



Claims Received

Claims received by DVA.

[Incoming claims - Net claims received](#)

Unallocated Claims

Claims yet to be allocated

[Unallocated claims](#)

[Age distribution of unallocated claims](#)

Claims Processed

Claims allocated to an officer for processing.

[Claims being Processed](#)

[Claims on hand](#)

[Age distribution of claims on hand](#)

Determinations

Claims determined by DVA. A liability claim is determined once all conditions on that claim have been determined.

[Claim Determinations](#)

[Age distribution of Determinations](#)

Time taken to Process

Reported in calendar days. Time is measured from date of receipt to date of

[Time taken to allocate](#)

[Time taken to process - Claims](#)

Conditions

Reports the number of conditions determined across all Liability claims.

[Incoming Conditions - Net Conditions Received](#)

[Conditions On Hand](#)

[Conditions Determined](#)

Acceptance Rates

Reports acceptance rates for conditions and claims determined in the period.

[Condition Acceptance Rates](#)

Claims, service and liability provision statistics

These worksheets provide an overview of the compensation claims processed under the:

- *Veterans' Entitlements Act 1986* (VEA),
- *Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988* (DRCA), and
- *Military Rehabilitation and Compensation Act 2004* (MRCA).

Reporting based on Service

DVA has improved the reporting of liability claims received and on hand (VEA Disability Compensation Payment, and MRCA and DRCA Initial Liability) to better reflect the complexity of the claims lodged by veterans with service eligibility under two or more Acts.

Prior to 2021-22, claims received and on hand were reported separately under each of the Acts where the veteran's service meant more than one Act may apply to their claim. This resulted in the one claim being counted multiple times – potentially under MRCA, DRCA, and VEA. It was not until a decision was made on the claim that the actual Acts that applied were determined.

This contemporary reporting approach counts claims only once, and instead distinguishes between those claims that may be 'Dual Act' (VEA and DRCA) or 'Tri Act' (VEA, DRCA and MRCA) based on the veteran's service period.

'Dual Act' represents those veterans who have service only prior to 1 July 2004 and may have their liability claims investigated under the VEA and/or the DRCA.

'Tri Act' represents those veterans who have service both before and after 1 July 2004 and may have their claims investigated under two or all three Acts.

The number of determinations is provided under each of the Acts. Where one claim is decided under 2 or more Acts, then that claim will be counted under each relevant Act based on the decision made.

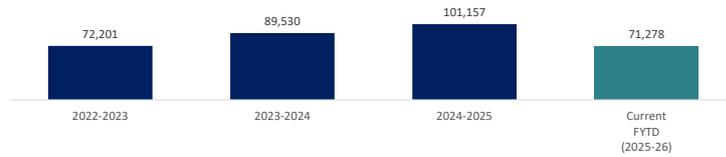
'DVA officer'

This may be a Claims Support Officer (CSO), Delegate, Reviews Officer, or another appropriate officer.

Claims Intake

[Incoming claims - Net claims received](#)

