



Claims Received

Claims received by DVA.

[Incoming claims - Net claims received](#)

Unallocated Claims

Claims yet to be allocated

[Unallocated claims](#)

[Age distribution of unallocated claims](#)

Claims Processed

Claims allocated to an officer for processing.

[Claims being Processed](#)

[Claims on hand](#)

[Age distribution of claims on hand](#)

Determinations

Claims determined by DVA. A liability claim is determined once all conditions on that claim have been determined.

[Claim Determinations](#)

[Age distribution of Determinations](#)

Time taken to Process

Reported in calendar days. Time is measured from date of receipt to date of

[Time taken to allocate](#)

[Time taken to process - Claims](#)

Conditions

Reports the number of conditions determined across all Liability claims.

[Incoming Conditions - Net Conditions Received](#)

[Conditions On Hand](#)

[Conditions Determinations](#)

Acceptance Rates

Reports acceptance rates for conditions and claims determined in the period.

[Condition Acceptance Rates](#)

Claims, service and liability provision statistics

These worksheets provide an overview of the compensation claims processed under the:

- *Veterans' Entitlements Act 1986* (VEA),
- *Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988* (DRCA), and
- *Military Rehabilitation and Compensation Act 2004* (MRCA).

Reporting based on Service

DVA has improved the reporting of liability claims received and on hand (VEA Disability Compensation Payment, and MRCA and DRCA Initial Liability) to better reflect the complexity of the claims lodged by veterans with service eligibility under two or more Acts.

Prior to 2021-22, claims received and on hand were reported separately under each of the Acts where the veteran's service meant more than one Act may apply to their claim. This resulted in the one claim being counted multiple times – potentially under MRCA, DRCA, and VEA. It was not until a decision was made on the claim that the actual Acts that applied were determined.

This contemporary reporting approach counts claims only once, and instead distinguishes between those claims that may be 'Dual Act' (VEA and DRCA) or 'Tri Act' (VEA, DRCA and MRCA) based on the veteran's service period.

'Dual Act' represents those veterans who have service only prior to 1 July 2004 and may have their liability claims investigated under the VEA and/or the DRCA.

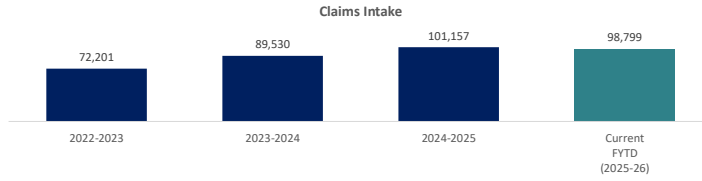
'Tri Act' represents those veterans who have service both before and after 1 July 2004 and may have their claims investigated under two or all three Acts.

The number of determinations is provided under each of the Acts. Where one claim is decided under 2 or more Acts, then that claim will be counted under each relevant Act based on the decision made.

'DVA officer'

This may be a Claims Support Officer (CSO), Delegate, Reviews Officer, or another appropriate officer.

Claims Intake
[Incoming claims - Net claims received](#)



Incoming claims	2022-2023	2023-2024	2024-2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
DRCA Initial Liability	2,169	2,163	2,772	280	247	260	275	260	234	222	207	231	289	238	242	2,705	2,492	8.5%	1,659	63.1%
MRCA Initial Liability	20,499	23,648	26,758	2,117	2,483	2,219	2,357	2,658	1,849	1,842	1,734	2,040	2,166	1,833	1,848	23,029	24,641	-6.5%	17,089	34.8%
VEA Compensation Payment	1,546	1,740	1,903	185	204	189	235	221	239	204	185	244	234	213	255	2,423	1,718	41.0%	1,881	28.8%
Dual Act IL (VEA/DRCA)	2,741	2,252	3,017	258	277	300	247	222	140	216	190	193	202	144	165	2,296	2,759	-16.8%	1,435	60.0%
Tri Act IL (MRCA/DRCA/VEA)	13,847	15,164	16,751	1,474	1,604	1,404	1,431	1,404	1,117	1,179	1,416	1,559	1,670	1,660	1,648	16,092	15,277	5.3%	11,578	39.0%
VEA Application for Increase	1,555	1,809	1,830	154	171	156	164	161	132	132	148	189	195	192	227	1,867	1,676	11.4%	1,427	30.8%
Total Initial Liability	42,357	46,776	53,031	4,468	4,986	4,528	4,709	4,926	3,711	3,795	3,880	4,456	4,756	4,280	4,385	48,412	48,563	-0.3%	35,069	38.0%
MRCA Permanent Impairment	13,172	20,184	21,493	1,820	2,013	1,746	1,582	1,641	1,445	1,991	1,292	1,574	1,719	1,514	1,443	17,960	19,673	-8.7%	11,604	54.8%
DRCA Permanent Impairment	12,939	17,458	21,384	2,377	2,671	2,682	2,744	2,991	2,492	1,180	2,144	2,451	2,555	2,806	2,707	27,423	19,007	44.3%	10,977	149.8%
Total Permanent Impairment	26,111	37,642	42,877	4,197	4,684	4,428	4,326	4,632	3,937	3,171	3,436	4,025	4,274	4,320	4,150	45,383	38,680	17.3%	22,581	101.0%
MRCA/DRCA Incapacity	3,094	4,571	4,692	387	413	394	403	388	365	385	468	418	420	360	392	4,406	4,305	2.3%	3,771	16.8%
VEA War Widow	503	376	378	36	40	29	39	30	21	25	33	41	45	25	34	362	342	5.8%	473	-23.5%
MRCA/DRCA Death Compensation	136	165	179	8	21	20	19	17	19	20	13	27	33	29	18	236	171	38.0%	121	95.0%
Total Compensation claims	72,201	89,530	101,157	9,096	10,144	9,399	9,496	9,993	8,053	7,396	7,830	8,967	9,528	9,014	8,979	98,799	92,061	7.3%	62,015	59.3%

From January 2026, claims intake uses Registered Date which includes all claims registered in the system, where previously it counted claims received and not withdrawn in the same month

