



Australian Government
Department of Veterans' Affairs

COMMUNITY NURSING NEWSLETTER No. 59

December 2025



This **Newsletter** is issued to provide updates to DVA contracted Community Nursing providers.

Annual Fee Indexation

Annual fee indexation will be applied to the DVA Community Nursing Schedule of Fees with effect from 1 January 2026, for claim periods commencing on or after that date. The 2026 Schedule of Fees is attached for reference and will also be available on the [DVA website](#) from mid-December 2025.

Community Nursing providers who deliver services to clients under an Exceptional Case approval will receive an updated approval letter for each client to reflect the indexed fees.

Community Nursing Program – Claiming Quick Reference Guide

The Community Nursing Program Claiming Quick Reference Guide has been reviewed and updated for additional clarity. The guide is designed to assist providers in preparing claims for payment, for services provided to clients under the Community Nursing Program.

A copy is attached for reference, and the guide is also available on the [DVA website](#).

Christmas Shutdown Period

Thank you to all DVA Community Nursing providers for the care you continued to provide to veterans throughout the year.

The DVA office will be closed from 25 December 2025 to 1 January 2026 inclusive.

Community Nursing providers should continue to assess and deliver clinically required nursing services for eligible DVA clients throughout the Christmas period, under standard arrangements using the Schedule of Fees.

Where clinically required care exceeds the Schedule of Fees, providers should deliver the care and email DVA at exceptional.cases@dva.gov.au. A DVA staff member will respond to requests from 2 January 2025.

Wishing you a safe and happy holiday period, from the DVA Community Nursing team.

