

**PODIATRISTS  
SCHEDULE OF FEES  
EFFECTIVE 1 JULY 2023**



**DEFINITIONS**

**Treatment Cycle**

- Treatment cycle referral arrangements were introduced on 1 October 2019.
- For more information providers must refer to Notes for Allied Health Providers - Section One: General and Section 2(k).

**The following items do not count toward the 12 sessions of a treatment cycle:**

<b>F076-78</b>	<b>Multi-disciplinary case conferencing</b>
<b>F104-117</b>	<b>Diagnostic</b>
<b>F201-386</b>	<b>Orthomechanical</b>
<b>F986-987</b>	<b>Consumables</b>
<b>F990-991</b>	<b>Reports</b>
<b>F984-998</b>	<b>Special Services</b>

**Any allied health services provided to a DVA client while they are admitted to hospital.**

**Initial Consultation/Footwear Assessment**

- Each treatment cycle must start with an initial consultation.
- Only one initial consultation item can be claimed with each treatment cycle.
- Includes the completion or update of a patient care plan.
- Treatment for White Card holders must be related to an accepted disability. Eligibility must be established before starting treatment.

**Subsequent Consultation/Follow-up Footwear Assessment**

- Cannot be claimed on the same day as an initial consultation for the same client.
- Should be claimed for ongoing treatment of a condition.
- Two subsequent consultations cannot be claimed on the same day, unless provided in hospital.

**Shaded items require prior financial authorisation from DVA. To obtain prior financial authorisation, please contact the DVA using the contact details at the end of the Schedule.**

**FURTHER INFORMATION TO ASSIST YOU WHEN TREATING MEMBERS OF THE  
VETERAN COMMUNITY IS CONTAINED IN THE “NOTES FOR PODIATRISTS”  
AVAILABLE ON THE DVA WEBSITE AT:**

**<http://www.dva.gov.au/providers/allied-health-professionals>**

## **FACE-TO-FACE SERVICES**

### **ROOMS**

<b>ITEM NO.</b>	<b>DESCRIPTION</b>	<b>FEE</b>	<b>GST STATUS ++</b>
F004	Initial Consultation (Initiate new Care Plan)	\$88.75	GST-free
F010	Short Consultation/treatment (up to 15 minutes)	\$88.75	GST-free
F012	Subsequent Consultation	\$88.75	GST-free
F008	Initial Footwear Assessment (Initiate new Care Plan)	\$88.75	GST-free
F019	Follow-up Footwear Assessment/Fitting	\$88.75	GST-free

### **HOME**

<b>ITEM NO.</b>	<b>DESCRIPTION</b>	<b>FEE</b>	<b>GST STATUS ++</b>
F024	Initial Consultation (Initiate new Care Plan)	\$100.05	GST-free
F031	Short Consultation/treatment (up to 15 minutes)	\$88.75	GST-free
F033	Subsequent Consultation	\$88.75	GST-free
F025	Initial Footwear Assessment (Initiate new Care Plan)	\$100.05	GST-free
F026	Follow-up Footwear Assessment/Fitting	\$88.75	GST-free

## **PERMANENT TELEHEALTH SERVICES**

- Permanent telehealth services must be provided in accordance with the conditions set out in the *Notes for Allied Health Providers – Section One: General*.
- Telehealth services can only be provided if the full service can be delivered safely and in accordance with all relevant professional standards and clinical guidelines.
- Services without a specific telehealth item number must be delivered in person.
- Initial consultations cannot be provided under permanent telehealth arrangements.
- Phone consultations can only be provided when video conferencing is unavailable.
- Telehealth services can only be claimed where a visual or audio link has been established with the patient.
- Telehealth services may be delivered to clients in hospital or residential aged care facilities, where the equivalent in person service does not require prior approval.
- Telehealth may be considered outside of these requirements on a case by case basis via prior financial authorisation.