Incoming claims	2022-2023	2023-2024	2024-2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
DRCA Initial Liability	2,169	2,163	2,772	280	247	260	275	260	234	222	207	231	289	238	242	2,705	2,492	8.5%	1,659	63.1%
MRCA Initial Liability	20,499	23,648	26,758	2,117	2,483	2,219	2,357	2,658	1,849	1,842	1,734	2,040	2,166	1,833	1,848	23,029	24,641	-6.5%	17,089	34.8%
VEA Compensation Payment	1,546	1,740	1,903	185	204	189	235	221	239	204	185	244	234	213	255	2,423	1,718	41.0%	1,881	28.8%
Dual Act IL (VEA/DRCA)	2,741	2,252	3,017	258	277	300	247	222	140	216	190	193	202	144	165	2,296	2,759	-16.8%	1,435	60.0%
Tri Act IL (MRCA/DRCA/VEA)	13,847	15,164	16,751	1,474	1,604	1,404	1,431	1,404	1,117	1,179	1,416	1,559	1,670	1,660	1,648	16,092	15,277	5.3%	11,578	39.0%
VEA Application for Increase	1,555	1,809	1,830	154	171	156	164	161	132	132	148	189	195	192	227	1,867	1,676	11.4%	1,427	30.8%
Total Initial Liability	42,357	46,776	53,031	4,468	4,986	4,528	4,709	4,926	3,711	3,795	3,880	4,456	4,756	4,280	4,385	48,412	48,563	-0.3%	35,069	38.0%

Incoming claims	2022-2023	2023-2024	2024-2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
MRCA Permanent Impairment	13,172	20,184	21,493	1,820	2,013	1,746	1,582	1,641	1,445	1,991	1,292	1,574	1,719	1,514	1,443	17,960	19,673	-8.7%	11,604	54.8%
DRCA Permanent Impairment	12,939	17,458	21,384	2,377	2,671	2,682	2,744	2,991	2,492	1,180	2,144	2,451	2,555	2,806	2,707	27,423	19,007	44.3%	10,977	149.8%
Total Permanent Impairment	26,111	37,642	42,877	4,197	4,684	4,428	4,326	4,632	3,937	3,171	3,436	4,025	4,274	4,320	4,150	45,383	38,680	17.3%	22,581	101.0%

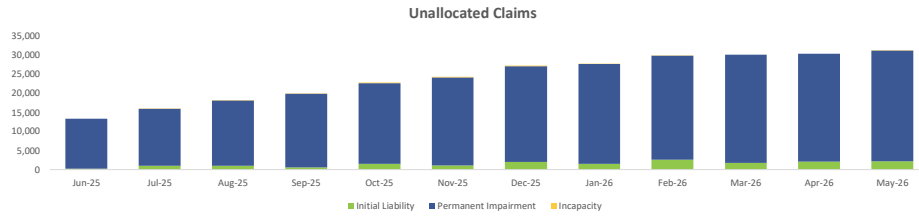
Incoming claims	2022-2023	2023-2024	2024-2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
MRCA/DRCA Incapacity	3,094	4,571	4,692	387	413	394	403	388	365	385	468	418	420	360	392	4,406	4,305	2.3%	3,771	16.8%
VEA War Widow	503	376	378	36	40	29	39	30	21	25	33	41	45	25	34	362	342	5.8%	473	-23.5%
MRCA/DRCA Death Compensation	136	165	179	8	21	20	19	17	19	20	13	27	33	29	18	236	171	38.0%	121	95.0%
Total Other	3,733	5,112	5,249	431	474	443	461	435	405	430	514	486	498	414	444	5,004	4,818	3.9%	4,365	14.6%

Incoming claims	2022-2023	2023-2024	2024-2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
Total Compensation claims	72,201	89,530	101,157	9,096	10,144	9,399	9,496	9,993	8,053	7,396	7,830	8,967	9,528	9,014	8,979	98,799	92,061	7.3%	62,015	59.3%



Unallocated claims

[Unallocated claims](#)
[Age distribution of unallocated claims](#)



Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	% change from last month	May-25	% change from last year
DRCA Initial Liability	599	72	13	13	40	53	32	88	86	115	95	137	147	170	166	-2.4%	63	163.5%
MRCA Initial Liability	10,118	648	120	120	462	497	245	720	542	929	661	1,206	734	833	897	7.7%	430	108.6%
VEA Compensation Payment	665	36	10	10	53	51	39	92	71	131	59	151	70	100	109	9.0%	39	179.5%
Dual Act IL (VEA/DRCA)	402	63	18	18	46	46	38	57	55	109	128	132	105	119	137	15.1%	71	93.0%
Tri Act IL (MRCA/DRCA/VEA)	7,648	412	71	71	340	302	193	537	336	660	533	978	672	841	856	1.8%	365	134.5%
VEA Application for Increase	18	5	18	18	16	17	19	19	31	35	32	28	31	29	43	48.3%	17	152.9%
Total Initial Liability	19,450	1,236	250	250	957	966	566	1,513	1,121	1,979	1,508	2,632	1,759	2,092	2,208	5.5%	985	124.2%
MRCA Permanent Impairment	4,267	2,015	5,510	5,510	6,416	6,801	7,093	6,911	7,184	7,649	7,607	7,830	7,936	6,390	5,468	-14.4%	4,702	16.3%
DRCA Permanent Impairment	8,009	1,610	7,553	7,553	8,625	10,334	12,228	14,245	15,905	17,471	18,557	19,414	20,391	21,874	23,543	7.6%	6,599	256.8%
Total Permanent Impairment	12,276	3,625	13,063	13,063	15,041	17,135	19,321	21,156	23,089	25,120	26,164	27,244	28,327	28,264	29,011	2.6%	11,301	156.7%
MRCA/DRCA Incapacity	427	125	37	37	38	94	106	151	153	177	157	113	93	69	97	40.6%	61	59.0%
Total Incapacity	427	125	37	37	38	94	106	151	153	177	157	113	93	69	97	40.6%	61	59.0%
Total Compensation claims	32,153	4,986	13,350	13,350	16,036	18,195	19,993	22,820	24,363	27,276	27,829	29,989	30,179	30,425	31,316	2.9%	12,347	153.6%

