

# DIABETES EDUCATORS SCHEDULE OF FEES EFFECTIVE 1 JULY 2018



Australian Government  
Department of Veterans' Affairs

## DEFINITIONS

### **Initial consultation**

- Expected duration 1 hour.
- Up to two can be claimed in a 12 month referral period. Each initial consultation must be for a new episode of care or a new and unrelated condition.
- Treatment for White Card holders must be related to an accepted disability. Eligibility must be established prior to commencement of treatment.

### **Subsequent consultation**

- Expected duration 30 minutes.
- Cannot be claimed on the same day as an initial consultation for the same patient.
- Should be claimed for ongoing treatment of the condition.
- Only one subsequent consultation can be claimed on the same day for the same patient.

### **Extended consultation**

- Expected duration over 1 hour for initial consultations and over 30 minutes for subsequent consultations.
- For treatment of a complex or difficult condition.
- For treatment of an acute chronic condition that needs ongoing treatment.

**Shaded items require prior financial authorisation from DVA. To obtain prior financial authorisation, please contact DVA using the contact details at the end of the Schedule.**

**FURTHER INFORMATION TO ASSIST YOU WHEN TREATING MEMBERS OF THE VETERAN COMMUNITY IS CONTAINED IN THE 'NOTES FOR DIABETES EDUCATORS' AVAILABLE ON THE DVA WEBSITE AT:**

<http://www.dva.gov.au/providers/allied-health-professionals>

ITEM NO	DESCRIPTION	FEE (excluding GST)	GST STATUS
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## ROOMS

CD01	Initial consultation	\$ 87.65	GST-free
CD02	Subsequent consultation	\$ 64.25	GST-free
CD03	Extended consultation	\$ 109.50	GST-free

## **HOME**

CD04	Initial consultation	\$ 87.65	GST-free
CD05	Subsequent consultation	\$ 64.25	GST-free
CD06	Extended consultation	\$ 109.50	GST-free

## **HOSPITALS**

### **PUBLIC**

The Department will only pay for health care services carried out in public hospitals in exceptional circumstances, and when DVA has given prior financial authorisation.

CD07	Initial consultation	\$ 87.65	GST-free
CD08	Subsequent consultation	\$ 64.25	GST-free

### **PRIVATE**

The Department will only pay for health care services carried out by providers in private hospitals when the contract between DVA and the hospital does not already cover these services. It is the provider's responsibility to determine whether or not health care services are included in the bed-day rate under the DVA contract, before providing services, by contacting the Veteran Liaison Officer at the hospital or DVA.

CD09	Initial consultation	\$ 87.65	GST-free
CD10	Subsequent consultation	\$ 64.25	GST-free

## **RESIDENTIAL AGED CARE FACILITIES (RACFs)**

The level of care an entitled person receives in a RACF refers to the health status and classification of the eligible veteran, as determined under the *Classification Principles 2014*, not the facility in which they reside.

### **SERVICES REQUIRING PRIOR APPROVAL IN A RACF ≠**

Prior Financial authorisation is required before providing clinically necessary allied health services to an eligible person in a RACF classified as requiring a greater level of care as described in paragraph 7(6)(a) of the *Quality of Care Principles 2014*.

Note: A person in a RACF classified as requiring a greater level of care is described in paragraph 7(6)(a) of the *Quality of Care Principles 2014* as a care recipient in residential care whose classification level under the *Classification Principles 2014* includes any of the following:

- (i) high ADL domain category;
- (ii) high CHC domain category;
- (iii) high behaviour domain category;
- (iv) a medium domain category in at least 2 domains; or
- (v) a care recipient whose classification level is high level residential respite care.

