



Claims Received

Claims received by DVA.

[Incoming claims - Net claims received](#)

Unallocated Claims

Claims yet to be allocated

[Unallocated claims](#)

[Age distribution of unallocated claims](#)

Claims Processed

Claims allocated to an officer for processing.

[Claims being Processed](#)

[Claims on hand](#)

[Age distribution of claims on hand](#)

Determinations

Claims determined by DVA. A liability claim is determined once all conditions on that claim have been determined.

[Claim Determinations](#)

[Age distribution of Determinations](#)

Time taken to Process

Reported in calendar days. Time is measured from date of receipt to date of

[Time taken to allocate](#)

[Time taken to process - Claims](#)

Conditions

Reports the number of conditions determined across all Liability claims.

[Incoming Conditions - Net Conditions Received](#)

[Conditions On Hand](#)

[Conditions Determined](#)

Acceptance Rates

Reports acceptance rates for conditions and claims determined in the period.

[Condition Acceptance Rates](#)

Claims, service and liability provision statistics

These worksheets provide an overview of the compensation claims processed under the:

- *Veterans' Entitlements Act 1986* (VEA),
- *Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988* (DRCA), and
- *Military Rehabilitation and Compensation Act 2004* (MRCA).

Reporting based on Service

DVA has improved the reporting of liability claims received and on hand (VEA Disability Compensation Payment, and MRCA and DRCA Initial Liability) to better reflect the complexity of the claims lodged by veterans with service eligibility under two or more Acts.

Prior to 2021-22, claims received and on hand were reported separately under each of the Acts where the veteran's service meant more than one Act may apply to their claim. This resulted in the one claim being counted multiple times – potentially under MRCA, DRCA, and VEA. It was not until a decision was made on the claim that the actual Acts that applied were determined.

This contemporary reporting approach counts claims only once, and instead distinguishes between those claims that may be 'Dual Act' (VEA and DRCA) or 'Tri Act' (VEA, DRCA and MRCA) based on the veteran's service period.

'Dual Act' represents those veterans who have service only prior to 1 July 2004 and may have their liability claims investigated under the VEA and/or the DRCA.

'Tri Act' represents those veterans who have service both before and after 1 July 2004 and may have their claims investigated under two or all three Acts.

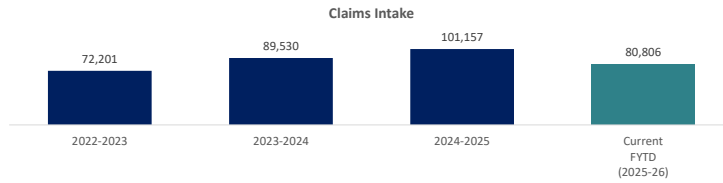
The number of determinations is provided under each of the Acts. Where one claim is decided under 2 or more Acts, then that claim will be counted under each relevant Act based on the decision made.

'DVA officer'

This may be a Claims Support Officer (CSO), Delegate, Reviews Officer, or another appropriate officer.

Claims Intake

[Incoming claims - Net claims received](#)



Incoming claims	2022-2023	2023-2024	2024-2025	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
DRCA Initial Liability	2,169	2,163	2,772	186	281	280	247	260	275	260	234	222	207	231	289	2,225	2,025	9.9%	1,364	63.1%
MRCA Initial Liability	20,499	23,648	26,758	1,927	2,061	2,117	2,483	2,219	2,357	2,658	1,849	1,842	1,734	2,040	2,166	19,348	20,653	-6.3%	13,888	39.3%
VEA Compensation Payment	1,546	1,740	1,903	133	178	185	204	189	235	221	239	204	185	244	234	1,955	1,407	38.9%	1,516	29.0%
Dual Act IL (VEA/DRCA)	2,741	2,252	3,017	220	276	258	277	300	247	222	140	216	190	193	202	1,987	2,263	-12.2%	1,216	63.4%
Tri Act IL (MRCA/DRCA/VEA)	13,847	15,164	16,751	1,255	1,460	1,474	1,604	1,404	1,431	1,404	1,117	1,179	1,416	1,559	1,670	12,784	12,562	1.8%	9,385	36.2%
VEA Application for Increase	1,555	1,809	1,830	171	169	154	171	156	164	161	132	132	148	189	195	1,448	1,336	8.4%	1,180	22.7%
Total Initial Liability	42,357	46,776	53,031	3,892	4,425	4,468	4,986	4,528	4,709	4,926	3,711	3,795	3,880	4,456	4,756	39,747	40,246	-1.2%	28,549	39.2%
MRCA Permanent Impairment	13,172	20,184	21,493	1,585	2,100	1,820	2,013	1,746	1,582	1,641	1,445	1,991	1,292	1,574	1,719	15,003	15,988	-6.2%	9,253	62.1%
DRCA Permanent Impairment	12,939	17,458	21,384	1,775	2,768	2,377	2,671	2,682	2,744	2,991	2,492	1,180	2,144	2,451	2,555	21,910	14,464	51.5%	8,836	148.0%
Total Permanent Impairment	26,111	37,642	42,877	3,360	4,868	4,197	4,684	4,428	4,326	4,632	3,937	3,171	3,436	4,025	4,274	36,913	30,452	21.2%	18,089	104.1%
MRCA/DRCA Incapacity	3,094	4,571	4,692	298	367	387	413	394	403	388	365	385	468	418	420	3,654	3,640	0.4%	3,068	19.1%
VEA War Widow	503	376	378	23	26	36	40	29	39	30	21	25	33	41	45	303	293	3.4%	389	-22.1%
MRCA/DRCA Death Compensation	136	165	179	18	17	8	21	20	19	17	19	20	13	27	33	189	136	39.0%	99	90.9%
Total Compensation claims	72,201	89,530	101,157	7,591	9,703	9,096	10,144	9,399	9,496	9,993	8,053	7,396	7,830	8,967	9,528	80,806	74,767	8.1%	50,194	61.0%

