

**ORTHOPTISTS
SCHEDULE OF FEES
EFFECTIVE 1 JULY 2026**



Australian Government
Department of Veterans' Affairs

ITEM NO.	DESCRIPTION Note: All items are subject to GST.	FEE
OR10	Consultation – rooms (up to ½ hour)	\$70.75
OR11	Consultation – rooms (up to ¾ hour)	\$106.30
OR12	Consultation – rooms (up to 1 hour)	\$141.75
OR13	Consultation – rooms (over 1 hour – state actual time)	\$177.10
OR14	Consultation – home or Residential Aged Care Facility (up to ½ hour)	\$102.45
OR15	Consultation – home or Residential Aged Care Facility (up to ¾ hour)	\$154.15
OR16	Consultation – home or Residential Aged Care Facility (up to 1 hour)	\$205.60
OR17	Consultation – home or Residential Aged Care Facility (over 1 hour – state actual time)	\$257.25
OR34*	Consultation – other location [e.g. hospital] * This item requires prior financial authorisation from DVA	FBN

DVA CONTACTS

Further information on allied health services may be obtained from DVA. The contact numbers for health care providers requiring further information or prior financial authorisation for all States & Territories are listed below:

PHONE NUMBER:

1800 550 457 (Select Option 3, then Option 1)

POSTAL ADDRESS FOR ALL STATES AND TERRITORIES:

Health Approvals & Home Care Section
Department of Veterans' Affairs
GPO Box 9998
BRISBANE QLD 4001

DVA WEBSITE:

<http://www.dva.gov.au/providers/allied-health-professionals>

DVA email for prior financial authorisation:
health.approval@dva.gov.au

The appropriate prior approval request form can be found at: <https://www.dva.gov.au/providers/services-requiring-prior-approval>

CLAIMS FOR PAYMENT

For more information about claims for payment visit: <https://www.dva.gov.au/providers/claiming-and-compliance/provider-claims>

Claim Enquiries: 1300 550 017
(Option 2 Allied Health)

Claiming Online and DVA Webclaim

DVA offers online claiming utilising Medicare Online Claiming. DVA Webclaim is available on the Services Australia [Provider Digital Access \(PRODA\) Service](#). For more information about the online solutions available:

- DVA Webclaim/Technical Support –
Phone 1800 700 199 or email
eBusiness@servicesaustralia.gov.au
- Billing, banking and claim enquiries –
Phone 1300 550 017
- Visit the Services Australia website at:
[doing business online](#)

Manual Claiming

Please send all claims for payment to:

Veterans' Affairs Processing
Services Australia
GPO Box 964
ADELAIDE SA 5001

DVA provider fillable and printable health care claim forms & service vouchers are also available on the DVA website at:
<https://www.dva.gov.au/providers/provider-forms>