



**Australian Government**  
**Department of Veterans' Affairs**

**Compensation claims: total claims on hand  
as at 30 April 2023\***

Claims not yet being processed	0-90 days	91-180 days	181-270 days	271+ days
MRCA Initial Liability	1,918	1,743	2,035	5,984
MRCA Permanent Impairment	2,928	1,773	4	0
<b>Total Compensation claims</b>	<b>4,846</b>	<b>3,516</b>	<b>2,039</b>	<b>5,984</b>

Claims being processed	0-90 days	91-180 days	181-270 days	271+ days
MRCA Initial Liability	2,451	1,557	1,206	5,490
MRCA Permanent Impairment	584	687	1,885	2,164
MRCA Compensation following death	18	5	3	16
<b>Total Compensation claims</b>	<b>3,053</b>	<b>2,249</b>	<b>3,094</b>	<b>7,670</b>

Claims not yet being processed	0-100 days	101-200 days	201-300 days	301+ days
DRCA Initial Liability	177	293	236	50
#VEA Compensation Payment	237	299	207	21
^Dual Act Liability (VEA/DRCA)	132	214	164	23
**Tri Act Liability (MRCA/DRCA/VEA)	1,273	1,678	1,746	4,644
DRCA Permanent Impairment	2,867	2,102	2,235	483
MRCA/DRCA Incapacity	565	161	71	8
<b>Total Compensation claims</b>	<b>5,251</b>	<b>4,747</b>	<b>4,659</b>	<b>5,229</b>

Claims being processed	0-100 days	101-200 days	201-300 days	301+ days
DRCA Initial Liability	358	211	177	832
#VEA Compensation Payment	670	279	177	502
^Dual Act Liability (VEA/DRCA)	395	409	437	2,549
**Tri Act Liability (MRCA/DRCA/VEA)	2,249	1,082	956	5,821
DRCA Permanent Impairment	491	493	553	2,029
MRCA/DRCA Incapacity	359	106	46	52
VEA War Widow	95	39	20	18
DRCA Compensation following death	16	7	11	17
<b>Total Compensation claims</b>	<b>4,633</b>	<b>2,626</b>	<b>2,377</b>	<b>11,820</b>



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**\*Notes:**

- 1) The on hand age breakdown is for claims as at 30 April 2023. Data extract as at 1 May 2023.
- 2) ^Dual Act refers to claims lodged by veterans who have service covering a period up to and including 30 June 2004 who have eligible service under the VEA and DRCA.
- 3) \*\*Tri Act refers to claims lodged by veterans covering a period prior to and post 30 June 2004 who have eligible service under the VEA, DRCA, and MRCA.
- 4) The breakdown and aggregate data is based on the count of individual claims. It is not a count of total veterans, as veterans can lodge multiple claims within and across different programs.
- 5) #The VEA Compensation Payment data includes new claims, VEA Applications for Increase (AFI) and VEA Compensation Review claims.
- 6) MRCA/DRCA Incapacity includes claims with no act listed at time of lodgement.
- 7) Claims being processed refers to claims that have been assigned for processing.
- 8) Claims not yet being processed refers to claims that have been received but are yet to be processed - also referred to as 'backlog'.
- 9) The date ranges provided have been based on the timeliness targets for different programs.