Centenary of the First World War Armistice,
Villers-Bretonneux, France
Commemorative Service
11 November 2018
Information for Attendance Pass Holders
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*Cover image: A soldier is welcomed home, Sydney. (AWM H16140)*
Introduction

In late September 1918 Allied troops broke through the Hindenburg Line, Germany’s last defensive position on the Western Front. With her armies in disarray and facing revolution at home, Germany was compelled to admit defeat.

The Armistice, signed by senior Allied and German representatives in the forest at Compiègne outside Paris came into effect at 11:00am on 11 November 1918. At that hour all fighting ceased and on the Western Front soldiers on both sides laid down their arms. In Australia, people poured into town and city streets to celebrate, but festivities were tempered by grief at the enormous loss of life.

While the Armistice ended the fighting, the Treaty of Versailles, signed in the Hall of Mirrors at the Palace of Versailles on 28 June 1919, ended the war. Prime Minister William Morris (Billy) Hughes and Deputy Prime Minister Joseph Cook signed on Australia’s behalf.

Commemorations marking the cessation of hostilities are held on the anniversary of the Armistice, known since the Second World War as Remembrance Day, an occasion to commemorate the dead of all conflicts.
The Western Front 1918

In late 1917 Russia agreed to an armistice, ending her war with Germany and freeing dozens of German divisions for transfer to the Western Front. In the west, the United States had joined the Allies but the build up of American troops and equipment in Europe had yet to gather pace. Hoping to win the war before this happened, Germany launched a major offensive in March 1918, driving deep into the rear areas of the British front and regaining territory lost in 1916 and 1917. Ultimately difficult fighting, heavy casualties and exhaustion slowed their momentum. The German advance faltered at Villers-Bretonneux in April, 1917.

Further German offensives followed, each also initially gaining ground before being stopped. The stalemate of the past three years gave way to open warfare as the Allies engaged in limited local attacks, which for the Australians included the assault on Hamel in July 1918. On 8 August an Allied offensive outside Amiens, spearheaded by Australian and Canadian troops, began a series of large-scale attacks along the front that over the following three months carried the Allies back to the Hindenburg Line from where the German offensive had begun in March. Unable to regroup, suffering heavy losses and beset by revolution on a home front driven into austerity by an Allied naval blockade, the Germans agreed to an Armistice that ended the fighting on 11 November 1918.
What to expect

Attending this centenary Commemoration is a once in a lifetime experience, but it is important that you know what to expect. The Australian National Memorial (ANM) has no permanent seating infrastructure or shelter. As the Commemoration will be in the morning at an outdoor venue, it is important that you ensure you are prepared for the very cold conditions experienced in November and the potential for wet weather.

You should expect to walk 300m uphill when you arrive at the ANM, approximately two AFL field lengths, to access the seating area.

Accessible seating and support are provided to those with a need (see accessible seating services, page 12). While seating will be provided for all attendance pass holders, they are allocated on a first-served, first-come basis and some sections have restricted and/or indirect views of the Commemoration.

Security and crowd management arrangements will be in place, including airport-style screening and bag searches. Strict prohibited items list will be enforced (see prohibited items, page 16). You should follow the instructions of security personnel at all times.

Limited medical support is provided by French health authorities at the Commemoration. You should ensure you bring your own medication, including non-prescription pain relief medication, which is not available from authorities on site (see what to take, page 16). The medical support provided is equipped for medical emergencies and is not designed to treat minor ailments.

For further information about attending the Commemoration, please visit the Overseas Commemorations page on the Department of Veterans’ Affairs (DVA) website: www.dva.gov.au/overseascommemorations
Before you depart

Register your travel
The Department of Foreign Affairs and Trade (DFAT) provides travel advice for France on its Smartraveller website: smartraveller.gov.au

It is recommended that Australians travelling to France for the Commemoration monitor this advice and register their details. Registration means you will be advised of any changes to the travel advisory and allows DFAT to get in touch with you, or your family, in the event of an emergency.

Obtain travel insurance
Travel insurance is strongly recommended for overseas travel. Overseas medical care and repatriation is very expensive. If something unexpected happens and you don’t have the appropriate travel insurance, you are personally liable for all costs. Make sure your insurance covers all the activities you will be undertaking and any pre-existing medical conditions. It’s important to be clear about what is covered under your policy; if in doubt, talk to your insurer.

Check your visa requirements
France is located within the Schengen Area of the European Union (EU). If you are travelling on a passport issued by Australia then you do not require a visa to enter this area of the EU if you are staying less than 90 days.

