



Improving claims processing

This measure will provide assistance to support claims processing, including reducing the backlog associated with increased claims, and short-term financial sustainability.

Why is this important?

An increased claims processing workload has placed significant pressures on the Department of Veterans' Affairs' (DVA) ability to effectively deliver services to veterans. This measure will enable DVA to maintain the necessary workforce and resources to help meet increased workloads and reduce the claim backlogs.

Who will benefit?

The broader ex-service community will benefit through improved service and better claims processing times.

How much will this cost?

This measure provides funding of \$13.5 million for one year.