

**SOCIAL WORKERS
(MENTAL HEALTH)
SCHEDULE OF FEES
EFFECTIVE 1 JULY 2018**



Australian Government
Department of Veterans' Affairs

ITEM NO.	DESCRIPTION	FEE	GST STATUS ++
Mental Health Items			
US21	20 - 50 minutes consultation (in rooms)	\$ 64.25	GST-free
US22	20 - 50 minutes consultation (out of rooms)	\$ 90.55	GST-free
US23*	20 - 50 minutes consultation (public hospital/RACF high care)	\$ 90.55	GST-free
US24	50+ minutes consultation (in rooms)	\$ 90.80	GST-free
US25	50+ minute consultation (out of rooms)	\$ 117.05	GST-free
US26*	50+ minutes consultation (Public hospital/RACF high care)	\$ 117.05	GST-free
US27	Group therapy 60 minutes	\$ 23.10	GST-free
US97**	Report or service specifically requested by DVA	Fee specified at time of request	Taxable

NOTES

++ Recognised Professional

Paragraph 38-10(1)(b) of the GST Act states that only a 'recognised professional' can supply GST-free health services as listed in section 38-10. Please refer to section 195-1 of the GST Act for the definition of 'recognised professional' for GST purposes.

* Prior financial authorisation from DVA is required for services provided in a public hospital or in a residential aged care facility (high care). **To obtain prior financial authorisation, please contact DVA using the contact details at the end of the Fee Schedule.**

** Report or service specifically requested by DVA

Use item number US97 only when DVA contacts you directly to request that you provide:

- a written report other than a Case Review (Item US07 above); or
- a consultation to an eligible veteran or war widow/widower, either separately or in conjunction with a written report.

For example, this may occur when DVA requires a second opinion concerning treatment for a veteran. DVA will give financial authorisation and advise the fee at the time of the request, according to the above schedule items. The kilometre allowance is included in the fee, and is **not** to be claimed in addition to the fee.

Kilometre Allowance

A kilometre allowance can be paid when you travel from your usual place of business to visit an eligible veteran to provide an assessment or treatment in their home, residential aged care facility or hospital. The kilometre allowance is not payable for the first 10 kilometres of each journey. The allowance is claimed by writing the entire distance travelled on the service voucher or in the KM field for online claiming.

DVA CONTACTS

Further information on allied health services may be obtained from DVA. The contact numbers for health care providers requiring further information or prior financial authorisation for all States & Territories are listed below:

PHONE NUMBERS:

1800 550 457 (Select Option 3, then Option 1)

POSTAL ADDRESS FOR ALL STATES AND TERRITORIES:

Health Approvals & Home Care Section
Department of Veterans' Affairs
GPO Box 9998
BRISBANE QLD 4001

DVA WEBSITE:

http://www.dva.gov.au/providers/allied-health-professionals#notes_allied_health_providers

DVA email for prior financial authorisation:
health.approval@dva.gov.au.

The appropriate prior approval request form can be found at: <https://www.dva.gov.au/providers/services-requiring-prior-approval>.

CLAIMS FOR PAYMENT

For more information about claims for payment visit:

www.dva.gov.au/providers/how-claim

Claim Enquiries: 1300 550 017
(Option 2 Allied Health)

Claiming Online and DVA Webclaim

DVA offers online claiming utilising Medicare Online Claiming. DVA Webclaim is available on the Department of Human Services (DHS) [Provider Digital Access \(PRODA\) Service](#). For more information about the online solutions available:

DVA Webclaim\Technical Support enquiries:
Phone: 1800 700 199 or email:
eBusiness@humanservices.gov.au

Billing, banking and claim enquiries: Phone:
1300 550 017

Visit the Department of Human Services' website at:
<https://www.humanservices.gov.au/organisations/health-professionals/subjects/doing-business-online-health-professionals>

Manual Claiming

Please send all claims for payment to:

Veterans' Affairs Processing (VAP)
Department of Human Services
GPO Box 964
ADELAIDE SA 5001

DVA provider fillable and printable health care claim forms & service vouchers are also available on the DVA website at:
<http://www.dva.gov.au/providers/forms-service-providers>