Individuals travelling on passports issued by countries other than Australia may need an entry visa. The EU has a common list of countries whose citizens must have a visa when crossing the external borders and a list of countries whose citizens are exempt from that requirement. Further information can be located at: bit.ly/EU-Visa

Children and infants
Any individual over the age of two years on the day of the Commemoration must hold an attendance pass in their own right. Children under the age of two years may attend the Commemoration with an adult pass-holder. As site capacity may be reached, those children must sit on the lap of an adult during the seated portions of the service.

Please seriously consider how well your child or infant would cope with the travel and environmental conditions appropriate to the service you are attending. It is important to remember that there are only limited toilet facilities, with no infant changing or parenting facilities at the commemorative site.

In consideration of the restrictive nature of the ANM, prams and strollers will not be permitted. If you do attend with a pram, or stroller, it must be left unaccompanied at the point of entry. Baby carriers and/or toddler backpacks may be permitted, although will be required to be removed during security screening.
Ticketek box offices

In the lead up to the Commemoration, attendance pass services provider Ticketek will establish box office facilities at the following locations and times. Visitors can attend box offices to collect their attendance pass or replace damaged or lost passes.

Australian National Memorial Villers-Bretonneux, France

Friday 9 November
9:30am - 4:30pm
Saturday 10 November
9:30am - 4:30pm

Mercure Hotel, 21 rue Flatters, 80000 Amiens, France

Wednesday 7 November
9:00am - 11:00am & 3:00pm - 6:00pm
Thursday 8 November
9:00am - 11:00am & 3:00pm - 6:00pm
Friday 9 November
9:00am - 11:00am & 3:00pm - 6:00pm
Saturday 10 November
9:30am - 4:30pm

Arriving at the Commemoration

Regardless of how you arrive at the ANM, on arrival you will be directed by commemorative staff onto the grassed promenade at the front of the site. Here you will have your attendance pass scanned and undergo security screening before entering the Villers-Bretonneux Military Cemetery and moving towards the commemorative area at the ANM.

When you approach the staff undertaking attendance pass scanning, you should have your attendance passes and identification ready for inspection. If you have lost your attendance passes or need to collect them, you should proceed to the clearly marked Box Office to have them replaced or issued prior to approaching the attendance pass scanning area.

Once you have had your attendance pass scanned, you will then proceed to the security screening area, where you will be subjected to a search by handheld metal detectors and physical inspection of your bags.

Please ensure you have familiarised yourself with the prohibited items list and do not bring these items to the commemorative service, or they will be confiscated at the security screening point. If you do have an item confiscated you will be issued with an identifying ticket and you can reclaim the item at the security screening tent on your departure at the end of the commemorative service. Please note that there is free bottled water available at the ANM for your consumption.

After passing through the security screening, you will be provided with a visitor information bag and you are then free to move through the cemetery to the public seating in front of the ANM. The distance from the promenade to the commemorative area in front of the ANM is approximately 300m and is uphill. Should you require any assistance getting from the promenade to the commemorative area, please approach one of the easily identifiable commemorative staff.
Villers-Bretonneux Military Cemetery and Australian National Memorial
Transport arrangements on arrival

Road closures

The D23 road, which runs past the ANM, will be closed between Fouilloy and Villers-Bretonneux from 10:00pm on 10 November and into the afternoon of 11 November.

Other roads in and around Corbie, Fouilloy and Villers-Bretonneux may have access restrictions placed on them during 11 November and these will be controlled by the Gendarmerie.

Private vehicles

Private vehicles are to be parked at the TOP Car Park located at 1 Rue de la Gare (D168) in Villers-Bretonneux. Free public shuttles will run regularly from 7:50am from the Park and Ride at TOP Car Park to the ANM. On These shuttles will return patrons to the Park and Ride in Villers-Bretonneux following the commemorative service.

Coaches

Tour Operator coaches will be able to drive to the ANM where they will be directed to a designated parking area to unload their passengers. They will remain in this parking area until the completion of the commemorative service, when their passengers will re-join them and they can then depart the ANM.

To access parking, the coaches should approach the ANM, along the D23 from the Fouilloy end. On completion of the commemorative service they will depart toward Villers-Bretonneux.

Coach drivers must follow the instructions of the Gendarmerie and identified Traffic Controllers.

Pedestrians

Patrons may walk to the ANM from the adjacent villages of Corbie, Fouilloy and Villers-Bretonneux along designated pedestrian paths. The walk from Villers-Bretonneux typically takes 45 minutes (3.7km) and walking from Corbie and Fouilloy takes approximately 30 minutes (2km).

It should be noted, however, that parking in these villages maybe restricted on 11 November.

Shuttle service

Somme Tourisme is offering a shuttle service, departing from Amiens train station, in Amiens town centre, to the Australian National Memorial. There are two available itineraries:

- Short itinerary for a fee of €21.00: departure at 8:15am from Amiens train station to the ANM. The return to the train station is scheduled for 12:30pm.
- Long itinerary for a fee of €25.00: departure at 8:15am from Amiens train station to the ANM. Shuttle to the 12:30pm ceremony in Villers-Bretonneux town centre. The return to Amiens train station is scheduled for 2:30pm.

