Jan 95	1 Feb 95	1 Mar 95	1 Apr 95	1 May 95	1 Jun 95	1 Jul 95	1 Aug 95	1 Sep 95	1 Oct 95	1 Nov 95	1 Dec 95	1 Jan 96	1 Feb 96	1 Mar 96	1 Apr 96	1 May 96	1 Jun 96	1 Jul 96	1 Aug 96	1 Sep 96	1 Oct 96	1 Nov 96	1 Dec 96	1 Jan 97	1 Feb 97	1 Mar 97	1 Apr 97	1 May 97	1 Jun 97	1 Jul 97	1 Aug 97	1 Sep 97	1 Oct 97	1 Nov 97	1 Dec 97	1 Jan 98	1 Feb 98	1 Mar 98	1 Apr 98	1 May 98	1 Jun 98	1 Jul 98	1 Aug 98	1 Sep 98	1 Oct 98	1 Nov 98	1 Dec 98	1 Jan 99	1 Feb 99	1 Mar 99	1 Apr 99	1 May 99	1 Jun 99	1 Jul 99	1 Aug 99	1 Sep 99	1 Oct 99	1 Nov 99	1 Dec 99	1 Jan 00	1 Feb 00	1 Mar 00	1 Apr 00	1 May 00	1 Jun 00	1 Jul 00	1 Aug 00	1 Sep 00	1 Oct 00	1 Nov 00	1 Dec 00	1 Jan 01	1 Feb 01	1 Mar 01	1 Apr 01	1 May 01	1 Jun 01	1 Jul 01	1 Aug 01	1 Sep 01	1 Oct 01	1 Nov 01	1 Dec 01	1 Jan 02	1 Feb 02	1 Mar 02	1 Apr 02	1 May 02	1 Jun 02	1 Jul 02	1 Aug 02	1 Sep 02	1 Oct 02	1 Nov 02	1 Dec 02	1 Jan 03	1 Feb 03	1 Mar 03	1 Apr 03	1 May 03	1 Jun 03	1 Jul 03	1 Aug 03	1 Sep 03	1 Oct 03	1 Nov 03	1 Dec 03	1 Jan 04	1 Feb 04	1 Mar 04	1 Apr 04	1 May 04	1 Jun 04	1 Jul 04	1 Aug 04	1 Sep 04	1 Oct 04	1 Nov 04	1 Dec 04	1 Jan 05	1 Feb 05	1 Mar 05	1 Apr 05	1 May 05	1 Jun 05	1 Jul 05	1 Aug 05	1 Sep 05	1 Oct 05	1 Nov 05	1 Dec 05	1 Jan 06	1 Feb 06	1 Mar 06	1 Apr 06	1 May 06	1 Jun 06	1 Jul 06	1 Aug 06	1 Sep 06	1 Oct 06	1 Nov 06	1 Dec 06	1 Jan 07	1 Feb 07	1 Mar 07	1 Apr 07	1 May 07	1 Jun 07	1 Jul 07	1 Aug 07	1 Sep 07	1 Oct 07	1 Nov 07	1 Dec 07	1 Jan 08	1 Feb 08	1 Mar 08	1 Apr 08	1 May 08	1 Jun 08	1 Jul 08	1 Aug 08	1 Sep 08	1 Oct 08	1 Nov 08	1 Dec 08	1 Jan 09	1 Feb 09	1 Mar 09	1 Apr 09	1 May 09	1 Jun 09	1 Jul 09	1 Aug 09	1 Sep 09	1 Oct 09	1 Nov 09	1 Dec 09	1 Jan 10	1 Feb 10	1 Mar 10	1 Apr 1
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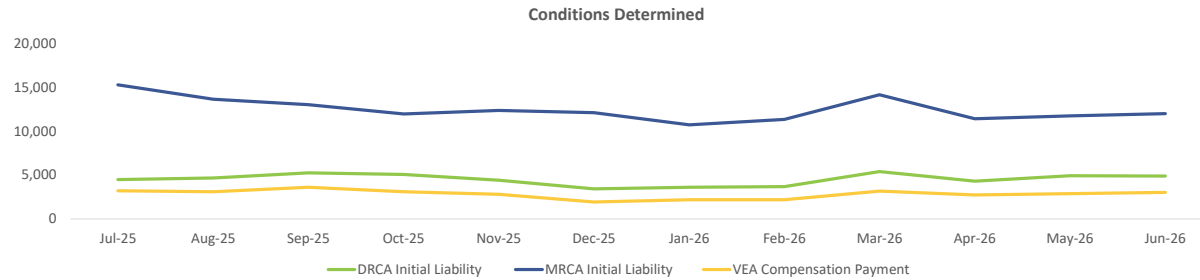