From January 2026, claims intake uses Registered Date which includes all claims registered in the system, where previously it counted claims received and not withdrawn in the same month

Incoming claims	2022-2023	2023-2024	2024-2025	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
DRCA Initial Liability	2,169	2,163	2,772	186	281	280	247	260	275	260	234	222	207	231	289	2,225	2,025	9.9%	1,364	63.1%
MRCA Initial Liability	20,499	23,648	26,758	1,927	2,061	2,117	2,483	2,219	2,357	2,658	1,849	1,842	1,734	2,040	2,166	19,348	20,653	-6.3%	13,888	39.3%
VEA Compensation Payment	1,546	1,740	1,903	133	178	185	204	189	235	221	239	204	185	244	234	1,955	1,407	38.9%	1,516	29.0%
Dual Act IL (VEA/DRCA)	2,741	2,252	3,017	220	276	258	277	300	247	222	140	216	190	193	202	1,987	2,263	-12.2%	1,216	63.4%
Tri Act IL (MRCA/DRCA/VEA)	13,847	15,164	16,751	1,255	1,460	1,474	1,604	1,404	1,431	1,404	1,117	1,179	1,416	1,559	1,670	12,784	12,562	1.8%	9,385	36.2%
VEA Application for Increase	1,555	1,809	1,830	171	169	154	171	156	164	161	132	132	148	189	195	1,448	1,336	8.4%	1,180	22.7%
Total Initial Liability	42,357	46,776	53,031	3,892	4,425	4,468	4,986	4,528	4,709	4,926	3,711	3,795	3,880	4,456	4,756	39,747	40,246	-1.2%	28,549	39.2%

Incoming claims	2022-2023	2023-2024	2024-2025	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
MRCA Permanent Impairment	13,172	20,184	21,493	1,585	2,100	1,820	2,013	1,746	1,582	1,641	1,445	1,991	1,292	1,574	1,719	15,003	15,988	-6.2%	9,253	62.1%
DRCA Permanent Impairment	12,939	17,458	21,384	1,775	2,768	2,377	2,671	2,682	2,744	2,991	2,492	1,180	2,144	2,451	2,555	21,910	14,464	51.5%	8,836	148.0%
Total Permanent Impairment	26,111	37,642	42,877	3,360	4,868	4,197	4,684	4,428	4,326	4,632	3,937	3,171	3,436	4,025	4,274	36,913	30,452	21.2%	18,089	104.1%

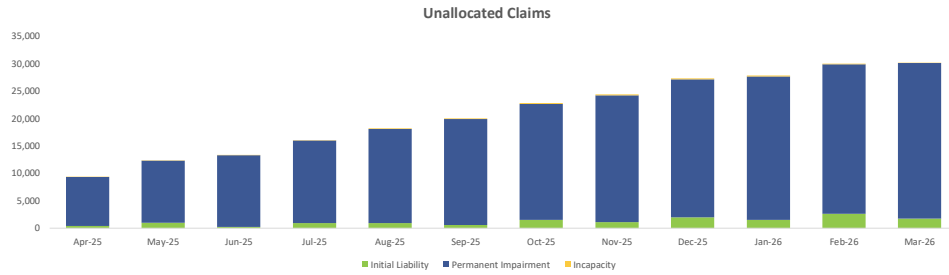
Incoming claims	2022-2023	2023-2024	2024-2025	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
MRCA/DRCA Incapacity	3,094	4,571	4,692	298	367	387	413	394	403	388	365	385	468	418	420	3,654	3,640	0.4%	3,068	19.1%
VEA War Widow	503	376	378	23	26	36	40	29	39	30	21	25	33	41	45	303	293	3.4%	389	-22.1%
MRCA/DRCA Death Compensation	136	165	179	18	17	8	21	20	19	17	19	20	13	27	33	189	136	39.0%	99	90.9%
Total Other	3,733	5,112	5,249	339	410	431	474	443	461	435	405	430	514	486	498	4,146	4,069	1.9%	3,556	16.6%

Incoming claims	2022-2023	2023-2024	2024-2025	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
Total Compensation claims	72,201	89,530	101,157	7,591	9,703	9,096	10,144	9,399	9,496	9,993	8,053	7,396	7,830	8,967	9,528	80,806	74,767	8.1%	50,194	61.0%



Unallocated claims

[Unallocated claims](#)
[Age distribution of unallocated claims](#)



Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	% change from last month	Mar-25	% change from last year
DRCA Initial Liability	599	72	13	18	63	13	40	53	32	88	86	115	95	137	147	7.3%	15	880.0%
MRCA Initial Liability	10,118	648	120	200	430	120	462	497	245	720	542	929	661	1,206	734	-39.1%	117	527.4%
VEA Compensation Payment	665	36	10	18	39	10	53	51	39	92	71	131	59	151	70	-53.6%	18	288.9%
Dual Act IL (VEA/DRCA)	402	63	18	21	71	18	46	46	38	57	55	109	128	132	105	-20.5%	12	775.0%
Tri Act IL (MRCA/DRCA/VEA)	7,648	412	71	113	365	71	340	302	193	537	336	660	533	978	672	-31.3%	95	607.4%
VEA Application for Increase	18	5	18	19	17	18	16	17	19	19	31	35	32	28	31	10.7%	28	10.7%
Total Initial Liability	19,450	1,236	250	389	985	250	957	966	566	1,513	1,121	1,979	1,508	2,632	1,759	-33.2%	285	517.2%
MRCA Permanent Impairment	4,267	2,015	5,510	3,624	4,702	5,510	6,416	6,801	7,093	6,911	7,184	7,649	7,607	7,830	7,936	1.4%	3,213	147.0%
DRCA Permanent Impairment	8,009	1,610	7,553	5,295	6,599	7,553	8,625	10,334	12,228	14,245	15,905	17,471	18,557	19,414	20,391	5.0%	5,012	306.8%
Total Permanent Impairment	12,276	3,625	13,063	8,919	11,301	13,063	15,041	17,135	19,321	21,156	23,089	25,120	26,164	27,244	28,327	4.0%	8,225	244.4%
MRCA/DRCA Incapacity	427	125	37	98	61	37	38	94	106	151	153	177	157	113	93	-17.7%	196	-52.6%
Total Incapacity	427	125	37	98	61	37	38	94	106	151	153	177	157	113	93	-17.7%	196	-52.6%
Total Compensation claims	32,153	4,986	13,350	9,406	12,347	13,350	16,036	18,195	19,993	22,820	24,363	27,276	27,829	29,989	30,179	0.6%	8,706	246.6%

Age distribution of unallocated claims (calendar days) ²	As at 31 March 2026							As at 31 March 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	123	14	10	0	0	0	0	15	0	0	0	0	0	0
MRCA Initial Liability	623	67	44	0	0	0	0	117	0	0	0	0	0	0
VEA Compensation Payment	60	4	6	0	0	0	0	18	0	0	0	0	0	0
Dual Act IL (VEA/DRCA)	57	7	41	0	0	0	0	12	0	0	0	0	0	0
Tri Act IL (MRCA/DRCA/VEA)	533	64	74	0	0	1	0	95	0	0	0	0	0	0
VEA Application for Increase	10	16	1	2	2	0	0	8	15	3	2	0	0	0
Total Initial Liability	1,406	172	176	2	2	1	0	265	15	3	2	0	0	0
MRCA Permanent Impairment	4,064	3,122	748	2	0	0	0	3,197	12	0	0	1	3	0
DRCA Permanent Impairment	5,937	7,453	6,098	886	12	0	5	4,271	738	2	1	0	0	0
Total Permanent Impairment	10,001	10,575	6,846	888	12	0	5	7,468	750	2	1	1	3	0
MRCA/DRCA Incapacity	93	0	0	0	0	0	0	194	1	1	0	0	0	0
Total Incapacity	93	0	0	0	0	0	0	194	1	1	0	0	0	0
Total Compensation claims	11,500	10,747	7,022	890	14	1	5	7,927	766	6	3	1	3	0

2. Represents number of unallocated claims at the end of the month in each age bracket.

Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	% change from last month	Mar-25	% change from last year
Initial Liability	19,450	1,236	250	389	985	250	957	966	566	1,513	1,121	1,979	1,508	2,632	1,759	-33.2%	285	517.2%

Age distribution of unallocated claims (calendar days) ²	As at 31 March 2026							As at 31 March 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	123	14	10	0	0	0	0	15	0	0	0	0	0	0
MRCA Initial Liability	623	67	44	0	0	0	0	117	0	0	0	0	0	0
VEA Compensation Payment	60	4	6	0	0	0	0	18	0	0	0	0	0	0
Dual Act IL (VEA/DRCA)	57	7	41	0	0	0	0	12	0	0	0	0	0	0
Tri Act IL (MRCA/DRCA/VEA)	533	64	74	0	0	1	0	95	0	0	0	0	0	0
VEA Application for Increase	10	16	1	2	2	0	0	8	15	3	2	0	0	0
Total Initial Liability	1,406	172	176	2	2	1	0	265	15	3	2	0	0	0

Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	% change from last month	Mar-25	% change from last year
Permanent Impairment	12,276	3,625	13,063	8,919	11,301	13,063	15,041	17,135	19,321	21,156	23,089	25,120	26,164	27,244	28,327	4.0%	8,225	244.4%

Age distribution of unallocated claims (calendar days) ²	As at 31 March 2026							As at 31 March 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA Permanent Impairment	4,064	3,122	748	2	0	0	0	3,197	12	0	0	1	3	0
DRCA Permanent Impairment	5,937	7,453	6,098	886	12	0	5	4,271	738	2	1	0	0	0
Total Permanent Impairment	10,001	10,575	6,846	888	12	0	5	7,468	750	2	1	1	3	0

Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	% change from last month	Mar-25	% change from last year
Initial Liability	19,450	1,236	250	389	985	250	957	966	566	1,513	1,121	1,979	1,508	2,632	1,759	-33.2%	285	517.2%
MRCA/DRCA Incapacity	427	125	37	98	61	37	38	94	106	151	153	177	157	113	93	-17.7%	196	-52.6%
Total Incapacity	427	125	37	98	61	37	38	94	106	151	153	177	157	113	93	-17.7%	196	-52.6%

Age distribution of unallocated claims (calendar days) ²	As at 31 March 2026							As at 31 March 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA/DRCA Incapacity	93	0	0	0	0	0	0	194	1	1	0	0	0	0
Total Incapacity	93	0	0	0	0	0	0	194	1	1	0	0	0	0

Determinations

Claim Determinations

Age distribution of Determinations

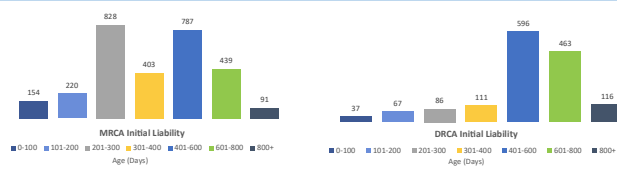
Note:

Determinations report the outcome of a claim as defined by three Acts:

For Initial Liability claims only, the number of determinations is not the same as the number of claims completed. It can have multiple conditions that are determined under multiple Acts. For example, a single claim can have accepted "right knee" condition under MRCA, and accepted "mental health" condition under DRCA, and both conditions reported under VEA. This would be counted as three determinations.