Each shuttle will include a ‘coach captain’ to facilitate the organisation and management of participants and assist passengers as required.

Bookings for the shuttle service can be made through the following website here: www.somme-battlefields.com
Transport arrangements on departure

Private vehicles

Shuttles will depart from the ANM on completion of the commemorative service. They will depart from the same point on the D23 that they dropped you on arrival. This point will be clearly sign posted and commemorative staff will be on hand to provide direction. The shuttles will return you directly to the TOP Car Park in Villers-Bretonneux where you left your vehicle.

The shuttles will run on a continuous loop until all patrons have been returned to their vehicles. The trip from the ANM to the TOP Car Park will take approximately 10 minutes. It is expected that it will take between 1 and 1.5 hours to return all patrons to the TOP Car Park.

Coaches

On completion of the commemorative service, all Tour Leaders should arrange to meet all of their patrons at a designated spot before moving as a group down the promenade and then to their coach via the designated pedestrian path. The path to the coaches will be clearly signposted and commemorative staff will be on hand to provide direction.

When the coach is loaded, identified Traffic Controllers and Gendarmes will direct its departure. All coaches will turn left onto the D23 and depart towards Villers-Bretonneux.

The directions of identified Traffic Controllers and Gendarmes are to be obeyed.

Pedestrians

Anyone who walked to the ANM can return to the adjacent villages on foot as well. Commemorative staff, Traffic Controllers and Gendarmes will provide direction on crossing from the ANM Promenade to the designated pedestrian paths.

Shuttle service

The Somme Tourisme shuttles will depart from the ANM on completion of the Commemorative service. They will depart from the same point on the D23 that they dropped you on arrival. This point will be clearly sign posted and commemorative staff will be on hand to provide direction.
Key arrival times

Seating is available on a first-come, first-served basis. We encourage you to plan your journey and arrival times carefully to ensure that you have sufficient time to progress through security and ensure you get good seats.

A pre-service program, including music from the Australian Defence Force Band and Voices of Birralee Choir, will be provided in the lead-up to the start of the official program at 10:30am.

Below are key times to assist in your planning:

7:30am - Park and Ride at TOP Car Park in Villers-Bretonneux opens
7:50am - First shuttles depart Park and Ride for the ANM
8:00am - ANM site opens
8:30am - Pre-service presentations and information commence
9:50am - Last scheduled shuttle departure from the Park and Ride
10:00am - All to be seated
10:30am - Official commemoration commences

Post-service information

Once the service is concluded you will be asked to remain seated while the Official Party departs and the post-service procedures are put in place.

Due to the traffic arrangements implemented by the French authorities and the size of the crowd in attendance, it may take some time for you to depart the site. We ask you to remain patient and follow the directions of the government officials.

For those members of the public wishing to view the Memorial and the floral tributes after the service, commemorations staff will be located at the centre aisle and on the left and right hand sides of the VIP seating area.

Details are displayed on the Memorial Wall in battalion order, from left to right. Knowing the battalion and soldier’s surname will help you to determine which queue you should join on the morning. Assistance can be provided at the Information Tent on arrival or by the staff in attendance.

It is anticipated that many people will be wanting to view the Memorial which still has infrastructure in place from the service. We ask you to be patient and listen to the directions of the staff on the morning. Your safety is paramount. Due to the floral tributes and other infrastructure, access to the Tower will not be possible after the service.

Members of the Australian Flying Corps lining the deck of the Troopship Kaisar-I-Hind.
(AWM H13879)
Accessible seating services

If you nominated within your application a requirement for accessible seating services, your accessible seating pass will be sent with your attendance pass. Each registered individual will receive two accessible seating passes; one for the individual with the need and one for a carer or accompanying person. Both you and the carer, or accompanying guest, must hold an attendance pass to the Commemoration in their own right. If you have left Australia before receiving these passes, you can collect them at the information tent.

Accessible seating inclusions:

- Use of wheelchair accessible shuttles along all event shuttle transport routes
- Transport from the coach set down point at the ANM to the accessible seating area
- Access to a limited number of dedicated accessible toilets
- Transport from the accessible seating area at the ANM

If your accessibility requirements have changed since registration, whether you now need or no longer require this service, please contact Commemorations by emailing overseascommemorations@dva.gov.au or by calling 1300 364 002.