Claims Intake



Incoming claims	2022-2023	2023-2024	2024-2025	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
DRCA Initial Liability	2,169	2,163	2,772	276	186	281	280	247	260	275	260	234	222	207	231	1,936	1,749	10.7%	1,209	60.1%
MRCA Initial Liability	20,499	23,648	26,758	2,427	1,927	2,061	2,117	2,483	2,219	2,357	2,658	1,849	1,842	1,734	2,040	17,182	18,226	-5.7%	12,194	40.9%
VEA Compensation Payment	1,546	1,740	1,903	144	133	178	185	204	189	235	221	239	204	185	244	1,721	1,263	36.3%	1,321	30.3%
Dual Act IL (VEA/DRCA)	2,741	2,252	3,017	343	220	276	258	277	300	247	222	140	216	190	193	1,785	1,920	-7.0%	1,081	65.1%
Tri Act IL (MRCA/DRCA/VEA)	13,847	15,164	16,751	1,494	1,255	1,460	1,474	1,604	1,404	1,431	1,404	1,117	1,179	1,416	1,559	11,114	11,068	0.4%	8,164	36.1%
VEA Application for Increase	1,555	1,809	1,830	163	171	169	154	171	156	164	161	132	132	148	189	1,253	1,173	6.8%	1,039	20.6%
Total Initial Liability	42,357	46,776	53,031	4,847	3,892	4,425	4,468	4,986	4,528	4,709	4,926	3,711	3,795	3,880	4,456	34,991	35,399	-1.2%	25,008	39.9%
MRCA Permanent Impairment	13,172	20,184	21,493	2,001	1,585	2,100	1,820	2,013	1,746	1,582	1,641	1,445	1,991	1,292	1,574	13,284	13,987	-5.0%	7,976	66.5%
DRCA Permanent Impairment	12,939	17,458	21,384	2,080	1,775	2,768	2,377	2,671	2,682	2,744	2,991	2,492	1,180	2,144	2,451	19,355	12,384	56.3%	7,774	149.0%
Total Permanent Impairment	26,111	37,642	42,877	4,081	3,360	4,868	4,197	4,684	4,428	4,326	4,632	3,937	3,171	3,436	4,025	32,639	26,371	23.8%	15,750	107.2%
MRCA/DRCA Incapacity	3,094	4,571	4,692	393	298	367	387	413	394	403	388	365	385	468	418	3,234	3,247	-0.4%	2,664	21.4%
VEA War Widow	503	376	378	25	23	26	36	40	29	39	30	21	25	33	41	258	268	-3.7%	337	-23.4%
MRCA/DRCA Death Compensation	136	165	179	9	18	17	8	21	20	19	17	19	20	13	27	156	127	22.8%	87	79.3%
Total Compensation claims	72,201	89,530	101,157	9,355	7,591	9,703	9,096	10,144	9,399	9,496	9,993	8,053	7,396	7,830	8,967	71,278	65,412	9.0%	43,846	62.6%

From January 2026, claims intake uses Registered Date which includes all claims registered in the system, where previously it counted claims received and not withdrawn in the same month

Incoming claims	2022-2023	2023-2024	2024-2025	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
DRCA Initial Liability	2,169	2,163	2,772	276	186	281	280	247	260	275	260	234	222	207	231	1,936	1,749	10.7%	1,209	60.1%
MRCA Initial Liability	20,499	23,648	26,758	2,427	1,927	2,061	2,117	2,483	2,219	2,357	2,658	1,849	1,842	1,734	2,040	17,182	18,226	-5.7%	12,194	40.9%
VEA Compensation Payment	1,546	1,740	1,903	144	133	178	185	204	189	235	221	239	204	185	244	1,721	1,263	36.3%	1,321	30.3%
Dual Act IL (VEA/DRCA)	2,741	2,252	3,017	343	220	276	258	277	300	247	222	140	216	190	193	1,785	1,920	-7.0%	1,081	65.1%
Tri Act IL (MRCA/DRCA/VEA)	13,847	15,164	16,751	1,494	1,255	1,460	1,474	1,604	1,404	1,431	1,404	1,117	1,179	1,416	1,559	11,114	11,068	0.4%	8,164	36.1%
VEA Application for Increase	1,555	1,809	1,830	163	171	169	154	171	156	164	161	132	132	148	189	1,253	1,173	6.8%	1,039	20.6%
Total Initial Liability	42,357	46,776	53,031	4,847	3,892	4,425	4,468	4,986	4,528	4,709	4,926	3,711	3,795	3,880	4,456	34,991	35,399	-1.2%	25,008	39.9%

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Claims Intake																				
MRCA Permanent Impairment	13,172	20,184	21,493	2,001	1,585	2,100	1,820	2,013	1,746	1,582	1,641	1,445	1,991	1,292	1,574	13,284	13,987	-5.0%	7,976	66.5%
DRCA Permanent Impairment	12,939	17,458	21,384	2,080	1,775	2,768	2,377	2,671	2,682	2,744	2,991	2,492	1,180	2,144	2,451	19,355	12,384	56.3%	7,774	149.0%
Total Permanent Impairment	26,111	37,642	42,877	4,081	3,360	4,868	4,197	4,684	4,428	4,326	4,632	3,937	3,171	3,436	4,025	32,639	26,371	23.8%	15,750	107.2%

Incoming claims	2022-2023	2023-2024	2024-2025	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
MRCA/DRCA Incapacity	3,094	4,571	4,692	393	298	367	387	413	394	403	388	365	385	468	418	3,234	3,247	-0.4%	2,664	21.4%
VEA War Widow	503	376	378	25	23	26	36	40	29	39	30	21	25	33	41	258	268	-3.7%	337	-23.4%
MRCA/DRCA Death Compensation	136	165	179	9	18	17	8	21	20	19	17	19	20	13	27	156	127	22.8%	87	79.3%
Total Other	3,733	5,112	5,249	427	339	410	431	474	443	461	435	405	430	514	486	3,648	3,642	0.2%	3,088	18.1%