Conditions

[Incoming Conditions - Net Conditions Received](#)

[Conditions On Hand](#)

[Conditions Determined](#)



30-Jun-26

Incoming Conditions - Net Conditions Received	2022-23	2023-2024	2024-2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
DRCA Initial Liability	3,775	4,846	6,104	490	591	603	545	473	442	614	586	656	552	525	1,235	7,312	6,104	19.8%	647	90.9%
MRCA Initial Liability	45,428	69,556	81,984	8,362	7,161	7,843	10,585	5,752	6,971	5,963	6,512	7,311	5,714	5,594	4,106	81,874	81,984	-0.1%	6,232	-34.1%
VEA Compensation Payment	4,294	4,235	4,346	492	439	585	537	559	485	361	590	459	466	547	1,151	6,671	4,346	53.5%	392	193.6%
Dual Act IL (VEA/DRCA)	4,817	6,845	8,920	755	822	662	600	463	622	888	798	700	461	499	884	8,154	8,920	-8.6%	724	22.1%
Tri Act IL (MRCA/DRCA/VEA)	38,490	54,904	54,907	4,755	4,136	4,407	4,119	3,500	3,704	4,047	4,395	4,960	4,838	5,069	6,863	54,793	54,907	-0.2%	4,480	53.2%
Total Conditions	96,804	140,386	156,261	14,854	13,149	14,100	16,386	10,747	12,224	11,873	12,881	14,086	12,031	12,234	14,239	158,804	156,261	1.6%	12,475	14.1%

Total number of conditions identified at registration as part of an IL claim.

Conditions On Hand	30/06/2023	30/06/2024	30/06/2025	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	% change from last month	Jun-25	% change from last year
DRCA Initial Liability	5,678	7,180	8,366	8,300	8,394	8,299	8,196	8,267	8,260	8,088	8,052	7,885	7,902	7,601	7,701	-1.3%	8,366	-7.9%
MRCA Initial Liability	62,954	76,583	83,072	82,767	82,704	84,358	89,094	88,518	90,754	89,913	90,119	90,207	90,432	89,535	87,886	1.8%	83,072	5.8%
VEA Compensation Payment	4,441	2,703	2,510	2,573	2,562	2,733	3,027	3,396	3,771	3,093	3,607	3,988	4,387	4,892	5,741	-17.4%	2,510	128.7%
Dual Act IL (VEA/DRCA)	16,005	22,420	26,979	26,542	26,341	25,326	24,537	23,773	23,595	25,248	24,749	23,675	22,614	21,270	20,504	3.6%	26,979	-24.0%
Tri Act IL (MRCA/DRCA/VEA)	71,029	87,810	87,317	86,232	84,302	82,255	80,421	78,235	77,487	76,390	75,679	73,820	73,191	71,933	71,680	0.4%	87,317	-17.9%
Total Initial Liability Conditions	160,107	196,696	208,244	206,414	204,303	202,971	205,275	202,189	203,867	202,732	202,206	199,575	198,526	195,231	193,512	0.9%	208,244	-7.1%

Number of conditions recorded on an IL claim that are not yet fully determined across all applicable Acts.

