

In some cases you may be able to receive different services from Veterans' Home Care, DVA's Community Nursing, HACC or other community service programs, depending on your needs.

If you are assessed as needing higher levels of care, you may be referred to more appropriate DVA programs such as Community Nursing, Allied Health Services, the Rehabilitation Appliance Program, or other Australian Government assistance programs, eg referral for an ACAT assessment.



## Other DVA programs

*HomeFront* is a falls and accident prevention program that provides a free home assessment and some financial assistance towards the cost of any recommended modifications. An assessment can be arranged by calling 1800 80 1945.

The *Veterans' Home Maintenance Line* provides advice on home maintenance matters and local referral to reliable tradespeople with appropriate qualifications and both professional indemnity and public liability insurance. Call 1800 80 1945.

## Further Information

For general information about Veterans' Home Care, call DVA on 133 254.

Or visit the Internet at [www.dva.gov.au/health/homecare/mainvhc.htm](http://www.dva.gov.au/health/homecare/mainvhc.htm)

To arrange an assessment for services, call your regional Veterans' Home Care Assessment Agency on 1300 550 450.



Australian Government



Veterans'  
Home Care

P00410



Australian Government  
Department of Veterans' Affairs

## Veterans' Home Care

Home support services  
for veterans and war  
widow/widowers



## What is Veterans' Home Care?

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Veterans' Home Care is an Australian Government program designed to assist those veterans and war widows/widowers who wish to continue living at home, but who need a small amount of practical help. The program is provided through the Department of Veterans' Affairs (DVA).

The following range of home support services may be available to eligible members of the veteran community:

- Domestic assistance
- Personal care
- Safety-related home and garden services
- Respite care (in-home and emergency respite care and approval for residential respite care).



The program involves:

- a telephone assessment of your home care needs
- in consultation with you, the development of an appropriate plan of support and care
- provision of services based on your assessed needs
- referral, if necessary, to other DVA, government or community-based services
- regular reviews to ensure that the services you are receiving remain appropriate to your needs.

Other services, such as delivered meals, day centre respite care, social support and community transport, are provided through arrangements with State and Territory Governments.

## Who is eligible?

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All veterans of the Australian defence forces who have a Gold or White Repatriation Health Card and their war widows/widowers may be assessed for services.

You do not automatically receive services by having a Gold or White Card. Services are provided on the basis of your assessed needs, available program resources and other factors.

## Limited eligibility

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If you are a Commonwealth or Allied veteran you may be eligible for respite care where it is associated with your service-related disabilities. You are not eligible for other Veterans' Home Care services.

If you are a partner or carer you may receive respite care if you care for an eligible veteran or war widow/widower.

## How do I get assessed?

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You can be referred for an assessment by your doctor or other health professional, or you can ring your regional Veterans' Home Care agency directly on 1300 550 450, for the cost of a local call.

## What will it cost me?

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You will be asked to pay a small copayment for any service provided through Veterans' Home Care, except for respite care.

## Can I access other support?

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You have the right to access services through the Home and Community Care (HACC) program or other programs if you choose.