Incoming claims	2022-2023	2023-2024	2024-2025	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	FYTD (2022-23)	% change from 22-23 FYTD
Claims Intake																				
Total Compensation claims	72,201	89,530	101,157	9,355	7,591	9,703	9,096	10,144	9,399	9,496	9,993	8,053	7,396	7,830	8,967	71,278	65,412	9.0%	43,846	62.6%



Unallocated claims

[Unallocated claims](#)
[Age distribution of unallocated claims](#)



Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	% change from last month	Feb-25	% change from last year
DRCA Initial Liability	599	72	13	15	18	63	13	40	53	32	88	86	115	95	137	44.2%	40	242.5%
MRCA Initial Liability	10,118	648	120	117	200	430	120	462	497	245	720	542	929	661	1,206	82.5%	405	197.8%
VEA Compensation Payment	665	36	10	18	18	39	10	53	51	39	92	71	131	59	151	155.9%	36	319.4%
Dual Act IL (VEA/DRCA)	402	63	18	12	21	71	18	46	46	38	57	55	109	128	132	3.1%	45	193.3%
Tri Act IL (MRCA/DRCA/VEA)	7,648	412	71	95	113	365	71	340	302	193	537	336	660	533	978	83.5%	273	258.2%
VEA Application for Increase	18	5	18	28	19	17	18	16	17	19	19	31	35	32	28	-12.5%	30	-6.7%
Total Initial Liability	19,450	1,236	250	285	389	985	250	957	966	566	1,513	1,121	1,979	1,508	2,632	74.5%	829	217.5%
MRCA Permanent Impairment	4,267	2,015	5,510	3,213	3,624	4,702	5,510	6,416	6,801	7,093	6,911	7,184	7,649	7,607	7,830	2.9%	2,503	212.8%
DRCA Permanent Impairment	8,009	1,610	7,553	5,012	5,295	6,599	7,553	8,625	10,334	12,228	14,245	15,905	17,471	18,557	19,414	4.6%	4,289	352.6%
Total Permanent Impairment	12,276	3,625	13,063	8,225	8,919	11,301	13,063	15,041	17,135	19,321	21,156	23,089	25,120	26,164	27,244	4.1%	6,792	301.1%
MRCA/DRCA Incapacity	427	125	37	196	98	61	37	38	94	106	151	153	177	157	113	-28.0%	163	-30.7%
Total Incapacity	427	125	37	196	98	61	37	38	94	106	151	153	177	157	113	-28.0%	163	-30.7%
Total Compensation claims	32,153	4,986	13,350	8,706	9,406	12,347	13,350	16,036	18,195	19,993	22,820	24,363	27,276	27,829	29,989	7.8%	7,784	285.3%

Age distribution of unallocated claims (calendar days) ²	As at 28 February 2026							As at 28 February 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	120	8	9	0	0	0	0	40	0	0	0	0	0	0
MRCA Initial Liability	1,118	49	39	0	0	0	0	405	0	0	0	0	0	0
VEA Compensation Payment	142	5	4	0	0	0	0	36	0	0	0	0	0	0
Dual Act IL (VEA/DRCA)	86	16	30	0	0	0	0	45	0	0	0	0	0	0
Tri Act IL (MRCA/DRCA/VEA)	867	54	57	0	0	0	0	272	1	0	0	0	0	0
VEA Application for Increase	11	11	1	2	3	0	0	12	14	2	2	0	0	0
Total Initial Liability	2,344	143	140	2	3	0	0	810	15	2	2	0	0	0
MRCA Permanent Impairment	4,039	3,594	196	1	0	0	0	2,492	9	0	0	1	0	1
DRCA Permanent Impairment	6,206	7,690	5,503	4	11	0	0	3,688	598	3	0	0	0	0
Total Permanent Impairment	10,245	11,284	5,699	5	11	0	0	6,180	607	3	0	1	0	1
MRCA/DRCA Incapacity	108	4	1	0	0	0	0	161	1	1	0	0	0	0
Total Incapacity	108	4	1	0	0	0	0	161	1	1	0	0	0	0
Total Compensation claims	12,697	11,431	5,840	7	14	0	0	7,151	623	6	2	1	0	1