Age distribution of unallocated claims (calendar days) ²	As at 31 May 2026							As at 31 May 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	108	48	6	4	0	0	0	63	0	0	0	0	0	0
MRCA Initial Liability	755	76	37	29	0	0	0	430	0	0	0	0	0	0
VEA Compensation Payment	90	8	7	4	0	0	0	38	0	1	0	0	0	0
Dual Act IL (VEA/DRCA)	83	20	16	18	0	0	0	71	0	0	0	0	0	0
Tri Act IL (MRCA/DRCA/VEA)	688	89	35	42	2	0	0	364	0	0	0	0	0	1
VEA Application for Increase	23	9	7	1	1	1	1	7	2	6	2	0	0	0
Total Initial Liability	1,747	250	108	98	3	1	1	973	2	7	2	0	0	1
MRCA Permanent Impairment	4,449	1,017	2	0	0	0	0	4,692	5	5	0	0	0	0
DRCA Permanent Impairment	7,389	5,897	6,829	3,424	4	0	0	5,813	780	3	3	0	0	0
Total Permanent Impairment	11,838	6,914	6,831	3,424	4	0	0	10,505	785	8	3	0	0	0
MRCA/DRCA Incapacity	96	1	0	0	0	0	0	60	0	0	1	0	0	0
Total Incapacity	96	1	0	0	0	0	0	60	0	0	1	0	0	0
Total Compensation claims	13,681	7,165	6,939	3,522	7	1	1	11,538	787	15	6	0	0	1

2. Represents number of unallocated claims at the end of the month in each age bracket.

Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	% change from last month	May-25	% change from last year
Initial Liability	19,450	1,236	250	250	957	966	566	1,513	1,121	1,979	1,508	2,632	1,759	2,092	2,208	5.5%	985	124.2%

Age distribution of unallocated claims (calendar days) ²	As at 31 May 2026							As at 31 May 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	108	48	6	4	0	0	0	63	0	0	0	0	0	0
MRCA Initial Liability	755	76	37	29	0	0	0	430	0	0	0	0	0	0
VEA Compensation Payment	90	8	7	4	0	0	0	38	0	1	0	0	0	0
Dual Act IL (VEA/DRCA)	83	20	16	18	0	0	0	71	0	0	0	0	0	0
Tri Act IL (MRCA/DRCA/VEA)	688	89	35	42	2	0	0	364	0	0	0	0	0	1
VEA Application for Increase	23	9	7	1	1	1	1	7	2	6	2	0	0	0
Total Initial Liability	1,747	250	108	98	3	1	1	973	2	7	2	0	0	1

Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	% change from last month	May-25	% change from last year
Permanent Impairment	12,276	3,625	13,063	13,063	15,041	17,135	19,321	21,156	23,089	25,120	26,164	27,244	28,327	28,264	29,011	2.6%	11,301	156.7%

Age distribution of unallocated claims (calendar days) ²	As at 31 May 2026							As at 31 May 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA Permanent Impairment	4,449	1,017	2	0	0	0	0	4,692	5	5	0	0	0	0
DRCA Permanent Impairment	7,389	5,897	6,829	3,424	4	0	0	5,813	780	3	3	0	0	0
Total Permanent Impairment	11,838	6,914	6,831	3,424	4	0	0	10,505	785	8	3	0	0	0

Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	% change from last month	May-25	% change from last year
Initial Liability	19,450	1,236	250	250	957	966	566	1,513	1,121	1,979	1,508	2,632	1,759	2,092	2,208	5.5%	985	124.2%
MRCA/DRCA Incapacity	427	125	37	37	38	94	106	151	153	177	157	113	93	69	97	40.6%	61	59.0%
Total Incapacity	427	125	37	37	38	94	106	151	153	177	157	113	93	69	97	40.6%	61	59.0%

Age distribution of unallocated claims (calendar days) ²	As at 31 May 2026							As at 31 May 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA/DRCA Incapacity	96	1	0	0	0	0	0	60	0	0	1	0	0	0
Total Incapacity	96	1	0	0	0	0	0	60	0	0	1	0	0	0

Determinations

Claim Determinations

Age distribution of Determinations

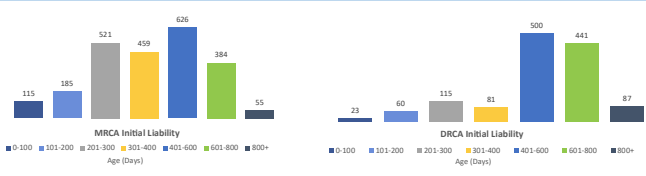
Note:

Determinations report the outcome of a claim as defined by three Acts:

For Initial Liability claims only, the number of determinations is not the same as the number of claims completed. It can have multiple conditions that are determined under multiple Acts. For example, a single claim can have accepted "right knee" condition under MRCA, and accepted "mental health" condition under DRCA, and both conditions reported under VEA. This would be counted as three determinations.

All other claims are reported as a single determination.

Age distribution of Determinations (May 2026) - MRCA Initial Liability and DRCA Initial Liability