ITEM NO.	ITEM DESCRIPTION	FEE (excluding GST)	GST STATUS ++
F700	Short Consultation/treatment (up to 15 minutes) Video Conference	\$88.75	GST-free
F701	Short Consultation/treatment (up to 15 minutes) Phone Consultation	\$88.75	GST-free
F702	Subsequent Consultation – Video Conference	\$88.75	GST-free
F703	Subsequent Consultation – Phone Consultation	\$88.75	GST-free

### **TREATMENT CYCLE**

- Only one End of Cycle Report item can be claimed with each treatment cycle.
- Item is only claimable after an End of Cycle Report has been submitted to the DVA client's usual GP.
- To support continuity of care, an End of Cycle Report can be submitted after eight sessions of treatment. However, a total of 12 sessions should still be provided before moving to a new treatment cycle.
- Where the DVA client requires a shorter length of treatment and an additional treatment cycle is not required, a minimum of two sessions of treatment must be provided before an End of Cycle Report can be claimed.

ITEM NO.	DESCRIPTION	FEE (excluding GST)	GST STATUS ++
F991	End of Cycle Report	\$32.30	Taxable

### **MULTI-DISCIPLINARY CASE CONFERENCING**

- These items can be claimed for participating in multi-disciplinary case conferences.
- The case conference must be organised by the DVA client's usual general practitioner (GP), as defined in the Notes for allied health providers Section One: General.
- The case conference must include at least two allied health providers.
- Only one item per DVA client can be claimed in a three month period.

ITEM NO.	DESCRIPTION	FEE (excluding GST)	GST STATUS ++
F076	GP initiated case conference – 15 to less than 20 minutes	\$53.50	GST-free
F077	GP initiated case conference – 20 to less than 40 minutes	\$91.75	GST-free
F078	GP initiated case conference – 40 minutes and over	\$152.70	GST-free

## PRIVATE HOSPITALS

- Treatment cycle arrangements do not apply to allied health treatment provided to DVA clients while they are admitted to hospital.
- The Department will only pay for health care services carried out by providers in private hospitals when the contract between DVA and the hospital does not already cover these services.
- It is the provider's responsibility to determine whether or not health care services are included in the bed-day rate under the DVA contract, before providing services. This can be done by contacting the Veteran Liaison Officer at the hospital or DVA.

ITEM NO.	DESCRIPTION	FEE	GST STATUS ++
F065	Initial Consultation (Initiate new Care Plan)	\$100.05	GST-free
F045	Short Consultation – 1 <sup>st</sup> Client	\$88.75	GST-free
F055	Subsequent Consultation – 2 <sup>nd</sup> and Subsequent Clients	\$88.75	GST-free
F061	Initial Footwear Assessment (Initiate new Care Plan)	\$100.05	GST-free
F062	Follow-up Footwear Assessment/Fitting – 1 <sup>st</sup> Client	\$88.75	GST-free
F063	Follow-up Footwear Assessment/Fitting – 2 <sup>nd</sup> and Subsequent Clients	\$88.75	GST-free

## RESIDENTIAL AGED CARE FACILITIES (RACFs)

- A case-mix based funding model for aged care commenced on 1 October 2022 – the Australian National Aged Care Classification (AN-ACC).
- It is the responsibility of the RACF to provide allied health services consistent with each resident's individual care plan.
- It is the health care provider's responsibility to determine if the RACF is funded to deliver the allied health service before treatment is provided.
- DVA will only pay for an allied health service delivered to a DVA client living in a RACF, if the facility is not otherwise funded to provide that service.
- Where DVA funds treatment, Treatment Cycle arrangements **apply** to the services provided to DVA clients in a RACF.

<b>ITEM NO.</b>	<b>DESCRIPTION</b>	<b>FEE</b>	<b>GST STATUS ++</b>
F029	Initial Consultation (Initiate new Care Plan)	\$100.05	GST-free
F047	Short Consultation – 1 <sup>st</sup> Client	\$88.75	GST-free
F057	Subsequent Consultation – 2 <sup>nd</sup> and Subsequent Clients	\$88.75	GST-free
F027	Initial Footwear Assessment (Initiate new Care Plan)	\$100.05	GST-free
F049	Follow-up Footwear Assessment/Fitting – 1 <sup>st</sup> Client	\$88.75	GST-free
F059	Follow-up Footwear Assessment/Fitting – 2 <sup>nd</sup> and Subsequent Clients	\$88.75	GST-free

## **PUBLIC HOSPITALS**

Treatment cycle arrangements do not apply to allied health treatment provided to DVA clients while they are admitted to hospital.

The Department will only pay for health care services carried out in public hospitals in exceptional circumstances, and only where DVA has given prior financial authorisation.

