

Appendix E – Consultancy Services

This appendix lists each consultancy contract let in 2008–09 to the value of \$10,000 or more and the total value of each contract over its life.

<i>Supplier name</i>	<i>Contract description</i>	<i>Contract value</i>	<i>Selection process⁽¹⁾</i>	<i>Reason⁽²⁾</i>
ACPMH	Research – Mental health outcomes of centre-based counselling – policy and practice implications	\$35,398	Panel	C
ACPMH	Transition and family support services project	\$548,460	Panel	B
ACPMH	Research – Barriers to rehabilitation project	\$494,450	Panel	C
ACPMH	Accredit, manage and report on the compliance with and outcomes of the PTSD quality assurance program	\$165,000	Panel	C
ACPMH	Improved treatment options for hard to engage clients project	\$165,000	Panel	A
Alan Gilbert Henderson	Independent Chair of the DVA Audit Committee and independent advice relating to audit activities	\$32,000	Direct source	B
Allegany	Design and present learning and development module for VRB	\$52,063	Panel	B
Applied Economics Pty Ltd	Analysis of the rate of progression to disability compensation and health services support of Australian peacekeeping forces post-Vietnam War	\$79,900	Direct source	C
ARTD Pty Ltd	Evaluation of the administrative processes of the Long Tan Bursary scheme	\$21,925	Direct source	B
Australian Government Solicitor	Legal services for the Request for Tender for private hospital mental health services to entitled persons	\$10,000	Direct source	B
Centre for Military and Veterans' Health	Research – Psychosocial rehabilitation for veterans	\$139,491	Panel	C
Centre for Military and Veterans' Health	Relationship between CMP claims and ADF service	\$32,546	Panel	B
Centre for Military and Veterans' Health	Younger veterans' transition experiences for medically separated ADF members	\$97,809	Panel	B
Centre for Military and Veterans' Health	Research – Needs of spouse carers of WWII veterans	\$239,826	Panel	B
David Robert Dunt	Examine the broad issue of suicide in the ex-service community	\$138,122	Direct source	B
DKTOB Pty Ltd	Technical advice on personal response systems	\$10,000	Direct source	B

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Effective People Pty Ltd	Write a paper on the current military compensation arrangements	\$21,860	Direct source	A
Enhance Management Pty Ltd	Re-analysis of the Vietnam Veterans' Sons and Daughters Project	\$64,790	Panel	C
Ernst & Young	ICT Review Phase 1 – Define and validate the scope of a comprehensive review of ICT services at DVA	\$28,600	Panel	B
Ernst & Young	Independent review of ICT time effort recording and ICT workforce capability	\$79,500	Panel	B
Grosvenor Management Consulting Pty Ltd	Research – Social isolation within the veteran community project	\$198,427	Open tender	B
IBM Australia Ltd	Develop and deliver specific training on Rational Testing tools	\$46,200	Panel	B
J V O'Connor Family Trust	Review and update of the context of The Right Mix – Your Health and Alcohol resources	\$52,800	Direct source	B
Marisa Gerussi Consulting & Associates Pty Ltd	Development of communications guide	\$24,420	Direct source	B
McCormick Rankin Cagney Pty Ltd	Review of veteran transport program	\$18,562	Direct source	C
Ms Donna Lea Bull	Revision of a customised online suicide prevention training package	16,516	Direct source	B
Northern Sydney and Central Coast Area Health Service	Research – Drug Burden Index to improve quality use of medicines in Australian war veterans and widows aged over 70	\$19,580	Direct source	B
Oakton Services Pty Ltd	Review – Remuneration DVA community support advisers	32,505	Panel	C
Oakton Services Pty Ltd	Process mapping and change management activities	\$27,555	Panel	B
ODS Management Consulting Pty Ltd	Design and development of program to develop and enhance leadership skills for APS 4 to 6 level staff	\$144,000	Panel	B
Paradox Pty Ltd	Ninety Not Out research and related reports	\$48,048	Direct source	B
Paradox Pty Ltd	One Step Forward research and related reports	\$43,428	Direct source	B
Potions Consulting Pty Ltd	Senior pharmacy adviser	\$160,000	Open tender	B
Pricewaterhouse Coopers	Advice on pricing model for RFT – Continence	\$13,200	Panel	C
SoftLaw Community Projects Limited	Participate in a review of the current military compensation system	\$61,600	Direct source	B
Strategic Outlooks Pty Ltd	IT users satisfaction survey	\$47,594	Open tender	A

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Taylforth Consultants Pty Ltd	Organisational structure review	\$76,787	Direct source	C
Taylor Fry Consulting Actuaries	Provision of actuarial services	\$43,000	Open tender	B
Taylor Nelson Sofres Australia Pty Ltd	Research and analysis for the Children of Vietnam Veterans' Mortality Study	\$88,000	Panel	C
Techpoint Consulting Pty Ltd	Business analysis for the development of a War Graves business model	\$125,928	Direct source	A
Techstrat Research Pty Ltd	Statistical analysis and predictive model development for Client Liaison Unit purposes	\$40,000	Direct source	B
TFG International Pty Ltd	Benchmark review	\$364,315	Panel	C
The INSTAT Unit Trust	Research – Influence of the Rehabilitation Appliances Program and HomeFront services on the rate of hospitalisation for falls	\$50,000	Direct source	C
The Nous Group	Developing a collaborative, collegiate SES culture	\$306,900	Panel	C
The University of Melbourne	Australian Peacekeepers: the long term effects on mental health status, health service use and quality of life	\$604,213	Direct source	C
The University of Queensland	A temporal analysis of the healthy soldier effect	\$30,000	Direct source	C
The University of Queensland	Scoping Project – Operation Life online counselling and suicide prevention packages	\$75,566	Direct source	B
The University of Queensland	Evaluation of Care Coordination draft	\$61,232	Direct source	C
Uniquet Pty Ltd	To conduct the Timor-Leste Family Study under the Family Study Program	\$1,867,141	Panel	C
Yellow Edge Pty Ltd	Design, development, delivery and evaluation of DVA Executive Leadership Development Program	\$1,326,330	Panel	B

1. Explanation of selection process terms drawn from the Commonwealth Procurement Guidelines (December 2008):

Open tender A procurement procedure in which a request for tender is published inviting all businesses that satisfy the conditions for participation to submit tenders. Public tenders are generally sought from the Australian Government AusTender internet site.

Select tender A procurement procedure in which the procuring agency selects which potential suppliers are invited to submit tenders. This procurement process may only be used under certain defined circumstances.

Direct sourcing A form of restricted tendering, available only under certain defined circumstances, with a single potential supplier or suppliers being invited to bid because of their unique expertise and/or their special ability to supply the goods and/or services sought.

Panel An arrangement under which a number of suppliers, initially selected through an open tender process, may each supply property or services to an agency as specified in the panel arrangements. Quotes are sought from suppliers that have pre-qualified on the agency panels to supply to the government. This category includes standing offers and supplier panels where the supply of goods and services may be provided for a pre-determined length of time, usually at a pre-arranged price.

2. Justification for decision to use consultancy:

A – skills currently unavailable within agency

B – need for specialised or professional skills

C – need for independent research or assessment