Claim Determinations	2022-2023	2023-2024	2024-2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	May-25	% change from last year
DRCA Initial Liability ¹	9,107	12,124	12,578	1,188	1,379	1,369	1,483	1,555	1,314	935	983	1,033	1,476	1,133	1,307	13,967	11,390	22.6%	1,482	-11.8%
MRCA Initial Liability ²	30,767	45,307	40,128	3,171	3,501	3,001	2,934	2,916	2,625	2,009	2,207	2,494	2,922	2,230	2,345	29,164	36,957	-21.1%	3,927	-40.3%
VEA Compensation Payment	5,733	7,980	7,467	817	924	900	970	947	792	533	584	592	847	689	738	8,516	6,650	28.1%	939	-21.4%
VEA Application for Increase	1,459	1,716	1,670	156	208	155	111	179	127	104	93	96	135	86	88	1,382	1,514	-8.7%	134	-34.3%
Initial Liability claims determined	47,066	66,727	61,843	5,332	6,012	5,425	5,478	5,997	4,838	3,581	3,867	4,215	5,380	4,138	4,478	53,029	56,511	-6.2%	6,482	-30.9%
MRCA Permanent Impairment	9,497	17,377	20,211	2,251	1,955	1,639	1,378	1,334	1,435	1,110	1,167	991	960	693	778	13,440	17,960	-25.2%	2,003	-61.2%
DRCA Permanent Impairment	7,391	12,150	16,127	1,442	1,532	1,299	1,366	1,561	1,322	1,124	1,178	1,453	1,565	1,370	1,453	15,223	14,885	2.3%	1,558	-6.7%
Permanent Impairment claims determined	16,888	29,527	36,338	3,693	3,487	2,938	2,744	2,895	2,757	2,234	2,345	2,444	2,925	2,063	2,231	28,663	32,845	-12.7%	3,561	-37.3%
MRCA/DRCA Incapacity	3,166	3,723	3,877	310	356	333	291	324	326	233	234	301	368	240	249	3,245	3,567	-9.0%	396	-37.1%
VEA War Widow	511	563	499	29	43	37	33	47	43	24	24	21	36	29	36	373	470	-20.6%	50	-28.0%
MRCA/DRCA Death Compensation	183	157	200	14	16	17	24	12	13	9	14	28	41	41	48	263	186	41.4%	26	84.6%
Compensation claims determined*	67,814	100,697	102,957	9,378	9,914	8,750	8,560	8,875	7,997	6,081	6,484	7,009	8,350	6,511	7,042	85,373	93,579	-8.6%	10,515	-33.0%

1. Total claims decided under DRCA, including those that were received and on hand as a Dual Act or Tri Act claim.

2. Total claims decided under MRCA, including those that were received and on hand as a Tri Act claim.

Age distribution of determinations (calendar days) ³	As at 31 May 2026							As at 31 May 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	23	60	115	81	500	441	87	98	100	88	76	130	186	804
MRCA Initial Liability	115	185	521	459	626	384	55	956	629	629	381	360	265	707
VEA Compensation Payment	11	23	37	42	248	309	68	32	39	47	48	78	117	583
VEA Application for Increase	51	14	13	5	3	1	1	69	29	5	8	6	3	14
MRCA Permanent Impairment	37	122	289	183	87	22	38	220	558	558	394	218	34	21
DRCA Permanent Impairment	51	118	112	201	712	241	18	110	145	251	304	323	234	191
MRCA/DRCA Incapacity	111	113	24	1	0	0	0	223	116	43	12	1	1	0
VEA War Widow	24	6	3	2	1	0	0	32	12	5	1	0	0	0
MRCA/DRCA Death Compensation	10	11	8	8	3	2	6	10	8	4	0	2	0	2
Total Compensation claims	433	652	1,122	982	2,180	1,400	273	1,750	1,636	1,630	1,219	1,118	840	2,322

3. Represents number of claims determined in month in each age bracket.

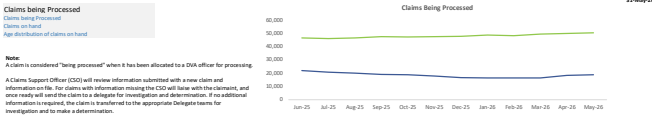
Claim Determinations	2022-2023	2023-2024	2024-2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	May-25	% change from last year
Initial Liability	9,107	12,124	12,578	1,188	1,379	1,369	1,483	1,555	1,314	935	983	1,033	1,476	1,133	1,307	13,967	11,390	22.6%	1,482	-11.8%
DRCA Initial Liability ¹	30,767	45,307	40,128	3,171	3,501	3,001	2,934	2,916	2,625	2,009	2,207	2,494	2,922	2,230	2,345	29,164	36,957	-21.1%	3,927	-40.3%
VEA Compensation Payment	5,733	7,980	7,467	817	924	900	970	947	792	533	584	592	847	689	738	8,516	6,650	28.1%	939	-21.4%
VEA Application for Increase	1,459	1,716	1,670	156	208	155	111	179	127	104	93	96	135	86	88	1,382	1,514	-8.7%	134	-34.3%
Initial Liability claims determined	47,066	66,727	61,843	5,332	6,012	5,425	5,478	5,997	4,838	3,581	3,867	4,215	5,380	4,138	4,478	53,029	56,511	-6.2%	6,482	-30.9%
MRCA Permanent Impairment	9,497	17,377	20,211	2,251	1,955	1,639	1,378	1,334	1,435	1,110	1,167	991	960	693	778	13,440	17,960	-25.2%	2,003	-61.2%
DRCA Permanent Impairment	7,391	12,150	16,127	1,442	1,532	1,299	1,366	1,561	1,322	1,124	1,178	1,453	1,565	1,370	1,453	15,223	14,885	2.3%	1,558	-6.7%
Permanent Impairment claims determined	16,888	29,527	36,338	3,693	3,487	2,938	2,744	2,895	2,757	2,234	2,345	2,444	2,925	2,063	2,231	28,663	32,845	-12.7%	3,561	-37.3%
MRCA/DRCA Incapacity	3,166	3,723	3,877	310	356	333	291	324	326	233	234	301	368	240	249	3,245	3,567	-9.0%	396	-37.1%
VEA War Widow	511	563	499	29	43	37	33	47	43	24	24	21	36	29	36	373	470	-20.6%	50	-28.0%
MRCA/DRCA Death Compensation	183	157	200	14	16	17	24	12	13	9	14	28	41	41	48	263	186	41.4%	26	84.6%
Total Other	3,860	4,443	4,576	353	415	387	338	383	266	272	350	445	310	333	333	3,881	4,223	-8.1%	472	-29.4%

Age distribution of determinations (calendar days) ³	As at 31 May 2026							As at 31 May 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA Permanent Impairment	37	122	289	183	87	22	38	220	558	558	394	218	34	21
DRCA Permanent Impairment	51	118	112	201	712	241	18	110	145	251	304	323	234	191
Total Permanent Impairment claims	88	240	401	384	799	263	56	330	703	809	698	541	258	212

Claim Determinations	2022-2023	2023-2024	2024-2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	May-25	% change from last year
MRCA/DRCA Incapacity	3,166	3,723	3,877	310	356	333	291	324	326	233	234	301	368	240	249	3,245	3,567	-9.0%	396	-37.1%
VEA War Widow	511	563	499	29	43	37	33	47	43	24	24	21	36	29	36	373	470	-20.6%	50	-28.0%
MRCA/DRCA Death Compensation	183	157	200	14	16	17	24	12	13	9	14	28	41	41	48	263	186	41.4%	26	84.6%
Total Other	3,860	4,443	4,576	353	415	387	338	383	266	272	350	445	310	333	333	3,881	4,223	-8.1%	472	-29.4%

