

**DVA SCHEDULE OF FEES
MEDICAL GRADE FOOTWEAR SUPPLIERS
Effective 1 November 2025**

| ITEM | DESCRIPTION | FEE | GST STATUS |
|--------------|--|-----|------------|
| F605* | Custom made footwear (1st issue) – GST-free (Only shoes specifically designed and constructed to support or correct a deformed foot or leg, or to support or protect a foot following surgery. First issue only – no patterns or lasts supplied.) | CON | GST-free |
| F625* | Custom made footwear (2nd or subsequent issue) - GST-free (Only shoes specifically designed and constructed to support or correct a deformed foot or leg, or to support or protect a foot following surgery. Second or subsequent issue – only patterns and lasts supplied.) | CON | GST-free |
| F606* | Custom made footwear – recreational – GST-free (Only shoes specifically designed and constructed to support or correct a deformed foot or leg, or to support or protect a foot following surgery.) | CON | GST-free |
| F660 | Extra depth/width ready made footwear (MGF Register) – Taxable (e.g. shoes with no modifications or additional specific requirements.) | CON | Taxable |
| F661 | Extra depth/width ready made footwear (MGF Register) – GST-free (Only shoes with modifications and/or additional specific requirements that result in the shoe being categorised as a surgical shoe.) | CON | GST-free |
| F670* | Extra depth/width ready made footwear (MGF Register) - recreational – Taxable (e.g. shoes with no modifications or additional specific requirements.) | CON | Taxable |
| F671* | Extra depth/width ready made footwear (MGF Register) – recreational – GST-free (Only shoes with modifications and/or additional specific requirements that result in the shoe being categorised as a surgical shoe.) | CON | GST-free |
| F604 | Modifications (Stock Footwear) – Taxable Modifications to existing stock shoes/boots owned by the veteran. | CON | Taxable |
| F611 | Modifications (MGF) – GST-free Modifications that result in the manufacture of a surgical shoe/boot for initial supply to the veteran (fee includes fitting and adjustments throughout warranty period). | CON | GST-free |
| F612 | Modifications (MGF) – Taxable Modifications to existing surgical shoes/boots already issued to or owned by the veteran, outside of warranty period. | CON | Taxable |
| F615 | Repairs | CON | Taxable |

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| F680 | Home visits for distance within 75km one way | CON | GST-free |
| F681 | Home visits for distance greater than 75km one way | CON | GST-free |
| F997 | Postage | CON | Taxable |

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| Shaded items* | Prior financial authorisation is required. |
| CON | Contracted footwear supply fees |
| Prior financial authorisation | To obtain prior financial authorisation, please contact the DVA office for your state or territory using the contact details below. |

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| <p>DVA CONTACTS:</p> <p>PHONE NUMBERS:</p> <p>1800 550 457 (Select Option 3, then Option 1)</p> <p>POSTAL ADDRESS FOR ALL STATES AND TERRITORIES:</p> <p>Health Approvals & Home Care Section Department of Veterans' Affairs GPO Box 9998 BRISBANE QLD 4001</p> <p>DVA WEBSITE:</p> <p>http://www.dva.gov.au/providers/allied-health-professionals</p> <p>DVA email for prior financial authorisation: AMBRAPGE@dva.gov.au</p> <p>The appropriate prior approval request form can be found at: https://www.dva.gov.au/providers/services-requiring-prior-approval.</p> | <p>CLAIMS FOR PAYMENT</p> <p>For more information about claims for payment visit: Provider claims Department of Veterans' Affairs</p> <p>Claim Enquiries: 1300 550 017 (Option 2 Allied Health)</p> <p>Claiming Online and DVA Webclaim</p> <p>DVA offers online claiming utilising Medicare Online Claiming. DVA Webclaim is available on the Services Australia PRODA (Provider Digital Access) - Services Australia. For more information about the online solutions available:</p> <ul style="list-style-type: none">• DVA Webclaim/Technical Support – Phone 1800 700 199 or email eBusiness@servicesaustralia.gov.au• Billing, banking and claim enquiries – Phone 1300 550 017• Visit the Services Australia website at: Connect to online claiming systems - Health professionals - Services Australia <p>Manual Claiming</p> <p>Please send all claims for payment to:</p> <p>Veterans' Affairs Processing (VAP) Services Australia GPO Box 964 ADELAIDE SA 5001</p> <p>DVA provider fillable and printable health care claim forms & service vouchers are also available on the DVA website at: Forms for providers Department of Veterans' Affairs</p> |
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DVA MEDICAL GRADE FOOTWEAR (MGF) FEE SCHEDULE**Effective 1 November 2025****CUSTOM MGF (Manufacture and Supply)**