All other claims are reported as a single determination.

Age distribution of Determinations (March 2026) - MRCA Initial Liability and DRCA Initial Liability



31-Mar-26

Claim Determinations	2022-2023	2023-2024	2024-2025	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Mar-25	% change from last year
DRCA Initial Liability ¹	9,107	12,124	12,578	982	1,482	1,188	1,379	1,369	1,483	1,555	1,314	935	983	1,033	1,476	11,527	8,926	29.1%	1,272	16.0%
MRCA Initial Liability ²	30,767	45,307	40,128	2,865	3,927	3,171	3,501	2,914	2,916	2,625	2,009	2,207	2,494	2,922	2,494	24,589	30,165	-18.5%	3,666	-20.3%
VEA Compensation Payment	5,733	7,580	7,467	563	939	817	924	900	970	947	792	533	584	592	847	7,089	5,148	37.7%	710	13.3%
VEA Application for Increase	1,459	1,716	1,670	137	134	156	208	155	111	179	127	104	93	96	135	1,208	1,243	-2.8%	124	8.9%
Initial Liability claims determined	47,066	66,727	61,843	4,547	6,482	5,332	6,012	5,425	5,478	5,597	4,858	3,581	3,867	4,215	5,380	44,413	45,482	-2.4%	5,772	-6.8%
MRCA Permanent Impairment	9,497	17,377	20,211	1,815	2,003	2,251	1,955	1,639	1,378	1,334	1,435	1,110	1,167	991	960	11,969	14,142	-15.4%	1,933	-50.3%
DRCA Permanent Impairment	7,991	12,150	16,327	1,317	1,558	1,442	1,532	1,299	1,366	1,561	1,322	1,124	1,178	1,453	1,365	12,400	12,010	3.2%	1,642	-4.7%
Permanent Impairment claims determined	16,888	29,527	36,538	3,132	3,561	3,693	3,487	2,938	2,744	2,895	2,757	2,234	2,345	2,444	2,525	24,369	26,152	-6.8%	3,575	-29.4%
MRCA/DRCA Incapacity	3,166	3,723	3,877	308	396	310	356	333	281	324	326	233	234	301	368	2,756	2,863	-3.7%	373	-1.3%
VEA War Widow	511	563	499	27	50	29	43	37	33	47	43	24	24	21	36	308	393	-21.6%	38	-5.3%
MRCA/DRCA Death Compensation	183	157	200	12	26	14	16	17	24	12	13	9	14	28	41	174	148	17.6%	23	78.3%
Compensation claims determined*	67,814	100,697	102,957	8,026	10,515	9,378	9,914	8,750	8,560	8,875	7,997	6,081	6,484	7,009	8,350	72,020	75,038	-4.0%	9,781	-14.6%

1. Total claims decided under DRCA including those that were received and on hand as a DR Act or TR Act claim.

2. Total claims decided under MRCA including those that were received and on hand as a TR Act claim.

Age distribution of determinations (calendar days) ³	As at 31 March 2026							As at 31 March 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	37	67	86	111	596	463	116	124	144	165	165	191	184	299
MRCA Initial Liability	154	220	828	403	787	439	91	850	843	631	386	379	240	387
VEA Compensation Payment	9	26	39	61	339	300	73	38	57	73	97	117	110	218
VEA Application for Increase	82	29	6	2	8	7	1	67	31	9	6	2	5	3
DRCA Permanent Impairment	57	179	549	87	75	9	4	218	737	540	239	165	20	14
DRCA Permanent Impairment	91	114	142	250	509	449	10	111	283	311	314	351	217	55
MRCA/DRCA Incapacity	207	148	12	0	1	0	0	259	82	25	6	1	0	0
VEA War Widow	23	6	4	1	1	0	23	9	3	0	2	1	0	0
MRCA/DRCA Death Compensation	7	6	7	3	5	8	9	3	1	0	3	3	4	4
Total Compensation claims	667	795	1,673	918	2,321	1,673	303	1,699	2,189	1,758	1,163	1,212	780	980

3. Represents number of claims determined in month in each age bracket.

Claim Determinations Initial Liability	2022-2023	2023-2024	2024-2025	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Mar-25	% change from last year
DRCA Initial Liability ¹	9,107	12,124	12,578	982	1,482	1,188	1,379	1,369	1,483	1,555	1,314	935	983	1,033	1,476	11,527	8,926	29.1%	1,272	16.0%
MRCA Initial Liability ²	30,767	45,307	40,128	2,865	3,927	3,171	3,501	2,914	2,916	2,625	2,009	2,207	2,494	2,922	2,494	24,589	30,165	-18.5%	3,666	-20.3%
VEA Compensation Payment	5,733	7,580	7,467	563	939	817	924	900	970	947	792	533	584	592	847	7,089	5,148	37.7%	710	13.3%
VEA Application for Increase	1,459	1,716	1,670	137	134	156	208	155	111	179	127	104	93	96	135	1,208	1,243	-2.8%	124	8.9%
Initial Liability claims determined	47,066	66,727	61,843	4,547	6,482	5,332	6,012	5,425	5,478	5,597	4,858	3,581	3,867	4,215	5,380	44,413	45,482	-2.4%	5,772	-6.8%

