

**ORTHOTISTS
SCHEDULE OF FEES
EFFECTIVE 1 FEBRUARY 2019**



Further information to assist you when treating members of the veteran community is contained in the “Notes for Allied Health Providers – Section One – General” and “Section 2(n) – Orthotists” available on the DVA website at:

<http://www.dva.gov.au/providers/allied-health-professionals>

Shaded items marked with an asterisk * require prior financial authorisation from DVA. To obtain prior financial authorisation, refer to clauses 37-42 of the Notes for Allied Health Providers – Section One – General.

CONSULTATIONS

Initial Consultation

- Up to two initial consultations can be claimed for an entitled person within the 12 month referral period. Each initial consultation must be for a new and unrelated condition. A separate referral is required for each condition.
- Only one initial consultation can be claimed per referral.
- Treatment for White Card holders must be related to a DVA accepted disability, illness or injury. Eligibility must be established prior to commencement of treatment and supply of an orthosis.

Subsequent Consultation

- Cannot be claimed on the same day as an initial consultation for the same entitled person.
- Should only be claimed for ongoing treatment of a condition.

Rooms

ITEM NO	DESCRIPTION	FEE	GST STATUS ++
UT01	Initial Consultation – Rooms	\$64.25	GST-free
UT02	Subsequent Consultation – Rooms	\$64.25	GST-free

Home

ITEM NO	DESCRIPTION	FEE	GST STATUS ++
UT03	Initial Consultation – Home	\$72.50	GST-free
UT04	Subsequent Consultation – Home	\$64.25	GST-free

Public Hospital

DVA will only pay for allied health services carried out in public hospitals in exceptional circumstances, and when DVA has given prior financial authorisation.

ITEM NO	DESCRIPTION	FEE	GST STATUS ++
UT05*	Initial Consultation – Public Hospital	\$72.50	GST-free
UT06*	Subsequent Consultation – Public Hospital	\$64.25	GST-free

Private Hospital

DVA will only pay for allied health services carried out by DVA-contracted providers in private hospitals when the contract between DVA and the hospital does not already cover these services. It is the provider's responsibility to determine whether or not allied health services are included in the bed-day rate under the DVA contract, before providing services, by contacting the Veteran Liaison Officer at the hospital or the DVA office in the State or Territory.

ITEM NO	DESCRIPTION	FEE	GST STATUS ++
UT07	Initial Consultation – Private Hospital	\$72.50	GST-free
UT08	Subsequent Consultation – Private Hospital	\$64.25	GST-free

Residential Aged Care Facilities (RACFs)

The level of care an entitled person receives in a Residential Aged Care Facility (RACF) refers to the health status and classification of the entitled person, as determined under the *Classification Principles 2014*, and not the facility in which they reside.

Services Requiring Prior Approval in a RACF

Prior financial authorisation is required before providing clinically necessary allied health services to an entitled person in a RACF classified as requiring a greater level of care as described in paragraph 7(6)(a) of the *Quality of Care Principles 2014*.

Note: A person in a RACF classified as requiring a greater level of care is described in paragraph 7(6)(a) of the *Quality of Care Principles 2014* as a care recipient in residential care whose classification level under the *Classification Principles 2014* includes any of the following:

- (i) high ADL domain category;
- (ii) high CHC domain category;
- (iii) high behaviour domain category;
- (iv) a medium domain category in at least 2 domains; or

(v) a care recipient whose classification level is high level residential respite care.

Authorisation will be given only in exceptional circumstances.

ITEM NO	DESCRIPTION	FEE	GST STATUS ++
UT09*	Initial Consultation – RACF Greater Level of Care	\$72.50	GST-free
UT10*	Subsequent Consultation – RACF Greater Level of Care	\$64.25	GST-free

Services Not Requiring Prior Approval in a RACF

Prior financial authorisation is not required for clinically necessary allied health services provided to an eligible veteran in a RACF classified as requiring a lower level of care who is not referred to in paragraph 7(6)(a) of the *Quality of Care Principles 2014*.

If a provider is in doubt about the classification of an eligible veteran in a RACF who has been referred to them, they must contact the facility. It is the provider's responsibility to ascertain the classification of an eligible veteran before they provide treatment.

ITEM NO	DESCRIPTION	FEE	GST STATUS ++
UT11	Initial Consultation – RACF Lower Level of Care	\$72.50	GST-free
UT12	Subsequent Consultation – RACF Lower Level of Care	\$64.25	GST-free

SUPPLY OF ORTHOSES

The following item numbers are for orthoses supplied by orthotists. The following item numbers cannot be claimed for orthoses supplied by DVA-contracted suppliers of the DVA Rehabilitation Appliances Program (RAP) for Mobility and Functional Support.