Age distribution of determinations (calendar days) ³	As at 31 May 2026							As at 31 May 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
Total Compensation claims	433	652	1,122	982	2,180	1,400	273	1,750	1,636	1,630	1,219	1,118	840	2,322

Claim Determinations	2022-2023	2023-2024	2024-2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	May-25	% change from last year
Compensation claims determined*	67,814	100,697	102,957	9,378	9,914	8,750	8,560	8,875	7,997	6,081	6,484	7,009	8,350	6,511	7,042	85,373	93,579	-8.6%	10,515	-33.0%



Claims Being Processed

Category	30/06/2023	30/09/2023	30/12/2023	30/03/2024	30/06/2024	30/09/2024	30/12/2024	30/03/2025	30/06/2025	30/09/2025	30/12/2025	30/03/2026	30/06/2026	30/09/2026	30/12/2026	30/03/2027	30/06/2027	30/09/2027	30/12/2027	% change from last year	May 25	% change from last year
CRCA Initial Liability	1,635	2,432	2,798	2,798	2,737	2,803	2,807	2,817	2,843	2,863	2,754	2,739	2,739	2,750	2,721	-1.1%	2,605	4.6%				
MICA Initial Liability	12,096	16,850	17,039	17,038	16,832	17,134	17,399	18,412	18,817	19,138	19,631	20,265	20,558	20,887	21,061	1.6%	20,766	25.0%				
VSA Compensation Payment	1,078	884	902	902	886	900	981	1,028	1,188	1,271	1,353	1,333	1,356	1,470	1,505	10.2%	808	122.5%				
Dual Act II (MICA/CRCA)	4,416	5,895	7,415	7,415	7,386	7,376	7,332	7,000	6,768	6,696	6,626	6,555	6,374	6,130	5,943	-3.1%	2,350	-19.3%				
Tot All II (MICA/CRCA)	11,646	16,619	17,650	17,650	17,398	17,398	17,402	16,808	16,564	16,492	16,381	16,164	15,964	15,687	15,207	-2.2%	11,024	5.2%				
VSA Application for Increase	681	478	768	768	719	726	697	646	654	622	607	606	579	578	578	0.0%	778	0.4%				
Total Initial Liability	21,244	28,148	28,336	28,336	28,036	28,130	28,197	28,981	29,352	29,562	29,566	29,566	29,566	29,566	29,566	0.0%	28,524	30.2%				
MICA Permanent Impairment	6,209	30,861	6,673	6,673	5,712	5,306	5,100	5,488	5,123	4,696	4,682	4,874	5,320	7,322	8,911	18.7%	8,044	11.0%				
CRCA Permanent Impairment	4,898	20,887	4,996	4,996	4,996	4,996	4,996	4,996	4,996	4,996	4,996	4,996	4,996	4,996	4,996	0.0%	4,996	29.2%				
Total Permanent Impairment	11,107	51,748	11,669	11,669	10,708	10,302	10,096	10,484	10,119	9,692	9,678	9,868	10,316	12,318	13,907	4.0%	13,040	-18.3%				
MICA Death Compensation	788	850	889	889	889	889	889	889	889	889	889	889	889	889	889	0.0%	889	26.4%				
VSA War Widow	361	389	330	330	330	330	330	330	330	330	330	330	330	330	330	-3.4%	119	-4.2%				
MICA/CRCA Death Compensation	788	850	889	889	889	889	889	889	889	889	889	889	889	889	889	0.0%	889	26.4%				
Total Compensation dates	42,888	72,307	68,236	68,236	67,346	67,346	67,346	67,346	67,346	67,346	67,346	67,346	67,346	67,346	67,346	0.0%	68,932	0.8%				

Age Distribution of Claims Being Processed

Age Group	30/06/2023	30/09/2023	30/12/2023	30/03/2024	30/06/2024	30/09/2024	30/12/2024	30/03/2025	30/06/2025	30/09/2025	30/12/2025	30/03/2026	30/06/2026	30/09/2026	30/12/2026	30/03/2027	30/06/2027	30/09/2027	30/12/2027	% change from last year	May 25	% change from last year
CRCA Initial Liability	628	424	510	513	495	54	17	609	518	456	331	356	219	10								
MICA Initial Liability	5,433	5,553	5,493	5,493	5,493	389	17	609	518	456	331	356	219	10								
VSA Compensation Payment	426	315	384	384	309	37	7	327	147	127	75	93	45	14								
Dual Act II (MICA/CRCA)	4,416	5,895	7,415	7,415	7,386	7,376	7,332	7,000	6,768	6,696	6,626	6,555	6,374	6,130								
Tot All II (MICA/CRCA)	11,646	16,619	17,650	17,650	17,398	17,398	17,402	16,808	16,564	16,492	16,381	16,164	15,964	15,687								
VSA Application for Increase	681	478	768	768	719	726	697	646	654	622	607	606	579	578								
Total Initial Liability	12,415	11,479	11,668	11,668	11,116	11,116	11,116	11,116	11,116	11,116	11,116	11,116	11,116	11,116								