<b>ITEM NO.</b>	<b>DESCRIPTION</b>	<b>FEE</b>	<b>GST STATUS ++</b>
F075	Initial Consultation (Initiate new Care Plan)	\$100.05	GST-free
F046	Short Consultation – 1 <sup>st</sup> Client	\$88.75	GST-free
F056	Subsequent Consultation – 2 <sup>nd</sup> and Subsequent Clients	\$88.75	GST-free
F070	Initial Footwear Assessment (Initiate new Care Plan)	\$100.05	GST-free
F071	Follow-up Footwear Assessment/Fitting – 1 <sup>st</sup> Client	\$88.75	GST-free
F072	Follow-up Footwear Assessment/Fitting – 2 <sup>nd</sup> and Subsequent Clients	\$88.75	GST-free

## PODIATRIC DIAGNOSTIC SERVICES

ITEM NO.	DESCRIPTION	FEE	GST STATUS ++
F104	Peripheral flow study (Doppler) – arterial and venous. <i>Separate clinical notes of this assessment must be maintained</i>	\$93.50	GST-free
F111	Muscle testing (manual) <i>Separate clinical notes of this assessment must be maintained</i>	\$88.75	GST-free
F114	Range of motion study measurements <i>Separate clinical notes of this assessment must be maintained</i>	\$88.75	GST-free
F117	Gait analysis (visual) <i>Separate clinical notes of this assessment must be maintained</i>	\$88.75	GST-free

## PHYSICAL PODIATRY

ITEM NO.	DESCRIPTION	FEE	GST STATUS ++
F125	Paraffin wax bath	\$79.05	GST-free
F145	Electrophysical therapy (eg: ultrasound, T.E.N.S)	\$76.50	GST-free
F147	Manipulation of joints of the feet	\$70.05	GST-free

## SPECIAL SERVICES

ITEM NO.	DESCRIPTION	FEE	GST STATUS ++
F984	Non-DVA Schedule Services – Taxable	FBN	Taxable
F985	Non-DVA Schedule Services – GST-free	FBN	GST-free
F998	Postage <i>Claim should be <b>exclusive of GST</b>, not exceeding the maximum. DVA will automatically add GST to the amount claimed.</i>	\$11.70	Taxable

## ORTHOMECHANICAL ITEMS

Items listed in this section must be either:

- covered by section 38-45 of the GST Act; or
- customised or manipulated for the exclusive treatment of the illness or disability of the particular client who is the recipient of the GST-free service and be supplied during a consultation with a recognised professional.

Prices include supply and fitting (unless otherwise stated). Non-customised or non-manipulated items are to be claimed under the new Consumables item F987, or sourced through RAP.

ITEM NO.	DESCRIPTION	FEE	GST STATUS ++
F201	Ankle/foot orthoses – shelf item, customised. <b>Fee includes follow-up consultations and complete initial components such as plain covers and posts.</b>	\$153.65	GST-free (38-45)
F202	Ankle/foot orthoses, custom-made. <b>Fee includes follow-up consultations and complete initial components such as plain covers and posts.</b>	\$396.70	GST-free (38-45)
F211	Orthodigital traction device (single), customised. <b>Fee includes follow-up consultations and complete initial components such as plain covers and posts.</b>	\$117.45	GST-free (38-45)
F221	Custom Moulded Thermoplastic rigid orthosis (single) <i>(custom-made to plaster model, with reference to biomechanical measurements, with intrinsic or extrinsic forefoot or rearfoot modification to influence foot and lower limb alignment)</i> <b>Fee includes follow-up consultations and complete initial components such as plain covers and posts.</b> <b>Limit of two per 365 day period.</b>	\$204.00	GST-free (38-45)
F222	Custom Moulded Thermoplastic rigid orthoses (pair). <i>(Custom-made to plaster model, with reference to biomechanical measurements, with intrinsic or extrinsic forefoot or rearfoot modification to influence foot and lower limb alignment)</i> <b>Fee includes follow-up consultations and complete initial components such as plain covers and posts.</b> <b>Limit of one per 365 day period.</b>	\$396.70	GST-free (38-45)
F261	Insole (single) plain, customised	\$33.00	GST-free (38-45)
F262	Insole (pair) plain, customised	\$62.80	GST-free (38-45)
F263	Insole (single) padded, customised	\$70.95	GST-free (38-45)