2. Represents number of unallocated claims at the end of the month in each age bracket.

Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	% change from last month	Feb-25	% change from last year
Initial Liability																		
DRCA Initial Liability	599	72	13	15	18	63	13	40	53	32	88	86	115	95	137	44.2%	40	242.5%
MRCA Initial Liability	10,118	648	120	117	200	430	120	462	497	245	720	542	929	661	1,206	82.5%	405	197.8%
VEA Compensation Payment	665	36	10	18	18	39	10	53	51	39	92	71	131	59	151	155.9%	36	319.4%
Dual Act IL (VEA/DRCA)	402	63	18	12	21	71	18	46	46	38	57	55	109	128	132	3.1%	45	193.3%
Tri Act IL (MRCA/DRCA/VEA)	7,648	412	71	95	113	365	71	340	302	193	537	336	660	533	978	83.5%	273	258.2%
VEA Application for Increase	18	5	18	28	19	17	18	16	17	19	19	31	35	32	28	-12.5%	30	-6.7%
Total Initial Liability	19,450	1,236	250	285	389	985	250	957	966	566	1,513	1,121	1,979	1,508	2,632	74.5%	829	217.5%

Age distribution of unallocated claims (calendar days) ²	As at 28 February 2026							As at 28 February 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	120	8	9	0	0	0	0	40	0	0	0	0	0	0
MRCA Initial Liability	1,118	49	39	0	0	0	0	405	0	0	0	0	0	0
VEA Compensation Payment	142	5	4	0	0	0	0	36	0	0	0	0	0	0
Dual Act IL (VEA/DRCA)	86	16	30	0	0	0	0	45	0	0	0	0	0	0
Tri Act IL (MRCA/DRCA/VEA)	867	54	57	0	0	0	0	272	1	0	0	0	0	0
VEA Application for Increase	11	11	1	2	3	0	0	12	14	2	2	0	0	0
Total Initial Liability	2,344	143	140	2	3	0	0	810	15	2	2	0	0	0
MRCA Permanent Impairment	4,039	3,594	196	1	0	0	0	2,492	9	0	0	1	0	1
DRCA Permanent Impairment	6,206	7,690	5,503	4	11	0	0	3,688	598	3	0	0	0	0
Total Permanent Impairment	10,245	11,284	5,699	5	11	0	0	6,180	607	3	0	1	0	1
MRCA/DRCA Incapacity	108	4	1	0	0	0	0	161	1	1	0	0	0	0
Total Incapacity	108	4	1	0	0	0	0	161	1	1	0	0	0	0

Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	% change from last month	Feb-25	% change from last year
Permanent Impairment																		
MRCA Permanent Impairment	4,267	2,015	5,510	3,213	3,624	4,702	5,510	6,416	6,801	7,093	6,911	7,184	7,649	7,607	7,830	2.9%	2,503	212.8%
DRCA Permanent Impairment	8,009	1,610	7,553	5,012	5,295	6,599	7,553	8,625	10,334	12,228	14,245	15,905	17,471	18,557	19,414	4.6%	4,289	352.6%
Total Permanent Impairment	12,276	3,625	13,063	8,225	8,919	11,301	13,063	15,041	17,135	19,321	21,156	23,089	25,120	26,164	27,244	4.1%	6,792	301.1%

Age distribution of unallocated claims (calendar days) ²	As at 28 February 2026							As at 28 February 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA Permanent Impairment	4,039	3,594	196	1	0	0	0	2,492	9	0	0	1	0	1
DRCA Permanent Impairment	6,206	7,690	5,503	4	11	0	0	3,688	598	3	0	0	0	0
Total Permanent Impairment	10,245	11,284	5,699	5	11	0	0	6,180	607	3	0	1	0	1

Unallocated claims	30/06/2023	30/06/2024	30/06/2025	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	% change from last month	Feb-25	% change from last year
Incapacity																		
MRCA/DRCA Incapacity	427	125	37	196	98	61	37	38	94	106	151	153	177	157	113	-28.0%	163	-30.7%
Total Incapacity	427	125	37	196	98	61	37	38	94	106	151	153	177	157	113	-28.0%	163	-30.7%

Age distribution of unallocated claims (calendar days) ²	As at 28 February 2026							As at 28 February 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA/DRCA Incapacity	108	4	1	0	0	0	0	161	1	1	0	0	0	0
Total Incapacity	108	4	1	0	0	0	0	161	1	1	0	0	0	0

Determinations

Claim Determinations

Age distribution of Determinations

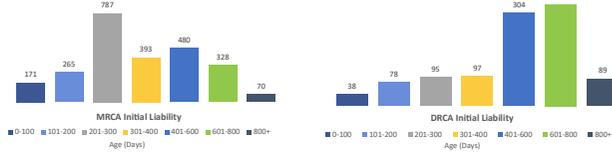
Note:

Determinations report the outcome of a claim as defined by three Acts:

For Initial Liability claims only, the number of determinations is not the same as the number of claims completed. It can have multiple conditions that are determined under multiple Acts. For example, a single claim can have accepted "right knee" condition under MRCA, and accepted "mental health" condition under DRCA, and both conditions reported under VEA. This would be counted as three determinations.