Claims Being Processed

Category	30/06/2023	30/09/2023	30/12/2023	30/03/2024	30/06/2024	30/09/2024	30/12/2024	30/03/2025	30/06/2025	30/09/2025	30/12/2025	30/03/2026	30/06/2026	30/09/2026	30/12/2026	30/03/2027	30/06/2027	30/09/2027	30/12/2027	% change from last year	May 25	% change from last year
CRCA Initial Liability	1,635	2,432	2,798	2,798	2,737	2,803	2,807	2,817	2,843	2,863	2,754	2,739	2,739	2,750	2,721	-1.1%	2,605	4.6%				
MICA Initial Liability	12,096	16,850	17,039	17,038	16,832	17,134	17,399	18,412	18,817	19,138	19,631	20,265	20,558	20,887	21,061	1.6%	20,766	25.0%				
VSA Compensation Payment	1,078	884	902	902	886	900	981	1,028	1,188	1,271	1,353	1,333	1,356	1,470	1,505	10.2%	808	122.5%				
Dual Act II (MICA/CRCA)	4,416	5,895	7,415	7,415	7,386	7,376	7,332	7,000	6,768	6,696	6,626	6,555	6,374	6,130	5,943	-3.1%	2,350	-19.3%				
Tot All II (MICA/CRCA)	11,646	16,619	17,650	17,650	17,398	17,398	17,402	16,808	16,564	16,492	16,381	16,164	15,964	15,687	15,207	-2.2%	11,024	5.2%				
VSA Application for Increase	681	478	768	768	719	726	697	646	654	622	607	606	579	578								
Total Initial Liability	21,244	28,148	28,336	28,336	28,036	28,130	28,197	28,981	29,352	29,562	29,566	29,566	29,566	29,566	29,566	0.0%	28,524	30.2%				

Age Distribution of Claims Being Processed

Age Group	30/06/2023	30/09/2023	30/12/2023	30/03/2024	30/06/2024	30/09/2024	30/12/2024	30/03/2025	30/06/2025	30/09/2025	30/12/2025	30/03/2026	30/06/2026	30/09/2026	30/12/2026	30/03/2027	30/06/2027	30/09/2027	30/12/2027	% change from last year	May 25	% change from last year
CRCA Initial Liability	628	424	510	513	495	54	17	609	518	456	331	356	219	10								
MICA Initial Liability	5,433	5,553	5,493	5,493	5,493	389	17	609	518	456	331	356	219	10								
VSA Compensation Payment	426	315	384	384	309	37	7	327	147	127	75	93	45	14								
Dual Act II (MICA/CRCA)	4,416	5,895	7,415	7,415	7,386	7,376	7,332	7,000	6,768	6,696	6,626	6,555	6,374	6,130								
Tot All II (MICA/CRCA)	11,646	16,619	17,650	17,650	17,398	17,398	17,402	16,808	16,564	16,492	16,381	16,164	15,964	15,687								
VSA Application for Increase	681	478	768	768	719	726	697	646	654	622	607	606	579	578								
Total Initial Liability	12,415	11,479	11,668	11,668	11,116	11,116	11,116	11,116	11,116	11,116	11,116	11,116	11,116	11,116								

Claims Being Processed

Category	30/06/2023	30/09/2023	30/12/2023	30/03/2024	30/06/2024	30/09/2024	30/12/2024	30/03/2025	30/06/2025	30/09/2025	30/12/2025	30/03/2026	30/06/2026	30/09/2026	30/12/2026	30/03/2027	30/06/2027	30/09/2027	30/12/2027	% change from last year	May 25	% change from last year
CRCA Initial Liability	1,635	2,432	2,798	2,798	2,737	2,803	2,807	2,817	2,843	2,863	2,754	2,739	2,739	2,750	2,721	-1.1%	2,605	4.6%				
MICA Initial Liability	12,096	16,850	17,039	17,038	16,832	17,134	17,399	18,412	18,817	19,138	19,631	20,265	20,558	20,887	21,061	1.6%	20,766	25.0%				
VSA Compensation Payment	1,078	884	902	902	886	900	981	1,028	1,188	1,271	1,353	1,333	1,356	1,470	1,505	10.2%	808	122.5%				
Dual Act II (MICA/CRCA)	4,416	5,895	7,415	7,415	7,386	7,376	7,332	7,000	6,768	6,696	6,626	6,555	6,374	6,130	5,943	-3.1%	2,350	-19.3%				
Tot All II (MICA/CRCA)	11,646	16,619	17,650	17,650	17,398	17,398	17,402	16,808	16,564	16,492	16,381	16,164	15,964	15,687	15,207	-2.2%	11,024	5.2%				
VSA Application for Increase	681	478	768	768	719	726	697	646	654	622	607	606	579	578								
Total Initial Liability	21,244	28,148	28,336	28,336	28,036	28,130	28,197	28,981	29,352	29,562	29,566	29,566	29,566	29,566	29,566	0.0%	28,524	30.2%				

Age Distribution of Claims Being Processed

Age Group	30/06/2023	30/09/2023	30/12/2023	30/03/2024	30/06/2024	30/09/2024	30/12/2024	30/03/2025	30/06/2025	30/09/2025	30/12/2025	30/03/2026	30/06/2026	30/09/2026	30/12/2026	30/03/2027	30/06/2027	30/09/2027	30/12/2027	% change from last year	May 25	% change from last year
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Time Taken to Administer (Average time in calendar days)

	2015-2016	2016-2017	Jan 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Current FYTD (2015-2016)	Last FYTD (2014-2015)	% Change from last FYTD	May 15	% Change from last year
Total Liability	286	73	76	86	86	81	81	81	81	81	81	81	81	81	81	81	81	81	-14.2%
DVA Initial Liability	286	73	76	86	86	81	81	81	81	81	81	81	81	81	81	81	81	81	-14.2%
DVA Final Liability	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-
VVA Compensation Payment	286	73	76	86	86	81	81	81	81	81	81	81	81	81	81	81	81	81	-14.2%
Personal Impairment	187	48	51	57	57	57	57	57	57	57	57	57	57	57	57	57	57	57	-14.2%
DVA Personal Impairment	187	48	51	57	57	57	57	57	57	57	57	57	57	57	57	57	57	57	-14.2%
DVA Personal Impairment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-
VVA Personal Impairment	187	48	51	57	57	57	57	57	57	57	57	57	57	57	57	57	57	57	-14.2%
Disability	99	25	27	29	29	29	29	29	29	29	29	29	29	29	29	29	29	29	-14.2%
DVA Disability	99	25	27	29	29	29	29	29	29	29	29	29	29	29	29	29	29	29	-14.2%
DVA Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-
VVA Disability	99	25	27	29	29	29	29	29	29	29	29	29	29	29	29	29	29	29	-14.2%

Time Taken to Administer (Median time in calendar days)