Accessible seating exclusions:

- Personalised or dedicated one-to-one assistance
- The provision of carers, wheelchair pushers, or physical assistance with seating or embarking and disembarking vehicles
- Wheelchairs, walkers or mobility aids – any visitor requiring this assistance must bring their own
- Oxygen or personalised medications
- Specialised support for ‘high care’ individuals
- Support travelling to or from your accommodation
The Sir John Monash Centre

The Sir John Monash Centre, located just behind the ANM near Villers-Bretonneux, has been built by the Australian Government as a lasting tribute to the more than 295,000 Australians who served on the Western Front from 1916 to 1918 and the more than 46,000 who died there.

The Centre is an enduring legacy of Australia’s Anzac Centenary Commemorations (2014–18) and provides a unique and engaging introduction to all the sites on the Australian Remembrance Trail along the Western Front.

The 1,000 square metre building is half-submerged in the ground to ensure a subliminal yet harmonious relationship with the ANM and the surrounding landscape — regarded as a sacred resting place.

The Sir John Monash Centre is not designed as a traditional museum that focuses on objects, but rather an interpretive hub designed to engage people of all ages and nationalities. It relies on state-of-the-art multimedia to present the story of ordinary Australians in extraordinary circumstances.

Inside, the visitor is immersed in the Australian story, both through the Australian building materials and the personal stories of those who served and were affected by the war on the Western Front.

Moving, informative and interactive multimedia displays explore Australia before the war, the reasons our young nation went to war, the experiences of those Australians who served, and the impact on those they left behind.

Visitors will interact with the exhibits via the Sir John Monash Centre app, available for free download to their individual iOS and Android devices via the on-site Wi-Fi network, or by loan devices.

The app is a virtual tour guide, allowing visitors to experience the site at their own pace and in their choice of English, French or German language. Visitors should bring headphones or earphones and have their mobile devices fully charged.

Planning your visit

The Sir John Monash Centre lies in the heart of the Somme region at the ANM on Route de Villers-Bretonneux, 80800 Fouilloy.

The Sir John Monash Centre will be open from midday on 11 November. In order to visit the centre on this day, people will need to make a booking. Bookings will also need to be made in the days leading up to 11 November and for 12 and 13 November due to the expected high numbers. To make a booking, go to: https://sjmc.gov.au/book-your-visit/
Guides, apps and other event information

Australian Remembrance Trail
Explore the Australian Remembrance Trail online, with access to audio guides, interactive maps, images and historical information. You will step back in time, reliving the experiences of the soldiers of the Australian Imperial Force. Stay informed of updates to the Australian Remembrance Trail via the Anzac Portal website The Anzac Portal.

Commonwealth War Graves Commission
The Commonwealth War Graves Commission’s (CWGC) war graves app provides information about the cemeteries around the world and allows you to search for the location of an individual’s war grave. Visit the CWGC website, www.cwgc.org/app, to download the app.

Australian Embassy in Paris
Find out about the broad range of events organised by local French communities in the Somme around April and throughout the year. To download the 2018 commemoration ceremony dates calendar, visit: 2018 commemoration ceremony dates calendar.
Frequently asked questions

Q: Only my first and last names have been printed on my attendance pass – not my full name (as it appears on my passport). Is this a problem?
A: No. An attendance pass that includes your first name and last name is a valid attendance pass. It does not matter whether or not your middle name is printed on the pass.

Q: My attendance pass has been printed with my old passport number. Is this a problem?
A: No. If your old passport number is printed on your pass, then you should bring the old passport with you, or a photocopy of that passport, along with your new passport to present at the check point.

Q: Do I have to bring my passport with me, or will a photocopy of the passport be ok?
A: A photocopy of your passport, showing the page which includes your photograph, passport number and full name, will be accepted as identification at the check point.

Q: What if I forget to bring my passport with me to the Commemoration?
A: If you forget to bring your passport, or a photocopy of your passport with you for the identification check, you will be asked for other photographic identification documentation, such as a Driver’s Licence. If you are unable to provide other identification documents, there will be a process in place to attempt to verify your identity. If your identity can not be verified, you may not be permitted entry to the Commemoration.

Q: What if I lose my attendance pass, or it is stolen before I get to France?
A: If you lose, damage or have an attendance pass stolen before you arrive in France, you must identify this at the first check point. Processes will be in place for the reissue of attendance passes at the commemorative site.

If possible, you should contact the overseas commemorations call centre (1300 364 002, or +61 2 6289 1133 for overseas callers) to advise that you have lost, or misplaced your pass. If you advise us before you arrive at the commemorative site, it may be possible for a new attendance pass to be printed ready for collection when you arrive. See the back of this booklet for contact details.

Q: What if I lose my attendance pass, or wristband onsite at the Commemoration?
A: If you lose your attendance pass or wristband while you are at the Commemoration, you must identify this at one of the check points, or to an Authorised Event Person. Processes will be in place for the reissue of an attendance pass or wristband at the Commemoration.
What to take

Prior to progressing through security, you should have your attendance pass and photographic ID such as current passport (or a copy of your passport), current Australian Driver’s licence, or current national identity card readily accessible and within reach for validation.