Age distribution of determinations (calendar days) ³	As at 31 March 2026							As at 31 March 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	37	67	86	111	596	463	116	124	144	165	165	191	184	299
MRCA Initial Liability	154	220	828	403	787	439	91	850	843	631	386	379	240	387
VEA Compensation Payment	9	26	39	61	339	300	73	38	57	73	97	117	110	218
VEA Application for Increase	82	29	6	2	8	7	1	67	31	9	6	2	5	3
DRCA Permanent Impairment	57	179	549	87	75	9	4	218	737	540	239	165	20	14
DRCA Permanent Impairment	91	114	142	250	509	449	10	111	283	311	314	351	217	55
MRCA/DRCA Incapacity	207	148	12	0	1	0	0	259	82	25	6	1	0	0
VEA War Widow	23	6	4	1	1	0	23	9	3	0	2	1	0	0
MRCA/DRCA Death Compensation	7	6	7	3	5	8	9	3	1	0	3	3	4	4
Total Initial Liability claims	282	342	959	377	1,730	1,209	281	1,079	1,075	878	604	690	539	907

Claim Determinations Permanent Impairment	2022-2023	2023-2024	2024-2025	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Mar-25	% change from last year
MRCA Permanent Impairment	9,497	17,377	20,211	1,815	2,003	2,251	1,955	1,639	1,378	1,334	1,435	1,110	1,167	991	960	11,969	14,142	-15.4%	1,933	-50.3%
DRCA Permanent Impairment	7,991	12,150	16,327	1,317	1,558	1,442	1,532	1,299	1,366	1,561	1,322	1,124	1,178	1,453	1,365	12,400	12,010	3.2%	1,642	-4.7%
Permanent Impairment claims determined	16,888	29,527	36,538	3,132	3,561	3,693	3,487	2,938	2,744	2,895	2,757	2,234	2,345	2,444	2,525	24,369	26,152	-6.8%	3,575	-29.4%

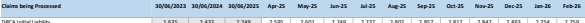
Age distribution of determinations (calendar days) ³	As at 31 March 2026							As at 31 March 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA Permanent Impairment	57	179	549	87	75	9	4	218	737	540	239	165	20	14
DRCA Permanent Impairment	91	114	142	250	509	449	10	111	283	311	314	351	217	55
Total Permanent Impairment claims	148	293	691	337	584	458	14	329	1,020	851	553	516	237	69

Claim Determinations	2022-2023	2023-2024	2024-2025	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Mar-25	% change from last year
MRCA/DRCA Incapacity	3,166	3,723	3,877	308	396	310	356	333	281	324	326	233	234	301	368	2,756	2,863	-3.7%	373	-1.3%
VEA War Widow	511	563	499	27	50	29	43	37	33	47	43	24	24	21	36	308	393	-21.6%	38	-5.3%
MRCA/DRCA Death Compensation	183	157	200	12	26	14	16	17	24	12	13	9	14	28	41	174	148	17.6%	23	78.3%
Total Other	3,860	4,443	4,576	347	472	353	415	387	338	383	382	266	272	350	445					

Claims Being Processed

Claims on hand	60,000
Age distribution of claims on hand	50,000
	40,000
	30,000
	20,000
	10,000

Note: A claim is considered "being processed" when it has been allocated to a DCA officer for processing. A Claims Support Officer (CSO) will review information submitted with a new claim and information on file. For claims with information missing the CSO will contact the claimant, and once ready will send the claim to a delegate for investigation and determination. If additional information is required, the claim is transferred to the appropriate delegate team for investigation and to make a determination.



Claims Being Processed	30/06/2023	30/09/2023	30/12/2023	30/03/2024	30/06/2024	30/09/2024	30/12/2024	30/03/2025	30/06/2025	30/09/2025	30/12/2025	30/03/2026	% change from last month	% change from last year	
CRCA Initial Liability	1,635	2,432	2,798	2,798	2,603	2,798	2,797	2,803	2,857	2,857	2,861	2,754	2.7%	2,637	
MICA Initial Liability	12,096	16,850	17,038	17,440	16,700	17,038	16,832	17,134	17,899	18,421	18,817	18,638	4.3%	17,567	
VCA Compensation Payment	5,078	5,844	5,807	5,807	5,807	5,807	5,807	5,807	5,807	5,807	5,807	5,807	0.0%	5,807	
Dual Act II (MICA/CRCA)	4,120	5,895	7,435	7,442	7,395	7,435	7,396	7,332	7,090	6,788	6,696	6,533	-2.7%	7,342	
Tot All II (MICA/CRCA/VAIA)	11,446	16,619	17,650	17,650	17,650	17,650	17,650	17,650	17,650	17,650	17,650	17,650	0.0%	17,650	
VIA Application for Increase	681	478	768	768	768	768	768	768	687	687	687	687	-0.3%	696	
Total Initial Liability	32,244	45,184	48,336	48,337	46,937	46,938	46,938	47,187	48,961	50,152	50,820	48,900	2.4%	46,900	
MICA Permanent Impairment	6,209	30,861	6,673	6,174	6,644	6,673	5,712	5,306	5,300	5,488	5,123	4,682	4,874	9.2%	5,951
CRCA Permanent Impairment	4,398	20,867	4,996	4,996	4,996	4,996	4,996	4,996	4,996	4,996	4,996	4,996	0.0%	4,996	
Total Permanent Impairment	10,607	51,728	11,669	11,170	11,640	11,669	10,708	10,302	10,396	10,484	10,119	9,680	0.3%	10,947	
VIA New Welfare	768	650	889	1,048	982	982	984	919	919	920	920	920	0.0%	1,048	
VIA New Welfare	361	369	330	328	328	328	328	328	328	328	328	328	0.0%	328	
MICA/CRCA Death Compensation	981	543	373	369	373	373	373	373	373	373	373	373	0.0%	373	
Total Compensation Items	42,888	72,307	69,336	69,336	69,336	69,336	67,343	67,484	68,727	68,111	66,278	65,900	65,661	66,787	

