



Assessing Eligibility for DVA-funded Health Care

What treatment will DVA fund?

The Department of Veterans' Affairs (DVA) funds clinically necessary treatment for eligible veterans and family members of veterans.

Clinically necessary treatment is defined as health care that is necessary to appropriately treat or manage an illness, injury or disease.

It must be provided in accordance with accepted clinical standards and be assessed by the provider as the most appropriate treatment to deliver a beneficial outcome for the client.

Providers are encouraged to assess if a Veteran Card holder is eligible for DVA-funded health care at the point of service and can use the **Assessing Eligibility for DVA-funded Health Care – Online Guide** to help with their assessment.

Remember to ask your client if:

They have served in the ADF, they are a family member of someone who has served and/or if they have a Veteran Health Card.

Topic	Key Information	Resources
Who is eligible to receive DVA-funded treatment?	<p>DVA funds clinically necessary treatment for people who have a Veteran Card. Not all Veteran Card holders are veterans, war widowed partners and dependants may also hold Veteran Cards. We will only cover the cost of health care services for the person named on the card.</p> <p>On occasion, DVA clients may have a 'Treatment confirmation' form which entitles them to treatment not covered by their card.</p>	<p>Providing Treatment to DVA Clients: www.dva.gov.au/providers/patient-care/providing-treatment-to-dva-clients</p> <p>Veteran Cards, prior approval and referrals: www.dva.gov.au/providers/veteran-cards-prior-approval-and-referrals</p> <p>Provisional Access to Medical Treatment (PAMT): www.dva.gov.au/providers/provider-news/veterans-provisional-access-medical-treatment-pamt-extended</p>
How do I check what type of Veteran Card a client has?	<p>There are two ways you can establish what type of Veteran Card a DVA client holds:</p> <ul style="list-style-type: none">• DVA clients can access digital versions of their Veteran Card through the myGov wallet in the myGov app, and through the online MyService portal, or• They can show you the physical card.	<p>Providing Treatment to DVA Clients: www.dva.gov.au/providers/patient-care/providing-treatment-to-dva-clients</p>

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What treatment will DVA fund?	<p>DVA will fund all clinically necessary health care on the Repatriation Medical Fee Schedule (RMFS) and in DVA fee schedules.</p> <p>Some items have time and service limits which apply to all card holders.</p> <p>For White Card holders, treatment must relate to a client's accepted condition or other conditions approved for treatment by DVA.</p> <p>Case examples to help guide your assessment are available at www.dva.gov.au/providers/patient-care/providing-treatment-to-dva-clients</p>	<p>RMFS and DVA fee schedules: www.dva.gov.au/providers/fees-claims</p> <p>What a Veteran White Card covers: www.dva.gov.au/providers/veteran-cards-prior-approval-and-referrals#what-a-veteran-white-card-covers</p>
How can Veteran White Card holders show their accepted conditions?	<p>When treating a Veteran White Card holder, under the applicable DVA Notes for Providers and DVA fee schedules, you are required to check the treatment is for an accepted condition.</p> <p>To check a person's accepted condition/s you can:</p> <ul style="list-style-type: none"> • have the client present their Veteran White Card in MyService or myGov, with their accepted conditions opened to display the conditions covered; or • have the client present written confirmation from DVA of their accepted conditions or acceptance of conditions eligible for treatment. Clients can print or email a saved PDF copy of their accepted conditions from MyService. 	<p>Further information on how to identify a client's eligibility for treatment is available here: www.dva.gov.au/providers/patient-care/providing-treatment-to-dva-clients</p> <p>Veteran White Card: www.dva.gov.au/access-benefits/veteran-card/veteran-white-card</p>
What rules or guidelines must I follow when providing treatment to a Veteran Card holder?	<p>All treatment must be provided in accordance with the Notes for Providers and DVA fee schedules.</p> <p>By accepting a DVA Veteran Card, you accept the rate stated in the RMFS or DVA fee schedule as full payment for the treatment. No additional fee should be charged to the Veteran Card Holder card holder, except where stated in the fee schedule.</p> <p>For health care services listed on the RMFS or DVA fee schedules claims can be submitted at the rate listed, where all requirements are met.</p> <p>There are some exceptions where DVA approval is required. If the item is listed in a DVA fee schedule and states it requires Fee By Negotiation (FBN), a Prior Financial Authorisation request, or there are limits stated in the schedule, please follow the instructions as set out in the schedule.</p>	<p>RMFS and DVA Fee Schedules: www.dva.gov.au/providers/fees-claims</p> <p>Fees and Notes for GPs and specialists: www.dva.gov.au/providers/fees-claims/fee-notes-gps-and-specialists</p> <p>Fees & guidelines for allied health providers: www.dva.gov.au/providers/fees-claims/fees-guidelines-for-allied-health-providers</p> <p>Dental and allied health fee schedules: www.dva.gov.au/providers/fees-claims/dental-and-allied-health-fee-schedules</p>
Will DVA fund treatment <u>not</u> listed on the RMFS or DVA fee schedule?	<p>To apply for DVA to fund treatment not listed on the RMFS or DVA schedule, you need to submit a written application for Prior Financial Authorisation to DVA using a relevant form available here: www.dva.gov.au/providers/fees-claims/approvals-for-providers</p> <p>The application must justify why the treatment is clinically necessary and why you are providing treatment outside the RMFS and DVA fee schedule arrangements.</p>	<p>Approvals for providers and Prior Financial Approval forms: www.dva.gov.au/providers/fees-claims/approvals-for-providers</p> <p>Providing Treatment to DVA Clients: www.dva.gov.au/providers/patient-care/providing-treatment-to-dva-clients</p> <p>RMFS and DVA Fee Schedules: www.dva.gov.au/providers/fees-claims</p>