In your preparations, consider that you will experience very cold and sometimes wet conditions on the morning of the Commemoration.

You will also need to ensure you have everything needed for the morning in a small bag, or day-pack. Your bag should not be any larger than that allowed as carry-on luggage on a plane.

What to pack:

- Attendance Pass and passport (or appropriate photo ID);
- Wet weather and windproof jacket and pants;
- Warm clothing for single digit temperatures;
- Prescription medication (if required);
- Non-perishable food and snacks;
- Drinking water (opened bottles will not be allowed through security screening, however, water will be available on site)
- Sunscreen (for later in the morning); and
- Compact personal camera.

Prohibited items

The following items are prohibited at the Commemoration:

- Dangerous or hazardous items of any kind including fireworks, flares, lasers and smoke canisters;
- Advertising or marketing messages;
- Large backpacks (Day-packs, e.g. Aircraft cabin bag sized are acceptable)
- Furniture or camping equipment including tents, folding chairs and stretchers;
- Alcohol of any kind;
- Glass containers and cans of any kind;
- Opened bottles of liquid;
- Flammable liquids;
- Weapons or sharp objects, including umbrellas (a poncho will be issued in the information pack provided);
- Large objects;
- Musical instruments of any kind and any other object that may be used to cause a disturbance including air horns and vuvuzelas;
- Hiking poles (Medical aids, such as walkers and walking sticks will be permitted subject to medical need);
- Large flags or banners;
- Professional photographic equipment (e.g. Large zoom lenses no larger than 100mm, audio visual or cinematographic devices apart from accredited media);
- ‘Selfie’ sticks and large camera tripods;
- Drones and remote control devices; and
- Any other item that might compromise public safety or enjoyment of the Commemoration or that is illegal under the laws of Australia or the host country.

These items can either be left in your vehicle, or surrendered for temporary confiscation at the security check point where your bags will be checked as part of the security screening process. Temporarily confiscated items can be collected upon return through the check point. If items are not collected upon return, they may be disposed of.

In order to preserve the solemnity of the commemoration, and as this service will be broadcast live, roaming by the general public to take photos during the service is not persmitted. Accredited media will also be restricted to a media zone area.
**Information packs**

Once cleared through the security screening point at the Park and Ride facility, visitors will be provided with an information pack containing:

- An order of service booklet;
- A poncho;
- Commemorative pin;
- Beanie;

Please be aware there are only enough information packs to issue one per visitor. There are no spares and information packs cannot be purchased or replaced.

**Attendance pass terms and conditions**

**Introduction**

An attendance pass is an invitation to the person whose name appears on the pass to gain access to one or more commemorative services (the Commemorations).

The purpose of the Commemorations is to allow the public to attend commemorative services which acknowledge the service and sacrifice of all Australian servicemen and women. Anzac Centenary commemorations relate to the First World War; Century of Service commemorations relate to all subsequent wars, conflicts and peace operations.

Services conducted by the Australian Government may also be done in partnership with the New Zealand Government, who share responsibility for the delivery of the commemoration. In this case the service and sacrifice of New Zealand servicemen and women are also acknowledged and the Australian Government will consult with the NZ government before exercising its rights under these terms and conditions.

1. In these Terms and Conditions:
   
   a. **Australian Commemorations** means the Commemorations organised solely by the Australian Government and identified as such on the application form and at overseas commemorations.

   b. **Joint Commemorations** means the Commemorations organised jointly by the Australian Government and the New Zealand Government and identified as such on the application form and at overseas commemorations.
Application and interpretation of these terms and conditions

2. This is an agreement between you and the Australian Government who are the parties to this agreement. In consideration of the opportunity to submit an application to be issued with an attendance pass to one or more of the Commemorations, you agree to be bound by and comply with the terms and conditions set out in this document, the Attendance Pass Allocation Rules (which are at Schedule A) (Allocation Rules), the Conditions of Entry (which are at Schedule B) and any instructions displayed at the Commemoration site(s). You should be aware that your submission of an application, either on your own behalf or through an agent, indicates your agreement to be bound by these terms and conditions. If you are applying for an attendance pass through an agent (including a tour operator, travel agent, school or any other person or organisation), you warrant and agree that you have been provided with a copy of these terms and conditions and have read and understood them. Your attention is drawn in particular to the clauses under the heading 'Limitation of Liability'.

3. You agree that the Australian Government may, from time to time, in its sole discretion, amend these terms and conditions by posting the amended terms and conditions to overseas commemorations and by sending you a notice to the email account specified on your application informing you that these terms and conditions have been amended. You agree to be bound by the terms and conditions as amended from time to time.