Age distribution of claims being processed	As at 31 March 2025									
Estimator (Age)	0-100	100-200	200-300	300-400	400-500	500-600	600-700	700-800	800-900	900-1000
CRCA Initial Liability	194	606	618	389	438	71	18	665	609	451
MICA Initial Liability	321	614	609	389	387	17	655	609	451	292
VCA Compensation Payment	557	491	269	135	90	37	7	287	174	121
Dual Act II (MICA/CRCA)	462	2100	2100	1999	1999	1999	1999	1999	1999	1999
Tot All II (MICA/CRCA/VAIA)	3719	3996	3624	2564	2792	956	173	3742	3436	2709
VIA Application for Increase	776	333	50	6	1	7	0	643	237	20
Total Initial Liability	11,136	12,792	10,189	6,240	6,389	2,018	118	11,136	10,216	7,649

Claims Being Processed	30/06/2023	30/09/2023	30/12/2023	30/03/2024	30/06/2024	30/09/2024	30/12/2024	30/03/2025	30/06/2025	30/09/2025	30/12/2025	30/03/2026	% change from last month	% change from last year
CRCA Initial Liability	1,635	2,432	2,798	2,798	2,603	2,798	2,797	2,803	2,857	2,857	2,861	2,754	2.7%	2,637
MICA Initial Liability	12,096	16,850	17,038	17,440	16,700	17,038	16,832	17,134	17,899	18,421	18,817	18,638	4.3%	17,567
VCA Compensation Payment	5,078	5,844	5,807	5,807	5,807	5,807	5,807	5,807	5,807	5,807	5,807	5,807	0.0%	5,807
Dual Act II (MICA/CRCA)	4,120	5,895	7,435	7,442	7,395	7,435	7,396	7,332	7,090	6,788	6,696	6,533	-2.7%	7,342
Tot All II (MICA/CRCA/VAIA)	11,446	16,619	17,650	17,650	17,650	17,650	17,650	17,650	17,650	17,650	17,650	17,650	0.0%	17,650
VIA Application for Increase	681	478	768	768	768	768	768	768	687	687	687	687	-0.3%	696
Total Initial Liability	32,244	45,184	48,336	48,337	46,937	46,938	46,938	47,187	48,961	50,152	50,820	48,900	2.4%	46,900

Age distribution of claims being processed	As at 31 March 2025									
Estimator (Age)	0-100	100-200	200-300	300-400	400-500	500-600	600-700	700-800	800-900	900-1000
CRCA Initial Liability	194	606	618	389	438	71	18	665	609	451
MICA Initial Liability	321	614	609	389	387	17	655	609	451	292
VCA Compensation Payment	557	491	269	135	90	37	7	287	174	121
Dual Act II (MICA/CRCA)	462	2100	2100	1999	1999	1999	1999	1999	1999	1999
Tot All II (MICA/CRCA/VAIA)	3719	3996	3624	2564	2792	956	173	3742	3436	2709
VIA Application for Increase	776	333	50	6	1	7	0	643	237	20
Total Initial Liability	11,136	12,792	10,189	6,240	6,389	2,018	118	11,136	10,216	7,649

Claims Being Processed	30/06/2023	30/09/2023	30/12/2023	30/03/2024	30/06/2024	30/09/2024	30/12/2024	30/03/2025	30/06/2025	30/09/2025	30/12/2025	30/03/2026	% change from last month	% change from last year
CRCA Initial Liability	1,635	2,432	2,798	2,798	2,603	2,798	2,797	2,803	2,857	2,857	2,861	2,754	2.7%	2,637
MICA Initial Liability	12,096	16,850	17,038	17,440	16,700	17,038	16,832	17,134	17,899	18,421	18,817	18,638	4.3%	17,567
VCA Compensation Payment	5,078	5,844	5,807	5,807	5,807	5,807	5,807	5,807	5,807	5,807	5,807	5,807	0.0%	5,807
Dual Act II (MICA/CRCA)	4,120	5,895	7,435	7,442	7,395	7,435	7,396	7,332	7,090	6,788	6,696	6,533	-2.7%	7,342
Tot All II (MICA/CRCA/VAIA)	11,446	16,619	17,650	17,650	17,650	17,650	17,650	17,650	17,650	17,650	17,650	17,650	0.0%	17,650
VIA Application for Increase	681	478	768	768	768	768	768	768	687	687	687	687	-0.3%	696
Total Initial Liability	32,244	45,184	48,336	48,337	46,937	46,938	46,938	47,187	48,961	50,152	50,820	48,900	2.4%	46,900

Age distribution of claims being processed	As at 31 March 2025									
Estimator (Age)	0-100	100-200	200-300	300-400	400-500	500-600	600-700	700-800	800-900	900-1000
CRCA Initial Liability	194	606	618	389	438	71	18	665	609	451
MICA Initial Liability	321	614	609	389	387	17	655	609	451	292
VCA Compensation Payment	557	491	269	135	90	37	7	287	174	121
Dual Act II (MICA/CRCA)	462	2100	2100	1999	1999	1999	1999	1999	1999	1999
Tot All II (MICA/CRCA/VAIA)	3719	3996	3624	2564	2792	956	173	3742	3436	2709
VIA Application for Increase	776	333	50	6	1	7	0	643	237	20
Total Initial Liability	11,136	12,792	10,189	6,240	6,389	2,018	118	11,136	10,216	7,649