All other claims are reported as a single determination.

Age distribution of Determinations (February 2026) - MRCA Initial Liability and DRCA Initial Liability



Claim Determinations	2022-2023	2023-2024	2024-2025	2024-2025	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last year	% change from last year
DRCA Initial Liability ¹	9,107	12,124	12,578	1,272	982	1,482	1,188	1,379	1,369	1,483	1,555	1,314	935	983	1,033	1,051	7,654	31.3%	1,120	-7.8%
MRCA Initial Liability ²	30,767	45,307	40,128	3,666	3,927	3,171	3,501	3,001	2,914	2,916	2,625	2,009	2,207	2,494	2,167	21,667	26,499	-18.2%	3,642	-31.5%
VEA Compensation Payment	5,733	7,580	7,467	710	563	939	817	924	900	970	947	792	533	584	592	6,242	4,438	40.6%	666	-11.1%
VEA Application for Increase	1,459	1,716	1,670	124	137	134	156	208	155	111	179	127	104	93	96	1,073	1,119	-4.1%	134	-28.4%
Initial Liability claims determined	47,066	66,727	61,843	5,772	4,547	6,482	5,332	6,012	5,425	5,478	5,597	4,858	3,581	3,867	4,215	39,033	39,710	-1.7%	5,562	-24.2%
MRCA Permanent Impairment	9,497	17,377	20,211	1,933	1,815	2,003	2,251	1,955	1,639	1,378	1,334	1,415	1,110	1,167	991	11,009	12,209	-9.8%	1,799	-44.9%
DRCA Permanent Impairment	7,391	12,150	16,327	1,642	1,317	1,558	1,442	1,532	1,299	1,366	1,561	1,322	1,124	1,178	1,453	10,835	10,368	4.5%	1,478	-1.7%
Permanent Impairment claims determined	16,888	29,527	36,538	3,575	3,132	3,561	3,693	3,487	2,938	2,744	2,895	2,757	2,234	2,345	2,444	21,844	22,577	-3.2%	3,277	-25.4%
MRCA/DRCA Incapacity	3,166	3,723	3,877	373	308	396	310	356	333	281	324	326	233	234	301	2,388	2,490	-4.1%	372	-19.1%
VEA War Widow	511	563	499	38	27	50	29	43	37	33	47	43	24	24	21	272	355	-23.4%	45	-53.3%
MRCA/DRCA Death Compensation	183	157	200	23	12	26	14	16	17	24	12	13	9	14	28	133	125	6.4%	18	-55.6%
Compensation claims determined*	67,814	100,697	102,957	9,781	8,026	10,515	9,378	9,914	8,750	8,560	8,875	7,997	6,081	6,484	7,009	63,670	65,257	-2.4%	9,274	-24.4%

1. Total claims decided under DRCA including those that were received and on hand as a Dual Act or Tri Act claim.

2. Total claims decided under MRCA including those that were received and on hand as a Tri Act claim.

Age distribution of determinations (calendar days) ³	As at 28 February 2026							As at 28 February 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	38	78	95	97	304	332	89	103	122	143	136	183	131	302
MRCA Initial Liability	171	265	787	393	480	328	70	95	917	538	333	348	208	357
VEA Compensation Payment	14	34	41	47	178	212	66	33	63	69	88	108	84	221
VEA Application for Increase	54	26	5	3	3	4	1	72	27	34	8	3	4	6
MRCA Permanent Impairment	98	156	187	92	50	6	2	237	552	572	246	150	18	4
DRCA Permanent Impairment	120	197	150	280	299	388	9	84	217	271	286	354	159	97
MRCA/DRCA Incapacity	174	112	12	3	0	0	0	255	85	24	3	4	1	0
VEA War Widow	14	5	1	1	0	0	0	17	10	8	3	4	2	1
MRCA/DRCA Death Compensation	5	7	4	6	4	1	1	9	5	0	0	1	3	0
Total Compensation claims	688	880	1,682	922	1,318	1,281	238	1,761	1,998	1,639	1,083	1,195	610	988