4. In this document, a singular word includes the plural and vice versa, and examples do not limit the scope of the provisions in which they occur. References to a document or agreement or a provision of a document or agreement are references to that document, agreement or provision as amended from time to time. Discretions or powers exercisable by the Australian Government under these terms and conditions may be exercised by the Secretary of the Department of Veterans’ Affairs and his or her appointees and delegates.

Application for an attendance pass

5. Australian (and New Zealand for Joint Commemorations) citizens and permanent residents, citizens of the host country in which a Commemoration will be held and citizens of other countries are eligible to apply for an attendance pass. Attendance passes are limited to one pass per person.

6. Applications for attendance passes are to be made online at overseas commemorations, at: overseas commemorations or by calling 1300 364 002.

7. Applications for attendance passes will open and close at the times published by the Australian Government at overseas commemorations. Applicants whose applications are received after the closing time will be placed onto a waitlist in accordance with the Allocation Rules. Applications made less than 24 hours prior to the commencement of the relevant Commemoration(s) will be rejected.

8. Subject to clause 9 below, to be eligible for an attendance pass, you must supply full personal and other details as required by the application form.

9. The Australian Government will issue attendance passes in accordance with the Allocation Rules. You acknowledge and agree that there are a limited number of attendance passes available for the Commemorations, and that submission of an application does not guarantee that you will be issued with an attendance pass.
You should provide your passport number, Australian (or New Zealand for Joint Commemorations) citizenship number, Australian (or New Zealand for Joint Commemorations) visa number (if you are not a citizen), or national identity card number (ID Information) at the time you apply for an attendance pass. A space is provided on the online and paper forms for that purpose. If you do not provide your ID Information on your application, the Australian Government may reserve an attendance pass for you. You must provide your ID Information within 60 days after the date on which an attendance pass is reserved for you, or within 14 days prior to the Commemoration, whichever is earliest, using the relevant online form at www.dva.gov.au/overseascommemorations, or by calling 1300 364 002. If you fail to provide your ID Information within that time, your reserved attendance pass will be issued to the next eligible applicant for an attendance pass in accordance with the Allocation Rules.

The Australian Government does not accept any responsibility whatsoever for any technical failure or malfunction or any other problem which may result in any email or application not being properly recorded or received.

If at any time you decline an offer of an attendance pass from the Australian Government, your application for an attendance pass will be regarded as having lapsed and you will need to submit a fresh application in the event that you change your mind.

Access to Commemoration sites

To gain access to the Commemoration site, all individuals over the age of two years on the day of the Commemoration must have in their possession:

a. an attendance pass or official invitation from the Australian Government (or the New Zealand Government for Joint Commemorations) bearing their name; and

b. either their current passport (or a copy of their passport), current Australian (or New Zealand for Joint Commemorations) driving licence, or current national identity card.

2. Children under the age of two years on the day of the Commemoration may enter the Commemoration site with an adult pass-holder. If all attendance passes are exhausted, those children must sit on the lap of an adult during the seated portions of the Commemoration service.

Attendance passes may only be used by the person named on the pass.

By entering the Commemoration site you agree to be bound by, and comply with, the Conditions of Entry set out in Schedule B to these terms and conditions.

You acknowledge and agree that your attendance pass does not provide you with allocated seating or guarantee you a full view of the Commemoration ceremony.

The Australian Government may, in its sole and absolute discretion, refuse anyone entry to the Commemorations without prior notice for any reason, including if it suspects on reasonable grounds that the pass-holder might engage in conduct that is prejudicial to, or inconsistent with, the purpose of the Commemoration or with its dignity, solemnity or safety.

Attendance passes are non-transferable

Attendance passes are strictly non-transferable. You must not sell, transfer, assign, gift, exchange or otherwise give an attendance pass for the benefit of a third person, or attempt or offer to do any of those things. The Australian Government may cancel any pass the subject of a breach of this clause. Any person who obtains a pass from you in breach
of this clause will be refused entry to, or participation in, the Commemoration.

8. Nothing in clause 19 above affects the right of the Australian Government to issue or cancel an attendance pass in accordance with these terms and conditions and/or the Allocation Rules.

Cancellation of attendance passes and Commemorations

9. The Australian Government may, at any time, for any reason, without prior notice to you, and without providing reasons:
   a. cancel any attendance pass issued to you or any member of your travelling party; and
   b. postpone, change, modify or cancel a Commemoration or part of a Commemoration.

Limitation of liability

10. You are responsible for paying for any travel, accommodation, travel insurance and any other costs associated with your attendance or proposed attendance at a Commemoration.

