



Provider Hotline Number: **1800 550 457** – choose Option 1 for Aids & Appliances provided under the Rehabilitation Appliances Program (RAP).

This form is to be used for requesting items through the RAP. For prior approval items, please attach clinical justification or use DVA specified forms.

Privacy notice

Your personal information is protected by law, including the *Privacy Act 1988*. Your personal information may be collected by the Department of Veterans' Affairs (DVA) for the delivery of government programs for war veterans, members of the Australian Defence Force, members of the Australian Federal Police and their dependants.

Go to www.dva.gov.au/privacy for more information about how DVA manages personal information.

Rehabilitation Appliances Program (RAP) and other government services (such as the National Disability Insurance Scheme (NDIS), Home Care Package or Commonwealth Home Support Program (CHSP)) – Aids, appliances and modifications can be provided by RAP or other government services, such as NDIS/Home Care Package/CHSP, as long as the same aid/appliance/modification is not duplicated by both RAP and NDIS/Home Care Packages/CHSP.

Assessing health provider details

LVC OT OP GP/LMO Other (Specify profession)

Provider Stamp (if applicable)

Name

Provider number

Employer

Address
 POSTCODE

Phone number [] **Fax** []

Mobile number

Email address

Client Delivery details

Surname

Given name(s)

Date of birth

DVA File number

Card type Gold – Forward the completed form to ONE of the DVA contracted suppliers listed on the last page of this form.

White – Please contact DVA on **1800 550 457** to check eligibility under the client's Accepted Disability(ies).

Detail the client's clinical need and medical condition for which the client requires the equipment in the box below.

Send the completed form to RAPGeneralEnquiries@dva.gov.au.

If approved, DVA will forward the order directly to the nominated supplier.

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| |

Surname DVA File number

Client Delivery details continued...

Does the client live in a Residential Aged Care Facility (RACF)? No
 Yes

Please refer to the RAP in Residential Aged Care List to determine items available to residents of aged care facilities. The list is available at <https://www.dva.gov.au/providers/rehabilitation-appliances-program-rap/rap-overview#rap-items-for-our-clients-in-residential-aged-care>

Where an aged care facility is funded to provide an aid or appliance, it is expected to do so. DVA does not seek to duplicate these arrangements. In exceptional circumstances DVA may consider on a case-by-case basis requests for items not on the list. Please provide adequate justification with this request.

Client's contact phone number [] Alternative number []

Residential address

 POSTCODE

Delivery address
 (if different to above)

 POSTCODE


Order details (Assessing health provider to complete)

Please refer to the RAP National Schedule of Equipment available at <https://www.dva.gov.au/providers/rehabilitation-appliances-program-rap/rap-schedule>

The RAP Schedule lists quantity and financial limits that must be adhered to when prescribing aids and appliances.

| RAP Schedule No. | Product catalogue No. | Name/Description of Aid | Quantity | Does this item require prior approval? (exceeds quantity or \$ limit) |
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For additional items please attach details

 For **prior approval items AN11 and AN19** and, if exceeding financial limits, **AN18 and AN20**, please attach clinical justification including functional and product assessment and quotes to this form, and send to RAPGeneralEnquiries@dva.gov.au. Note AN11's assessment can be found below. If approved, DVA will forward the order directly to the nominated supplier.

Surname

DVA File number

Assessment for CCTV requests (Prior Approval required)

Is this request for AN11 (Closed Circuit Television CCTV)?

No You do not need to complete this section

Yes Does the client live in a residential aged care facility?

No

Yes Residential Aged Care Facilities are funded to provide CCTV for clients with a clinical need.

Where an aged care facility is funded to provide an aid or appliance, it is expected to do so. DVA does not seek to duplicate these arrangements.

In exceptional circumstances DVA may consider on a case-by-case basis requests for items not on the list. Please provide adequate justification with this request.

Client's vision-related diagnosis

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Non-vision related diagnosis

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Visual acuity

Unaided vision - Distance Right

Left

Aided vision - Distance Right

Left

Aided vision - Near (binocularly)

Field defect

Fluency of reading - Client to read a paragraph of text at N8 (newspaper size) for at least one minute to determine fluency

words per minute

Functional status

Physical function, including mobility and details of any equipment used

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Upper limb function

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Cognitive function and competence to operate CCTV

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Surname DVA File number

CCTV Recommended

Price

Supplier

Clinical reasoning

Supplier

If no prior approval is required, send completed form attaching clinical justification to ONE of the contracted suppliers.

- Quantum Royal Society for the Blind
 VisAbility Vision Australia

Certification

I certify that the client has been clinically assessed and that the RAP National Schedule of Equipment and RAP National Guidelines have been taken into account.

Signature

Date

DVA Rehabilitation Appliances Program

**Contracted Suppliers of
Low Vision Equipment**

Effective 1 September 2019

| Supplier | ATE - Adaptive Technology | DLA - Daily Living Aids and Appliances | Phone | FAX - General | Email |
|-----------------------------|---------------------------|--|--------------|----------------|--|
| Quantum | ✓ | ✗ | 1300 883 853 | (02) 9875 1646 | info@quantumrlv.com.au |
| Royal Society for the Blind | ✓ | ✓ | 1300 944 306 | (08) 8232 4807 | intake@rsb.org.au |
| VisAbility | ✓ | ✓ | 1800 847 466 | (08) 9361 8696 | lowvisionaids@visability.com.au |
| Vision Australia | ✓ | ✓ | 1300 365 492 | 1300 847 329 | visionstore@visionaustralia.org |

**Prescribers are reminded that the choice of contracted supplier is theirs.
 However, prescribers can only prescribe low vision equipment under RAP
 from a contracted supplier**

The alphabetical listing above is for administrative ease only.