

Who can access the Booked Car with Driver service?



Veteran Card holders who are travelling for treatment covered by their card and are:

- ✓ Aged 80 years or over OR
 - ✓ Living with dementia (any age) OR
 - ✓ Legally blind (any age) OR
 - ✓ Receiving DCP Special Rate (TPI), EDA, ADA or SRDP eligible
- OR ✓ 79 years or younger and meet one or more of the specified conditions



Specified conditions for veteran card holders 79 years or younger

- A chronic or temporary condition that makes using public transport challenging.
Including but not limited to frailty, incontinence.
- Any mental or physical condition that severely limits independence.
Including but not limited to respiratory issues, amputation, arthritis, cardiac disorders, vascular disease, paralysis, significant muscle control or coordination issues, significant mental disorders, psychosis.
- Recent surgery or treatment that makes travelling by public transport difficult.



www.dva.gov.au/bcwd

Veteran card - All Conditions provide access to treatment for all medical conditions within Australia, while Veteran card - Specific Conditions provide access for specific medical conditions. To discuss your access or to make a booking, call 1800 550 455.

Veteran Card holders receiving any of these payments automatically meet the medical condition criterion: Disability Compensation Payment (DCP) at the Special Rate (commonly known as TPI), Extreme Disablement Adjustment (EDA), Additional Disablement Amount (ADA) or veterans receiving/eligible for the Special Rate Disability Pension (SRDP).