11. You agree that the Australian Government will not be liable for any loss, damage, cost or expense (including any damage to personal property) suffered, incurred or that may be incurred by reason, or in respect, of your attendance, or proposed attendance, at a Commemoration. Under no circumstances will the Australian Government be liable for foreseeable or unforeseeable, or direct or indirect, loss or damage in any form. This includes any loss, damage cost or expense incurred or that may be incurred by you as a result of the cancellation, change or postponement of a Commemoration, or the cancellation one or more attendance passes.

12. Issue of an attendance pass to you does not guarantee or otherwise assure you of entry to the country in which the Commemoration is to be held and does not constitute a representation by the Australian Government that you are entitled to, or ought to be allowed to, enter that country.

13. Your attention is also drawn to paragraph 7 of the Conditions of Entry to the Commemoration Site (at Schedule B to these terms and conditions).

Privacy

14. The Australian Government will manage all personal information collected from you in accordance with its Overseas Commemorations Privacy Policy. You consent to the Department of Veterans’ Affairs (DVA) using and disclosing the information about you provided for the purposes (Purposes) of determining eligibility to attend the commemorations, issuing attendance passes, and if you are successful in securing an attendance pass managing attendance at the commemorations, in relation to the commemorations and management of the event. This may include sharing information with those involved in organising and managing the event and disclosing information to relevant government agencies (domestic and foreign Federal or State) including law enforcement and security agencies. You consent to relevant government agencies sharing information that they may hold in relation to you to further the Purposes.

15. You acknowledge that recipients of information about you who are outside Australia may not be subject to privacy laws similar to the Australian Privacy Principles and that, as a consequence of you providing this consent, DVA will not be obliged to take any steps to ensure that the foreign recipient complies with the Australian Privacy Principles and will not be liable for any acts or practices of foreign recipients which are inconsistent with the Australian Privacy Principles.

16. DVA intends to request that the foreign recipient handles information about you in accordance with the Australian Privacy Principles.
17. This document and any dispute arising out of or in connection with it is governed by the laws of the Australian Capital Territory and the courts of that Territory shall have non-exclusive jurisdiction to decide any matter arising out of these terms and conditions.

SCHEDULE A

ALLOCATION RULES

Allocation of attendance passes

1. The Australian Government will, in respect of each of the Commemorations, divide the available attendance passes between each of the following categories of eligible applicants in proportions that it determines in its sole and absolute discretion:

   **Category A:** Australian citizens and permanent residents of Australia (in respect of the Australian Commemorations) or Australian and New Zealand citizens and permanent residents of Australia and New Zealand (in respect of the Joint Commemorations);

   **Category B:** Citizens of the country in which the Commemoration is to be hosted; and

   **Category C:** Citizens of other countries.

2. The Australian Government may, in its sole and absolute discretion, re-allocate attendance passes between Categories A, B and C.

3. Attendance passes will be issued to eligible applicants in each of those categories on a first-come, first-served basis. If the attendance passes allocated to a category are exhausted, eligible applicants will be placed on a waitlist pursuant to clause 5 of these Attendance Rules.

4. Applicants who submit an application for an attendance pass after the due date prescribed in clause 7 of the Attendance Pass Terms and Conditions will be immediately placed onto a waitlist corresponding with their category.

Waitlist

5. Applicants may be placed on a waitlist ranked according to their category (from Category A to Category C) and then according to the date and time on which their application for an attendance pass was received from first in time to last in time.

6. Attendance passes will be allocated to waitlisted eligible applicants up to 14 days before the Commemoration. Attendance passes that become available after that time will be available on a first-come, first-served basis at the gate to the Commemoration pursuant to clause 7 below.

Gate availability

7. Any attendance passes that remain available 24 hours before the commencement time of the Commemoration will be available at the entrance to the Commemoration to individuals who attend in person and present a passport, Australian or New Zealand driving licence or national identification card, regardless of their nationality.

8. Attendance passes will be issued under clause 7 above on a first-come, first-served basis until the supply of attendance passes has been exhausted.

General discretion in relation to attendance passes

9. The Australian Government may in its absolute discretion issue or reallocate an attendance pass at any time (including before the commencement of the application process). The Australian Government may impose conditions for the issuance or reallocation of passes under this clause in its absolute discretion. To be eligible to receive an attendance pass under
this clause, the recipient of the reallocated attendance pass must provide the Australian Government with a completed application form and agree to the Attendance Pass Terms and Conditions.

No limitation on discretion to cancel

10. Nothing in these Attendance Rules limits the discretion of the Australian Government to cancel an attendance pass provided in clause 21 of the Attendance Pass Terms and Conditions.

SCHEDULE B CONDITIONS OF ENTRY

TO COMMEMORATION SITES

1. Entry to the Commemoration site is limited to individuals holding a valid attendance pass issued by the Australian Government, and invited official representatives (the pass-holder or pass-holders).