ITEM NO	DESCRIPTION	FEE	GST STATUS ++
Lower Limb Orthosis			
UT13	Foot orthosis, aid or appliance, single (prefabricated) <i>Claim the invoiced cost only, not exceeding the maximum fee</i> Limit of one per foot per 365 day period	Invoice fee (up to \$108)	GST-free (38-45)
UT14	Foot orthosis, single, shelf item (customised) <i>Fee includes follow-up consultations and complete initial components</i> Limit of one per foot per 365 day period	\$140.25	GST-free (38-45)
UT15*	Foot orthosis, single (custom) <i>Fee includes follow-up consultations and complete initial components</i> Limit of one per foot per 365 day period	Up to \$362.20#	GST-free (38-45)

ITEM NO	DESCRIPTION	FEE	GST STATUS ++
UT16	Ankle support/brace single (prefabricated), includes ankle guards <i>Claim the invoiced cost only, not exceeding the maximum fee</i> Limit of three per 365 day period	Invoice fee (up to \$90)	GST-free (38-45)
UT17	Ankle support/brace single (customised), includes ankle guards <i>Fee includes follow-up consultations and complete initial components</i> Limit of three per 365 day period	\$140.25	GST-free (38-45)
UT18	Ankle level orthosis, single Ankle Foot Orthosis (AFO) (prefabricated), includes moon boots/walkers <i>Claim the invoiced cost only, not exceeding the maximum fee</i> Limit of two per 365 day period	Invoice fee (up to \$190)	GST-free (38-45)
UT19	Ankle level orthosis, single Ankle Foot Orthosis (AFO) (customised), includes moon boots/walkers <i>Fee includes follow-up consultations and complete initial components</i> Limit of two per 365 day period	\$250	GST-free (38-45)
UT20*	Ankle level orthosis, single Ankle Foot Orthosis (AFO) (Custom) <i>Fee includes follow-up consultations and complete initial components</i> Limit of two per 365 day period	Up to \$850#	GST-free (38-45)
UT21	Hip / knee level orthosis, single (prefabricated) - e.g. hinged braces <i>Claim the invoiced cost only, not exceeding the maximum fee</i> Limit of three per 365 day period	Invoice fee (up to \$357)	GST-free (38-45)
UT22	Hip / knee level orthosis, single (customised) - e.g. hinged braces <i>Fee includes follow-up consultations and complete initial components</i> Limit of three per 365 day period	\$500	GST-free (38-45)
UT23*	Hip / knee orthosis, single (custom) <i>Fee includes follow-up consultations and complete initial components</i> Limit of three per 365 day period	Up to \$1550#	GST-free (38-45)
UT24*	Complex lower limb orthosis, single (custom) e.g. Knee Ankle Foot Orthosis (KAFO), Hip Knee Ankle Foot Orthosis (HKAFO) <i>Fee includes follow-up consultations and complete initial components</i> Limit of three per 365 day period	Up to \$2200#	GST-free (38-45)

ITEM NO	DESCRIPTION	FEE	GST STATUS ++
Upper Limb Orthosis			
UT25	Upper limb orthosis, single (prefabricated) - e.g. wrist splints, shoulder and elbow supports <i>Claim the invoiced cost only, not exceeding the maximum fee</i> Limit of three per 365 day period	Invoice fee (up to \$200)	GST-free (38-45)
UT26	Upper limb orthosis, single (customised) - e.g. wrist splints, shoulder and elbow supports <i>Fee includes follow-up consultations and complete initial components</i> Limit of three per 365 day period	\$350	GST-free (38-45)
UT27*	Upper limb orthosis (custom) <i>Fee includes follow-up consultations and complete initial components</i> Limit of three per 365 day period	Up to \$750#	GST-free (38-45)
Spinal Orthosis			
UT28	Spinal level orthosis (prefabricated), includes abdominal binders and hernia supports <i>Claim the invoiced cost only, not exceeding the maximum fee</i> Limit of two per 365 day period	Invoice fee (up to \$250)	GST-free (38-45)
UT29	Spinal level orthosis (customised), includes abdominal binders and hernia supports <i>Fee includes follow-up consultations and complete initial components</i> Limit of two per 365 day period	\$400	GST-free (38-45)
UT30*	Spinal orthosis (custom) <i>Fee includes follow-up consultations and complete initial components</i> Limit of two per 365 day period	Up to \$2000#	GST-free (38-45)
UT31	Cervical level orthosis (prefabricated) <i>Claim the invoiced cost only, not exceeding the maximum fee</i> Limit of two per 365 day period	Invoice fee (up to \$250)	GST-free (38-45)
UT32	Cervical level orthosis (customised) <i>Fee includes follow-up consultations and complete initial components</i> Limit of two per 365 day period	\$400	GST-free (38-45)
UT33*	Cervical level orthosis (custom) <i>Fee includes follow-up consultations and complete initial components</i> Limit of two per 365 day period	Up to \$750#	GST-free (38-45)

ITEM NO	DESCRIPTION	FEE	GST STATUS ++
Customisation and Manufacture of Orthoses			
UT34	Scan, cast or foam impression of body part or both feet to customise an orthoses (excluding an item supplied under the RAP) or manufacture a custom orthoses Limit of two per 365 day period	\$90	GST-free**
UT35*	Manufacture of custom orthosis (excludes prefabricated and customised) Limit of two per 365 day period	\$75 per hour up to 5 hours#	GST-free**

REPAIRS OF ORTHOSES

The following item numbers are for repairs and/or modifications to an orthosis after the first three months of supply/an episode of care. The following item numbers cannot be claimed for any repairs and/or modifications to an orthosis within the first three months of supply/an episode of care because the costs are included in the supply fee.