Claims on hand	30/06/2023	30/09/2023	30/12/2023	30/03/2024	30/06/2024	30/09/2024	30/12/2024	30/03/2025	30/06/2025	30/09/2025	30/12/2025	30/03/2026	% change from last month	% change from last year
CRCA Initial Liability	2,234	2,508	2,762	2,613	2,664	2,762	2,777	2,805	2,889	2,905	2,928	2,978	2,849	2,886
MICA Initial Liability	22,208	27,498	27,440	27,440	27,440	27,440	27,440	27,440	27,440	27,440	27,440	27,440	0.0%	27,440
VCA Compensation Payment	5,143	5,807	5,807	5,807	5,807	5,807	5,807	5,807	5,807	5,807	5,807	5,807	0.0%	5,807
Dual Act II (MICA/CRCA)	4,522	5,998	7,435	7,442	7,442	7,442	7,442	7,442	7,442	7,442	7,442	7,442	0.0%	7,442
Tot All II (MICA/CRCA/VAIA)	15,797	17,011	17,627	17,627	17,627	17,627	17,627	17,627	17,627	17,627	17,627	17,627	0.0%	17,627
VIA Application for Increase	681	478	768	768	768	768	768	768	687	687	687	687	-0.3%	696
Total Initial Liability	30,648	46,154	46,156	46,156	46,156	46,156	46,156	46,156	46,156	46,156	46,156	46,156	0.0%	46,156

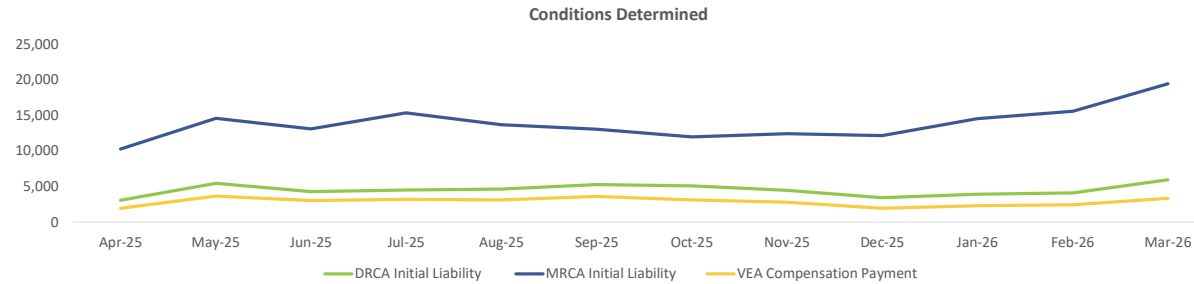
Age distribution of claims on hand	As at 31 March 2025									
Estimator (Age)	0-100	100-200	200-300	300-400	400-500	500-600	600-700	700-800	800-900	900-1000
CRCA Initial Liability	717	1217	1217	109	109	109	109	109	109	109
MICA Initial Liability	5,845	6,181	6,553	2,088	1,427	387	17	6,132	6,510	3,128
VCA Compensation Payment	627	495	275	135	90	37	7	287	174	121
Dual Act II (MICA/CRCA)	770	1,010	1,239	1,239	1,239	1,239	1,239	1,239	1,239	1,239
Tot All II (MICA/CRCA/VAIA)	4,292	4,498	4,498	2,398	2,398	2,398	2,398	2,398	2,398	2,398
VIA Application for Increase	361	336	336	336	336	336	336	336	336	336
Total Initial Liability	6,413	8,407	7,371	4,793	3,558	679	90	5,200	4,911	3,814

Claims on hand	30/06/2023	30/09/2023	30/12/2023	30/03/2024	30/06/2024	30/09/2024	30/12/2024	30/03/2025	30/06/2025	30/09/2025	30/12/2025	30/03/2026	% change from last month	% change from last year
CRCA Initial Liability	2,234	2,508	2,762	2,613	2,664	2,762	2,777	2,805	2,889	2,905	2,928	2,978	2,849	2,886
MICA Initial Liability	22,208	27,498	27,440	27,440	27,440	27,440	27,440	27,440	27,440	27,440	27,440	27,440	0.0%	27,440
VCA Compensation Payment	5,143	5,807</												



Conditions

- [Incoming Conditions - Net Conditions Received](#)
- [Conditions On Hand](#)
- [Conditions Determined](#)



Incoming Conditions - Net Conditions Received	2022-23	2023-2024	2024-2025	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Mar-25	% change from last year
DRCA Initial Liability	3,775	4,846	6,104	334	570	647	490	591	603	545	473	442	529	540	670	4,883	4,553	7.2%	596	12.4%
MRCA Initial Liability	45,428	69,556	81,984	5,613	5,147	6,232	8,362	7,161	7,843	10,585	5,752	6,971	5,921	6,504	7,286	66,385	64,992	2.1%	7,554	-3.5%
VEA Compensation Payment	4,294	4,235	4,346	282	374	392	492	439	585	537	559	485	364	597	518	4,576	3,298	38.8%	329	57.4%
Dual Act IL (VEA/DRCA)	4,817	6,845	8,920	577	801	724	755	822	662	600	463	622	542	525	545	5,536	6,818	-18.8%	934	-41.6%
Tri Act IL (MRCA/DRCA/VEA)	38,490	54,904	54,907	3,700	4,153	4,480	4,755	4,136	4,407	4,119	3,500	3,704	4,437	4,721	5,040	38,819	42,574	-8.8%	4,680	7.7%
Total Conditions	96,804	140,386	156,261	10,506	11,045	12,475	14,854	13,149	14,100	16,386	10,747	12,224	11,793	12,887	14,059	120,199	122,235	-1.7%	14,093	-0.2%