CD11	Initial consultation	\$ 87.65	GST-free
CD12	Subsequent consultation	\$ 64.25	GST-free
CD13	Extended consultation	\$ 109.50	GST-free

### **SERVICES NOT REQUIRING PRIOR APPROVAL IN A RACF ≠**

Prior financial authorisation is not required for clinically necessary allied health services provided to an eligible veteran in a RACF classified as requiring a lower level of care, who is not referred to in paragraph 7(6)(a) of the *Quality of Care Principles 2014*.

If a provider is in doubt about the classification of an eligible veteran in a RACF who has been referred to them, they must contact the facility. It is the provider's responsibility to ascertain the classification of an eligible veteran before they provide treatment.

CD14	Initial consultation	\$ 87.65	GST-free
CD15	Subsequent consultation	\$ 64.25	GST-free
CD16	Extended consultation	\$ 109.50	GST-free

### **GROUP SESSIONS**

CD17	Group sessions - per patient	\$ 28.15	GST-free
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### **OUT-OF-ROOMS LOADING**

Out-of-rooms loading is automatically added to consultations delivered outside of rooms. Only one loading per visit is permitted and it is expected that you will perform the evaluation of assessments in your rooms.

Loading	Out-of-rooms loading. Payable for consultations provided away from rooms	\$ 22.40	GST-free
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## **DIRECT SUPPLY TO DVA**

*(Subject to prior financial authorisation)*

Use item number CD99 when DVA contacts you directly to request that you provide a:

- written report; or
- consultation or assessment to eligible veterans or war widows/ers, either separately or in conjunction with a written report.

For example, this may occur when DVA requires a second opinion concerning treatment for a veteran. DVA will give financial authorisation and advise the fee at the time of the request, according to the above schedule items. The kilometre allowance is included in the fee and is not to be claimed in addition to the fee.

***Please note: This item does not cover the supply of clinical notes, care plans or other information requested by DVA as part of monitoring activities, as these are provided free-of-charge under DVA requirements.***

CD99	Report or service specifically requested by DVA	Fee specified at time of request	Taxable
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## DVA CONTACTS

Further information on allied health services may be obtained from DVA. The contact numbers for health care providers requiring further information or prior financial authorisation for all States & Territories are listed below:

### PHONE NUMBER:

**1800 550 457** (Select Option 3, then Option 1)

### POSTAL ADDRESS FOR ALL STATES AND TERRITORIES:

Health Approvals & Home Care Section  
Department of Veterans' Affairs  
GPO Box 9998  
BRISBANE QLD 4001

### DVA WEBSITE:

<http://www.dva.gov.au/providers/allied-health-professionals>

**DVA email for prior financial authorisation:**  
[health.approval@dva.gov.au](mailto:health.approval@dva.gov.au).

The appropriate prior approval request form can be found at: <https://www.dva.gov.au/providers/services-requiring-prior-approval>.

## CLAIMS FOR PAYMENT

For more information about claims for payment visit: [www.dva.gov.au/providers/how-claim](http://www.dva.gov.au/providers/how-claim)

**Claim Enquiries:** 1300 550 017  
(Option 2 Allied Health)

### Claiming Online and DVA Webclaim

DVA offers online claiming utilising Medicare Online Claiming. DVA Webclaim is available on the Department of Human Services (DHS) [Provider Digital Access \(PRODA\) Service](#). For more information about the online solutions available:

DVA Webclaim\Technical Support enquiries:  
Phone: 1800 700 199 or email:  
[eBusiness@humanservices.gov.au](mailto:eBusiness@humanservices.gov.au)

Billing, banking and claim enquiries: Phone:  
1300 550 017

Visit the Department of Human Services' website at:

<https://www.humanservices.gov.au/organisations/health-professionals/subjects/doing-business-online-health-professionals>

### Manual Claiming

Please send all claims for payment to:

Veterans' Affairs Processing (VAP)  
Department of Human Services  
GPO Box 964  
ADELAIDE SA 5001

DVA provider fillable and printable health care claim forms & service vouchers are also available on the DVA website at:

<http://www.dva.gov.au/providers/forms-service-providers>