



Australian Government
Department of Veterans' Affairs

ELECTRONIC RECORDS

NB: These documents have been obtained from an electronic record. An original hard-copy version of this record does not exist.

The document presents monthly data on complaints and compliments for the years 2024 and 2025, showing the number of complaints and compliments received each month.

2024	Complaint	Compliment
January	280	52
February	261	42
March	257	61
April	285	60
May	319	72
June	294	61
July	497	75
August	476	90
September	386	66
October	357	106
November	389	68
December	315	54

2025	Complaint	Compliment
January	331	62
February	375	70
March	371	90
April	405	53
May	348	84
June	320	55
July	425	66
August	411	62
September	409	49
October	493	74
November	471	60
December	318	45

This data was extracted on 10 February 2026.