2. Attendees must comply with the attendance pass Terms and Conditions.

3. Attendees must comply with the directions of Authorised Event Personnel and any signposted instructions at all times.

4. Attendees must observe and maintain the solemnity and dignity of the Commemoration and behave appropriately at all times.

5. Attendees must not deliberately, maliciously or negligently cause any damage to the Commemoration site.

6. Attendees enter the Commemoration at their own risk. The Australian Government will not be liable for any loss, damage, cost or expense (including any damage to personal property) suffered or incurred by any attendee in connection with the Commemoration. Under no circumstances will the Australian Government be liable for foreseeable or unforeseeable, or for direct or indirect, loss or damage in any form.

7. All attendees must, at all times during their attendance at the Commemoration, have in their possession their attendance pass or official invitation and either their current passport (or a copy of their passport), current Australian (or New Zealand for Joint Commemorations) driving licence, or current national identity card.

8. Attendees will be subject to security screening and searches when required by Authorised Event Personnel, including prior to entry to the Commemoration area(s).

9. Any person who refuses to be searched by Authorised Event Personnel or who fails to provide proof of identity or a valid attendance pass or official invitation on request may be refused admission to, or removed from the Commemoration.

10. The following items are prohibited:

   a. Dangerous or hazardous items of any kind including fireworks, flares, lasers and smoke canisters;
   b. Advertising or marketing messages;
   c. Large backpacks (Day-packs, e.g. Aircraft cabin bag sized are acceptable);
   d. Furniture or camping equipment including tents, folding chairs and stretchers;
   e. Alcohol of any kind;
   f. Glass containers and cans of any kind;
   g. Opened bottles of liquid;
   h. Flammable liquids;
   i. Weapons or sharp objects, including umbrellas (a poncho will be issued in the information pack provided);
   j. Large objects;
k. Musical instruments of any kind and any other object that may be used to cause a disturbance including air horns and vuvuzelas;
l. Hiking poles (Medical aids, such as walkers and walking sticks will be permitted subject to medical need);
m. Large flags or banners;
n. Professional photographic equipment (e.g. Large zoom lenses, no greater than 100mm, audio visual or cinematographic devices apart from for accredited media);
o. ‘Selfie’ sticks and large camera tripods;
p. Drones and remote control devices; and
q. Any other item that might compromise public safety or enjoyment of the Commemoration or that is illegal under the laws of Australia or the host country.

11. Any prohibited items may be confiscated and may be destroyed.
12. Smoking and the consumption of alcohol is prohibited within the Commemoration site.
13. Attendees showing signs of being affected by alcohol or any other substance may be refused entry to the Commemoration site.
14. No animals are permitted to the Commemoration(s), other than guide dogs for the blind, hearing dogs for the deaf or assistance dogs for disabled attendees.
15. The Commemoration(s) will be filmed for live and recorded transmission, including internet streaming. Attendees may be filmed or photographed. By entering the Commemoration site, attendees consent to their image, likeness or voice being captured or used as part of any recording of the event(s) or for any other purpose in any media and in any context throughout the world in perpetuity, without compensation or attribution.
16. Surveillance equipment may be operated within and surrounding the Commemorations area(s). Attendees consent to information about themselves (including images) being recorded by such equipment and to the disclosure of that information to anyone (including law enforcement bodies or other authorities) to the extent the Australian Government or host nation authorities deem it necessary to do so.
17. Attendees may be refused entry to, or removed from, the Commemoration if they:
   a. fail to comply with these Conditions of Entry or requests, directions or Instructions from Authorised Event Personnel or signposted instructions;
   b. enter any restricted area without permission to do so; or
   c. act in any manner inconsistent with the dignity and solemnity of the Commemorations.
18. Authorised Event Personnel includes authorised representatives of the Australian Government, event staff, and authorised representatives of the host nation authorities or the police.
Contact information

In Australia

Department of Veterans' Affairs
Telephone: 1300 364 002
Monday to Friday: 8.30 am to 5 pm
International Callers: +61 2 6289 1133
Email: overseascommemorations@dva.gov.au

In France
The number 112 can be dialled from anywhere in Europe for emergency services (medical, fire and police).

In France, Australians can obtain consular assistance from the:

Australian Embassy
4 rue Jean Rey, 75724 Paris Cedex 15 Metro Line 6 Station Bir-Hakeim
RER C Station Champ de Mars-Tour Eiffel
Telephone: +33 (0) 1 40 59 33 00
Email: consular.paris@dfat.gov.au

For the latest travel advice on France, please visit the Department of Foreign Affairs and Trade’s Smartraveller website at smartraveller.gov.au

Australians are also encouraged to subscribe to the travel advice for France so they receive free instant email notification each time the travel advice is updated.

Image: A fellow soldier of the battalion lays some flowers on the grave of 4208 Private Roland Allin (AWM J00030)