



## Communicating with the Department of Veterans' Affairs about benefits available to F-111 deseal/reseal program participants and fuel tank maintenance workers



To telephone DVA regarding your claim or associated benefits, please call direct the phone number shown on recent correspondence or ring:

**1800 555 323**

If you wish to speak to a particular person, please have your own reference number, the name of the person and their extension number available.



The address for all correspondence to DVA in relation to compensation and payment and benefits is:

**GPO Box 9998, Brisbane Qld 4000.**

Include your reference number and the name of the person or section you wish to deal with your correspondence.

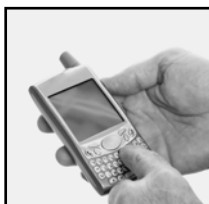


There are a number of DVA offices located in metropolitan and regional areas throughout each State. Information on addresses are available on the DVA website ([www.dva.gov.au](http://www.dva.gov.au)) or on correspondence to you from the Department.



You can communicate with DVA via **secure email**. To do this, you will need to supply your email address and your authority for DVA to communicate with you in this way.

If you wish to communicate by email – please complete and return the attached authority.



DVA is able to contact you with SMS messaging to your mobile phone. This will only be for short messages and reminders and you will not be able to reply by SMS.

If you wish to use this service you should complete the relevant section on the attached authority.



**Australian Government**  
**Department of Veterans' Affairs**

Authority by an F-111 deseal/reseal program participant or fuel tank maintenance worker to provide information to and receive information from DVA via secure email and SMS messaging

Client's Name	
DVA File Number	
SRCA Claim Number (if applicable)	
Date of Birth	

**Authority for secure email**

- I authorise the Department of Veterans' Affairs to communicate with, and receive communication from, me via secure email, using the email address I have provided below.
- I understand that the Department will only respond via email to the email address shown below.
- I understand that the email address I have provided will be retained securely by the Department.
- I understand that my email address will not be used by the Department for any purpose other than legitimate contact in relation to DVA benefits.

Email Address	
Confirm email address	
<p>_____</p> <p>Signature <span style="float: right;">_____</span> Date</p>	

**Authority for SMS messaging**

- I authorise the Department of Veterans' Affairs to communicate with me via SMS messaging, using the phone number I have provided below.
- I understand that the Department will use this facility for short messages and reminders.
- I understand that this authority does not allow me to contact the Department by SMS message.
- I understand that the mobile phone number I have provided will be retained securely by the Department
- I understand that my email address will not be used by the Department for any purpose other than legitimate contact in relation to DVA benefits.

Mobile phone number	
<p>_____</p> <p>Signature <span style="float: right;">_____</span> Date</p>	