	2015-2016	2016-2017	Jan 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Current FYTD (2015-2016)	Last FYTD (2014-2015)	% Change from last FYTD	May 15	% Change from last year
Total Liability	208	73	76	86	86	81	81	81	81	81	81	81	81	81	81	81	81	81	-14.2%
DVA Initial Liability	208	73	76	86	86	81	81	81	81	81	81	81	81	81	81	81	81	81	-14.2%
DVA Final Liability	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-
VVA Compensation Payment	208	73	76	86	86	81	81	81	81	81	81	81	81	81	81	81	81	81	-14.2%
Personal Impairment	137	48	51	57	57	57	57	57	57	57	57	57	57	57	57	57	57	57	-14.2%
DVA Personal Impairment	137	48	51	57	57	57	57	57	57	57	57	57	57	57	57	57	57	57	-14.2%
DVA Personal Impairment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-
VVA Personal Impairment	137	48	51	57	57	57	57	57	57	57	57	57	57	57	57	57	57	57	-14.2%
Disability	87	25	27	29	29	29	29	29	29	29	29	29	29	29	29	29	29	29	-14.2%
DVA Disability	87	25	27	29	29	29	29	29	29	29	29	29	29	29	29	29	29	29	-14.2%
DVA Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-
VVA Disability	87	25	27	29	29	29	29	29	29	29	29	29	29	29	29	29	29	29	-14.2%

Time Taken to Administer (Average time in calendar days)

	2015-2016	2016-2017	Jan 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Current FYTD (2015-2016)	Last FYTD (2014-2015)	% Change from last FYTD	May 15	% Change from last year
Total Liability	35	11	17	17	17	17	17	17	17	17	17	17	17	17	17	17	17	17	-14.2%
DVA Initial Liability	35	11	17	17	17	17	17	17	17	17	17	17	17	17	17	17	17	17	-14.2%
DVA Final Liability	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-
VVA Compensation Payment	35	11	17	17	17	17	17	17	17	17	17	17	17	17	17	17	17	17	-14.2%
Personal Impairment	23	8	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	-14.2%
DVA Personal Impairment	23	8	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	-14.2%
DVA Personal Impairment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-
VVA Personal Impairment	23	8	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	-14.2%
Disability	12	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	-14.2%
DVA Disability	12	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	-14.2%
DVA Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-
VVA Disability	12	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	-14.2%

Time Taken to Administer (Median time in calendar days)

	2015-2016	2016-2017	Jan 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Current FYTD (2015-2016)	Last FYTD (2014-2015)	% Change from last FYTD	May 15	% Change from last year
Total Liability	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%
DVA Initial Liability	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%
DVA Final Liability	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-
VVA Compensation Payment	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%
Personal Impairment	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%
DVA Personal Impairment	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%
DVA Personal Impairment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-
VVA Personal Impairment	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%
Disability	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%
DVA Disability	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%
DVA Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-
VVA Disability	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%

Time Taken to Administer (Average time in calendar days)

	2015-2016	2016-2017	2018-2019	2019-2020	Jan 15	Jul 15	Aug 15	Sep 15	Oct 15	Nov 15	Dec 15	Jan 16	Feb 16	Mar 16	Apr 16	May 16	Current FYTD (2015-2016)	Last FYTD (2014-2015)	% Change from last FYTD	May 15	% Change from last year
Total Liability	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%	
DVA Initial Liability	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%	
DVA Final Liability	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-	
VVA Compensation Payment	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%	
Personal Impairment	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%	
DVA Personal Impairment	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%	
DVA Personal Impairment	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-	
VVA Personal Impairment	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%	
Disability	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%	
DVA Disability	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%	
DVA Disability	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	-	
VVA Disability	100	400	400	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	500	-14.2%	

Time Taken to Administer (Median time in calendar days)

	2015-2016	2016-2017
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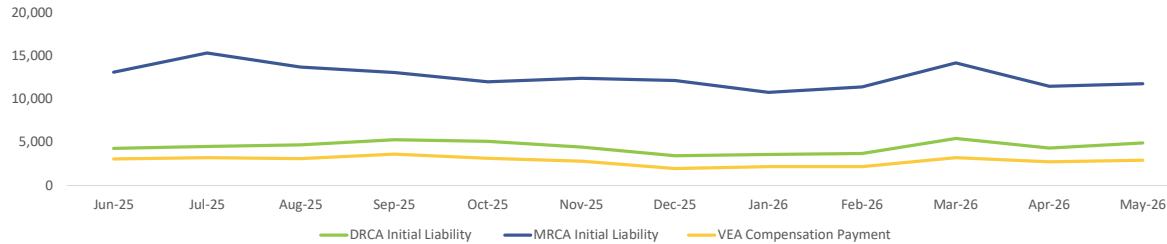
Conditions

[Incoming Conditions - Net Conditions Received](#)
[Conditions On Hand](#)
[Conditions Determinations](#)

Note:

From May 2026, we have revised our 2026 calendar year reporting of conditions to better align our methodology to support the transition to VETS act from 1 July 2026 to enabling more accurate reporting of conditions.

Conditions Determined



Incoming Conditions - Net Conditions Received	2022-23	2023-2024	2024-2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	May-25	% change from last year
DRCA Initial Liability	3,775	4,846	6,104	647	490	591	603	545	473	442	614	586	656	552	525	6,077	5,457	11.4%	570	-7.9%
MRCA Initial Liability	45,428	69,556	81,984	6,232	8,362	7,161	7,843	10,585	5,752	6,971	5,963	6,512	7,311	5,714	5,594	77,768	75,752	2.7%	5,147	8.7%
VEA Compensation Payment	4,294	4,235	4,346	392	492	439	585	537	559	485	361	590	459	466	547	5,520	3,954	39.6%	374	46.3%
Dual Act IL (VEA/DRCA)	4,817	6,845	8,920	724	755	822	662	600	463	622	888	798	700	461	499	7,270	8,196	-11.3%	801	-37.7%
Tri Act IL (MRCA/DRCA/VEA)	38,490	54,904	54,907	4,480	4,755	4,136	4,407	4,119	3,500	3,704	4,047	4,395	4,960	4,838	5,069	47,930	50,427	-5.0%	4,153	22.1%
Total Conditions	96,804	140,386	156,261	12,475	14,854	13,149	14,100	16,386	10,747	12,224	11,873	12,881	14,086	12,031	12,234	144,565	143,786	0.5%	11,045	10.8%

Total number of conditions identified at registration as part of an IL claim.