3. Represents number of claims determined in month in each age bracket.

Claim Determinations Initial Liability	2022-2023	2023-2024	2024-2025	2024-2025	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last year	% change from last year
DRCA Initial Liability ¹	9,107	12,124	12,578	1,272	982	1,482	1,188	1,379	1,369	1,483	1,555	1,314	935	983	1,033	1,051	7,654	31.3%	1,120	-7.8%
MRCA Initial Liability ²	30,767	45,307	40,128	3,666	3,927	3,171	3,501	3,001	2,914	2,916	2,625	2,009	2,207	2,494	2,167	21,667	26,499	-18.2%	3,642	-31.5%
VEA Compensation Payment	5,733	7,580	7,467	710	563	939	817	924	900	970	947	792	533	584	592	6,242	4,438	40.6%	666	-11.1%
VEA Application for Increase	1,459	1,716	1,670	124	137	134	156	208	155	111	179	127	104	93	96	1,073	1,119	-4.1%	134	-28.4%
Initial Liability claims determined	47,066	66,727	61,843	5,772	4,547	6,482	5,332	6,012	5,425	5,478	5,597	4,858	3,581	3,867	4,215	39,033	39,710	-1.7%	5,562	-24.2%

Age distribution of determinations (calendar days) ³	As at 28 February 2026							As at 28 February 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	38	78	95	97	304	332	89	103	122	143	136	183	131	302
MRCA Initial Liability	171	265	787	393	480	328	70	95	917	538	333	348	208	357
VEA Compensation Payment	14	34	41	47	178	212	66	33	63	69	88	108	84	221
VEA Application for Increase	54	26	5	3	3	4	1	72	27	34	8	3	4	6
MRCA Permanent Impairment	98	156	187	92	50	6	2	237	552	572	246	150	18	4
DRCA Permanent Impairment	120	197	150	280	299	388	9	84	217	271	286	354	159	97
MRCA/DRCA Incapacity	174	112	12	3	0	0	0	255	85	24	3	4	1	0
VEA War Widow	14	5	1	1	0	0	0	17	10	8	3	4	2	1
MRCA/DRCA Death Compensation	5	7	4	6	4	1	1	9	5	0	0	1	3	0
Total Initial Liability claims	277	403	928	540	965	876	226	1,169	1,129	764	545	642	427	886

Claim Determinations Permanent Impairment	2022-2023	2023-2024	2024-2025	2024-2025	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last year	% change from last year
MRCA Permanent Impairment	9,497	17,377	20,211	1,933	1,815	2,003	2,251	1,955	1,639	1,378	1,334	1,415	1,110	1,167	991	11,009	12,209	-9.8%	1,799	-44.9%
DRCA Permanent Impairment	7,391	12,150	16,327	1,642	1,317	1,558	1,442	1,532	1,299	1,366	1,561	1,322	1,124	1,178	1,453	10,835	10,368	4.5%	1,478	-1.7%
Permanent Impairment claims determined	16,888	29,527	36,538	3,575	3,132	3,561	3,693	3,487	2,938	2,744	2,895	2,757	2,234	2,345	2,444	21,844	22,577	-3.2%	3,277	-25.4%

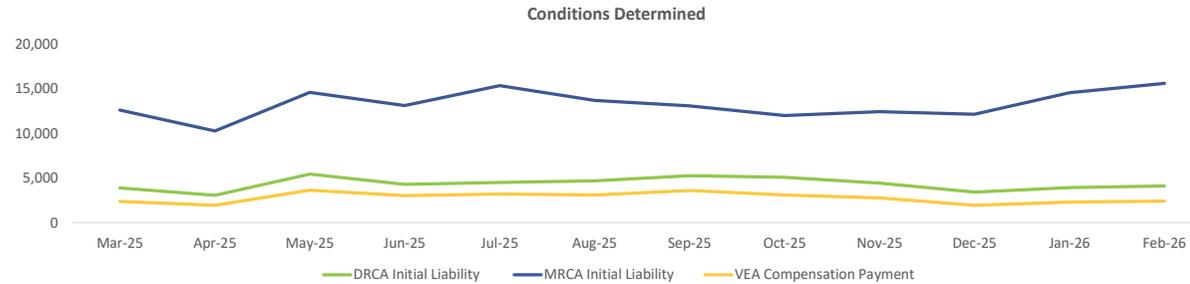
Age distribution of determinations (calendar days) ³	As at 28 February 2026							As at 28 February 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+	0-100	101-200	201-300	301-400	401-600	601-800	800+
MRCA Permanent Impairment	98	156	187	92	50	6	2	237	552	572	246	150	18	4
DRCA Permanent Impairment	120	197	150	280	299	388	9	84	217	271	286	354	159	97
Total Permanent Impairment claims	218	353	737	372	349	404	11	311	769	843	532	544	177	101