ITEM NO	DESCRIPTION	FEE	GST STATUS ++
UT36	Minor Repair (less than 30 minutes of labour) Limit of two per 365 day period	Up to \$50	GST-applicable
UT37	Major Repair (more than 30 minutes of labour) Limit of two per 365 day period	Up to \$150	GST-applicable

SPECIAL SERVICES

ITEM NO	DESCRIPTION	FEE	GST STATUS ++
UT38*	Above DVA Schedule Limits – Taxable	FBN	Taxable
UT39*	Above DVA Schedule Limits – GST-free	FBN	GST-free
UT40	Postage <i>(For posting items directly to an entitled person. DVA will not pay postage incurred from ordering a product from a wholesaler)</i> Claim should be exclusive of GST , not exceeding the maximum. DVA will automatically add GST to the amount claimed.	\$12.50	Taxable

DIRECT SUPPLY TO DVA

The following item number is for when DVA requests that you provide:

- a written report; or
- a consultation to an entitled person, either separately or in conjunction with a written report.

For example, this may occur when DVA requires a second opinion concerning treatment for a veteran. DVA will give financial authorisation and advise the fee at the time of the request, according to this Schedule of Fees. The kilometre allowance is included in the fee, and is not to be claimed in addition to the fee.

Note: UT41 does not cover the supply of clinical notes, care plans or other information requested by DVA as part of monitoring activities, as these are provided free-of-charge under contractual obligations. In addition, UT41 does not cover the supply of clinical justification for prior financial authorisation requests.

ITEM NO	DESCRIPTION	FEE	GST STATUS ++
UT41*	Report or service specifically request by DVA	FBN	Taxable

KEY

*	Shaded items marked with an asterisk * require prior financial authorisation from DVA prior to commencement of treatment and supply of orthosis. To obtain prior financial authorisation, refer to clauses 37-42 of the Notes for Allied Health Providers – Section One – General.
#	This is a ceiling amount. DVA will pay up to the maximum fee depending on the individual clinical needs of the entitled person. DVA will not always pay the maximum fee.
FBN	Fee by Negotiation
++ Recognised Professional	Paragraph 38-10(1)(b) of the Goods and Services Tax (GST) Act states that only a ‘recognised professional’ can supply GST-free health services as listed in section 38-10. Please refer to section 195-1 of the GST Act for the definition of ‘recognised professional’ for GST purposes.
**	These items are only GST-free for Recognised Professionals. DVA will automatically add GST to these items when claimed by non-Recognised Professionals who are registered for GST.

DVA CONTACTS:

Further information on allied health services may be obtained from DVA. The contact numbers for health care providers requiring further information or prior financial authorisation for all States & Territories are listed below:

PHONE NUMBER:

1800 550 457 (Select Option 3, then Option 1)

POSTAL ADDRESS FOR ALL STATES AND TERRITORIES:

Health Approvals & Home Care Section
Department of Veterans' Affairs
GPO Box 9998
BRISBANE QLD 4001

DVA WEBSITE:

<http://www.dva.gov.au/providers/allied-health-professionals>

DVA EMAIL FOR PRIOR FINANCIAL AUTHORISATION:

health.approval@dva.gov.au.

The appropriate prior approval request form can be found at:

<https://www.dva.gov.au/providers/services-requiring-prior-approval>.

CLAIMS FOR PAYMENT

For more information about claims for payment visit:
www.dva.gov.au/providers/how-claim

Claim Enquiries: 1300 550 017 (Option 2 Allied Health)

Claiming Online and DVA Webclaim

DVA offers online claiming utilising Medicare Online Claiming. DVA Webclaim is available on the Department of Human Services (DHS) [Provider Digital Access \(PRODA\) Service](#). For more information about the online solutions available:

DVA Webclaim\Technical Support enquiries:

Phone: 1800 700 199 or email:

eBusiness@humanservices.gov.au

Billing, banking and claim enquiries:

Phone: 1300 550 017

Visit the Department of Human Services' website at <https://www.humanservices.gov.au/organisations/health-professionals/subjects/doing-business-online-health-professionals>

Manual Claiming

Please send all claims for payment to:

Veterans' Affairs Processing (VAP)

Department of Human Services

GPO Box 964

ADELAIDE SA 5001

DVA provider fillable and printable health care claim forms & service vouchers are also available on the DVA website at: <http://www.dva.gov.au/providers/forms-service-providers>