



Provider Hotline Number: 1300 550 457 (metro) 1800 550 457 (country) - choose Option 1 for Aids & Appliances provided under the Rehabilitation Appliances Program (RAP).

This form is to be used for requesting items through the Rehabilitation Appliances Program. For prior approval items, please attach clinical justification or use DVA specified forms.

**Privacy notice**

Your personal information is protected by law, including the *Privacy Act 1988*. Your personal information may be collected by the Department of Veterans' Affairs (DVA) for the delivery of government programs for war veterans, members of the Australian Defence Force, members of the Australian Federal Police and their dependants.

[Read more: How DVA manages personal information](#)

**RAP and NDIS** - Aids and appliances can be provided by both DVA, through the Rehabilitation Appliances Program or by the NDIS, through an individual care plan, as long as the same aid/appliance is not provided by both NDIS and DVA.

Supplier choice: Adaptive Technology Equipment (ATE) -  Humanware  Quantum  Visitech  Vision Australia  
 Daily Living Aids and Appliances (DLA) -  Royal Society for the Blind  VisAbility  Vision Australia

**Provider Details**

LVC  OT  RN  LMO  Other (Specify Profession)

<p><b>Provider Stamp (if applicable)</b></p>	<b>Name</b>	<input type="text"/>
	<b>Provider number</b> <i>(Registered Nurse use AHPRA number)</i>	<input type="text"/>
	<b>Employer</b>	<input type="text"/>
	<b>Address</b>	<input type="text"/> ..... POSTCODE <input type="text"/>
	<b>Phone number</b>	[ <input type="text"/> ] <input type="text"/> Fax [ <input type="text"/> ] <input type="text"/>
	<b>Mobile number</b>	<input type="text"/>
	<b>E-mail</b>	<input type="text"/>

**Entitled Person/Delivery Details**

<b>Surname</b>	<input type="text"/>
<b>Given name(s)</b>	<input type="text"/>
<b>Date of birth</b>	<input type="text"/> / <input type="text"/> / <input type="text"/>
<b>DVA file number</b>	<input type="text"/>
<b>Card type</b>	<input type="checkbox"/> Gold <input type="checkbox"/> White - please contact DVA to check eligibility under the client's Accepted Disability(ies). Please call <b>1300 550 457</b> (as above).
<b>Does the entitled person live in a Residential Aged Care Facility?</b>	<input type="checkbox"/> No <input type="checkbox"/> Yes - ACFI Classification not yet assigned <input type="checkbox"/> ACFI Classification <input type="text"/>
	Does the ACFI classification contain one high domain or two or more medium domain categories? <input type="checkbox"/> No <input type="checkbox"/> Yes (Refer to DVA)
<b>Does the entitled person receive help under Home Care Package Level 4 (formerly EACH)?</b>	<input type="checkbox"/> No <input type="checkbox"/> Yes - please contact DVA
<b>Entitled person's contact phone number</b>	Alternative contact No. [ <input type="text"/> ] <input type="text"/> [ <input type="text"/> ] <input type="text"/>
<b>Residential address</b>	<input type="text"/> ..... POSTCODE <input type="text"/>
<b>Delivery address (if different to above)</b>	<input type="text"/> ..... POSTCODE <input type="text"/>

Surname

DVA File number

**Order Details** (Provider to complete)

Please refer to RAP Schedule of Equipment  
([click here to see RAP Schedule](#))

The RAP Schedule lists recommended quantity limits that should be considered, in conjunction with RAP Business Rule 13, when prescribing equipment.

RAP Schedule No.	Product Catalogue No.	Size	Type	Specifications	Quantity

 For **prior approval items**, please attach clinical justification or use DVA specified forms ([see RAP Schedule](#))

I certify that the client has been clinically assessed and that the RAP National Schedule of Equipment and RAP National Guidelines have been taken into account.

Signature

Date

# DVA Rehabilitation Appliances Program

## **Contracted Suppliers of Low Vision Equipment**

**Effective 1 July 2014**

<i>Equipment Supplier ATE - Adaptive Technology</i>	<i>Phone</i>	<i>FAX - General</i>
Humanware	(02) 9686 2600	(02) 9686 2855
Quantum	(02) 9479 3100	(02) 9875 1646
Visitech	(02) 4972 5581	(02) 4971 5580
Vision Australia	1300 847 466	1300 847 329

<i>Equipment Supplier DLA - Daily Living Aids and Appliances</i>	<i>Phone</i>	<i>FAX - General</i>
Royal Society for the Blind	(08) 8417 5599	(08) 8232 4807
VisAbility	(08) 9311 8202	(08) 9361 8696
Vision Australia	1300 847 466	1300 847 329

**Prescribers are reminded that the choice of supplier is theirs.**

**The alphabetical listing above is for administrative ease only.**

**PLEASE DO NOT FAX THIS PAGE**