ITEM NO.	DESCRIPTION	FEE	GST STATUS ++
F264	Insole (pair) padded, customised	\$136.30	GST-free (38-45)
F265	Custom Moulded balance inlay semi-rigid (eg EVA, rubber) cast orthosis (single) <i>(custom-made to uncorrected plaster model for accommodation of deformity and/or pressure relief)</i> <b>Fee includes complete initial components of the device such as plain covers, posts etc.</b> <b>Limit of two per 365 day period</b>	\$174.55	GST-free (38-45)
F266	Custom Moulded balance inlay semi-rigid (eg EVA, rubber) cast orthoses (pair) <i>(custom-made to uncorrected plaster model for accommodation of deformity and/or pressure relief)</i> <b>Fee includes complete initial components of the device such as plain covers, posts etc.</b> <b>Limit of one per 365 day period.</b>	\$330.25	GST-free (38-45)
F267	Custom Moulded balance orthoses (single) - non-cast thermoplastic <i>(thermoplastic moulded direct to foot)</i> <b>Fee includes complete initial components of the device such as plain covers, posts etc.</b>	\$119.45	GST-free (38-45)
F268	Custom Moulded balance orthoses (pair) - non-cast thermoplastic <i>(thermoplastic moulded direct to foot)</i> <b>Fee includes complete initial components of the device such as plain covers, posts etc.</b>	\$191.15	GST-free (38-45)
F269	Heel lift (single), customised	\$28.75	GST-free (38-45)
F271	Shoe padding (permanent- single), customised, eg tri-planar wedges, permanent wedging	\$21.50	GST-free**
F303	Plaster foot cast (single) negative impression of foot and/or one-third leg	\$80.35	GST-free**
F304	Plaster foot cast (pair) negative impression of foot and/or one-third leg	\$112.65	GST-free**
F341	Bunion shield (single), customised	\$96.10	GST-free**



ITEM NO.	DESCRIPTION	FEE	GST STATUS ++
F342	Interdigital wedge (single), customised	\$39.80	GST-free**
F343	Heel shield (single), customised	\$110.35	GST-free**
F344	Nail brace, customised	\$86.95	GST-free**
F381	Replace Orthosis cover (single) – plain vinyl or leather (initial cover included in cost of orthoses or insole)	\$17.75	GST-free (38-45)
F382	Replace Orthosis cover (pair) – plain vinyl or leather (initial covers included in cost of orthoses or insole)	\$34.35	GST-free (38-45)
F383	Orthosis cover (single) – with soft tissue supplement (initial issue or replacement)	\$33.60	GST-free (38-45)
F384	Orthosis cover (pair) – with soft tissue supplement (initial or replacement)	\$65.25	GST-free (38-45)
F385	Replace Rearfoot post or forefoot post (single) – rubber/cork/EVA (initial post included in cost of orthoses)	\$22.60	GST-free (38-45)
F386	Replace Rearfoot post or forefoot post (pair) – rubber/cork/EVA (initial posts included in cost of orthoses)	\$43.55	GST-free (38-45)

*\*\* These items are only GST-free for Recognised Professionals. DVA will automatically add GST to these items when claimed by non-Recognised Professionals who are registered for GST.*

**Note 1**

*Second devices from original unaltered casts to be charged at 70% of original fee using identifier "B" to identify reduced service of original item number. Posts and covers as for original supply.*

**Note 2**

*Plain vinyl covers are included in the fee for the device. Spenco, Poron or PPT covers may be charged as extra.*

**Note 3**

*Repairs or modifications to orthotic devices are included in the supply price, within 3 months of supply.*

## CLINICALLY REQUIRED CONSUMABLES

Use these items only for the supply of consumables and small items. Please ensure that you retain documentation and/or invoices on file to substantiate claims.

From 1 January 2003 all aids and appliances not covered by section 38-45 of the GST Act and which are not listed in this schedule must be sourced through DVA's Rehabilitation Appliances Program (RAP).