| Item | Price (\$A) from 1 Nov 2025 (Excluding GST) |
|---|--|
| Custom MGF Manufacture & Supply - Men's & Women's Footwear | |
| Shoes - First issue / no patterns or last supplied | 1,516.70 |
| Shoes - Second or subsequent issue of same shoe / patterns and last supplied | 1,099.45 |
| Custom MGF Additions - made during manufacture of the custom footwear | |
| Rocker Sole | N/A |
| Supply & Fit Topy Full or Half Sole | N/A |
| Make and Fit Velcro Fastenings/Straps | N/A |
| Modifications to Existing Last due to change in foot shape for Second or Subsequent issue (pair maximum) | 91.30 |
| New Style & Complete Set of Shoe Patterns at client's request for Second or Subsequent issue (pair maximum) | 128.35 |
| Make and Fit T-strap (maximum each) | 92.00 |
| Internal or External Shoe Raise or Wedge (for first 10mm build up or part thereof) | 49.85 |
| Internal or External Shoe Raise maximum (for each additional 5mm) | 15.05 |
| Supply & Fit Heel Sockets/Ferrules (Round) (each) | 138.90 |
| Supply & Fit Heel Sockets/Ferrules (Square) (each) | 207.00 |
| Other items | |
| Home Visits > 75km Home Visits < 75km | 65c 65+km rate (76c) |
| Postage per direction | 16.30 |
| 1. All custom MGF must be supplied in accordance with the Department's specification | |
| 2. Maximum delivery period of 8 weeks applies to the manufacture and supply of custom MGF | |
| 3. First issue also applies to existing clients changing to a new supplier of MGF | |
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DVA MEDICAL GRADE FOOTWEAR (MGF) FEE SCHEDULE

Effective 1 November 2025

MODIFICATIONS / REPAIRS TO ALL EXISTING FOOTWEAR (Including ready made and custom MGF already supplied)

| Item | Price (\$A) from 1 Nov 2025 (Excluding GST) |
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| Replace / Repair Half Sole & Heels (Stepped Sole & Heel) (pair) | 86.65 |
| Replace / Repair Full Sole & Heels (Stepped Sole & Heel) (pair) | 128.70 |
| Replace / Repair Wedge Full Soles (pair) | 92.40 |
| Supply & Fit Rocker Sole (greater than 10mm) (each) | 103.10 |
| Supply & Fit Topy Half Sole (pair) | 48.65 |
| Supply & Fit Topy Full Sole (pair) | 68.15 |
| Shoe Raise – Heel Only (Max. 10mm) (each) | 45.55 |
| Shoe Raise External to Sole (1st 15mm) (each) | 103.30 |
| Shoe Raise External to Sole (Each Additional 5mm) (each) | 13.80 |
| Shoe Raise with Removal & Replacement of Original Sole (1st 15mm) (each) | 113.65 |
| Shoe Raise with Removal & Replacement of Original Sole (Each Additional 5mm) (each) | 13.80 |
| Supply & Fit Heel Flare Only (Stepped Heel & Sole) (each) | 51.85 |
| Supply & Fit Heel Flare Only (Wedge Sole) (each) | 93.00 |
| Supply & Fit Elongated Heel (each) | 75.15 |
| Replace Elongated Heel Top Piece (each) | 29.20 |
| Replace Complete Heel (pair) | 54.75 |
| Repair Complete Heel and Replace Heel Top Piece (pair) | 28.30 |
| Supply & Fit Sach Heel (each) | 51.85 |
| Supply & Fit Heel and Sole Flare (Wedge Sole) (each) | 110.70 |
| Supply & Fit Heel and Sole Wedge (Wedge Sole) (each) | 75.15 |
| Supply & Fit Heel Wedge Involving Replacement of Heel (each) | 51.85 |
| Supply & Fit Sole Wedge Involving Build Heel Flare (each) | 62.35 |
| Supply & Fit Sole Wedge (Stepped Sole & Heel) (each) | 53.10 |
| Supply & Fit Heel & Sole Wedge (Stepped Sole & Heel) (each) | 71.60 |
| Supply & Fit Full Leather Golf Sole with Spike Inserts (pair) | 199.50 |
| Supply & Fit Lawn Bowl Sole with Wedge (pair) | 124.35 |
| Replace Full Length Padded Insoles (pair) | 47.45 |
| Make & Fit T-strap (each) | 97.45 |
| Turn Back Velcro Fastening Straps (with Metal Loop) (pair) | 69.40 |
| Supply & Fit Heel Sockets/Ferrules (Round) (each) | 166.10 |
| Supply & Fit Heel Sockets/Ferrules (Square) (each) | 227.85 |
| Re-stitch Welts (pair) | 61.45 |
| Patch Leather Upper (pair) | 36.50 |
| Re-stitch Upper (pair) | 32.15 |

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| Replace Eyelets (1st Eyelet) (each) | 4.30 |
| Replace Eyelets (Each Additional Eyelet) (each) | 2.75 |
| Shoe Stretching (pair) | 35.30 |
| Home Visits (prior financial authorisation required) | Contracted |
| Postage per direction | 16.30 |
| Postage max. per order | 29.60 |

Notes:

1. Modifications and repairs must be made in accordance with the Department's specification.
2. Modifications cannot be claimed for ready made depth/width MGF supplied from the MGF Register where such a modification is already included as a standard feature of the MGF supplied (e.g. velcro fastening/straps etc)
3. Modifications can only be claimed for existing custom MGF (i.e. custom MGF already manufactured & supplied).
4. All stepped heel modifications include supply & fit of heel top piece.
5. All stepped heel modifications include supply & fit of topy half sole & heel top piece.
6. All wedge sole modifications include supply & fit of topy full sole.
7. Any modifications or repairs not listed will be subject to price by negotiation with the Department.
8. Maximum of 2 weeks applies to all modifications and repairs.