Conditions On Hand	30/06/2023	30/06/2024	30/06/2025	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	% change from last month	Mar-25	% change from last year
DRCA Initial Liability	5,678	7,180	8,366	8,138	8,202	8,366	8,300	8,394	8,299	8,196	8,267	8,260	7,935	7,941	7,771	2.1%	8,174	-4.9%
MRCA Initial Liability	62,954	76,583	83,072	86,826	84,120	83,072	82,767	82,704	84,358	89,094	88,518	90,754	90,697	91,315	91,164	0.2%	87,354	4.4%
VEA Compensation Payment	4,441	2,703	2,510	2,435	2,398	2,510	2,573	2,562	2,733	3,027	3,396	3,771	3,599	4,020	4,348	-8.2%	2,407	80.6%
Dual Act IL (VEA/DRCA)	16,005	22,420	26,979	28,097	27,476	26,979	26,542	26,341	25,326	24,537	23,773	23,595	23,056	22,914	21,987	4.0%	28,130	-21.8%
Tri Act IL (MRCA/DRCA/VEA)	71,029	87,810	87,317	92,257	88,789	87,317	86,232	84,302	82,255	80,421	78,235	77,487	77,757	76,856	74,706	2.8%	92,672	-19.4%
Total Initial Liability Conditions	160,107	196,696	208,244	217,753	210,985	208,244	206,414	204,303	202,971	205,275	202,189	203,867	203,044	203,046	199,976	1.5%	218,737	-8.6%

Conditions Determined ¹	2022-23	2023-24	2024-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Mar-25	% change from last year
DRCA Initial Liability	22,209	29,909	38,190	3,066	5,460	4,288	4,495	4,677	5,284	5,094	4,443	3,423	3,939	4,106	5,935	41,396	25,376	63.1%	3,909	51.8%
MRCA Initial Liability	69,527	115,364	137,559	10,272	14,590	13,096	15,332	13,674	13,050	11,977	12,399	12,142	14,542	15,579	19,448	128,143	99,601	28.7%	12,614	54.2%
VEA Compensation Payment	14,921	19,241	24,226	1,952	3,642	3,056	3,212	3,112	3,613	3,117	2,797	1,949	2,315	2,427	3,341	25,883	15,576	66.2%	2,402	39.1%
Total Condition determined	106,657	164,514	199,975	15,290	23,692	20,440	23,039	21,463	21,947	20,188	19,639	17,514	20,796	22,112	28,724	195,422	140,553	39.0%	18,925	51.8%

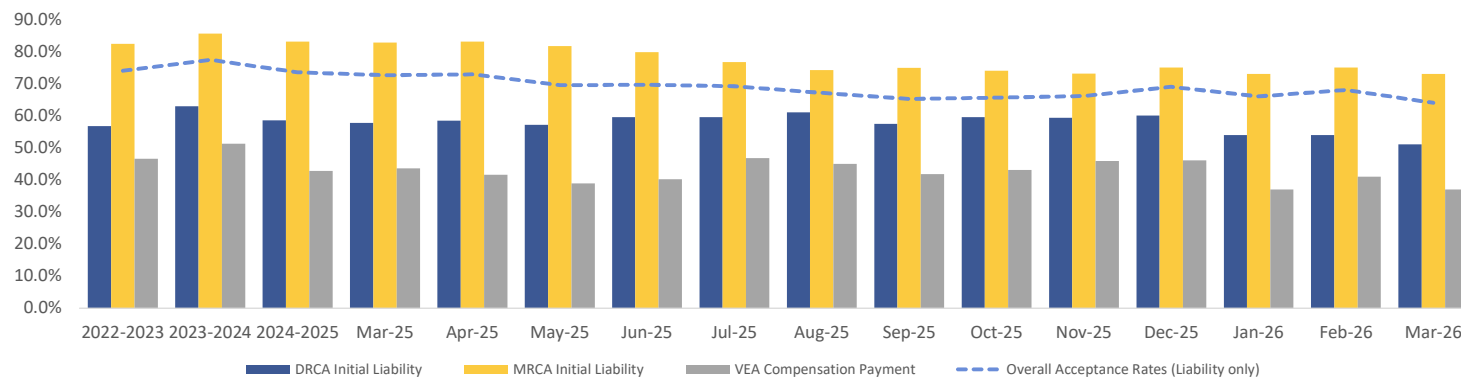
1. While a claim can be lodged with one or more conditions, each condition is determined separately.



Acceptance Rates

[Condition Acceptance Rates](#)

Condition Acceptance Rates



Condition Acceptance Rates	2022-2023	2023-2024	2024-2025	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26
DRCA Initial Liability	56.8%	62.9%	58.5%	57.7%	58.4%	57.2%	59.5%	59.5%	61.0%	57.4%	59.6%	59.3%	60.0%	54.0%	54.0%	51.0%
MRCA Initial Liability	82.4%	85.6%	83.1%	82.8%	83.1%	81.7%	79.8%	76.7%	74.2%	74.9%	74.0%	73.1%	75.0%	73.0%	75.0%	73.0%
VEA Compensation Payment	46.6%	51.2%	42.8%	43.6%	41.6%	38.9%	40.2%	46.8%	45.0%	41.8%	43.0%	45.9%	46.0%	37.0%	41.0%	37.0%
Overall Acceptance Rates (Liability only)	74.0%	77.4%	73.5%	72.6%	72.9%	69.5%	69.6%	69.2%	67.1%	65.2%	65.6%	66.1%	69.0%	66.0%	68.0%	64.0%

1. Percentage represents the number of claims accepted in that month, regardless of claim lodgement date.
2. VEA and DRCA acceptance rates can be lower due to large number of claimants lodging Tri-Act claims as their ADF service is covered by all three Acts.
3. DVA is required to accept a condition under MRCA if their service is on or after 1 July 2004 has contributed to the condition.