F986	<p><b>Consumables clinically required immediately during the consultation/treatment</b></p> <p><i>Do not claim for items that the veteran should purchase through a pharmacy or supermarket for ongoing self-management of conditions. Claim invoiced cost only, not exceeding the maximum fee.</i></p>	\$58.60	GST-Free φφ
F987	<p><b>Consumables clinically required for treatment after consultation</b></p> <p><i>Do not claim for items that the veteran should purchase through a pharmacy or supermarket for ongoing self-management of conditions. Claim invoiced cost only <b>exclusive of GST</b>, not exceeding the maximum fee. DVA will automatically add GST to the amount claimed.</i></p>	\$58.60	Taxable

## SURGICAL PODIATRY

F470	<p>Avulsion of nail plate (partial or complete)</p> <p>Includes 2 follow-up consultations and/or dressings</p>	\$169.25	GST-free
F546	<p>Nail edge avulsion and matrix sterilisation (single edge)</p> <p>Includes 2 follow-up consultations and/or dressings</p>	\$447.80	GST-free
F547	<p>Nail edge avulsion and matrix sterilisation (total nail)</p> <p>Includes 2 follow-up consultations and/or dressings</p>	\$447.80	GST-free
F548	<p>Nail edge avulsion and matrix sterilisation - each additional edge</p>	\$121.15	GST-free

*Note -Please refer to the Podiatrists' Procedural Terminology Manual (PPTM) published by the Australasian Podiatry Council for further information on each item.*

## DIRECT SUPPLY TO DVA

### *(Subject to prior financial authorisation)*

Use item number F990 only when DVA contacts you directly to request that you provide:

- a written report; or
- a consultation to an eligible veteran or war widow/widower, either separately or in conjunction with a written report.

For example, this may occur when DVA requires a second opinion concerning treatment for a veteran. DVA will give financial authorisation and advise the fee at the time of the request, according to the above schedule items. The kilometre allowance is included in the fee, and is **not** to be claimed in addition to the fee.

***Please note: This item does not cover the supply of clinical notes, care plans or other information requested by DVA as part of monitoring activities, as these are provided free-of-charge under contractual obligations.***

F990	Report or service specifically requested by DVA.	FBN	Taxable
F999	Kangaroo Island Consultation.	\$99.40	GST-free

## KEY

<b>FBN</b>	Fee by Negotiation
<b>++ Recognised Professional</b>	Paragraph 38-10(1)(b) of the Goods and Services Tax (GST) Act states that only a 'recognised professional' can supply GST-free health services as listed in section 38-10. Please refer to section 195-1 of the GST Act for the definition of 'recognised professional' for GST purposes.
<b>φφ GST-free consumables</b>	Please refer to sections 38-10(3), 38-20(3), 38-45, 38-47 of the 'A New Tax System Act 1999 (GST Act) to determine the status of the health good, and GSTR2001/8 for determining the GST status and whether apportionment is required if there are GST-free and taxable components in a supply.

## DVA CONTACTS

Further information on allied health services may be obtained from DVA. The contact numbers for health care providers requiring further information or prior financial authorisation for all States & Territories are listed below:

### PHONE NUMBER:

1800 550 457 (Select Option 3, then Option 1)

### POSTAL ADDRESS FOR ALL STATES AND TERRITORIES:

Health Approvals & Home Care Section  
Department of Veterans' Affairs  
GPO Box 9998  
BRISBANE QLD 4001

### DVA WEBSITE:

<http://www.dva.gov.au/providers/allied-health-professionals>

**DVA email for prior financial authorisation:**  
[health.approval@dva.gov.au](mailto:health.approval@dva.gov.au)

The appropriate prior approval request form can be found at: <https://www.dva.gov.au/providers/services-requiring-prior-approval>

## CLAIMS FOR PAYMENT

For more information about claims for payment visit: <https://www.dva.gov.au/providers/claiming-and-compliance/provider-claims>

**Claim Enquiries:** 1300 550 017  
(Option 2 Allied Health)

### Claiming Online and DVA Webclaim

DVA offers online claiming utilising Medicare Online Claiming. DVA Webclaim is available on the Services Australia [Provider Digital Access \(PRODA\) Service](#). For more information about the online solutions available:

- DVA Webclaim/Technical Support – Phone 1800 700 199 or email [eBusiness@servicesaustralia.gov.au](mailto:eBusiness@servicesaustralia.gov.au)
- Billing, banking and claim enquiries – Phone 1300 550 017
- Visit the Services Australia website at: [doing business online](#)

### Manual Claiming

Please send all claims for payment to:

Veterans' Affairs Processing  
Services Australia  
GPO Box 964  
ADELAIDE SA 5001

DVA provider fillable and printable health care claim forms & service vouchers are also available on the DVA website at:

<https://www.dva.gov.au/providers/provider-forms>