Claim Determinations Incapacity, War Widows and Death	2022-2023	2023-2024	2024-2025	2024-2025	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	FYTD (2025-26)	Last FYTD (2024-25)	% change from last year	% change from last year
MRCA/DRCA Incapacity	3,166	3,723	3,877	373	308	396	310	356	333	281	324	326	233	234	301	2,388	2,490	-4.1%	372	-19.1%
VEA War Widow	511	563	499	38	27	50	29	43	37	33	47	43	24	24	21	272	355	-23.4%	45	-53.3%
MRCA/DRCA Death Compensation	183	157	200	23	12	26	14	16	17	24	12	13	9	14	28	133	125	6.4%	18	-55.6%
Total Other	3,860	4,443	4,576	434	347	472	353	415	387	338	383	382	266	272	350	2,793				



Conditions

- [Incoming Conditions - Net Conditions Received](#)
- [Conditions On Hand](#)
- [Conditions Determined](#)



Incoming Conditions - Net Conditions Received	2022-23	2023-2024	2024-2025	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Feb-25	% change from last year
DRCA Initial Liability	3,775	4,846	6,104	596	334	570	647	490	591	603	545	473	442	529	540	4,213	3,957	6.5%	530	1.9%
MRCA Initial Liability	45,428	69,556	81,984	7,554	5,613	5,147	6,232	8,362	7,161	7,843	10,585	5,752	6,971	5,921	6,504	59,099	57,438	2.9%	7,548	-13.8%
VEA Compensation Payment	4,294	4,235	4,346	329	282	374	392	492	439	585	537	559	485	364	597	4,058	2,969	36.7%	300	99.0%
Dual Act IL (VEA/DRCA)	4,817	6,845	8,920	934	577	801	724	755	822	662	600	463	622	542	525	4,991	5,884	-15.2%	936	-43.9%
Tri Act IL (MRCA/DRCA/VEA)	38,490	54,904	54,907	4,680	3,700	4,153	4,480	4,755	4,136	4,407	4,119	3,500	3,704	4,437	4,721	33,779	37,894	-10.9%	4,817	-2.0%
Total Conditions	96,804	140,386	156,261	14,093	10,506	11,045	12,475	14,854	13,149	14,100	16,386	10,747	12,224	11,793	12,887	106,140	108,142	-1.9%	14,131	-8.8%

Conditions On Hand	30/06/2023	30/06/2024	30/06/2025	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	% change from last month	Feb-25	% change from last year
DRCA Initial Liability	5,678	7,180	8,366	8,174	8,138	8,202	8,366	8,300	8,394	8,299	8,196	8,267	8,260	7,935	7,941	-0.1%	8,200	-3.2%
MRCA Initial Liability	62,954	76,583	83,072	87,354	86,826	84,120	83,072	82,767	82,704	84,358	89,094	88,518	90,754	90,697	91,315	-0.7%	87,013	4.9%
VEA Compensation Payment	4,441	2,703	2,510	2,407	2,435	2,398	2,510	2,573	2,562	2,733	3,027	3,396	3,771	3,599	4,020	-11.7%	2,531	58.8%
Dual Act IL (VEA/DRCA)	16,005	22,420	26,979	28,130	28,097	27,476	26,979	26,542	26,341	25,326	24,537	23,773	23,595	23,056	22,914	0.6%	27,739	-17.4%
Tri Act IL (MRCA/DRCA/VEA)	71,029	87,810	87,317	92,672	92,257	88,789	87,317	86,232	84,302	82,255	80,421	78,235	77,487	77,757	76,856	1.2%	92,640	-17.0%
Total Initial Liability Conditions	160,107	196,696	208,244	218,737	217,753	210,985	208,244	206,414	204,303	202,971	205,275	202,189	203,867	203,044	203,046	0.0%	218,123	-6.9%