Conditions Determined ¹	2022-23	2023-24	2024-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Jun-25	% change from last year
DRCA Initial Liability	22,209	29,909	38,190	4,495	4,677	5,284	5,094	4,443	3,423	3,601	3,689	5,414	4,332	4,928	4,887	54,267	38,190	42.1%	4,288	14.0%
MRCA Initial Liability	69,527	115,364	137,559	15,332	13,674	13,050	11,977	12,399	12,142	10,754	11,375	14,166	11,446	11,766	12,026	150,107	137,559	9.1%	13,096	-8.2%
VEA Compensation Payment	14,921	19,241	24,226	3,212	3,112	3,613	3,117	2,797	1,949	2,178	2,173	3,195	2,735	2,905	3,029	34,015	24,226	40.4%	3,056	-0.9%
Total Condition determined	106,657	164,514	199,975	23,039	21,463	21,947	20,188	19,639	17,514	16,533	17,237	22,775	18,513	19,599	19,942	238,389	199,975	19.2%	20,440	-2.4%

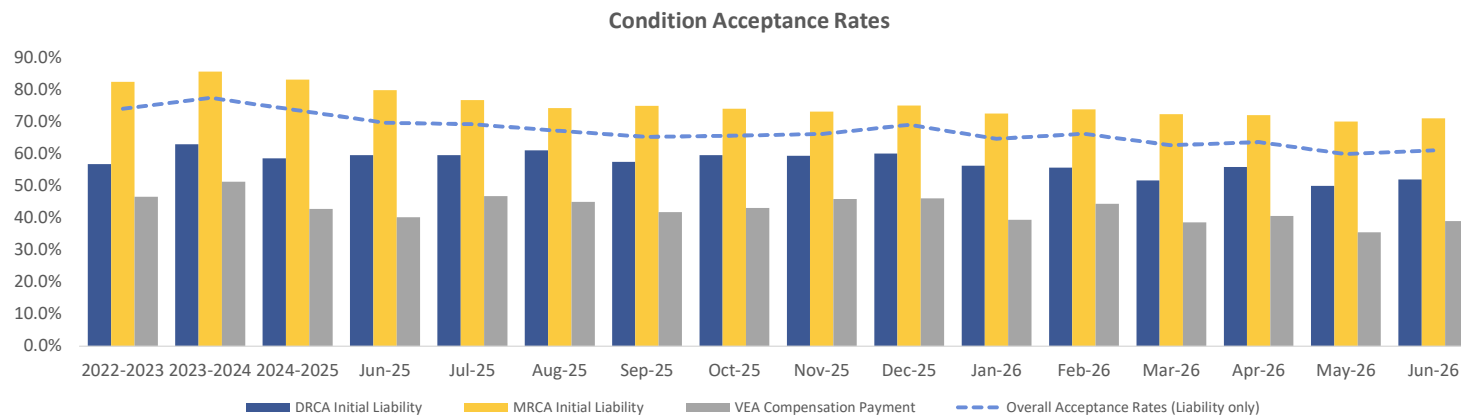
Total number of determinations (accepted/rejected) recorded against an IL claim.

1. While a claim can be lodged with one or more conditions, each condition is determined separately.



Acceptance Rates

[Condition Acceptance Rates](#)



Condition Acceptance Rates	2022-2023	2023-2024	2024-2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Jun-26	FY 2025-2026
DRCA Initial Liability	56.8%	62.9%	58.5%	59.5%	59.5%	61.0%	57.4%	59.6%	59.3%	60.0%	56.2%	55.6%	51.7%	55.9%	49.9%	52.0%	56.5%
MRCA Initial Liability	82.4%	85.6%	83.1%	79.8%	76.7%	74.2%	74.9%	74.0%	73.1%	75.0%	72.5%	73.8%	72.3%	72.0%	70.0%	71.0%	73.3%
VEA Compensation Payment	46.6%	51.2%	42.8%	40.2%	46.8%	45.0%	41.8%	43.0%	45.9%	46.0%	39.3%	44.4%	38.5%	40.6%	35.5%	39.0%	42.2%
Overall Acceptance Rates (Liability only)	74.0%	77.4%	73.5%	69.6%	69.2%	67.1%	65.2%	65.6%	66.1%	69.0%	64.6%	66.2%	62.7%	63.6%	59.9%	61.0%	65.0%

1. Percentage represents the number of claims accepted in that month, regardless of claim lodgement date.
2. VEA and DRCA acceptance rates can be lower due to large number of claimants lodging Tri-Act claims as their ADF service is covered by all three Acts.
3. DVA is required to accept a condition under MRCA if their service is on or after 1 July 2004 has contributed to the condition.