Conditions On Hand	30/06/2023	30/06/2024	30/06/2025	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	% change from last month	May-25	% change from last year
DRCA Initial Liability	5,678	7,180	8,366	8,366	8,300	8,394	8,299	8,196	8,267	8,260	8,088	8,052	7,885	7,902	7,601	3.8%	8,202	-7.3%
MRCA Initial Liability	62,954	76,583	83,072	83,072	82,767	82,704	84,358	89,094	88,518	90,754	89,913	90,119	90,207	90,432	89,535	1.0%	84,120	6.4%
VEA Compensation Payment	4,441	2,703	2,510	2,510	2,573	2,562	2,733	3,027	3,396	3,771	3,093	3,607	3,988	4,387	4,892	-11.5%	2,398	104.0%
Dual Act IL (VEA/DRCA)	16,005	22,420	26,979	26,979	26,542	26,341	25,326	24,537	23,773	23,595	25,248	24,749	23,675	22,614	21,270	5.9%	27,476	-22.6%
Tri Act IL (MRCA/DRCA/VEA)	71,029	87,810	87,317	87,317	86,232	84,302	82,255	80,421	78,235	77,487	76,390	75,679	73,820	73,191	71,933	1.7%	88,789	-19.0%
Total Initial Liability Conditions	160,107	196,696	208,244	208,244	206,414	204,303	202,971	205,275	202,189	203,867	202,732	202,206	199,575	198,526	195,231	1.7%	210,985	-7.5%

Number of conditions recorded on an IL claim that are not yet fully determined across all applicable Acts.

Conditions Determinations ¹	2022-23	2023-24	2024-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	May-25	% change from last year
DRCA Initial Liability	22,209	29,909	38,190	4,288	4,495	4,677	5,284	5,094	4,443	3,423	3,601	3,689	5,414	4,332	4,928	49,380	33,902	45.7%	5,460	-9.7%
MRCA Initial Liability	69,527	115,364	137,559	13,096	15,332	13,674	13,050	11,977	12,399	12,142	10,754	11,375	14,166	11,446	11,766	138,081	124,463	10.9%	14,590	-19.4%
VEA Compensation Payment	14,921	19,241	24,226	3,056	3,212	3,112	3,613	3,117	2,797	1,949	2,178	2,173	3,195	2,735	2,905	30,986	21,170	46.4%	3,642	-20.2%
Total Condition determined	106,657	164,514	199,975	20,440	23,039	21,463	21,947	20,188	19,639	17,514	16,533	17,237	22,775	18,513	19,599	218,447	179,535	21.7%	23,692	-17.3%

Total number of determinations (accepted/rejected) recorded against an IL claim.

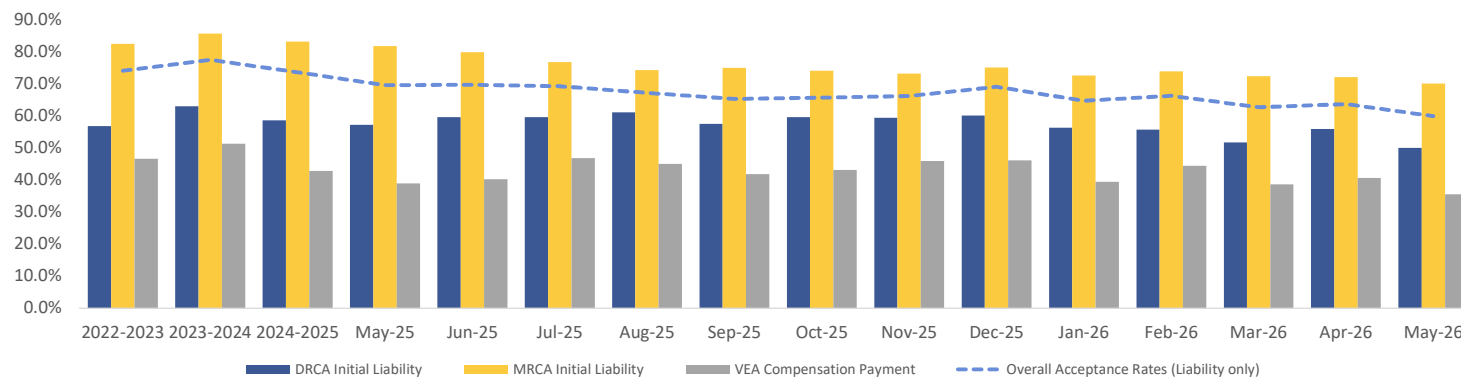
1. While a claim can be lodged with one or more conditions, each condition is determined separately.



Acceptance Rates

[Condition Acceptance Rates](#)

Condition Acceptance Rates



Condition Acceptance Rates	2022-2023	2023-2024	2024-2025	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Apr-26	May-26
DRCA Initial Liability	56.8%	62.9%	58.5%	57.2%	59.5%	59.5%	61.0%	57.4%	59.6%	59.3%	60.0%	56.2%	55.6%	51.7%	55.9%	49.9%
MRCA Initial Liability	82.4%	85.6%	83.1%	81.7%	79.8%	76.7%	74.2%	74.9%	74.0%	73.1%	75.0%	72.5%	73.8%	72.3%	72.0%	70.0%
VEA Compensation Payment	46.6%	51.2%	42.8%	38.9%	40.2%	46.8%	45.0%	41.8%	43.0%	45.9%	46.0%	39.3%	44.4%	38.5%	40.6%	35.5%
Overall Acceptance Rates (Liability only)	74.0%	77.4%	73.5%	69.5%	69.6%	69.2%	67.1%	65.2%	65.6%	66.1%	69.0%	64.6%	66.2%	62.7%	63.6%	59.9%

1. Percentage represents the number of claims accepted in that month, regardless of claim lodgement date.
2. VEA and DRCA acceptance rates can be lower due to large number of claimants lodging Tri-Act claims as their ADF service is covered by all three Acts.
3. DVA is required to accept a condition under MRCA if their service is on or after 1 July 2004 has contributed to the condition.