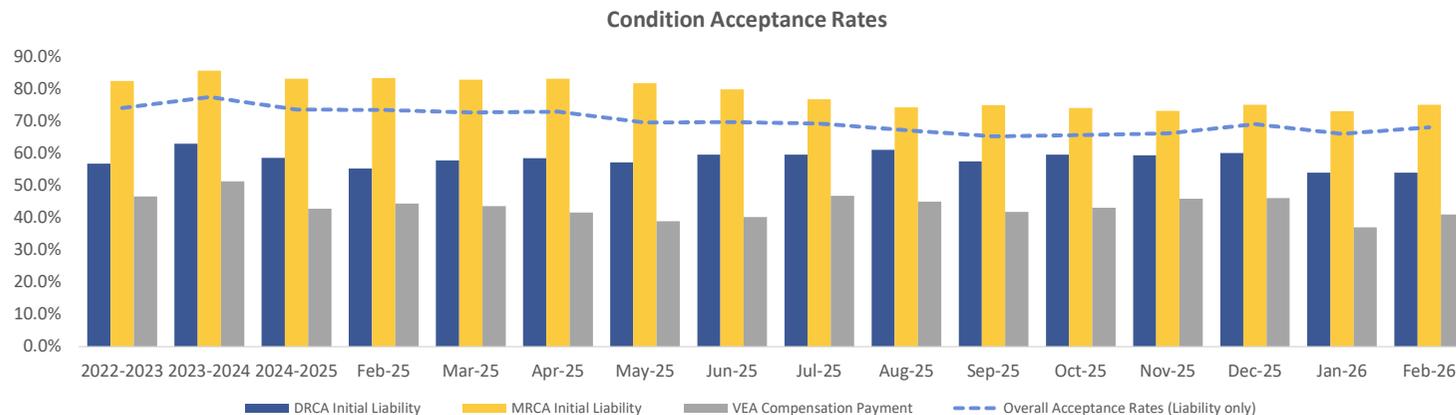
Conditions Determined ¹	2022-23	2023-24	2024-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Current FYTD (2025-26)	Last FYTD (2024-25)	% change from last FYTD	Feb-25	% change from last year
DRCA Initial Liability	22,209	29,909	38,190	3,909	3,066	5,460	4,288	4,495	4,677	5,284	5,094	4,443	3,423	3,939	4,106	35,461	21,467	65.2%	3,125	31.4%
MRCA Initial Liability	69,527	115,364	137,559	12,614	10,272	14,590	13,096	15,332	13,674	13,050	11,977	12,399	12,142	14,542	15,579	108,695	86,987	25.0%	11,628	34.0%
VEA Compensation Payment	14,921	19,241	24,226	2,402	1,952	3,642	3,056	3,212	3,112	3,613	3,117	2,797	1,949	2,315	2,427	22,542	13,174	71.1%	2,046	18.6%
Total Condition determined	106,657	164,514	199,975	18,925	15,290	23,692	20,440	23,039	21,463	21,947	20,188	19,639	17,514	20,796	22,112	166,698	121,628	37.1%	16,799	31.6%

1. While a claim can be lodged with one or more conditions, each condition is determined separately.



Acceptance Rates

[Condition Acceptance Rates](#)



Condition Acceptance Rates	2022-2023	2023-2024	2024-2025	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26
DRCA Initial Liability	56.8%	62.9%	58.5%	55.3%	57.7%	58.4%	57.2%	59.5%	59.5%	61.0%	57.4%	59.6%	59.3%	60.0%	54.0%	54.0%
MRCA Initial Liability	82.4%	85.6%	83.1%	83.3%	82.8%	83.1%	81.7%	79.8%	76.7%	74.2%	74.9%	74.0%	73.1%	75.0%	73.0%	75.0%
VEA Compensation Payment	46.6%	51.2%	42.8%	44.4%	43.6%	41.6%	38.9%	40.2%	46.8%	45.0%	41.8%	43.0%	45.9%	46.0%	37.0%	41.0%
Overall Acceptance Rates (Liability only)	74.0%	77.4%	73.5%	73.4%	72.6%	72.9%	69.5%	69.6%	69.2%	67.1%	65.2%	65.6%	66.1%	69.0%	66.0%	68.0%

1. Percentage represents the number of claims accepted in that month, regardless of claim lodgement date.
2. VEA and DRCA acceptance rates can be lower due to large number of claimants lodging Tri-Act claims as their ADF service is covered by all three Acts.
3. DVA is required to accept a condition under MRCA if their service is on or after 1 July 2004 has contributed to the condition.